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Human resources (HR) manager

Our HR managers make sure that our frontline staff and other colleagues are supported and available to deliver the care our patients need.

"I chose the NHS over the private sector because the focus is on people rather than profit."

Read Richard's story [1]



Working life

You'll have responsibility for recruitment, selection, appraisal, staff development and training, understanding and implementing employment legislation and welfare.

As an HR manager, you may have responsibility for workforce planning or work for one or more directorates, such as surgery or accident and emergency where you will provide HR support and advice. This might involve:

- advising on the redeployment of staff from a ward that is closing
- advertising strategies for the recruitment of new staff.

Some senior HR managers will have broad areas of responsibility, such as:

Apprenticeships logo

- operations
- training
- development and recruitment
- implementing national initiatives.

Roles in human resource management

There are a variety of job roles and job titles in this area of management. Here are some examples of job roles.

- human resources manager
- medical staffing manager
- assistant director of human resources (workforce development)
- divisional human resources manager

Human resources manager

You could be working in a specialist trust providing mental health services for adults, older people, children and adolescents and also substance misuse and specialist learning disabilities.

In this type of role, you would take a lead role in the trusts human resources agenda and lead on specific corporate HR objectives. You could be responsible for the:

- · recruitment & retention of staff
- maintenance of the attendance management process
- handling formal grievance and disciplinary process and appeals
- the design and delivery of training and development programmes
- providing advice on principles and detail of employment legislation and good practice
- the maintenance of effective employee relations including participation in local formal consultation machinery and processes of job evaluation, salary administration and reward management.

Medical staffing manager

Working in a hospital NHS trust, you'd typically have responsibility for all medical staff working within the trust, with the exception of medical students. This would include responsibility for:

You'll need to be able to build relationships at all levels, and have current knowledge of the NHS HR agenda

- · terms and conditions of medical staff
- recruitment and selection of professional grade staff.

You'd advise and support medical staff on HR-related issues and could be involved with the international recruitment of medical staff, workforce planning and the European Working Time Directive [2].

Assistant director of human resources (workforce development)

In this example, you'd lead the trust's development and implementation of a comprehensive training and development plan working in partnership with areas of the trust also delivering education. Delivery of the plan would involve liaison with partner organisations across the region. Key elements of such a post would be:

- effective leadership
- staff development
- · workforce planning.

Divisional human resources manager

Here, you'd be one of four HR managers working within a university hospitals' NHS trust providing strategic development and leadership support. You'd be managing a team of 16 and manage a budget of over £700,000. You'd be expected to ensure that there was excellent communication between colleagues.

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in HR management [3]
- Find out more about the training you'll receive for a career in HR management [4]

Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC)</u> [5] pay scales. This pay system covers all staff except doctors, dentists and the most senior managers.

Your precise role in HR management within the NHS will affect your salary. There are some positions in HR at AfC [6] band 5, with opportunities at specialist and managerial level from bands 6 to 8, and rising to Band 9 for the most senior roles below director level. At director and similar levels, you would be on the Very Senior Managers pay scales.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles in HR and related functions. Progression for those with ability is typically via operational management in a large organisation. Relocation for promotion is common.

Relevant HR management qualifications and membership of organisations such as the Chartered Institute of Personnel and Development may be an advantage and will be a requirement for some posts.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Graduates from the NHS Graduate Management Training Scheme [7] are expected to gain rapid promotion.

Job market and vacancies

When you're looking for managerial jobs in human resources and related functions, there are a number of sources you can use but most NHS vacancies can be found on the $\underline{\text{NHS}}$ Jobs website [8].

Just some of the current vacancies can be found below.

