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# Human resources (HR) manager

Our HR managers make sure that our frontline staff and other colleagues are supported and available to deliver the care our patients need.

"I chose the NHS over the private sector because the focus is on people rather than profit."

Read Richard's story [1]



# Working life

You'll have responsibility for recruitment, selection, appraisal, staff development and training, understanding and implementing employment legislation and welfare.

As an HR manager, you may have responsibility for workforce planning or work for one or more directorates, such as surgery or accident and emergency where you will provide HR support and advice. This might involve:

- advising on the redeployment of staff from a ward that is closing
- advertising strategies for the recruitment of new staff.

Some senior HR managers will have broad areas of responsibility, such as:

Apprenticeships logo

- operations
- training
- development and recruitment
- implementing national initiatives.

# Roles in human resource management

There are a variety of job roles and job titles in this area of management. Here are some examples of job roles.

- human resources manager
- medical staffing manager
- assistant director of human resources (workforce development)
- divisional human resources manager

#### **Human resources manager**

You could be working in a specialist trust providing mental health services for adults, older people, children and adolescents and also substance misuse and specialist learning disabilities.

In this type of role, you would take a lead role in the trusts human resources agenda and lead on specific corporate HR objectives. You could be responsible for the:

- · recruitment & retention of staff
- maintenance of the attendance management process
- handling formal grievance and disciplinary process and appeals
- the design and delivery of training and development programmes
- providing advice on principles and detail of employment legislation and good practice
- the maintenance of effective employee relations including participation in local formal consultation machinery and processes of job evaluation, salary administration and reward management.

#### Medical staffing manager

Working in a hospital NHS trust, you'd typically have responsibility for all medical staff working within the trust, with the exception of medical students. This would include responsibility for:

You'll need to be able to build relationships at all levels, and have current knowledge of the NHS HR agenda

- · terms and conditions of medical staff
- recruitment and selection of professional grade staff.

You'd advise and support medical staff on HR-related issues and could be involved with the international recruitment of medical staff, workforce planning and the European Working Time Directive [2].

#### Assistant director of human resources (workforce development)

In this example, you'd lead the trust's development and implementation of a comprehensive training and development plan working in partnership with areas of the trust also delivering education. Delivery of the plan would involve liaison with partner organisations across the region. Key elements of such a post would be:

- effective leadership
- staff development
- · workforce planning.

#### Divisional human resources manager

Here, you'd be one of four HR managers working within a university hospitals' NHS trust providing strategic development and leadership support. You'd be managing a team of 16 and manage a budget of over £700,000. You'd be expected to ensure that there was excellent communication between colleagues.

#### Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in HR management [3]
- Find out more about the training you'll receive for a career in HR management [4]

# Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC)</u> [5] pay scales. This pay system covers all staff except doctors, dentists and the most senior managers.

Your precise role in HR management within the NHS will affect your salary. There are some positions in HR at AfC [6] band 5, with opportunities at specialist and managerial level from bands 6 to 8, and rising to Band 9 for the most senior roles below director level. At director and similar levels, you would be on the Very Senior Managers pay scales.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

# Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles in HR and related functions. Progression for those with ability is typically via operational management in a large organisation. Relocation for promotion is common.

Relevant HR management qualifications and membership of organisations such as the Chartered Institute of Personnel and Development may be an advantage and will be a requirement for some posts.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Graduates from the NHS Graduate Management Training Scheme [7] are expected to gain rapid promotion.

# Job market and vacancies

When you're looking for managerial jobs in human resources and related functions, there are a number of sources you can use but most NHS vacancies can be found on the <a href="NHS">NHS</a> Jobs website [8].

Just some of the current vacancies can be found below.

