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# Human resources (HR) manager

Our HR managers make sure that our frontline staff and other colleagues are supported and available to deliver the care our patients need.

"I chose the NHS over the private sector because the focus is on people rather than profit."

Read Richard's story [1]



# Working life

You'll have responsibility for recruitment, selection, appraisal, staff development and training, understanding and implementing employment legislation and welfare.

As an HR manager, you may have responsibility for workforce planning or work for one or more directorates, such as surgery or accident and emergency where you will provide HR support and advice. This might involve:

- advising on the redeployment of staff from a ward that is closing
- advertising strategies for the recruitment of new staff.

Some senior HR managers will have broad areas of responsibility, such as:

Apprenticeships logo

- operations
- training
- development and recruitment
- implementing national initiatives.

# Roles in human resource management

There are a variety of job roles and job titles in this area of management. Here are some examples of job roles.

- human resources manager
- medical staffing manager
- assistant director of human resources (workforce development)
- divisional human resources manager

#### Human resources manager

You could be working in a specialist trust providing mental health services for adults, older people, children and adolescents and also substance misuse and specialist learning disabilities.

In this type of role, you would take a lead role in the trusts human resources agenda and lead on specific corporate HR objectives. You could be responsible for the:

- recruitment & retention of staff
- maintenance of the attendance management process
- handling formal grievance and disciplinary process and appeals
- the design and delivery of training and development programmes
- providing advice on principles and detail of employment legislation and good practice
- the maintenance of effective employee relations including participation in local formal consultation machinery and processes of job evaluation, salary administration and reward management.

#### Medical staffing manager

Working in a hospital NHS trust, you'd typically have responsibility for all medical staff working within the trust, with the exception of medical students. This would include responsibility for:

You'll need to be able to build relationships at all levels, and have current knowledge of the NHS HR agenda

- terms and conditions of medical staff
- recruitment and selection of professional grade staff.

You'd advise and support medical staff on HR-related issues and could be involved with the international recruitment of medical staff, workforce planning and the European Working Time Directive [2].

#### Assistant director of human resources (workforce development)

In this example, you'd lead the trust's development and implementation of a comprehensive training and development plan working in partnership with areas of the trust also delivering education. Delivery of the plan would involve liaison with partner organisations across the region. Key elements of such a post would be:

- effective leadership
- staff development
- workforce planning.

#### Divisional human resources manager

Here, you'd be one of four HR managers working within a university hospitals' NHS trust providing strategic development and leadership support. You'd be managing a team of 16 and manage a budget of over £700,000. You'd be expected to ensure that there was excellent communication between colleagues.

### Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in HR management [3]
- Find out more about the training you'll receive for a career in HR management [4]

# • Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC)</u> [5] pay scales. This pay system covers all staff except doctors, dentists and the most senior managers.

Your precise role in HR management within the NHS will affect your salary. There are some positions in HR at AfC <sup>[6]</sup> band 5, with opportunities at specialist and managerial level from bands 6 to 8, and rising to Band 9 for the most senior roles below director level. At director and similar levels, you would be on the Very Senior Managers pay scales.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

# • Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles in HR and related functions. Progression for those with ability is typically via operational management in a large organisation. Relocation for promotion is common.

Relevant HR management qualifications and membership of organisations such as the Chartered Institute of Personnel and Development may be an advantage and will be a requirement for some posts.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Graduates from the <u>NHS Graduate Management Training Scheme</u> [7] are expected to gain rapid promotion.

# Job market and vacancies

When you're looking for managerial jobs in human resources and related functions, there are a number of sources you can use but most NHS vacancies can be found on the <u>NHS</u> <u>Jobs website</u> [8].

Just some of the current vacancies can be found below.

