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Human resources (HR) manager

Our HR managers make sure that our frontline staff and other colleagues are supported and available to deliver the care our patients need.

"I chose the NHS over the private sector because the focus is on people rather than profit."

Read Richard's story [1]



Working life

You'll have responsibility for recruitment, selection, appraisal, staff development and training, understanding and implementing employment legislation and welfare.

As an HR manager, you may have responsibility for workforce planning or work for one or more directorates, such as surgery or accident and emergency where you will provide HR support and advice. This might involve:

- advising on the redeployment of staff from a ward that is closing
- advertising strategies for the recruitment of new staff.

Some senior HR managers will have broad areas of responsibility, such as:

Apprenticeships logo

- operations
- training
- development and recruitment
- implementing national initiatives.

Roles in human resource management

There are a variety of job roles and job titles in this area of management. Here are some examples of job roles.

- human resources manager
- medical staffing manager
- assistant director of human resources (workforce development)
- divisional human resources manager

Human resources manager

You could be working in a specialist trust providing mental health services for adults, older people, children and adolescents and also substance misuse and specialist learning disabilities.

In this type of role, you would take a lead role in the trusts human resources agenda and lead on specific corporate HR objectives. You could be responsible for the:

- recruitment & retention of staff
- maintenance of the attendance management process
- handling formal grievance and disciplinary process and appeals
- the design and delivery of training and development programmes
- providing advice on principles and detail of employment legislation and good practice
- the maintenance of effective employee relations including participation in local formal consultation machinery and processes of job evaluation, salary administration and reward management.

Medical staffing manager

Working in a hospital NHS trust, you'd typically have responsibility for all medical staff working within the trust, with the exception of medical students. This would include responsibility for:

You'll need to be able to build relationships at all levels, and have current knowledge of the NHS HR agenda

- terms and conditions of medical staff
- recruitment and selection of professional grade staff.

You'd advise and support medical staff on HR-related issues and could be involved with the international recruitment of medical staff, workforce planning and the European Working Time Directive [2].

Assistant director of human resources (workforce development)

In this example, you'd lead the trust's development and implementation of a comprehensive training and development plan working in partnership with areas of the trust also delivering education. Delivery of the plan would involve liaison with partner organisations across the region. Key elements of such a post would be:

- effective leadership
- staff development
- workforce planning.

Divisional human resources manager

Here, you'd be one of four HR managers working within a university hospitals' NHS trust providing strategic development and leadership support. You'd be managing a team of 16 and manage a budget of over £700,000. You'd be expected to ensure that there was excellent communication between colleagues.

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in HR management [3]
- Find out more about the training you'll receive for a career in HR management [4]

• Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC)</u> [5] pay scales. This pay system covers all staff except doctors, dentists and the most senior managers.

Your precise role in HR management within the NHS will affect your salary. There are some positions in HR at AfC ^[6] band 5, with opportunities at specialist and managerial level from bands 6 to 8, and rising to Band 9 for the most senior roles below director level. At director and similar levels, you would be on the Very Senior Managers pay scales.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

• Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles in HR and related functions. Progression for those with ability is typically via operational management in a large organisation. Relocation for promotion is common.

Relevant HR management qualifications and membership of organisations such as the Chartered Institute of Personnel and Development may be an advantage and will be a requirement for some posts.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Graduates from the <u>NHS Graduate Management Training Scheme</u> [7] are expected to gain rapid promotion.

Job market and vacancies

When you're looking for managerial jobs in human resources and related functions, there are a number of sources you can use but most NHS vacancies can be found on the <u>NHS</u> <u>Jobs website</u> [8].

Just some of the current vacancies can be found below.

