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# Human resources (HR) manager

Our HR managers make sure that our frontline staff and other colleagues are supported and available to deliver the care our patients need.

"I chose the NHS over the private sector because the focus is on people rather than profit."

Read Richard's story [1]



# Working life

You'll have responsibility for recruitment, selection, appraisal, staff development and training, understanding and implementing employment legislation and welfare.

As an HR manager, you may have responsibility for workforce planning or work for one or more directorates, such as surgery or accident and emergency where you will provide HR support and advice. This might involve:

- advising on the redeployment of staff from a ward that is closing
- advertising strategies for the recruitment of new staff.

Some senior HR managers will have broad areas of responsibility, such as:

Apprenticeships logo

- operations
- training
- development and recruitment
- implementing national initiatives.

# Roles in human resource management

There are a variety of job roles and job titles in this area of management. Here are some examples of job roles.

- human resources manager
- medical staffing manager
- assistant director of human resources (workforce development)
- divisional human resources manager

#### Human resources manager

You could be working in a specialist trust providing mental health services for adults, older people, children and adolescents and also substance misuse and specialist learning disabilities.

In this type of role, you would take a lead role in the trusts human resources agenda and lead on specific corporate HR objectives. You could be responsible for the:

- · recruitment & retention of staff
- maintenance of the attendance management process
- handling formal grievance and disciplinary process and appeals
- the design and delivery of training and development programmes
- providing advice on principles and detail of employment legislation and good practice
- the maintenance of effective employee relations including participation in local formal consultation machinery and processes of job evaluation, salary administration and reward management.

#### Medical staffing manager

Working in a hospital NHS trust, you'd typically have responsibility for all medical staff working within the trust, with the exception of medical students. This would include responsibility for:

You'll need to be able to build relationships at all levels, and have current knowledge of the NHS HR agenda

- · terms and conditions of medical staff
- recruitment and selection of professional grade staff.

You'd advise and support medical staff on HR-related issues and could be involved with the international recruitment of medical staff, workforce planning and the European Working Time Directive [2].

#### Assistant director of human resources (workforce development)

In this example, you'd lead the trust's development and implementation of a comprehensive training and development plan working in partnership with areas of the trust also delivering education. Delivery of the plan would involve liaison with partner organisations across the region. Key elements of such a post would be:

- effective leadership
- staff development
- · workforce planning.

#### Divisional human resources manager

Here, you'd be one of four HR managers working within a university hospitals' NHS trust providing strategic development and leadership support. You'd be managing a team of 16 and manage a budget of over £700,000. You'd be expected to ensure that there was excellent communication between colleagues.

#### Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in HR management [3]
- Find out more about the training you'll receive for a career in HR management [4]

# Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC)</u> [5] pay scales. This pay system covers all staff except doctors, dentists and the most senior managers.

Your precise role in HR management within the NHS will affect your salary. There are some positions in HR at AfC [6] band 5, with opportunities at specialist and managerial level from bands 6 to 8, and rising to Band 9 for the most senior roles below director level. At director and similar levels, you would be on the Very Senior Managers pay scales.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

# Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles in HR and related functions. Progression for those with ability is typically via operational management in a large organisation. Relocation for promotion is common.

Relevant HR management qualifications and membership of organisations such as the Chartered Institute of Personnel and Development may be an advantage and will be a requirement for some posts.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Graduates from the NHS Graduate Management Training Scheme [7] are expected to gain rapid promotion.

# Job market and vacancies

When you're looking for managerial jobs in human resources and related functions, there are a number of sources you can use but most NHS vacancies can be found on the NHS Jobs website [8].

Just some of the current vacancies can be found below.