# Find a vacancy

Enter your location or postcode

Show results within

Search

#### • Human Resources Manager

London, SE10 8EX London, SE83BX

Salary: £17.50 to £18.00 Type: Permanent Employer: Burney Street Practice <u>Apply now on NHS Jobs for Human Resources Manager job (opens in a new</u> window) [9]

#### • HR Manager

Maidstone, ME16 8RL

Salary: Negotiable

Type:

Permanent

Employer:

The Vine Medical Centre Apply now on NHS Jobs for HR Manager job (opens in a new window) [10]

#### • HR Manager

Witney, OX29 4QB Salary: £20.51 to £23.07 Type: Permanent Employer: Eynsham Medical Group Apply now on NHS Jobs for HR Manager job (opens in a new window) [11]

#### • HR Manager

Leeds or North East, LS11 5DZ

Salary: £45000.00 to £50000.00 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for HR Manager job (opens in a new window) [12]

#### Library & Information Resources Manager

Bradford, BD9 6DP Salary: £46148.00 to £52809.00 Type: Permanent Employer: Bradford District Care NHS Foundation Trust Apply now on NHS Jobs for Library & Information Resources Manager job (opens in a new window) [13]

#### • Human Resources Advisor

Greater Manchester, BL1 5DD Salary: £38682.00 to £46580.00 Type: Permanent Employer: North West Ambulance Service NHS Trust Apply now on NHS Jobs for Human Resources Advisor job (opens in a new window) [14]

#### • Human Resources Advisor

Doncaster, DN4 8QN Salary: £31049.00 to £37796.00 Type: Fixed-Term Employer: Rotherham Doncaster and South Humber NHSFT Apply now on NHS Jobs for Human Resources Advisor job (opens in a new window) [15]

#### • Band 8b - Head of Occupational Health, Human Resources

Watford, WD18 0HB

Salary:

£64337.00 to £74415.00 Type:

Permanent

Employer:

West Hertfordshire Teaching Hospitals NHS Trust Apply now on NHS Jobs for Band 8b - Head of Occupational Health, Human Resources job (opens in a new window) [16]

# • HR & OD Recruitment Team Lead

Chesterfield, S44 5BL

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust <u>Apply now on NHS Jobs for HR & OD Recruitment Team Lead job (opens in a new</u> <u>window)</u> [17]

#### Talent Management Business Support Manager

Abergele or Wrexham, LL22 8DP Salary: £30420.00 to £37030.00 Type: Permanent Employer: Betsi Cadwaladr University Health Board <u>Apply now on NHS Jobs for Talent Management Business Support Manager job</u> (opens in a new window) [18]

### • Operations Manager (Registered Manager) Childrens Homes

Chieveley, RG18 9NU Salary: £60000.00 to £75000.00 Type: Permanent Employer: Prior's Court Foundation Apply now on NHS Jobs for Operations Manager (Registered Manager) Childrens Homes job (opens in a new window) [19]

#### Home Manager

Mollington, CH1 6NP Salary: £40000.00 to £80000.00 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Home Manager job (opens in a new window) [20]

#### • PCN Manager

Ongar, CM5 0AL

Salary:

£50000.00

Type:

Permanent

Employer:

Ongar Health Centre Apply now on NHS Jobs for PCN Manager job (opens in a new window) [21]

#### Maintenance Manager

Ilford, IG3 8XJ Salary: £47810.00 to £54710.00 Type: Permanent Employer: NELFT North East London Foundation Trust

### • Catering Manager

Llanelli, SA14 8QF Salary: £37898.00 to £45637.00 Type: Permanent Employer: Hywel Dda University Health Board Apply now on NHS Jobs for Catering Manager job (opens in a new window) [23]

#### • Ward Manager

Birmingham, West Midlands, B91 2PP

Salary: Negotiable Type: Permanent Employer: Spire Healthcare Ltd Apply now on NHS Jobs for Ward Manager job (opens in a new window) [24]

#### • Finance Manager

Colchester, CO3 4LN Salary: Negotiable Type: Permanent Employer: Primary Care Careers Apply now on NHS Jobs for Finance Manager job (opens in a new window) [25]