Find a vacancy

Enter your location or postcode

Show results within

Search

• Human Resources Administrator

London, SE16 6AE

Salary: Negotiable Type: Permanent Employer: Nexus Health Group Apply now on NHS Jobs for Human Resources Administrator job (opens in a new window) [9]

• Human Resources Business Partner

Wythenshawe,, M23 9LT Salary: £53755.00 to £60504.00 Type: Permanent Employer: Manchester University NHS Foundation Trust Apply now on NHS Jobs for Human Resources Business Partner job (opens in a new window) [10]

• EPR Programme HR Manager

Norwich, NR1 1QQ Salary: £46148.00 to £52809.00 Type: Fixed-Term Employer: Norfolk and Norwich University Hospital Apply now on NHS Jobs for EPR Programme HR Manager job (opens in a new window) [11]

TLCP Operations and Human Resource Administrator

London, SE13 7SX London, SE41JN

Salary:

Negotiable Type:

Permanent

Employer:

The Lewisham Care Partnership

Apply now on NHS Jobs for TLCP Operations and Human Resource Administrator job (opens in a new window) [12]

• Human Resources Business Partner in Specialised Services

Bristol, BS2 8HW

Salary:

£62215.00 to £72293.00

Type:

Permanent

Employer:

University Hospitals Bristol and Weston NHS Foundation Trust (UHBW) Apply now on NHS Jobs for Human Resources Business Partner in Specialised Services job (opens in a new window) [13]

• People (HR) Policy Manager

Nottingham, NG5 1PB Salary: £46148.00 to £52809.00 Type: Permanent Employer: Nottingham University Hospitals NHS Trusts Apply now on NHS Jobs for People (HR) Policy Manager job (opens in a new window) [14]

• HR Advisor (Recruitment)

Great Bramingham Lane, LU3 3NT

Salary: £28826.00 Type: Fixed-Term Employer: Keech Hospice Care Apply now on NHS Jobs for HR Advisor (Recruitment) job (opens in a new window)

Deputy Category Manager - HR & Professional Services

London, SW17 0QT Salary: £54320.00 to £60981.00 Type: Permanent Employer: St George's University Hospitals NHS Foundation Trust Apply now on NHS Jobs for Deputy Category Manager - HR & Professional Services job (opens in a new window) [16]

• HR Services Administrator (Recruitment)

Exeter, EX2 7HY

Salary: £24625.00 to £25674.00 Type: Fixed-Term Employer: South Western Ambulance Service NHS Foundation Trust Apply now on NHS Jobs for HR Services Administrator (Recruitment) job (opens in a new window) [17]

Capital Development Manager (Project Manager)

Worthing, BN11 2DH

Salary: Negotiable Type: Permanent Employer: University Hospitals Sussex NHS Foundation Trust (279) <u>Apply now on NHS Jobs for Capital Development Manager (Project Manager) job</u> (opens in a new window) [18]

Organisational Development Manager (Leadership, Management & Teams)

Across Wales, LL17 0LJ

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Welsh Ambulance NHS Trust

Apply now on NHS Jobs for Organisational Development Manager (Leadership, Management & Teams) job (opens in a new window) [19]

Quality Manager/Deputy Laboratory Manager - Microbiology Speciality

Stanley, AA1 1AA

Salary: £42000.00 to £52000.00 Type: Fixed-Term Employer: Falkland Islands Government Apply now on NHS Jobs for Quality Manager/Deputy Laboratory Manager -Microbiology Speciality job (opens in a new window) [20]

• Procurement Manager

Salford, M5 3EH Salary: £30000.00 to £40000.00 Type: Permanent Employer: NHS Shared Business Services Apply now on NHS Jobs for Procurement Manager job (opens in a new window) [21]

Service Manager

West Midlands, ST11 9JG

Salary: £40000.00 to £40000.00 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Service Manager job (opens in a new window) [22]

• Practice Manager

Birmingham, B30 1BY Birmingham, B48 7LA

Salary:

Negotiable

Type:

Permanent

Employer:

Northwood Medical Centre

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [23]