# Find a vacancy

#### Enter your location or postcode

#### Show results within

### Search

#### EPR Recruitment / Human Resources Officer

Norwich, NR1 1QQ

Salary:

£26530.00 to £29114.00

Type:

Fixed-Term

Employer:

Norfolk and Norwich University Hospital

Apply now on NHS Jobs for EPR Recruitment / Human Resources Officer job (opens in a new window) [9]

## Operational HR Manager

Leeds , LS13 2BL Plymouth, PL5 1PL Barnstaple, EX32 8HY Ottery St. Mary, EX11 1EQ

Salary:

£45000.00 to £55000.00

Type:

Permanent

Employer:

Fuller and Forbes Partnership

Apply now on NHS Jobs for Operational HR Manager job (opens in a new window)

### Operations/HR Manager

Stanton, IP31 2XA

Salary:

£43000.00

Type:

Permanent

Employer:

**Primary Care Careers** 

Apply now on NHS Jobs for Operations/HR Manager job (opens in a new window)

#### Human Resources Administrator

Bushey, WD23 2NN

Salary:

Negotiable

Type:

Permanent

Employer:

Attenborough Surgery

Apply now on NHS Jobs for Human Resources Administrator job (opens in a new window) [12]

# HR Manager (Learning & Development)

Leeds, LS21 1PY

Salary:

£40000.00 to £50000.00

Type:

Permanent

Employer:

OneMedicalGroup

Apply now on NHS Jobs for HR Manager (Learning & Development) job (opens in a new window) [13]

#### Human Resources Business Partner

Ashton Under Lyne, OL6 7SR

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Human Resources Business Partner job (opens in a new window) [14]

#### Human Resources Relations Advisor

Derby, DE24 8HY

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

**DHU** Healthcare

Apply now on NHS Jobs for Human Resources Relations Advisor job (opens in a new window) [15]

## Senior HR Manager (Internal Only)

Victoria Road, Macclesfield, SK10 3BL

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

East Cheshire NHS Trust

Apply now on NHS Jobs for Senior HR Manager (Internal Only) job (opens in a new window) [16]

# Group HR Absence Management Lead

Middlesbrough, TS4 3BW

Salary:

£46148.00 to £52809.00

Type:

Fixed-Term

Employer:

South Tees Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Group HR Absence Management Lead job (opens in a new window) [17]

## Human Resources Business Partner (Medical Staffing Lead)

Fulbourn Hospital, Cambridge, CB21 5EF

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Cambridgeshire and Peterborough NHS Foundation Trust

Apply now on NHS Jobs for Human Resources Business Partner (Medical Staffing Lead) job (opens in a new window) [18]

## Centralised Recruitment B5 - Business Support Manager

Oxford, OX3 9DU

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Oxford University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Centralised Recruitment B5 - Business Support

Manager job (opens in a new window) [19]

## Human Resources Assistant - Employee Relations, Business Partner Team

Sheffield, S5 7AU

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Sheffield Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Human Resources Assistant - Employee Relations,

Business Partner Team job (opens in a new window) [20]

# Team Manager for Case Management

Wellington, TF1 1LX

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

NHS Shropshire, Telford and Wrekin Integrated Care Board

Apply now on NHS Jobs for Team Manager for Case Management job (opens in a new window) [21]

# Pharmacy Manager

Ilfracombe, EX34 9DA

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Salary:
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Negotiable

Type:

Permanent

Employer:

Superdrug

Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [22]

### General Manager

Sittingbourne, ME10 1QA

Salary:

£65000.00 to £68000.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for General Manager job (opens in a new window) [23]

## Procurement Manager

Salford, M5 3EH

Salary:

£30000.00 to £40000.00

Type:

Permanent

Employer:

**NHS Shared Business Services** 

Apply now on NHS Jobs for Procurement Manager job (opens in a new window) [24]

### Deputy Manager

Beaconsfield, HP9 1AB

Salary:

£51500.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [25]

## Practice Manager

Cheltenham, GL52 6HS

Salary:

£40000.00 to £50000.00

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Type:
       Permanent
 Employer:
       Sixways
 Apply now on NHS Jobs for Practice Manager job (opens in a new window) [26]

    Home Manager

 Wigston, LE18 2BP
 Salary:
       £62000.00 to £62000.00
 Type:
       Permanent
 Employer:
       HC-One
 Apply now on NHS Jobs for Home Manager job (opens in a new window) [27]
Practice Manager
 Clacton on Sea, CO15 2NB
 Salary:
       Negotiable
 Type:
       Permanent
 Employer:
       Primary Care Careers
 Apply now on NHS Jobs for Practice Manager job (opens in a new window) [28]