#### Service Manager

Stoke-on-Trent, ST4 6TH Salary: £55690.00 to £62682.00 Type: Permanent Employer: North Staffordshire Combined Healthcare Trust Apply now on NHS Jobs for Service Manager job (opens in a new window) [26]

### • Facilities Manager

Sheffield, S36 6BR Salary: £27105.00 Type: Permanent Employer: Penistone Group Practice Apply now on NHS Jobs for Facilities Manager job (opens in a new window) [27]

#### • Purchasing Manager

Southampton, SO40 2RZ

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

Hampshire and Isle of Wight Healthcare NHS Foundation Trust Apply now on NHS Jobs for Purchasing Manager job (opens in a new window) [28]

#### Data Manager

Cardiff, CF14 4XW

Salary:

£30420.00 to £37030.00 Type: Fixed-Term Employer: Cardiff and Vale University Health Board Apply now on NHS Jobs for Data Manager job (opens in a new window) [29]

# • Chef Manager

Stevenage, SG14AB Salary: £26530.00 to £29114.00 Type: Permanent Employer: East and North Hertfordshire Teaching NHS Trust Apply now on NHS Jobs for Chef Manager job (opens in a new window) [30]

### • Ward Manager

York, YO23 1DE Salary: Negotiable Type: Permanent Employer: Brainkind Apply now on NHS Jobs for Ward Manager job (opens in a new window) [31]

#### • Practice Manager

Cheltenham, GL52 6HS

Salary:

£40000.00 to £55000.00

Type:

Permanent Employer: Sixways Apply now on NHS Jobs for Practice Manager job (opens in a new window) [32]

#### • Energy Manager

Basingstoke or Winchester, RG24 9NA

Salary: £53755.00 to £60504.00 Type: Permanent Employer: Hampshire Hospitals NHS Foundation Trust Apply now on NHS Jobs for Energy Manager job (opens in a new window) [33]

#### • Service Manager

Stoke-on-Trent, ST4 6TH Salary: £55690.00 to £62682.00 Type: Permanent Employer: North Staffordshire Combined Healthcare Trust Apply now on NHS Jobs for Service Manager job (opens in a new window) [26]

### • Facilities Manager

Sheffield, S36 6BR Salary: £27105.00 Type: Permanent Employer: Penistone Group Practice Apply now on NHS Jobs for Facilities Manager job (opens in a new window) [27]

#### Ward Manager

Derby, DE22 3WQ

Salary:

£47810.00 to £54710.00

Туре:

Permanent

Employer:

Derbyshire Healthcare NHS Foundation Trust Apply now on NHS Jobs for Ward Manager job (opens in a new window) [34]

#### • Decontamination Manager

Chorley, PR7 1PP

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Lancashire Teaching Hospitals NHS Foundation Trust Apply now on NHS Jobs for Decontamination Manager job (opens in a new window) [35]

#### • Pharmacy Manager

Redruth, TR15 2AF Salary: Negotiable Type: Permanent Employer: Superdrug Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [36]

#### • Practice Manager

Clitheroe, BB7 9SL Clitheroe, BB7 9SL Clitheroe, BB7 9DZ Salary: Negotiable Type: Permanent Employer: Sabden & Whalley Medical Group Apply now on NHS Jobs for Practice Manager job (opens in a new window) [37]

#### • Practice Manager

London, SW5 9AD Salary: Negotiable Type: Permanent Employer: Earl's Court Medical Centre Apply now on NHS Jobs for Practice Manager job (opens in a new window) [38]

#### • Endoscopy Manager

London, NW8 9NH Salary: Negotiable Type: Permanent Employer: The Hospital of St John and St Elizabeth Apply now on NHS Jobs for Endoscopy Manager job (opens in a new window) [39]

