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Human resources (HR) manager

Our HR managers make sure that our frontline staff and other colleagues are supported and available to deliver the care our patients need.

"I chose the NHS over the private sector because the focus is on people rather than profit."

Read Richard's story [1]



Working life

You'll have responsibility for recruitment, selection, appraisal, staff development and training, understanding and implementing employment legislation and welfare.

As an HR manager, you may have responsibility for workforce planning or work for one or more directorates, such as surgery or accident and emergency where you will provide HR support and advice. This might involve:

- advising on the redeployment of staff from a ward that is closing
- advertising strategies for the recruitment of new staff.

Some senior HR managers will have broad areas of responsibility, such as:

Apprenticeships logo

- operations
- training
- development and recruitment
- implementing national initiatives.

Roles in human resource management

There are a variety of job roles and job titles in this area of management. Here are some examples of job roles.

- human resources manager
- medical staffing manager
- assistant director of human resources (workforce development)
- divisional human resources manager

Human resources manager

You could be working in a specialist trust providing mental health services for adults, older people, children and adolescents and also substance misuse and specialist learning disabilities.

In this type of role, you would take a lead role in the trusts human resources agenda and lead on specific corporate HR objectives. You could be responsible for the:

- recruitment & retention of staff
- maintenance of the attendance management process
- handling formal grievance and disciplinary process and appeals
- the design and delivery of training and development programmes
- providing advice on principles and detail of employment legislation and good practice
- the maintenance of effective employee relations including participation in local formal consultation machinery and processes of job evaluation, salary administration and reward management.

Medical staffing manager

Working in a hospital NHS trust, you'd typically have responsibility for all medical staff working within the trust, with the exception of medical students. This would include responsibility for:

You'll need to be able to build relationships at all levels, and have current knowledge of the NHS HR agenda

- terms and conditions of medical staff
- recruitment and selection of professional grade staff.

You'd advise and support medical staff on HR-related issues and could be involved with the international recruitment of medical staff, workforce planning and the European Working Time Directive [2].

Assistant director of human resources (workforce development)

In this example, you'd lead the trust's development and implementation of a comprehensive training and development plan working in partnership with areas of the trust also delivering education. Delivery of the plan would involve liaison with partner organisations across the region. Key elements of such a post would be:

- effective leadership
- staff development
- workforce planning.

Divisional human resources manager

Here, you'd be one of four HR managers working within a university hospitals' NHS trust providing strategic development and leadership support. You'd be managing a team of 16 and manage a budget of over £700,000. You'd be expected to ensure that there was excellent communication between colleagues.

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in HR management [3]
- Find out more about the training you'll receive for a career in HR management [4]

• Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC)</u> [5] pay scales. This pay system covers all staff except doctors, dentists and the most senior managers.

Your precise role in HR management within the NHS will affect your salary. There are some positions in HR at AfC ^[6] band 5, with opportunities at specialist and managerial level from bands 6 to 8, and rising to Band 9 for the most senior roles below director level. At director and similar levels, you would be on the Very Senior Managers pay scales.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

• Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles in HR and related functions. Progression for those with ability is typically via operational management in a large organisation. Relocation for promotion is common.

Relevant HR management qualifications and membership of organisations such as the Chartered Institute of Personnel and Development may be an advantage and will be a requirement for some posts.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Graduates from the <u>NHS Graduate Management Training Scheme</u> [7] are expected to gain rapid promotion.

Job market and vacancies

When you're looking for managerial jobs in human resources and related functions, there are a number of sources you can use but most NHS vacancies can be found on the <u>NHS</u> <u>Jobs website</u> [8].

Just some of the current vacancies can be found below.

Find a vacancy

Enter your location or postcode

Show results within

Search

• EPR Recruitment / Human Resources Officer

Norwich, NR1 1QQ

Salary: £26530.00 to £29114.00 Type: Fixed-Term Employer: Norfolk and Norwich University Hospital Apply now on NHS Jobs for EPR Recruitment / Human Resources Officer job (opens in a new window) [9]

Operational HR Manager

Leeds , LS13 2BL Plymouth, PL5 1PL Barnstaple, EX32 8HY Ottery St. Mary, EX11 1EQ Salary: £45000.00 to £55000.00 Type: Permanent Employer: Fuller and Forbes Partnership Apply now on NHS Jobs for Operational HR Manager job (opens in a new window) [10]

Operations/HR Manager

Stanton, IP31 2XA Salary: £43000.00 Type: Permanent Employer: Primary Care Careers Apply now on NHS Jobs for Operations/HR Manager job (opens in a new window) [11]