    Operational Manager

 Mansfield, NG18 4GW
 Salary:
       £62215.00 to £72293.00
 Type:
       Permanent
 Employer:
       Nottinghamshire Healthcare NHS Foundation Trust
 Apply now on NHS Jobs for Operational Manager job (opens in a new window) [29]
Pharmacy Manager
 Oxford, OX3 7RP
 Salary:
       £57000.00 to £60000.00
  Type:
       Permanent
```

```
Employer:
```

Nuffield Health

Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [30]

## Ward Manager

Swansea, SA2 0GH

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Swansea Bay University Health Board

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [31]

### Ward Manager

Swindon, SN3 6BB

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

**HCRG Care Group** 

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [32]

## Procurement Manager

Stoke-on-Trent, ST1 2QB

Salary:

£53755.00 to £60504.00

Type:

Fixed-Term

Employer:

Midlands and Lancashire Commissioning Support Unit

Apply now on NHS Jobs for Procurement Manager job (opens in a new window) [33]

## Finance Manager

York, YO24 1GL

Salary:

£30144.00 to £39632.00

Type:

Fixed-Term

Employer:

St Leonard's Hospice

### Service Manager

West Midlands, ST11 9JG

Salary:

£40000.00 to £40000.00

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Service Manager job (opens in a new window) [35]

## Team Manager

Ramsgate, CT9 4BF

Salary:

£30826.00 to £30826.00

Type:

Permanent

Employer:

Mental Health Matters

Apply now on NHS Jobs for Team Manager job (opens in a new window) [36]

## Team Manager

London, SW17 0YF

Salary:

£54320.00 to £60981.00

Type:

Permanent

Employer:

South West London and St Georges Mental Health NHS Trust Apply now on NHS Jobs for Team Manager job (opens in a new window) [37]

## Data Manager

London, NW1 2PG

Salary:

£35964.00 to £43780.00

Type:

Fixed-Term

Employer:

University College London Hospitals NHS Foundation Trust Apply now on NHS Jobs for Data Manager job (opens in a new window) [38]

## Team Manager

London, SW17 0YF

Salary:

£54320.00 to £60981.00

Type:

Permanent

Employer:

South West London and St Georges Mental Health NHS Trust
Apply now on NHS Jobs for Team Manager job (opens in a new window) [37]

## Practice Manager

Dudley, DY2 0EF

Salary:

Negotiable

Type:

Permanent

Employer:

**Dudley Wood Surgery** 

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [39]

## Data Manager

London, NW1 2PG

Salary:

£35964.00 to £43780.00

Type:

Fixed-Term

Employer:

University College London Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Data Manager job (opens in a new window) [38]

# Pharmacy Manager

Redruth, TR15 2AF

Salary:

Negotiable

Type:

Permanent

Employer:

Superdrug

Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [40]

#### **OPERATIONS MANAGER**

London, SE10 8EX Lewisham, SE8 3BX

Salary:

£18.00 to £22.00

Type:

Permanent

Employer:

**Burney Street Practice** 

Apply now on NHS Jobs for OPERATIONS MANAGER job (opens in a new window) [41]

### Service Manager

Swansea, SA2 8QA

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Swansea Bay University Health Board

Apply now on NHS Jobs for Service Manager job (opens in a new window) [42]

### Ward Manager

London, EC1A 7BE

Salary:

£54320.00 to £60981.00

Type:

Fixed-Term

Employer:

Barts Health NHS Trust

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [43]

### Ward Manager

Mountain Ash, CF45 4BZ

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Cwm Taf Morgannwg University Health Board

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [44]

### Workshop Manager

Scunthorpe, DN15 7BH

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Northern Lincolnshire and Goole NHS Foundation Trust

Apply now on NHS Jobs for Workshop Manager job (opens in a new window) [45]

## Deputy Manager

Cardiff, CF24 2BY

Salary:

£42427.47

Type:

Permanent

Employer:

ivolve Care & Support

Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [46]

## Ward Manager

London, EC1A 7BE

Salary:

£54320.00 to £60981.00

Type:

Fixed-Term

Employer:

Barts Health NHS Trust

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [43]

## General Manager

48 Boundary Road, NW8 0HJ

Salary:

£80000.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for General Manager job (opens in a new window) [47]

