

to work out how they can be improved.

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**The best bits
and challenges**

**Expand /
collapse**

I'm lucky enough to be part of a forward thinking, dynamic team that is nationally respected, and have recently completed a postgraduate diploma in research methods with a view to providing specialist support to help develop new patient services

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**How I got into
the role**

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My degree had a significant research and statistical component, and during my study I had part-time and holiday jobs involving IT, databases and knowledge management. I knew that when I finished at university I wanted to use my skills to make a difference.

I initially joined the team as a performance analyst but have changed roles to become a specialist analyst with a broad portfolio of responsibilities. I am actively involved in developing new information projects with clinical and management teams that help improve the user experience in terms of interpretation and presentation of information.

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**Top tips for
others**

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collapse**

In this job, you need an eye for detail, as well as the ability to see the wider picture – it's easy to get bogged down in numbers! It's also important to be able to explain your analysis to a wide audience – the best kind of analyst is able to defend their conclusions, as well as make them, especially when they might not be what people expect.

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