• Practice Manager

Clacton on Sea, CO15 3AU Salary: Negotiable Type: Permanent Employer: Primary Care Careers Apply now on NHS Jobs for Practice Manager job (opens in a new window) [24]

• Ward Manager

Worthing, BN13 3AT

Salary: £46148.00 to £52809.00 Type: Fixed-Term Employer: Sussex Partnership NHS Foundation Trust Apply now on NHS Jobs for Ward Manager job (opens in a new window) [25]

Ward Manager

Isleworth, TW7 6AF

Salary:

£51883.00 to £58544.00 Type: Permanent Employer: Chelsea and Westminster Hospital NHS Foundation Trust Apply now on NHS Jobs for Ward Manager job (opens in a new window) [26]

• Practice Manager

Birmingham, B26 1AT

Salary:

Negotiable

Type:

Permanent

Employer:

Rowlands Road Surgery Apply now on NHS Jobs for Practice Manager job (opens in a new window) [27]

• Hub Manager

Cottingham, HU16 5JQ

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Hull University Teaching Hospitals NHS Trust Apply now on NHS Jobs for Hub Manager job (opens in a new window) [28]

Research Manager

Sheffield, S4 7QQ

Salary:

£46148.00 to £52809.00 Type:

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Fixed-Term Employer:

Shoffiold

Sheffield Health and Social Care NHS Foundation Trust Apply now on NHS Jobs for Research Manager job (opens in a new window) [29]

Placement Manager

Tadworth, KT20 5RU

Salary: £38708.00 Type: Permanent Employer: The Children's Trust Apply now on NHS Jobs for Placement Manager job (opens in a new window) [30]

• IT Manager

York Business Park, YO26 6RW

Salary: £55895.00 to £62889.00 Type: Permanent Employer: Compass Apply now on NHS Jobs for IT Manager job (opens in a new window) [31]

• Registered Manager

Leeds, LS7 1QB Salary: £44711.00 to £47754.00 Type: Permanent Employer: Leeds City Council Apply now on NHS Jobs for Registered Manager job (opens in a new window) [32]

• Ward Manager

London, W5 4RN Salary: £51883.00 to £58544.00 Type: Permanent Employer: West London NHS Trust Apply now on NHS Jobs for Ward Manager job (opens in a new window) [33]

• Practice Manager

Manchester, M18 8HE Salary: Negotiable Type: Permanent Employer:

• Service Manager

Redhill, RH1 5RH

Salary: £53755.00 to £60504.00 Type: Permanent Employer: Surrey and Sussex Healthcare NHS Trust Apply now on NHS Jobs for Service Manager job (opens in a new window) [35]

• Administration Manager

317 Trustwide, NE1 4LP

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

The Newcastle upon Tyne Hospitals NHS Foundation Trust Apply now on NHS Jobs for Administration Manager job (opens in a new window)

• Project Manager

Carlisle or Whitehaven, CA3 0HA

Salary:

£29970.00 to £36483.00

Type:

Fixed-Term

Employer:

North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Project Manager job (opens in a new window) [37]

• Pharmacy Manager

Redruth, TR15 2AF Salary: Negotiable Type: Permanent Employer: Superdrug

Hospitality Manager

Beckenham, BR3 3FH Salary: £35000.00 Type: Permanent Employer: Avery Healthcare Group Ltd. Apply now on NHS Jobs for Hospitality Manager job (opens in a new window) [39]

• Clinic Manager

Middlesbrough, TS3 6LB

Salary:

£50000.00 to £54000.00

Type:

Permanent Employer:

Diaverum

Apply now on NHS Jobs for Clinic Manager job (opens in a new window) [40]

• Practice Manager

London, W2 2HL London, W2 5ES

Salary:

£55000.00 to £65000.00

Type:

Permanent

Employer: Connaught Square Practice Apply now on NHS Jobs for Practice Manager job (opens in a new window) [41]