### Service Manager

Doncaster, DN4 8QN

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Rotherham Doncaster and South Humber NHSFT

Apply now on NHS Jobs for Service Manager job (opens in a new window) [48]

## Workshop Manager

Scunthorpe, DN15 7BH

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Northern Lincolnshire and Goole NHS Foundation Trust

Apply now on NHS Jobs for Workshop Manager job (opens in a new window) [45]

## Compliance Manager

Lincoln, LN4 2GW

Salary:

£34000.00 to £42000.00

Type:

Permanent

Employer:

Lincs & Notts Air Ambulance

Apply now on NHS Jobs for Compliance Manager job (opens in a new window) [49]

## Service Manager

Huddersfield, HD1 3LT

Salary:

£29000.00 to £32000.00

Type:

Permanent

Employer:

Invictus Wellbeing

Apply now on NHS Jobs for Service Manager job (opens in a new window) [50]

### Practice Manager

Leeds, LS12 5SG

Salary:

Negotiable

Type:

Permanent

Employer:

Whitehall Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [51]

# Mortuary Manager

Darlington, DL3 6HX

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

County Durham & Darlington NHS Foundation Trust

Apply now on NHS Jobs for Mortuary Manager job (opens in a new window) [52]

## Practice Manager

Northampton, NN3 8DW

Salary:

£35000.00 to £50000.00

Type:

Permanent

Employer:

Weston Favell Primary Care Centre - Favell Plus GP Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [53]

## Hospital Manager

Swindon, SN3 3RB

Salary:

Negotiable

Type:

Permanent

Employer:

**CHEC** 

Apply now on NHS Jobs for Hospital Manager job (opens in a new window) [54]

### Pharmacy Manager

Eastleigh, SO53 2DW

Salary:

Negotiable

Type:

Permanent

Employer:

Nuffield Health

Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [55]

## Hospital Manager

Swindon, SN3 3RB

Salary:

Negotiable

Type:

Permanent

Employer:

CHEC

Apply now on NHS Jobs for Hospital Manager job (opens in a new window) [54]

## Assistant Manager

Cambridge, CB4 1ER

Salary:

Negotiable

Type:

Permanent

Employer:

Red House Surgery

Apply now on NHS Jobs for Assistant Manager job (opens in a new window) [56]

## Deputy Manager

Cardiff, CF24 2NT

Salary:

£45000.00

Type:

Permanent

Employer:

ivolve Care & Support

Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [57]

### Outpatient Manager

London, NW3 2AL

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Marie Curie

Apply now on NHS Jobs for Outpatient Manager job (opens in a new window) [58]

## Practice Manager

Bradford, BD8 9LB

Salary:

Negotiable

Type:

Permanent

Employer:

Kensington Partnership

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [59]

## Office Manager

Pontypridd, CF37 1LB

Salary:

£26928.00 to £29551.00

Type:

Permanent

Employer:

Cwm Taf Morgannwg University Health Board

Apply now on NHS Jobs for Office Manager job (opens in a new window) [60]

### Programme Manager

Camberwell, SE5 8AZ

Salary:

£70387.00 to £80465.00

Type:

Fixed-Term

Employer:

South London and Maudsley NHS Foundation Trust

Apply now on NHS Jobs for Programme Manager job (opens in a new window) [61]

## Practice Manager

Nottingham, NG8 1FG

Salary:

Negotiable

Type:

Permanent

Employer:

Wollaton Park Medical Centre

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [62]

## Operations Manager

Chester Le Street, DH3 2QT

Salary:

£35000.00 to £40000.00

Type:

Permanent

Employer:

**Birtley Medical Group** 

Apply now on NHS Jobs for Operations Manager job (opens in a new window) [63]

# Further information

For further information about a career in HR management, please contact

- Chartered Institute of Personnel and Development [64]
- Healthcare People Management Association [65]
- National Association of Medical Personnel Specialists [66]
- NHS Graduate Management Training Schem [7]e [67]

# Other roles that may interest you

- Administrative management [68]
- Practice manager [69]
- Experienced paramedic [70]
- Emergency care assistant [71]

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#### Links

[1] https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/human-resources-hrmanager/real-life-story-richard-lewis [2]

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