Human Resources Administrator

Bushey, WD23 2NN Salary: Negotiable Type: Permanent Employer: Attenborough Surgery Apply now on NHS Jobs for Human Resources Administrator job (opens in a new window) [12]

• HR Manager (Learning & Development)

Leeds, LS21 1PY Salary: £40000.00 to £50000.00 Type: Permanent Employer: OneMedicalGroup <u>Apply now on NHS Jobs for HR Manager (Learning & Development) job (opens in</u> <u>a new window)</u> [13]

• Human Resources Business Partner

Ashton Under Lyne, OL6 7SR

Salary: £53755.00 to £60504.00 Type: Permanent Employer: Pennine Care NHS FT Apply now on NHS Jobs for Human Resources Business Partner job (opens in a new window) [14]

Human Resources Relations Advisor

Derby, DE24 8HY

Salary:

£29970.00 to £36483.00 Type: Permanent Employer: DHU Healthcare Apply now on NHS Jobs for Human Resources Relations Advisor job (opens in a new window) [15]

• Senior HR Manager (Internal Only)

Victoria Road, Macclesfield, SK10 3BL

Salary: £37338.00 to £44962.00 Type: Permanent Employer: East Cheshire NHS Trust Apply now on NHS Jobs for Senior HR Manager (Internal Only) job (opens in a new window) [16]

• Group HR Absence Management Lead

Middlesbrough, TS4 3BW

Salary: £46148.00 to £52809.00 Type: Fixed-Term Employer: South Tees Hospitals NHS Foundation Trust <u>Apply now on NHS Jobs for Group HR Absence Management Lead job (opens in a</u> new window) [17]

• Human Resources Business Partner (Medical Staffing Lead)

Fulbourn Hospital, Cambridge, CB21 5EF

Salary: £46148.00 to £52809.00 Type: Permanent

Employer:

Cambridgeshire and Peterborough NHS Foundation Trust Apply now on NHS Jobs for Human Resources Business Partner (Medical Staffing Lead) job (opens in a new window) [18]

Human Resources Assistant - Employee Relations, Business Partner Team

Sheffield, S5 7AU

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Sheffield Teaching Hospitals NHS Foundation Trust Apply now on NHS Jobs for Human Resources Assistant - Employee Relations, Business Partner Team job (opens in a new window) [19]

Centralised Recruitment B5 - Business Support Manager

Oxford, OX3 9DU

Salary: £29970.00 to £36483.00 Type: Permanent Employer: Oxford University Hospitals NHS Foundation Trust Apply now on NHS Jobs for Centralised Recruitment B5 - Business Support Manager job (opens in a new window) [20]

• Team Manager for Case Management

Wellington, TF1 1LX

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

NHS Shropshire, Telford and Wrekin Integrated Care Board Apply now on NHS Jobs for Team Manager for Case Management job (opens in a new window) [21]

Pharmacy Manager

Ilfracombe, EX34 9DA

Salary: Negotiable Type: Permanent Employer: Superdrug Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [22]

• General Manager

Sittingbourne, ME10 1QA

Salary:

£65000.00 to £68000.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd. Apply now on NHS Jobs for General Manager job (opens in a new window) [23]

• Procurement Manager

Salford, M5 3EH

Salary: £30000.00 to £40000.00 Type: Permanent Employer: NHS Shared Business Services Apply now on NHS Jobs for Procurement Manager job (opens in a new window) [24]

• Deputy Manager

Beaconsfield, HP9 1AB

Salary: £51500.00

Type:

Permanent Employer:

Avery Healthcare Group Ltd. Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [25]

• Practice Manager

Cheltenham, GL52 6HS

Salary: £40000.00 to £50000.00 Type: Permanent Employer: Sixways Apply now on NHS Jobs for Practice Manager job (opens in a new window) [26]

Home Manager

Wigston, LE18 2BP Salary: £62000.00 to £62000.00 Type: Permanent Employer: HC-One Apply now on NHS Jobs for Home Manager job (opens in a new window) [27]

• Practice Manager

Clacton on Sea, CO15 2NB

Salary:

Negotiable

Type:

Permanent

Employer:

Primary Care Careers Apply now on NHS Jobs for Practice Manager job (opens in a new window) [28]

• Operational Manager

Mansfield, NG18 4GW

Salary: £62215.00 to £72293.00 Type: Permanent Employer: Nottinghamshire Healthcare NHS Foundation Trust Apply now on NHS Jobs for Operational Manager job (opens in a new window) [29]

• Pharmacy Manager

Oxford, OX3 7RP

Salary: £57000.00 to £60000.00 Type: Permanent Employer: Nuffield Health Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [30]