• Deputy Manager

Littleover, DE23 4BU Salary: £16.00 Type: Permanent Employer: Avery Healthcare Group Ltd. Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [42]

• Waste Manager

Harlow, CM20 1QX Salary: £29970.00 to £36483.00 Type: Permanent Employer: The Princess Alexandra Hospital NHS Trust Apply now on NHS Jobs for Waste Manager job (opens in a new window) [43]

• Pharmacy Manager

Kingston Upon Hull, HU10 7AZ

Salary: Negotiable Type: Permanent Employer: Spire Healthcare Ltd Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [44]

• Programme Manager

Manchester, M1 3BN

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

NICE – The National Institute for Health and Care Excellence Apply now on NHS Jobs for Programme Manager job (opens in a new window) [45]

• Programme Manager

London, E14 5HJ Salary: £61927.00 to £68676.00 Type: Fixed-Term Employer: Barts Health NHS Trust Apply now on NHS Jobs for Programme Manager job (opens in a new window) [46]

• Dispensary Manager

Norwich, NR13 3RA Salary: Negotiable Type: Permanent Employer: Acle Medical Partnership Apply now on NHS Jobs for Dispensary Manager job (opens in a new window) [47]

• Category Manager

Huddersfield, HD3 3EA

Salary:

£41341.00

Type:

Permanent Employer:

Calderdale and Huddersfield Solutions Apply now on NHS Jobs for Category Manager job (opens in a new window) [48]

• Ward Manager

Reading, RG30 4EJ

Salary:

£53755.00 to £60504.00 Type: Permanent Employer: Berkshire Healthcare Foundation Trust Apply now on NHS Jobs for Ward Manager job (opens in a new window) [49]

• Contracts Manager

Dorchester, DT1 2JY Salary: £53755.00 to £60504.00 Type: Permanent Employer: Dorset County Hospital NHS Foundation Trust Apply now on NHS Jobs for Contracts Manager job (opens in a new window) [50]

• Ward Manager

Bridgend, CF311RQ Salary: £46840.00 to £53602.00 Type: Permanent Employer: Cwm Taf Morgannwg University Health Board Apply now on NHS Jobs for Ward Manager job (opens in a new window) [51]

• Project Manager

Williamstown, CF40 1XX

Salary: £37898.00 to £45637.00 Type: Permanent Employer: Cwm Taf Morgannwg University Health Board Apply now on NHS Jobs for Project Manager job (opens in a new window) [52]

• Practice Manager

Pudsey, LS28 7DE

Salary:

£55000.00 to £65000.00 Type: Permanent Employer: Clinicare Health Support Services Ltd Apply now on NHS Jobs for Practice Manager job (opens in a new window) [53]

• Ward Manager

Sunderland, SR4 7TP

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

South Tyneside and Sunderland NHS Foundation Trust Apply now on NHS Jobs for Ward Manager job (opens in a new window) [54]

• Ward Manager

Rochdale, OL12 0NB

Salary:

Negotiable Type: Permanent Employer: Northern Care Alliance NHS Foundation Trust Apply now on NHS Jobs for Ward Manager job (opens in a new window) [55]

• Practice Manager

Northampton, NN3 8DW

Salary:

£35000.00 to £50000.00

Type:

Permanent

Employer:

Weston Favell Primary Care Centre - Favell Plus GP Surgery Apply now on NHS Jobs for Practice Manager job (opens in a new window) [56]

• Operations Manager

Slough, SL1 1TT

Salary:

£35000.00

Type:

Permanent

Employer:

Herschel Medical Centre Apply now on NHS Jobs for Operations Manager job (opens in a new window) [57]

• Team Manager

Gosforth, NE3 3PF Salary: £62000.00 to £65000.00 Type: Permanent Employer: Evolve Psychology Services Apply now on NHS Jobs for Team Manager job (opens in a new window) [58]

• Operations Manager

Slough, SL1 1TT Salary: £35000.00 Type: Permanent Employer: Herschel Medical Centre Apply now on NHS Jobs for Operations Manager job (opens in a new window) [57]

