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# Human resources (HR) manager

Our HR managers make sure that our frontline staff and other colleagues are supported and available to deliver the care our patients need.

"I chose the NHS over the private sector because the focus is on people rather than profit."

Read Richard's story [1]



# Working life

You'll have responsibility for recruitment, selection, appraisal, staff development and training, understanding and implementing employment legislation and welfare.

As an HR manager, you may have responsibility for workforce planning or work for one or more directorates, such as surgery or accident and emergency where you will provide HR support and advice. This might involve:

- advising on the redeployment of staff from a ward that is closing
- advertising strategies for the recruitment of new staff.

Some senior HR managers will have broad areas of responsibility, such as:

Apprenticeships logo

- operations
- training
- development and recruitment
- implementing national initiatives.

### Roles in human resource management

There are a variety of job roles and job titles in this area of management. Here are some examples of job roles.

- human resources manager
- medical staffing manager
- assistant director of human resources (workforce development)
- divisional human resources manager

#### Human resources manager

You could be working in a specialist trust providing mental health services for adults, older people, children and adolescents and also substance misuse and specialist learning disabilities.

In this type of role, you would take a lead role in the trusts human resources agenda and lead on specific corporate HR objectives. You could be responsible for the:

- · recruitment & retention of staff
- maintenance of the attendance management process
- handling formal grievance and disciplinary process and appeals
- the design and delivery of training and development programmes
- providing advice on principles and detail of employment legislation and good practice
- the maintenance of effective employee relations including participation in local formal consultation machinery and processes of job evaluation, salary administration and reward management.

#### Medical staffing manager

Working in a hospital NHS trust, you'd typically have responsibility for all medical staff working within the trust, with the exception of medical students. This would include responsibility for:

You'll need to be able to build relationships at all levels, and have current knowledge of the NHS HR agenda

- · terms and conditions of medical staff
- recruitment and selection of professional grade staff.

You'd advise and support medical staff on HR-related issues and could be involved with the international recruitment of medical staff, workforce planning and the European Working Time Directive [2].

#### Assistant director of human resources (workforce development)

In this example, you'd lead the trust's development and implementation of a comprehensive training and development plan working in partnership with areas of the trust also delivering education. Delivery of the plan would involve liaison with partner organisations across the region. Key elements of such a post would be:

- effective leadership
- staff development
- · workforce planning.

#### Divisional human resources manager

Here, you'd be one of four HR managers working within a university hospitals' NHS trust providing strategic development and leadership support. You'd be managing a team of 16 and manage a budget of over £700,000. You'd be expected to ensure that there was excellent communication between colleagues.

#### Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in HR management [3]
- Find out more about the training you'll receive for a career in HR management [4]

# Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC)</u> [5] pay scales. This pay system covers all staff except doctors, dentists and the most senior managers.

Your precise role in HR management within the NHS will affect your salary. There are some positions in HR at AfC [6] band 5, with opportunities at specialist and managerial level from bands 6 to 8, and rising to Band 9 for the most senior roles below director level. At director and similar levels, you would be on the Very Senior Managers pay scales.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

# Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles in HR and related functions. Progression for those with ability is typically via operational management in a large organisation. Relocation for promotion is common.

Relevant HR management qualifications and membership of organisations such as the Chartered Institute of Personnel and Development may be an advantage and will be a requirement for some posts.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Graduates from the NHS Graduate Management Training Scheme [7] are expected to gain rapid promotion.

# Job market and vacancies

When you're looking for managerial jobs in human resources and related functions, there are a number of sources you can use but most NHS vacancies can be found on the <a href="NHS">NHS</a> Jobs website [8].

Just some of the current vacancies can be found below.

# Find a vacancy

#### Enter your location or postcode

#### Show results within

#### Search

#### HR Manager

Witney, OX29 4QB

Salary:

£20.51 to £23.07

Type:

Permanent

Employer:

Eynsham Medical Group

Apply now on NHS Jobs for HR Manager job (opens in a new window) [9]

#### HR Manager

Leeds or North East, LS11 5DZ

Salary:

£45000.00 to £50000.00

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for HR Manager job (opens in a new window) [10]

#### Operational HR Manager

Leeds , LS13 2BL Plymouth, PL5 1PL Barnstaple, EX32 8HY Ottery St. Mary, EX11 1EQ

Salary:

£45000.00 to £55000.00

Type:

Permanent

Employer:

Fuller and Forbes Partnership

Apply now on NHS Jobs for Operational HR Manager job (opens in a new window)

#### HR & Patient Experience Manager

Beaconsfield, HP9 1TX High Wycombe, HP10 8LQ

Salary:

£35000.00 to £40000.00

Type:

Permanent

Employer:

The Simpson Centre

Apply now on NHS Jobs for HR & Patient Experience Manager job (opens in a new window) [12]

### o Programme Manager - Digital Programme Management Office

Nottingham Road, NG5 1PB

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Nottingham University Hospitals NHS Trusts

Apply now on NHS Jobs for Programme Manager - Digital Programme

Management Office job (opens in a new window) [13]

### Fire Safey Manager (Senior Operating Manager)

Shrewsbury, SY3 8XQ

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

The Shrewsbury and Telford Hospital NHS Trust

<u>Apply now on NHS Jobs for Fire Safey Manager (Senior Operating Manager) job</u>
(opens in a new window) [14]

# Quality Manager/Deputy Laboratory Manager - Microbiology Speciality

Stanley, AA1 1AA

Salary:

£42000.00 to £52000.00

Type:

Fixed-Term

Employer:

Falkland Islands Government

Apply now on NHS Jobs for Quality Manager/Deputy Laboratory Manager - Microbiology Speciality job (opens in a new window) [15]

### PCN Manager - Digital & Transformation Lead & Operational Manager

Derby, DE1 1PG Derby, DE23 8RJ

Salary:

Negotiable

Type:

Permanent

Employer:

Wilson Street Surgery

Apply now on NHS Jobs for PCN Manager - Digital & Transformation Lead & Operational Manager job (opens in a new window) [16]

### Laboratory Lead/Training Manager/Deputy Hub Manager

Harrow, HA13UJ

Salary:

£51883.00 to £58544.00

Type:

Permanent

Employer:

London North West University Healthcare NHS Trust

Apply now on NHS Jobs for Laboratory Lead/Training Manager/Deputy Hub

Manager job (opens in a new window) [17]

### Senior Performance Management Analyst & Service Improvement Manager

Newport, NP18 3XQ

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Senior Performance Management Analyst & Service Improvement Manager job (opens in a new window) [18]

#### Team Manager

Huddersfield, HD3 3HR

Salary:

£62000.00 to £65000.00

Type:

Permanent

Employer:

**Evolve Psychology Services** 

Apply now on NHS Jobs for Team Manager job (opens in a new window) [19]

### Ward Manager

Rotherham, S26 4TH

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Rotherham Doncaster and South Humber NHSFT

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [20]

#### Estates Manager

York, YO24 1GL

Salary:

£46416.00 to £53114.00

Type:

Fixed-Term

Employer:

St Leonard's Hospice

Apply now on NHS Jobs for Estates Manager job (opens in a new window) [21]

#### Theatre Manager

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Dudley, DY1 2HQ

Salary:
    £53755.00 to £60504.00

Type:
    Permanent

Employer:
    The Dudley Group NHS Foundation Trust

Apply now on NHS Jobs for Theatre Manager job (opens in a new window) [22]