# Find a vacancy

Enter your	location	or	postc	ode
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#### Show results within

#### Search

#### HR Manager

Leeds or North East, LS11 5DZ

Salary:

£45000.00 to £50000.00

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for HR Manager job (opens in a new window) [9]

# Fire Safey Manager (Senior Operating Manager)

Shrewsbury, SY3 8XQ

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

The Shrewsbury and Telford Hospital NHS Trust

<u>Apply now on NHS Jobs for Fire Safey Manager (Senior Operating Manager) job</u>
(opens in a new window) [10]

# Quality Manager/Deputy Laboratory Manager - Microbiology Speciality

Stanley, AA1 1AA

Salary:

£42000.00 to £52000.00

Type:

Fixed-Term

Employer:

Falkland Islands Government

Apply now on NHS Jobs for Quality Manager/Deputy Laboratory Manager - Microbiology Speciality job (opens in a new window) [11]

# PCN Manager - Digital & Transformation Lead & Operational Manager

Derby, DE1 1PG Derby, DE23 8RJ

Salary:

Negotiable

Type:

Permanent

Employer:

Wilson Street Surgery

Apply now on NHS Jobs for PCN Manager - Digital & Transformation Lead & Operational Manager job (opens in a new window) [12]

# Laboratory Lead/Training Manager/Deputy Hub Manager

Harrow, HA13UJ

Salary:

£51883.00 to £58544.00

Type:

Permanent

Employer:

London North West University Healthcare NHS Trust

<u>Apply now on NHS Jobs for Laboratory Lead/Training Manager/Deputy Hub</u>

<u>Manager job (opens in a new window)</u>

[13]

# Senior Performance Management Analyst & Service Improvement Manager

Newport, NP18 3XQ

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Senior Performance Management Analyst & Service Improvement Manager job (opens in a new window) [14]

# Team Manager

Huddersfield, HD3 3HR

Salary:

£62000.00 to £65000.00

Type:

Permanent

Employer:

**Evolve Psychology Services** 

Apply now on NHS Jobs for Team Manager job (opens in a new window) [15]

### Trial Manager

London, SE5 9RS

Salary:

£54320.00 to £60981.00

Type:

Fixed-Term

Employer:

King's College Hospital NHS Foundation Trust

Apply now on NHS Jobs for Trial Manager job (opens in a new window) [16]

# Operations Manager

Cambridge, CB4 1ER

Salary:

Negotiable

Type:

Permanent

Employer:

Red House Surgery

Apply now on NHS Jobs for Operations Manager job (opens in a new window) [17]

#### Case Manager

Hull, HU8 9RW

Salary:

£37338.00 to £44962.00

Type:

```
Permanent
 Employer:
       City Health Care Partnership CIC
 Apply now on NHS Jobs for Case Manager job (opens in a new window) [18]

    Clinical Manager

 Bristol, BS1 2AG
 Salary:
       £45500.00
 Type:
       Permanent
 Employer:
       Brook
 Apply now on NHS Jobs for Clinical Manager job (opens in a new window) [19]
Estates Manager
 York, YO24 1GL
 Salary:
       £46416.00 to £53114.00
 Type:
       Fixed-Term
 Employer:
       St Leonard's Hospice
 Apply now on NHS Jobs for Estates Manager job (opens in a new window) [20]
Ward Manager
 Rotherham, S26 4TH
 Salary:
       £46148.00 to £52809.00
 Type:
       Permanent
 Employer:
       Rotherham Doncaster and South Humber NHSFT
 Apply now on NHS Jobs for Ward Manager job (opens in a new window) [21]

    Ward Manager

 Preston, PR3 2JH
 Salary:
       £46148.00 to £52809.00
 Type:
       Permanent
  Employer:
```

#### Theatre Manager

Dudley, DY1 2HQ

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

The Dudley Group NHS Foundation Trust

Apply now on NHS Jobs for Theatre Manager job (opens in a new window) [23]

### Project Manager

Cwmbran, NP44 3HR

Salary:

£37898.00 to £45637.00

Type:

Fixed-Term

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Project Manager job (opens in a new window) [24]

## Team Manager

York/Northallerton/Scarborough/Harrogate, YO30 4XT

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Tees Esk and Wear Valleys NHS Foundation Trust

Apply now on NHS Jobs for Team Manager job (opens in a new window) [25]

#### Home Manager

Mollington, CH1 6NP

Salary:

£40000.00 to £80000.00

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Home Manager job (opens in a new window) [26]

#### Business Manager

Wembley, London, HA9 6JE

Salary:

£51883.00 to £58544.00

Type:

Permanent

Employer:

Central and North West London NHS Foundation Trust

Apply now on NHS Jobs for Business Manager job (opens in a new window) [27]

## Ward Manager

Lowestoft, NR33 8AG

Salary:

£47810.00 to £54710.00

Type:

Permanent

Employer:

Norfolk & Suffolk Foundation NHS Trust

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [28]

# Legacy Manager

Great Bramingham Lane, LU3 3NT

Salary:

£41750.00

Type:

Permanent

Employer:

Keech Hospice Care

Apply now on NHS Jobs for Legacy Manager job (opens in a new window) [29]

### Test Manager

Filton, Bristol, BS34 7QH

Colindale, NW9 5BG

Tooting, SW17 0RB

Edgbaston, B15 2SG

Manchester, M13 9LL

Dodworth, Barnsley, S75 3FG

Salary:

£55690.00 to £62682.00

Type:

Fixed-Term

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Employer:
NHS Blood and Transplant
Apply now on NHS Jobs for Test Manager job (opens in a new window) [30]

Pharmacy Manager
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Redruth, TR15 2AF

Salary:

Negotiable

Type:

Permanent

Employer:

Superdrug

Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [31]

## Deputy Manager

Littleover, DE23 4BU

Salary:

£16.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [32]

# Practice Manager

Dudley, DY2 0EF

Salary:

Negotiable

Type:

Permanent

Employer:

**Dudley Wood Surgery** 

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [33]

# Nurse Manager

Derby, DE23 3TX

Derby, DE24 0RY

Derby, DE24 3DS

Derby, DE24 8QJ

Derby, DE24 8GT

Salary:

Negotiable

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Type:
Permanent
Employer:
Aspiro Healthcare
Apply now on NHS Jobs for Nurse Manager job (opens in a new window) [34]
```

#### General Manager

Epsom, KT185XA

Salary:

£75000.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for General Manager job (opens in a new window) [35]

# Hospitality Manager

Bagshot, GU19 5HN

Salary:

£18.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for Hospitality Manager job (opens in a new window) [36]

## Catering Manager

Stoke on Trent, ST3 3NZ

Salary:

£28000.00 to £30000.00

Type:

Permanent

Employer:

Douglas Macmillan Hospice

Apply now on NHS Jobs for Catering Manager job (opens in a new window) [37]

# Operations Manager

Llanfairfechan, LL33 0HH

Salary:

£63150.00 to £73379.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Operations Manager job (opens in a new window) [38]

# Team Manager

Newcastle-Upon-Tyne, NE3 3PF

Salary:

£62000.00 to £65000.00

Type:

Permanent

Employer:

**Evolve Psychology Services** 

Apply now on NHS Jobs for Team Manager job (opens in a new window) [39]

#### Governance Manager

Exeter, EX2 5AF

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Devon Partnership NHS Trust

Apply now on NHS Jobs for Governance Manager job (opens in a new window) [40]

# IT Manager

Cambridge, CB24 6AB

Salary:

£48000.00 to £50000.00

Type:

Permanent

Employer:

East Anglia's Children's Hospices

Apply now on NHS Jobs for IT Manager job (opens in a new window) [41]

# Ward Manager

Blackburn, BB2 4LX

Salary:

£46148.00 to £52809.00

Type:

Secondment

Employer:

East Lancashire Hospitals NHS Trust

#### Finance Manager

London, E14 5HJ

Salary:

£61927.00 to £68676.00

Type:

Permanent

Employer:

Barts Health NHS Trust

Apply now on NHS Jobs for Finance Manager job (opens in a new window) [43]

## Ward Manager

BRADFORD, BD9 6DP

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

**Bradford District Care NHS Foundation Trust** 

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [44]

# Radiology Manager

Newport, NP20 2UB

Salary:

£54550.00 to £61412.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Radiology Manager job (opens in a new window) [45]

# Operations Manager

West Bromwich, B70 7AW

Salary:

Negotiable

Type:

Fixed-Term

Employer:

Dr R K Arora

Apply now on NHS Jobs for Operations Manager job (opens in a new window) [46]

#### Change Manager

Warwick, CV34 5BW

Salary:

£46629.00

Type:

Permanent

Employer:

Innovate Healthcare Services

Apply now on NHS Jobs for Change Manager job (opens in a new window) [47]

# Finance Manager

London, SE1 8SD

Salary:

£61927.00 to £68676.00

Type:

Permanent

Employer:

London Ambulance Service NHS Trust

Apply now on NHS Jobs for Finance Manager job (opens in a new window) [48]

# Business Manager

London, N17 6AA

Salary:

£45000.00 to £55000.00

Type:

Permanent

Employer:

Morris House Group Practice

Apply now on NHS Jobs for Business Manager job (opens in a new window) [49]

## Practice Manager

Northampton, NN3 8DW

Salary:

£35000.00 to £50000.00

Type:

Permanent

Employer:

Weston Favell Primary Care Centre - Favell Plus GP Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [50]

#### Imaging Manager

Preston, PR2 9SZ

Salary:

Negotiable

Type:

Permanent

Employer:

Ramsay Health Care UK Operations Limited

Apply now on NHS Jobs for Imaging Manager job (opens in a new window) [51]

#### BUSINESS MANAGER

Bromley, BR1 5EP

Salary:

Negotiable

Type:

Permanent

Employer:

**Downham Family Medical Practice** 

Apply now on NHS Jobs for BUSINESS MANAGER job (opens in a new window)

[52]

# Registered Manager

Preston, PR3 3YB

Salary:

£54995.00 to £54995.00

Type:

Permanent

Employer:

The Cambian Group

Apply now on NHS Jobs for Registered Manager job (opens in a new window) [53]

### Practice Manager

Littleborough, OL15 8HF

Salary:

Negotiable

Type:

Permanent

Employer:

Rochdale Health Alliance

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [54]

#### PCN Manager

Wantage, OX12 9BN

Salary:

£47810.00 to £54710.00

Type:

Permanent

Employer:

Wantage Primary Care Network

Apply now on NHS Jobs for PCN Manager job (opens in a new window) [55]

# Programme Manager

Hull, HU3 2JZ

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Hull University Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Programme Manager job (opens in a new window) [56]

## Registered Manager

Hothfield, TN26 1AZ

Salary:

Negotiable

Type:

Permanent

Employer:

**Active Care Group** 

Apply now on NHS Jobs for Registered Manager job (opens in a new window) [57]

#### Practice Manager

Birmingham, B26 3TP

Birmingham, B33 0LU

Salary:

£43000.00 to £48000.00

Type:

Permanent

Employer:

Church Road Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [58]

## Practice Manager

Brigg, DN20 9ED

Salary:

Negotiable

Type:

Permanent

Employer:

**Hibaldstow Medical Practice** 

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [59]

## Ward Manager

Brighton, BN2 5BE

Salary:

£46148.00 to £52809.00

Type:

Fixed-Term

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [60]

# Performance Manager

Cottingham, HU16 5JQ

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Hull University Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Performance Manager job (opens in a new window) [61]

### Category Manager

Newport, NP10 8BE

Salary:

£37898.00 to £45637.00

Type:

Permanent

Employer:

NHS Wales Shared Services Partnership

Apply now on NHS Jobs for Category Manager job (opens in a new window) [62]

#### Inquest Manager

Blackpool, FY3 8NR

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Blackpool Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Inquest Manager job (opens in a new window) [63]

## Ward Manager

Abergavenny, NP7 7EG

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [64]

# Deputy Manager

Ramsgate, CT11 9SH

Salary:

£37338.00 to £44962.00

Type:

Fixed-Term

Employer:

Kent & Medway NHS & Social Care Partnership Trust

Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [65]

## Care Manager

Northwich, CW8 2AB

Salary:

£32276.00

Type:

Permanent

Employer:

YOURLIFEYOURWAY

Apply now on NHS Jobs for Care Manager job (opens in a new window) [66]

## Service Manager

Harrow, HA1 4ES

Salary:

£38205.00 to £46707.00

Type:

Permanent

Employer:

Compass

Apply now on NHS Jobs for Service Manager job (opens in a new window) [67]

## Practice Manager

Southall, UB1 3HW

Salary:

£59490.00 to £66239.00

Type:

Permanent

Employer:

West London NHS Trust

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [68]

# Further information

For further information about a career in HR management, please contact

- Chartered Institute of Personnel and Development [69]
- Healthcare People Management Association [70]
- National Association of Medical Personnel Specialists [71]
- NHS Graduate Management Training Schem [7]e [72]

# Other roles that may interest you

- Administrative management [73]
- Practice manager [74]
- Knowledge and library services [75]
- Experienced paramedic [76]

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#### Links

[1] https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/human-resources-hrmanager/real-life-story-richard-lewis [2]

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