Find a vacancy

Enter your	location	or	postc	ode
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Show results within

Search

Human Resources Administrator

London, SE16 6AE

Salary:

Negotiable

Type:

Permanent

Employer:

Nexus Health Group

Apply now on NHS Jobs for Human Resources Administrator job (opens in a new window) [9]

Human Resources Business Partner

Wythenshawe,, M23 9LT

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

Apply now on NHS Jobs for Human Resources Business Partner job (opens in a new window) [10]

People (HR) Policy Manager

Nottingham, NG5 1PB

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Nottingham University Hospitals NHS Trusts

Apply now on NHS Jobs for People (HR) Policy Manager job (opens in a new window) [11]

Resourcing Assistant - Recruitment (XN02)

Leeds, LS9 7TF

Salary:

£24465.00

Type:

Permanent

Employer:

Leeds Teaching Hospitals

Apply now on NHS Jobs for Resourcing Assistant - Recruitment (XN02) job (opens in a new window) $_{[12]}$

HR Advisor (Recruitment)

Great Bramingham Lane, LU3 3NT

Salary:

£28826.00

Type:

Fixed-Term

Employer:

Keech Hospice Care

Apply now on NHS Jobs for HR Advisor (Recruitment) job (opens in a new window)

[13]

Facilities Management Assistant Recruitment Event - Bank Only

Liverpool & Southport, L34 1PJ

Salary:

£24169.00

Type:

Bank

Employer:

Mersey Care NHS Foundation Trust

Apply now on NHS Jobs for Facilities Management Assistant Recruitment Event - Bank Only job (opens in a new window) [14]

HR Services Administrator (Recruitment)

Exeter, EX2 7HY

Salary:

£24625.00 to £25674.00

Type:

Fixed-Term

Employer:

South Western Ambulance Service NHS Foundation Trust

Apply now on NHS Jobs for HR Services Administrator (Recruitment) job (opens in a new window) [15]

Capital Development Manager (Project Manager)

Worthing, BN11 2DH

Salary:

Negotiable

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Capital Development Manager (Project Manager) job (opens in a new window) [16]

Quality Manager/Deputy Laboratory Manager - Microbiology Speciality

Stanley, AA1 1AA

Salary:

£42000.00 to £52000.00

Type:

Fixed-Term

Employer:

Falkland Islands Government

Apply now on NHS Jobs for Quality Manager/Deputy Laboratory Manager - Microbiology Speciality job (opens in a new window) [17]

Senior Manager, Strategic Commissioning and Contract Management

Ipswich, IP1 2BX

Salary:

£70086.00 to £75538.00

Type:

Permanent

Employer:

Suffolk County Council

Apply now on NHS Jobs for Senior Manager, Strategic Commissioning and Contract Management job (opens in a new window) [18]

Practice Manager

Birmingham, B30 1BY Birmingham, B48 7LA

Salary:

Negotiable

Type:

Permanent

Employer:

Northwood Medical Centre

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [19]

• IT Manager

York Business Park, YO26 6RW

Salary:

£55895.00 to £62889.00

Type:

Permanent

Employer:

Compass

Apply now on NHS Jobs for IT Manager job (opens in a new window) [20]

Practice Manager

Birmingham, B26 1AT

Salary:

Negotiable

Type:

Permanent

Employer:

Rowlands Road Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [21]

Research Manager

Sheffield, S4 7QQ

Salary:

£46148.00 to £52809.00

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Type:
Fixed-Term
Employer:
Sheffield Health and Social Care NHS Foundation Trust
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Apply now on NHS Jobs for Research Manager job (opens in a new window) [22]

Hub Manager

Cottingham, HU16 5JQ

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Hull University Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Hub Manager job (opens in a new window) [23]

Project Manager

Carlisle or Whitehaven, CA3 0HA

Salary:

£29970.00 to £36483.00

Type:

Fixed-Term

Employer:

North Cumbria Integrated Care NHS Foundation Trust

Apply now on NHS Jobs for Project Manager job (opens in a new window) [24]

Placement Manager

Tadworth, KT20 5RU

Salary:

£38708.00

Type:

Permanent

Employer:

The Children's Trust

Apply now on NHS Jobs for Placement Manager job (opens in a new window) [25]

Ward Manager

London, W5 4RN

Salary:

£51883.00 to £58544.00

Type:

Permanent

Employer:

West London NHS Trust

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [26]

