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Home > Explore roles > Management > Roles in management > General management

General management

In general management, you could be responsible for a whole service division of staff and a multi-million pound budget in a hospital trust, or for managing primary care [1] or mental health services across many sites.



As a general manager in the NHS, you will play a vital role in making sure the NHS functions efficiently and effectively.

Job roles will vary depending on the NHS organisation, but will certainly involve:

- people
- resource and budget management
- working alongside clinical colleagues
- consulting patients and the public on how the NHS can be modernised to meet their needs.

General management includes the following roles:

- communications and corporate affairs [2]
- performance and quality management [3]
- project management [4]
- purchasing and contract management [5]
- strategic management [6]

Source URL: https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/general-management

Links

[1] https://www.healthcareers.nhs.uk/glossary#Primary_care [2] https://www.healthcareers.nhs.uk/explore-roles/general-management/communications-and-corporate-affairs [3]

https://www.healthcareers.nhs.uk/explore-roles/general-management/performance-and-quality-management [4] https://www.healthcareers.nhs.uk/explore-roles/general-management/project-manager [5] https://www.healthcareers.nhs.uk/explore-roles/general-management/purchasing-and-contract-management [6] https://www.healthcareers.nhs.uk/explore-roles/general-management/strategic-management