#### • Finance Manager

Bradford, BD36RJ Salary: £46148.00 to £52809.00 Type: Permanent Employer: Bradford Teaching Hospitals NHS Foundation Trust Apply now on NHS Jobs for Finance Manager job (opens in a new window) [40]

### • Team Manager

Warwick, CV34 4RL Salary: £46731.00 to £48710.00 Type: Permanent Employer: Warwickshire County Council Apply now on NHS Jobs for Team Manager job (opens in a new window) [41]

#### • Team Manager

Chieveley, RG18 9NU

Salary: £30000.00 to £33000.00 Type: Permanent Employer: Prior's Court Foundation Apply now on NHS Jobs for Team Manager job (opens in a new window) [42]

#### • Support Manager

Bath, BA1 3NG

Salary:

£29970.00 to £36483.00

Type:

Permanent Employer:

Royal United Hospitals Bath NHS Foundation Trust Apply now on NHS Jobs for Support Manager job (opens in a new window) [43]

# • Ward Manager

Birmingham, B13 8QE

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Birmingham Women's and Children's NHS Foundation Trust Apply now on NHS Jobs for Ward Manager job (opens in a new window) [44]

### Ward Manager

Rochdale, OL12 0NB Salary: £46148.00 to £52809.00 Type: Permanent Employer: Northern Care Alliance NHS Foundation Trust Apply now on NHS Jobs for Ward Manager job (opens in a new window) [45]

#### Management Accountant

Newcastle upon Tyne, NE15 8NY

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

North East Ambulance Service NHS Foundation Trust Apply now on NHS Jobs for Management Accountant job (opens in a new window) [46]

#### • Project Manager

Manchester, M1 3BN

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

NICE – The National Institute for Health and Care Excellence Apply now on NHS Jobs for Project Manager job (opens in a new window) [47]

#### Security Manager

Sheffield, S5 7AU Salary: £47810.00 to £54710.00 Type: Permanent Employer: Sheffield Teaching Hospitals NHS Foundation Trust Apply now on NHS Jobs for Security Manager job (opens in a new window) [48]

### Management Accountant

Newcastle upon Tyne, NE15 8NY

Salary: £29970.00 to £36483.00 Type: Permanent Employer: North East Ambulance Service NHS Foundation Trust Apply now on NHS Jobs for Management Accountant job (opens in a new window) [46]

#### • Disclosure Manager

Basingstoke, RG23 9NA

Salary:

£29970.00 to £36483.00

Type:

Permanent Employer:

Apply now on NHS Jobs for Disclosure Manager job (opens in a new window) [49]

#### • Team Manager

Redditch, B97 6QS Salary: £47810.00 to £54710.00 Type: Permanent Employer: Inclusion Apply now on NHS Jobs for Team Manager job (opens in a new window) [50]

#### Practice Manager

Colchester, CO3 4LN Salary: Negotiable Type: Permanent Employer: Primary Care Careers Apply now on NHS Jobs for Practice Manager job (opens in a new window) [51]

#### • Practice Manager

Northampton, NN3 8DW

Salary: £35000.00 to £50000.00 Type: Permanent Employer: Weston Favell Primary Care Centre - Favell Plus GP Surgery Apply now on NHS Jobs for Practice Manager job (opens in a new window) [52]

#### • Practice Manager

Birmingham, B26 3TP Birmingham, B33 0LU

Salary: £43000.00 to £48000.00 Type: Permanent Employer: Church Road Surgery Apply now on NHS Jobs for Practice Manager job (opens in a new window) [53]

#### • Practice Manager

Newport, NP199PS Salary: Negotiable Type: Permanent Employer: Park Surgery Apply now on NHS Jobs for Practice Manager job (opens in a new window) [54]

#### • Home Manager

Pencoed, CF35 5LP Salary: £58000.00 Type: Permanent Employer: HC-One Apply now on NHS Jobs for Home Manager job (opens in a new window) [55]