Business Manager

Wembley, London, HA9 6JE

Salary:
```

£51883.00 to £58544.00

Type:

Permanent

Employer:

Central and North West London NHS Foundation Trust
Apply now on NHS Jobs for Business Manager job (opens in a new window) [23]

### Team Manager

York/Northallerton/Scarborough/Harrogate, YO30 4XT

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Tees Esk and Wear Valleys NHS Foundation Trust

Apply now on NHS Jobs for Team Manager job (opens in a new window) [24]

### Project Manager

Cwmbran, NP44 3HR

Salary:

£37898.00 to £45637.00

Type:

Fixed-Term

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Project Manager job (opens in a new window) [25]

### Home Manager

Mollington, CH1 6NP

Salary:

£40000.00 to £80000.00

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Home Manager job (opens in a new window) [26]

#### Legacy Manager

Great Bramingham Lane, LU3 3NT

Salary:

£41750.00

Type:

Permanent

Employer:

Keech Hospice Care

Apply now on NHS Jobs for Legacy Manager job (opens in a new window) [27]

### Test Manager

Filton, Bristol, BS34 7QH

Colindale, NW9 5BG

Tooting, SW17 0RB

Edgbaston, B15 2SG

Manchester, M13 9LL

Dodworth, Barnsley, S75 3FG

Salary:

£55690.00 to £62682.00

Type:

Fixed-Term

Employer:

NHS Blood and Transplant

Apply now on NHS Jobs for Test Manager job (opens in a new window) [28]

### Clinical Manager

Bristol, BS1 2AG

Salary:

£45500.00

Type:

Permanent

Employer:

**Brook** 

Apply now on NHS Jobs for Clinical Manager job (opens in a new window) [29]

#### Ward Manager

Preston, PR3 2JH

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Lancashire & South Cumbria NHS Foundation Trust

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [30]

### Practice Manager

Coventry, CV6 6DR

Salary:

Negotiable

Type:

Permanent

Employer:

Windmill Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [31]

### Home Manager

Arbroath, DD11 1RA

Salary:

£57000.00

Type:

Permanent

Employer:

HC-One

Apply now on NHS Jobs for Home Manager job (opens in a new window) [32]

#### Finance Manager

Southampton, SO40 2RZ

Southampton, SO19 8BR

Newport, PO30 5TG

Salary:

£47810.00 to £54710.00

Type:

Permanent

Employer:

Hampshire and Isle of Wight Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Finance Manager job (opens in a new window) [33]

#### PCN Manager

Ongar, CM5 0AL

Salary:

£50000.00

Type:

Permanent

Employer:

Ongar Health Centre

Apply now on NHS Jobs for PCN Manager job (opens in a new window) [34]

#### Theatre Manager

Cardiff, CF14 4XW

Salary:

£54550.00 to £61412.00

Type:

Permanent

Employer:

Cardiff and Vale University Health Board

Apply now on NHS Jobs for Theatre Manager job (opens in a new window) [35]

### Pharmacy Manager

Redruth, TR15 2AF

Salary:

Negotiable

Type:

Permanent

Employer:

Superdrug

Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [36]

#### Deputy Manager

Littleover, DE23 4BU

Salary:

£16.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [37]

#### Practice Manager

Dudley, DY2 0EF

Salary:

Negotiable

Type:

Permanent

Employer:

**Dudley Wood Surgery** 

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [38]

### General Manager

Epsom, KT185XA

Salary:

£75000.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for General Manager job (opens in a new window) [39]

### Hospitality Manager

Bagshot, GU19 5HN

Salary:

£18.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for Hospitality Manager job (opens in a new window) [40]

#### Team Manager

Newcastle-Upon-Tyne, NE3 3PF

Salary:

£62000.00 to £65000.00

Type:

Permanent

Employer:

**Evolve Psychology Services** 

Apply now on NHS Jobs for Team Manager job (opens in a new window) [41]

#### Finance Manager

London, E14 5HJ

Salary:

£61927.00 to £68676.00

Type:

Permanent

Employer:

Barts Health NHS Trust

Apply now on NHS Jobs for Finance Manager job (opens in a new window) [42]

### Radiology Manager

Newport, NP20 2UB

Salary:

£54550.00 to £61412.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Radiology Manager job (opens in a new window) [43]

### Operations Manager

West Bromwich, B70 7AW

Salary:

Negotiable

Type:

Fixed-Term

Employer:

Dr R K Arora

Apply now on NHS Jobs for Operations Manager job (opens in a new window) [44]

### Practice Manager

Birmingham, B28 8BG

Salary:

£55000.00 to £60000.00

Type:

Permanent

Employer:

Hall Green Health

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [45]

### Ward Manager

BRADFORD, BD9 6DP

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

**Bradford District Care NHS Foundation Trust** 

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [46]

### Finance Manager

London, SE1 8SD

Salary:

£61927.00 to £68676.00

Type:

Permanent

Employer:

London Ambulance Service NHS Trust

Apply now on NHS Jobs for Finance Manager job (opens in a new window) [47]