Service Manager

Redhill, RH1 5RH

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Surrey and Sussex Healthcare NHS Trust

Apply now on NHS Jobs for Service Manager job (opens in a new window) [27]

Registered Manager

Leeds, LS7 1QB

Salary:

£44711.00 to £47754.00

Type:

Permanent

Employer:

Leeds City Council

Apply now on NHS Jobs for Registered Manager job (opens in a new window) [28]

Practice Manager

Manchester, M18 8HE

Salary:

Negotiable

Type:

Permanent

Employer:

Central Manchester Networks Ltd

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [29]

Administration Manager

317 Trustwide, NE1 4LP

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

The Newcastle upon Tyne Hospitals NHS Foundation Trust

Trial Manager

Sutton, SM2 5PT

Salary:

£42939.00 to £50697.00

Type:

Fixed-Term

Employer:

The Royal Marsden NHS Foundation Trust

Apply now on NHS Jobs for Trial Manager job (opens in a new window) [31]

Team Manager

Huddersfield, HD3 3HR

Salary:

£62000.00 to £65000.00

Type:

Permanent

Employer:

Evolve Psychology Services

Apply now on NHS Jobs for Team Manager job (opens in a new window) [32]

Pharmacy Manager

Redruth, TR15 2AF

Salary:

Negotiable

Type:

Permanent

Employer:

Superdrug

Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [33]

Hospitality Manager

Beckenham, BR3 3FH

Salary:

£35000.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for Hospitality Manager job (opens in a new window) [34]

Practice Manager

London, W2 2HL London, W2 5ES

Salary:

£55000.00 to £65000.00

Type:

Permanent

Employer:

Connaught Square Practice

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [35]

Deputy Manager

Littleover, DE23 4BU

Salary:

£16.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [36]

Pharmacy Manager

Kingston Upon Hull, HU10 7AZ

Salary:

Negotiable

Type:

Permanent

Employer:

Spire Healthcare Ltd

Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [37]

Programme Manager

Manchester, M1 3BN

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

NICE – The National Institute for Health and Care Excellence

Apply now on NHS Jobs for Programme Manager job (opens in a new window) [38]

Category Manager

Huddersfield, HD3 3EA

Salary:

£41341.00

Type:

Permanent

Employer:

Calderdale and Huddersfield Solutions

Apply now on NHS Jobs for Category Manager job (opens in a new window) [39]

Programme Manager

Manchester, M1 3BN

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

NICE – The National Institute for Health and Care Excellence

Apply now on NHS Jobs for Programme Manager job (opens in a new window) [38]

Programme Manager

London, E14 5HJ

Salary:

£61927.00 to £68676.00

Type:

Fixed-Term

Employer:

Barts Health NHS Trust

Apply now on NHS Jobs for Programme Manager job (opens in a new window) [40]

Ward Manager

Sunderland, SR4 7TP

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

South Tyneside and Sunderland NHS Foundation Trust

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [41]

Ward Manager

Rochdale, OL12 0NB

Salary:

Negotiable

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [42]

Ward Manager

Bridgend, CF311RQ

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Cwm Taf Morgannwg University Health Board

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [43]

Home Manager

Kidderminster, DY10 3DJ

Salary:

£90000.00 to £111230.00

Type:

Permanent

Employer:

Aria Care

Apply now on NHS Jobs for Home Manager job (opens in a new window) [44]

Unit Manager

Chelmsford, CM1 7ET

Salary:

£46148.00

Type:

Permanent

Employer:

Mid and South Essex NHS Foundation Trust

Apply now on NHS Jobs for Unit Manager job (opens in a new window) [45]

Finance Manager

Harrogate, HG2 7SX

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Harrogate and District NHS Foundation Trust

Apply now on NHS Jobs for Finance Manager job (opens in a new window) [46]

Practice Manager

Pudsey, LS28 7DE

Salary:

£55000.00 to £65000.00

Type:

Permanent

Employer:

Clinicare Health Support Services Ltd

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [47]

Ward Manager

Bridgend, CF311RQ

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Cwm Taf Morgannwg University Health Board