#### • Home Manager

Pencoed, CF35 5LP Salary: £58000.00 Type: Permanent Employer: HC-One Apply now on NHS Jobs for Home Manager job (opens in a new window) [55]

#### • Fundraising Manager

Runcorn, WA7 6EP Salary: £15.45 Type: Fixed-Term Employer: Halton Haven Hospice Apply now on NHS Jobs for Fundraising Manager job (opens in a new window) [56]

#### • Property Manager

Durham, DH1 5RD

Salary:

£46148.00 to £52809.00 Type:

Permanent

Employer:

Tees Esk and Wear Valleys NHS Foundation Trust Apply now on NHS Jobs for Property Manager job (opens in a new window) [57]

#### • Deputy Manager

Droitwich Spa, WR9 7SS Salary: £16.50 Type: Permanent Employer: Avery Healthcare Group Ltd. Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [58]

#### • Practice Manager

Rugby, CV21 2DN Salary: £45000.00 to £55000.00 Type: Permanent Employer: Westside Medical Centre Apply now on NHS Jobs for Practice Manager job (opens in a new window) [59]

#### • Practice Manager

Beverley, HU17 7JY Salary: Negotiable Type: Permanent Employer: North Beverley Medical Centre Apply now on NHS Jobs for Practice Manager job (opens in a new window) [60]

#### • Unit Manager

Kingsbury, NW9 9QY

Salary:

£51883.00 to £58544.00

Type:

Permanent

Employer:

Central and North West London NHS Foundation Trust Apply now on NHS Jobs for Unit Manager job (opens in a new window) [61]

#### • Practice Manager

Wrexham, LL13 8DB Salary: Negotiable Type: Permanent Employer: St Georges Surgery Apply now on NHS Jobs for Practice Manager job (opens in a new window) [62]

# • Operations Manager

St. Albans, AL1 3HD Salary: Negotiable Type: Permanent Employer: Parkbury House Surgery Apply now on NHS Jobs for Operations Manager job (opens in a new window) [63]

#### Project Manager

Dorchester, DT1 2JY

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Dorset County Hospital NHS Foundation Trust Apply now on NHS Jobs for Project Manager job (opens in a new window) [64]

# • Further information

For further information about a career in HR management, please contact

- <u>Chartered Institute of Personnel and Development</u> [65]
- Healthcare People Management Association [66]
- National Association of Medical Personnel Specialists [67]
- <u>NHS Graduate Management Training Schem</u> [7]<u>e</u> [68]

# Other roles that may interest you

- Administrative management [69]
- Practice manager [70]
- Knowledge and library services [71]
- Experienced paramedic [72]