### Business Manager

London, N17 6AA

Salary:

£45000.00 to £55000.00

Type:

Permanent

Employer:

Morris House Group Practice

Apply now on NHS Jobs for Business Manager job (opens in a new window) [48]

### Finance Manager

London, SE1 8SD

Salary:

£61927.00 to £68676.00

Type:

Permanent

Employer:

London Ambulance Service NHS Trust

Apply now on NHS Jobs for Finance Manager job (opens in a new window) [47]

#### Business Manager

Hitchin, SG5 1ND Hitchin, SG5 1ND

Salary:

Negotiable

Type:

Permanent

Employer:

**Bancroft Medical Centre** 

Apply now on NHS Jobs for Business Manager job (opens in a new window) [49]

#### Practice Manager

Clitheroe, BB7 9SL Clitheroe, BB7 9SL Clitheroe, BB7 9DZ

Salary:

Negotiable

Type:

Permanent

Employer:

Sabden & Whalley Medical Group

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [50]

### Practice Manager

Northampton, NN3 8DW

Salary:

£35000.00 to £50000.00

Type:

Permanent

Employer:

Weston Favell Primary Care Centre - Favell Plus GP Surgery
Apply now on NHS Jobs for Practice Manager job (opens in a new window) [51]

#### BUSINESS MANAGER

Bromley, BR1 5EP

Salary:

Negotiable

Type:

Permanent

Employer:

**Downham Family Medical Practice** 

#### Registered Manager

Preston, PR3 3YB

Salary:

£54995.00 to £54995.00

Type:

Permanent

Employer:

The Cambian Group

Apply now on NHS Jobs for Registered Manager job (opens in a new window) [53]

#### Registered Manager

Hothfield, TN26 1AZ

Salary:

Negotiable

Type:

Permanent

Employer:

**Active Care Group** 

Apply now on NHS Jobs for Registered Manager job (opens in a new window) [54]

### Practice Manager

Birmingham, B26 3TP Birmingham, B33 0LU

Salary:

£43000.00 to £48000.00

Type:

Permanent

Employer:

Church Road Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [55]

### Practice Manager

Brigg, DN20 9ED

Salary:

Negotiable

Type:

Permanent

Employer:

**Hibaldstow Medical Practice** 

Brighton, BN2 5BE

Salary:

£46148.00 to £52809.00

Type:

Fixed-Term

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [57]

#### Inquest Manager

Blackpool, FY3 8NR

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Blackpool Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Inquest Manager job (opens in a new window) [58]

### Ward Manager

Abergavenny, NP7 7EG

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [59]

### Service Manager

Harrow, HA1 4ES

Salary:

£38205.00 to £46707.00

Type:

Permanent

Employer:

Compass

Apply now on NHS Jobs for Service Manager job (opens in a new window) [60]

#### Practice Manager

Southall, UB1 3HW

Salary:

£59490.00 to £66239.00

Type:

Permanent

Employer:

West London NHS Trust

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [61]

### Ward Manager

Cwmbran, NP44 8YN

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [62]

### Deputy Manager

Ramsgate, CT11 9SH

Salary:

£37338.00 to £44962.00

Type:

Fixed-Term

Employer:

Kent & Medway NHS & Social Care Partnership Trust

Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [63]

#### Fundraising Manager

Runcorn, WA7 6EP

Salary:

£15.45

Type:

Fixed-Term

Employer:

Halton Haven Hospice

Apply now on NHS Jobs for Fundraising Manager job (opens in a new window) [64]

### Practice Manager

Newport, NP199PS

Salary:

Negotiable

Type:

Permanent

Employer:

Park Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [65]

### Imaging Manager

Preston, PR2 9SZ

Salary:

Negotiable

Type:

Permanent

Employer:

Ramsay Health Care UK Operations Limited

Apply now on NHS Jobs for Imaging Manager job (opens in a new window) [66]

### Operations Manager

Exeter, EX2 7FW

Salary:

£53755.00 to £60504.00

Type:

Fixed-Term

Employer:

Devon Partnership NHS Trust

Apply now on NHS Jobs for Operations Manager job (opens in a new window) [67]

# • Further information

For further information about a career in HR management, please contact

- Chartered Institute of Personnel and Development [68]
- Healthcare People Management Association [69]
- National Association of Medical Personnel Specialists [70]
- o NHS Graduate Management Training Schem [7]e [71]

### Other roles that may interest you

- Administrative management [72]
- Practice manager [73]
- Knowledge and library services [74]
- Experienced paramedic [75]

**Source URL:** <a href="https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/human-resources-hr-manager?field\_field\_role=186&page=15&destination=/my-account/my-bookmarks/688">https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/human-resources-hr-manager?field\_field\_role=186&page=15&destination=/my-account/my-bookmarks/688</a>

#### Links

[1] https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/human-resources-hrmanager/real-life-story-richard-lewis [2]

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