Ward Manager

Swansea, SA2 0GH Salary: £46840.00 to £53602.00 Type: Permanent Employer: Swansea Bay University Health Board Apply now on NHS Jobs for Ward Manager job (opens in a new window) [31]

Ward Manager

Swindon, SN3 6BB Salary: £46148.00 to £52809.00 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Ward Manager job (opens in a new window) [32]

• Procurement Manager

Stoke-on-Trent, ST1 2QB

Salary:

£53755.00 to £60504.00

Type:

Fixed-Term

Employer:

Midlands and Lancashire Commissioning Support Unit Apply now on NHS Jobs for Procurement Manager job (opens in a new window) [33]

• Finance Manager

York, YO24 1GL Salary: £30144.00 to £39632.00 Type: Fixed-Term Employer: St Leonard's Hospice

• Service Manager

West Midlands, ST11 9JG Salary: £40000.00 to £40000.00 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Service Manager job (opens in a new window) [35]

• Team Manager

Ramsgate, CT9 4BF

Salary:

£30826.00 to £30826.00

Type:

Permanent

Employer:

Mental Health Matters Apply now on NHS Jobs for Team Manager job (opens in a new window) [36]

• Team Manager

London, SW17 0YF

Salary:

£54320.00 to £60981.00

Type:

Permanent

Employer:

South West London and St Georges Mental Health NHS Trust Apply now on NHS Jobs for Team Manager job (opens in a new window) [37]

Data Manager

London, NW1 2PG

Salary:

£35964.00 to £43780.00

Type:

Fixed-Term

Employer:

University College London Hospitals NHS Foundation Trust Apply now on NHS Jobs for Data Manager job (opens in a new window) [38]

• Team Manager

London, SW17 0YF

Salary:

£54320.00 to £60981.00

Type:

Permanent

Employer:

South West London and St Georges Mental Health NHS Trust Apply now on NHS Jobs for Team Manager job (opens in a new window) [37]

• Practice Manager

Dudley, DY2 0EF

Salary: Negotiable Type: Permanent Employer: Dudley Wood Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [39]

Data Manager

London, NW1 2PG

Salary:

£35964.00 to £43780.00

Type:

Fixed-Term

Employer:

University College London Hospitals NHS Foundation Trust Apply now on NHS Jobs for Data Manager job (opens in a new window) [38]

• Pharmacy Manager

Redruth, TR15 2AF Salary: Negotiable Type: Permanent Employer: Superdrug Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [40]

• **OPERATIONS MANAGER**

London, SE10 8EX Lewisham, SE8 3BX Salary: £18.00 to £22.00 Type: Permanent Employer: Burney Street Practice Apply now on NHS Jobs for OPERATIONS MANAGER job (opens in a new Window) [41]

• Service Manager

Swansea, SA2 8QA Salary: £46840.00 to £53602.00 Type: Permanent Employer: Swansea Bay University Health Board Apply now on NHS Jobs for Service Manager job (opens in a new window) [42]

• Ward Manager

London, EC1A 7BE

Salary:

£54320.00 to £60981.00

Type:

Fixed-Term

Employer:

Barts Health NHS Trust Apply now on NHS Jobs for Ward Manager job (opens in a new window) [43]

Ward Manager

Mountain Ash, CF45 4BZ Salary: £46840.00 to £53602.00 Type: Permanent Employer: Cwm Taf Morgannwg University Health Board Apply now on NHS Jobs for Ward Manager job (opens in a new window) [44]

Workshop Manager

Scunthorpe, DN15 7BH

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Northern Lincolnshire and Goole NHS Foundation Trust Apply now on NHS Jobs for Workshop Manager job (opens in a new window) [45]

• Deputy Manager

Cardiff, CF24 2BY

Salary: £42427.47 Type: Permanent Employer: ivolve Care & Support Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [46]

Ward Manager

Berwick upon Tweed, TD15 2DU

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer: Northumbria Healthcare NHS Foundation Trust Apply now on NHS Jobs for Ward Manager job (opens in a new window) [47]

• Hospitality Manager

Chertsey, KT16 9FS Salary: £40000.00 Type: Permanent Employer: Avery Healthcare Group Ltd. Apply now on NHS Jobs for Hospitality Manager job (opens in a new window) [48]

General Manager

48 Boundary Road, NW8 0HJ

Salary: £80000.00 Type: Permanent Employer: Avery Healthcare Group Ltd. Apply now on NHS Jobs for General Manager job (opens in a new window) [49]

Service Manager

Huddersfield, HD1 3LT

Salary: £29000.00 to £32000.00 Type: Permanent Employer: Invictus Wellbeing Apply now on NHS Jobs for Service Manager job (opens in a new window) [50]