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#### Links

[1] https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/human-resources-hrmanager/real-life-story-richard-lewis [2] https://www.healthcareers.nhs.uk/glossary#Working Time Directive [3] https://www.healthcareers.nhs.uk/explore-roles/human-resources-hr-manager/entry-requirements-skillsand-interests-human-resources [4] https://www.healthcareers.nhs.uk/explore-roles/human-resources-hrmanager/training-and-development-human-resources-management [5] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates [6] https://www.healthcareers.nhs.uk/glossary#AfC [7] http://www.nhsgraduates.co.uk/ [8] http://www.jobs.nhs.uk [9] https://beta.jobs.nhs.uk/candidate/jobadvert/A3762-25-0006 [10] https://beta.jobs.nhs.uk/candidate/jobadvert/A5678-25-0007 [11] https://beta.jobs.nhs.uk/candidate/jobadvert/A1894-25-0001 [12] https://beta.jobs.nhs.uk/candidate/jobadvert/W0033-25-0518 [13] https://beta.jobs.nhs.uk/candidate/jobadvert/C9453-25-0259 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/C9242-25-0148 [15] https://beta.jobs.nhs.uk/candidate/jobadvert/C9376-25-0479 [16] https://beta.jobs.nhs.uk/candidate/jobadvert/C9360-25-0387 [17] https://beta.jobs.nhs.uk/candidate/jobadvert/C9166-25-0385 [18] https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-2009 [19] https://beta.jobs.nhs.uk/candidate/jobadvert/B0629-25-0019 [20] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6076 [21] https://beta.jobs.nhs.uk/candidate/jobadvert/A5128-25-0001 [22] https://beta.jobs.nhs.uk/candidate/jobadvert/C9395-25-0752 [23] https://beta.jobs.nhs.uk/candidate/jobadvert/H9100-25-0816 [24] https://beta.jobs.nhs.uk/candidate/jobadvert/E0058-23039B [25] https://beta.jobs.nhs.uk/candidate/jobadvert/M0038-25-0994 [26] https://beta.jobs.nhs.uk/candidate/jobadvert/C9232-25-0196 [27] https://beta.jobs.nhs.uk/candidate/jobadvert/A1494-25-0007 [28] https://beta.jobs.nhs.uk/candidate/jobadvert/C9348-25-1721 [29] https://beta.jobs.nhs.uk/candidate/jobadvert/H9001-25-0551 [30] https://beta.jobs.nhs.uk/candidate/jobadvert/C9361-25-0447 [31] https://beta.jobs.nhs.uk/candidate/jobadvert/B0462-25-0048 [32] https://beta.jobs.nhs.uk/candidate/jobadvert/A0350-25-0017 [33] https://beta.jobs.nhs.uk/candidate/jobadvert/C9251-25-0504 [34] https://beta.jobs.nhs.uk/candidate/jobadvert/C9383-25-0392 [35] https://beta.jobs.nhs.uk/candidate/jobadvert/C9438-25-0330 [36] https://beta.jobs.nhs.uk/candidate/jobadvert/R0046-PM-REDRUTH [37] https://beta.jobs.nhs.uk/candidate/jobadvert/A0046-25-0004 [38] https://beta.jobs.nhs.uk/candidate/jobadvert/A3510-25-0008 [39] https://beta.iobs.nhs.uk/candidate/iobadvert/B0263-25-0137 [40] https://beta.jobs.nhs.uk/candidate/jobadvert/C9389-25-0578 [41] https://beta.jobs.nhs.uk/candidate/jobadvert/F0047-25-0001 [42] https://beta.jobs.nhs.uk/candidate/jobadvert/B0629-25-0018 [43] https://beta.jobs.nhs.uk/candidate/jobadvert/C9427-25-0501 [44] https://beta.jobs.nhs.uk/candidate/jobadvert/C9284-25-0411 [45] https://beta.jobs.nhs.uk/candidate/jobadvert/C9236-25-1201 [46] https://beta.jobs.nhs.uk/candidate/jobadvert/C9340-MA-07-25 [47] https://beta.jobs.nhs.uk/candidate/jobadvert/G9907-25-0105 [48] https://beta.jobs.nhs.uk/candidate/jobadvert/C9190-25-0841 [49] https://beta.jobs.nhs.uk/candidate/jobadvert/C9251-25-0517 [50] https://beta.jobs.nhs.uk/candidate/jobadvert/M9301-25-0131 [51] https://beta.jobs.nhs.uk/candidate/jobadvert/M0038-25-1048 [52] https://beta.jobs.nhs.uk/candidate/jobadvert/A5509-25-0000 [53] https://beta.jobs.nhs.uk/candidate/jobadvert/A5704-25-0003 [54] https://beta.jobs.nhs.uk/candidate/jobadvert/A3445-25-0001 [55] https://beta.jobs.nhs.uk/candidate/jobadvert/L0087-25-0521 [56] https://beta.jobs.nhs.uk/candidate/jobadvert/B0020-AW16072025 [57] https://beta.jobs.nhs.uk/candidate/jobadvert/C9346-25-0843 [58] https://beta.jobs.nhs.uk/candidate/jobadvert/L0034-25-2490 [59]

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