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [43]

Research Manager

Liversedge, WF15 6LP

Salary:

Negotiable

Type:

Permanent

Employer:

Locala Health and Wellbeing

Apply now on NHS Jobs for Research Manager job (opens in a new window) [48]

Risk Manager

To be determined, CF23 8HF

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Welsh Ambulance NHS Trust

Apply now on NHS Jobs for Risk Manager job (opens in a new window) [49]

Finance Manager

Oxford, OX4 4XN

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Oxford Health NHS Trust

Apply now on NHS Jobs for Finance Manager job (opens in a new window) [50]

Contracts Manager

Dorchester, DT1 2JY

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Dorset County Hospital NHS Foundation Trust

Apply now on NHS Jobs for Contracts Manager job (opens in a new window) [51]

Ward Manager

Reading, RG30 4EJ

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Berkshire Healthcare Foundation Trust

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [52]

Practice Manager

Northampton, NN3 8DW

Salary:

£35000.00 to £50000.00

Type:

Permanent

Employer:

Weston Favell Primary Care Centre - Favell Plus GP Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [53]

Team Manager

Gosforth, NE3 3PF

Salary:

£62000.00 to £65000.00

Type:

Permanent

Employer:

Evolve Psychology Services

Apply now on NHS Jobs for Team Manager job (opens in a new window) [54]

Legacy Manager

Luton, LU3 3NT

Salary:

£41750.00

Type:

Permanent

Employer:

Keech Hospice Care

Apply now on NHS Jobs for Legacy Manager job (opens in a new window) [55]

Ward Manager

Bingley, BD16 1TW

Salary:

Negotiable

Type:

Permanent

Employer:

Ramsay Health Care UK Operations Limited

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [56]

Imaging Manager

Preston, PR2 9SZ

Salary:

Negotiable

Type:

Permanent

Employer:

Ramsay Health Care UK Operations Limited

Apply now on NHS Jobs for Imaging Manager job (opens in a new window) [57]

Project Manager

Cardiff / Wrexham / Swansea, CF10 4BZ

Salary:

£37898.00 to £45637.00

Type:

Fixed-Term

Employer:

Public Health Wales

Apply now on NHS Jobs for Project Manager job (opens in a new window) [58]

Procurement Manager

Manchester, M1 1EX

Salary:

£40000.00

Type:

Permanent

Employer:

NUPAS Ltd

Apply now on NHS Jobs for Procurement Manager job (opens in a new window) [59]

Home Manager

Prestbury, SK10 4AP

Salary:

£40000.00 to £80000.00

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Home Manager job (opens in a new window) [60]

Ward Manager

Retford, DN22 0PD

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [61]

BUSINESS MANAGER

Bromley, BR1 5EP

Salary:

Negotiable

Type:

Permanent

Employer:

Downham Family Medical Practice

Apply now on NHS Jobs for BUSINESS MANAGER job (opens in a new window)

[62]

• EPRR Manager

26 Bennerley Road, Bulwell, NG6 8WR

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Nottingham CityCare Partnership CIC

Apply now on NHS Jobs for EPRR Manager job (opens in a new window) [63]

Practice Manager

London, W4 3JL

Salary:

£35000.00 to £40000.00

Type:

Permanent

Employer:

Grove Park Terrace Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [64]

Business Manager

High Wycombe, HP11 2SD High Wycombe, HP15 7AD

Salary:

£45000.00 to £50000.00

Type:

Permanent

Employer:

Desborough Surgery

Apply now on NHS Jobs for Business Manager job (opens in a new window) [65]

Ward Manager

Nottingham, NG7 2UH

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Nottingham University Hospitals NHS Trusts

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [66]

• Further information

For further information about a career in HR management, please contact

- Chartered Institute of Personnel and Development [67]
- Healthcare People Management Association [68]
- National Association of Medical Personnel Specialists [69]
- NHS Graduate Management Training Schem [7]e [70]

Other roles that may interest you

- Administrative management [71]
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- Experienced paramedic [74]

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