• Service Manager

Doncaster, DN4 8QN

Salary:

£53755.00 to £60504.00 Type: Permanent Employer: Rotherham Doncaster and South Humber NHSFT Apply now on NHS Jobs for Service Manager job (opens in a new window) [51]

• Compliance Manager

Lincoln, LN4 2GW Salary: £34000.00 to £42000.00 Type: Permanent Employer: Lincs & Notts Air Ambulance Apply now on NHS Jobs for Compliance Manager job (opens in a new window) [52]

• Practice Manager

Leeds, LS12 5SG Salary: Negotiable Type: Permanent Employer: Whitehall Surgery Apply now on NHS Jobs for Practice Manager job (opens in a new window) [53]

Mortuary Manager

Darlington, DL3 6HX

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

County Durham & Darlington NHS Foundation Trust Apply now on NHS Jobs for Mortuary Manager job (opens in a new window) [54]

• Practice Manager

Northampton, NN3 8DW

Salary:

£35000.00 to £50000.00

Type:

Permanent

Employer:

Weston Favell Primary Care Centre - Favell Plus GP Surgery Apply now on NHS Jobs for Practice Manager job (opens in a new window) [55]

• Ward Manager

Newport, NP20 2UB

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board Apply now on NHS Jobs for Ward Manager job (opens in a new window) [56]

Assistant Manager

Cambridge, CB4 1ER Salary: Negotiable Type: Permanent Employer: Red House Surgery Apply now on NHS Jobs for Assistant Manager job (opens in a new window) [57]

• Pharmacy Manager

Eastleigh, SO53 2DW Salary: Negotiable Type: Permanent Employer: Nuffield Health Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [58]

• Ward Manager

Newport, NP20 2UB

Salary:

£46840.00 to £53602.00 Type: Permanent Employer: Aneurin Bevan University Health Board Apply now on NHS Jobs for Ward Manager job (opens in a new window) [56]

• Deputy Manager

Cardiff, CF24 2NT Salary: £45000.00 Type: Permanent Employer: ivolve Care & Support Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [59]

• Office Manager

Pontypridd, CF37 1LB Salary: £26928.00 to £29551.00 Type: Permanent Employer: Cwm Taf Morgannwg University Health Board Apply now on NHS Jobs for Office Manager job (opens in a new window) [60]

Outpatient Manager

London, NW3 2AL

Salary: £46148.00 to £52809.00 Type: Permanent Employer: Marie Curie Apply now on NHS Jobs for Outpatient Manager job (opens in a new window) [61]

Practice Manager

Bradford, BD8 9LB Salary: Negotiable Type: Permanent Employer: Kensington Partnership Apply now on NHS Jobs for Practice Manager job (opens in a new window) [62]

• Operations Manager

Chester Le Street, DH3 2QT Salary: £35000.00 to £40000.00 Type: Permanent Employer: Birtley Medical Group Apply now on NHS Jobs for Operations Manager job (opens in a new window) [63]

• Practice Manager

Nottingham, NG8 1FG Salary: Negotiable Type: Permanent Employer: Wollaton Park Medical Centre Apply now on NHS Jobs for Practice Manager job (opens in a new window) [64]

Programme Manager

Camberwell, SE5 8AZ

Salary:

£70387.00 to £80465.00

Type:

Fixed-Term

Employer:

South London and Maudsley NHS Foundation Trust Apply now on NHS Jobs for Programme Manager job (opens in a new window) [65]

• Further information

For further information about a career in HR management, please contact

- <u>Chartered Institute of Personnel and Development</u> [66]
- Healthcare People Management Association [67]
- National Association of Medical Personnel Specialists [68]
- NHS Graduate Management Training Schem [7]e [69]

Other roles that may interest you

- Administrative management [70]
- Practice manager [71]
- Experienced paramedic [72]
- Emergency care assistant [73]