• Team Manager

Redditch, B97 6QS Salary: £46148.00 to £52809.00 Type: Permanent Employer: Inclusion Apply now on NHS Jobs for Team Manager job (opens in a new window) [59]

• Finance Manager

Wembley, HA0 4UZ Salary: £15.00 to £20.00 Type: Permanent Employer: Premier Medical Centre Apply now on NHS Jobs for Finance Manager job (opens in a new window) [60]

Legacy Manager

Luton, LU3 3NT Salary: £41750.00 Type: Permanent Employer: Keech Hospice Care Apply now on NHS Jobs for Legacy Manager job (opens in a new window) [61]

• Practice Manager

Dudley, DY2 0EF Salary: Negotiable Type: Permanent Employer: Dudley Wood Surgery Apply now on NHS Jobs for Practice Manager job (opens in a new window) [62]

Ward Manager

Bingley, BD16 1TW

Salary:

Negotiable Type:

Permanent

Employer:

Ramsay Health Care UK Operations Limited Apply now on NHS Jobs for Ward Manager job (opens in a new window) [63]

• Imaging Manager

Preston, PR2 9SZ

Salary:

Negotiable

Type:

Permanent

Employer:

Ramsay Health Care UK Operations Limited Apply now on NHS Jobs for Imaging Manager job (opens in a new window) [64]

• Project Manager

Cardiff / Wrexham / Swansea, CF10 4BZ

Salary: £37898.00 to £45637.00 Type: Fixed-Term Employer: Public Health Wales Apply now on NHS Jobs for Project Manager job (opens in a new window) [65]

Procurement Manager

Manchester, M1 1EX Salary: £40000.00 Type: Permanent Employer: NUPAS Ltd Apply now on NHS Jobs for Procurement Manager job (opens in a new window) [66]

Home Manager

Prestbury, SK10 4AP Salary: £40000.00 to £80000.00 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Home Manager job (opens in a new window) [67]

Further information

For further information about a career in HR management, please contact

- <u>Chartered Institute of Personnel and Development</u> [68]
- Healthcare People Management Association [69]
- National Association of Medical Personnel Specialists [70]
- NHS Graduate Management Training Schem [7]e [71]

Other roles that may interest you

- Administrative management [72]
- Practice manager [73]
- Knowledge and library services [74]
- Experienced paramedic [75]