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Links

[1] https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/human-resources-hrmanager/real-life-story-richard-lewis [2] https://www.healthcareers.nhs.uk/glossary#Working Time Directive [3] https://www.healthcareers.nhs.uk/explore-roles/human-resources-hr-manager/entry-requirements-skillsand-interests-human-resources [4] https://www.healthcareers.nhs.uk/explore-roles/human-resources-hrmanager/training-and-development-human-resources-management [5] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates [6] https://www.healthcareers.nhs.uk/glossary#AfC [7] http://www.nhsgraduates.co.uk/ [8] http://www.jobs.nhs.uk [9] https://beta.jobs.nhs.uk/candidate/jobadvert/C9234-25-0272 [10] https://beta.jobs.nhs.uk/candidate/jobadvert/A2381-25-0012-FF [11] https://beta.jobs.nhs.uk/candidate/jobadvert/M0038-25-0686 [12] https://beta.jobs.nhs.uk/candidate/jobadvert/A4570-25-0003 [13] https://beta.jobs.nhs.uk/candidate/jobadvert/E0135-25-0054 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/C9311-25-0354 [15] https://beta.jobs.nhs.uk/candidate/jobadvert/M0051-25-0036 [16] https://beta.jobs.nhs.uk/candidate/jobadvert/C9209-25-0216 [17] https://beta.jobs.nhs.uk/candidate/jobadvert/C9328-25-0521 [18] https://beta.jobs.nhs.uk/candidate/jobadvert/C9310-25-0437 [19] https://beta.jobs.nhs.uk/candidate/jobadvert/C9190-25-0514 [20] https://beta.jobs.nhs.uk/candidate/jobadvert/C9321-25-0505 [21] https://beta.jobs.nhs.uk/candidate/jobadvert/D9942-25-0019 [22] https://beta.jobs.nhs.uk/candidate/jobadvert/R0046-PM-ILFRACOMBE [23] https://beta.jobs.nhs.uk/candidate/jobadvert/L0034-25-1142 [24] https://beta.jobs.nhs.uk/candidate/jobadvert/E0351-reg14282 [25] https://beta.jobs.nhs.uk/candidate/jobadvert/L0034-25-1489 [26] https://beta.jobs.nhs.uk/candidate/jobadvert/A0350-25-0009 [27] https://beta.jobs.nhs.uk/candidate/jobadvert/L0087-25-0241 [28] https://beta.jobs.nhs.uk/candidate/jobadvert/M0038-25-0656 [29] https://beta.jobs.nhs.uk/candidate/jobadvert/C9186-25-0485 [30] https://beta.jobs.nhs.uk/candidate/jobadvert/E0302-25-0571 [31] https://beta.jobs.nhs.uk/candidate/jobadvert/H9130-25-0349[32] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-0746 [33] https://beta.jobs.nhs.uk/candidate/jobadvert/19877-25-0048 [34] https://beta.jobs.nhs.uk/candidate/jobadvert/B0343-25-0019 [35] https://beta.jobs.nhs.uk/candidate/jobadvert/E0233-25-1017 [36] https://beta.jobs.nhs.uk/candidate/jobadvert/B0333-25-0040 [37] https://beta.jobs.nhs.uk/candidate/jobadvert/C9294-25-0237 [38] https://beta.jobs.nhs.uk/candidate/jobadvert/C9309-25-0460 [39] https://beta.iobs.nhs.uk/candidate/iobadvert/A5177-25-0005 [40] https://beta.jobs.nhs.uk/candidate/jobadvert/R0046-PM-REDRUTH [41] https://beta.jobs.nhs.uk/candidate/jobadvert/A3762-25-0003 [42] https://beta.jobs.nhs.uk/candidate/jobadvert/H9130-25-0331 [43] https://beta.jobs.nhs.uk/candidate/jobadvert/C9259-25-1024 [44] https://beta.jobs.nhs.uk/candidate/jobadvert/H9110-25-0599 [45] https://beta.jobs.nhs.uk/candidate/jobadvert/C9208-25-0341 [46] https://beta.jobs.nhs.uk/candidate/jobadvert/L0108-25-0004 [47] https://beta.jobs.nhs.uk/candidate/jobadvert/C9319-25-0470 [48] https://beta.jobs.nhs.uk/candidate/jobadvert/L0034-25-1640 [49] https://beta.jobs.nhs.uk/candidate/jobadvert/L0034-25-1661 [50] https://beta.jobs.nhs.uk/candidate/jobadvert/E0380-25-0002 [51] https://beta.jobs.nhs.uk/candidate/jobadvert/C9376-25-0312 [52] https://beta.jobs.nhs.uk/candidate/jobadvert/B0565-LNAA [53] https://beta.jobs.nhs.uk/candidate/jobadvert/A4035-25-0002 [54] https://beta.jobs.nhs.uk/candidate/jobadvert/C9439-2425-0762-1 [55] https://beta.jobs.nhs.uk/candidate/jobadvert/A5509-25-0000 [56] https://beta.jobs.nhs.uk/candidate/jobadvert/H9040-25-0643 [57] https://beta.jobs.nhs.uk/candidate/jobadvert/A2625-25-0001 [58] https://beta.jobs.nhs.uk/candidate/jobadvert/E0302-25-0593 [59]

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