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Links

[1] https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/human-resources-hrmanager/real-life-story-richard-lewis [2] https://www.healthcareers.nhs.uk/glossary#Working Time Directive [3] https://www.healthcareers.nhs.uk/explore-roles/human-resources-hr-manager/entry-requirements-skillsand-interests-human-resources [4] https://www.healthcareers.nhs.uk/explore-roles/human-resources-hrmanager/training-and-development-human-resources-management [5] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates [6] https://www.healthcareers.nhs.uk/glossary#AfC [7] http://www.nhsgraduates.co.uk/ [8] http://www.jobs.nhs.uk [9] https://beta.jobs.nhs.uk/candidate/jobadvert/A5226-25-0022 [10] https://beta.jobs.nhs.uk/candidate/jobadvert/C9349-25-1464 [11] https://beta.jobs.nhs.uk/candidate/jobadvert/C9234-25-0298 [12] https://beta.jobs.nhs.uk/candidate/jobadvert/U0101-25-0007 [13] https://beta.jobs.nhs.uk/candidate/jobadvert/C9387-25-0883 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/C9164-25-1130 [15] https://beta.jobs.nhs.uk/candidate/jobadvert/B0364-25-0016 [16] https://beta.jobs.nhs.uk/candidate/jobadvert/C9200-25-0607 [17] https://beta.jobs.nhs.uk/candidate/jobadvert/C9202-25-0141 [18] https://beta.jobs.nhs.uk/candidate/jobadvert/C9279-25-0926 [19] https://beta.jobs.nhs.uk/candidate/jobadvert/C9020-25-0103 [20] https://beta.jobs.nhs.uk/candidate/jobadvert/G0005-200-25-311931 [21] https://beta.jobs.nhs.uk/candidate/jobadvert/E0351-req14282 [22] https://beta.jobs.nhs.uk/candidate/jobadvert/E0233-25-1017 [23] https://beta.jobs.nhs.uk/candidate/jobadvert/A4469-25-0001 [24] https://beta.jobs.nhs.uk/candidate/jobadvert/M0038-25-0737 [25] https://beta.jobs.nhs.uk/candidate/jobadvert/C9354-25-0494 [26] https://beta.jobs.nhs.uk/candidate/jobadvert/C9289-EI-13 [27] https://beta.jobs.nhs.uk/candidate/jobadvert/A0097-25-0001 [28] https://beta.jobs.nhs.uk/candidate/jobadvert/C9356-25-0478 [29] https://beta.jobs.nhs.uk/candidate/jobadvert/C9457-25-0191 [30] https://beta.jobs.nhs.uk/candidate/jobadvert/B0474-25-0076 [31] https://beta.jobs.nhs.uk/candidate/jobadvert/B0139-25-0042 [32] https://beta.jobs.nhs.uk/candidate/jobadvert/F0100-25-0008 [33] https://beta.jobs.nhs.uk/candidate/jobadvert/C9222-25-0395 [34] https://beta.jobs.nhs.uk/candidate/jobadvert/E0035-25-0014 [35] https://beta.jobs.nhs.uk/candidate/jobadvert/C9326-25-0302 [36] https://beta.jobs.nhs.uk/candidate/jobadvert/C9317-25-0753 [37] https://beta.jobs.nhs.uk/candidate/jobadvert/C9262-25-0718 [38] https://beta.jobs.nhs.uk/candidate/jobadvert/R0046-PM-REDRUTH [39] https://beta.iobs.nhs.uk/candidate/iobadvert/L0034-25-1705 [40] https://beta.jobs.nhs.uk/candidate/jobadvert/E0141-25-0082 [41] https://beta.jobs.nhs.uk/candidate/jobadvert/A1768-25-0003 [42] https://beta.jobs.nhs.uk/candidate/jobadvert/L0034-25-1770 [43] https://beta.jobs.nhs.uk/candidate/jobadvert/C9292-25-0210 [44] https://beta.jobs.nhs.uk/candidate/jobadvert/E0058-22960 [45] https://beta.jobs.nhs.uk/candidate/jobadvert/G9907-25-0063 [46] https://beta.jobs.nhs.uk/candidate/jobadvert/C9259-25-1190 [47] https://beta.jobs.nhs.uk/candidate/jobadvert/A3458-25-0005 [48] https://beta.jobs.nhs.uk/candidate/jobadvert/M9372-25-0025 [49] https://beta.jobs.nhs.uk/candidate/jobadvert/C9371-25-0459 [50] https://beta.jobs.nhs.uk/candidate/jobadvert/C9405-25-0198 [51] https://beta.jobs.nhs.uk/candidate/jobadvert/H9110-25-0761 [52] https://beta.jobs.nhs.uk/candidate/jobadvert/H9110-25-0749 [53] https://beta.jobs.nhs.uk/candidate/jobadvert/E0146-25-0008 [54] https://beta.jobs.nhs.uk/candidate/jobadvert/C9155-MNNM-0525-53[55] https://beta.jobs.nhs.uk/candidate/jobadvert/C9236-25-1019 [56] https://beta.jobs.nhs.uk/candidate/jobadvert/A5509-25-0000 [57] https://beta.jobs.nhs.uk/candidate/jobadvert/A0554-25-0003 [58] https://beta.jobs.nhs.uk/candidate/jobadvert/E0309-25-0041 [59]

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