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Administrative management

Our administrative managers are important cogs in the NHS team who allow our frontline staff to concentrate on our patients and the public.

Working life

Our administration managers are involved in the planning, co-ordination and direction of 'business' in the NHS.



Roles in administrative management

There are a variety of administrative roles in NHS management such as:

Apprenticeships logo

- Administration manager
- General office manager
- Office manager

Administration manager

You could:

- responsible for providing a high quality senior personal assistant (PA) service to the chief executive and chair of the organisation
- helping the trust board secretary in supporting the board and executive committee structure
- leading and co-ordinating the work of director-level PAs to ensure that office functions were managed effectively.

General office manager

Anyone involved in the planning, co-ordinating, directing, or controlling aspects of a business can be considered an administrative manager

You could:

- provide managerial and administrative support at a NHS organisation by managing the day to day function of the administrative and non-clinical services
- act as a point of contact for external organisations and individuals
- be responsible for the recruitment and selection, supervision, appraisal and training of junior administration staff.

Office manager

In a large hospital NHS trust, you could:

- provide administration/secretarial support service to support a wide range of external quality assessment activities and initiatives
- deal with enquiries
- attend meetings to take formal and accurate minutes, ensuring these are checked, agreed and distributed
- be responsible for the processing of expenses claims including photocopying documentation and follow up of payments.

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in administrative management [1]
- Find out more about the training you'll receive for a career in administrative management

Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC) pay scales [3]</u>. This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in NHS administrative management would typically start at Agenda for Change [4] Band 5, with opportunities to progress to posts at bands 6 or 7.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

Where the role can lead

With further training or experience or both, you may be able to develop your career further and apply for more senior managerial roles.

Progression for those with ability is typically via operational management in a large hospital.

Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Management qualifications, such as an MBA (Master of Business of Administration) or DMS (Diploma in Management Studies) may be an advantage for some senior posts.

Job market and vacancies

When you're looking for administrative managerial jobs or apprenticeship vacancies, there are a number of sources you can use, but most vacancies can be found on the NHS Jobs website [5].

Just some of the current vacancies are below.

Find a vacancy

Enter your location or postcode

Show results within

Search

Administration Manager

317 Trustwide, NE1 4LP

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

The Newcastle upon Tyne Hospitals NHS Foundation Trust

<u>Apply now on NHS Jobs for Administration Manager job (opens in a new window)</u>

Administration Manager

Grimsby, DN31 2BH

Salary:

£27000.00 to £27000.00

Type:

Permanent

Employer:

HCRG Care Group

Apply now on NHS Jobs for Administration Manager job (opens in a new window)

[7]

Administration Manager

Walsall, WS4 1HB

Salary:

Negotiable

Type:

Permanent

Employer:

Rushall Medical Centre

Apply now on NHS Jobs for Administration Manager job (opens in a new window)

[8]

Material Management Officer

Middlesbrough, TS4 3BW

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

South Tees Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Material Management Officer job (opens in a new window) [9]

Materials Management Officer

Harrogate, HG2 7SX

Salary:

£24625.00 to £25674.00

Type:

Fixed-Term

Employer:

Harrogate and District NHS Foundation Trust

Apply now on NHS Jobs for Materials Management Officer job (opens in a new window) [10]

Access Management Officer

Cottingham, HU16 5JQ

Salary:

£26530.00 to £29114.00

Type:

Fixed-Term

Employer:

Hull University Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Access Management Officer job (opens in a new window) [11]

Administration Manager Occupational Health

Haverfordwest, SA61 2PZ

Salary:

£30420.00 to £37030.00

Type:

Permanent

Employer:

Hywel Dda University Health Board

Apply now on NHS Jobs for Administration Manager Occupational Health job (opens in a new window) [12]

o Administration Manager - HMP Haverigg

Haverigg, Millom, Cumbria, LA18 4NA

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Spectrum Community Health CIC

Apply now on NHS Jobs for Administration Manager - HMP Haverigg job (opens in a new window) [13]

Administrator - Money Management Service

Coventry, CV1 1EX

Salary:

£24730.13

Type:

Permanent

Employer:

Age UK Coventry and Warwickshire

Apply now on NHS Jobs for Administrator - Money Management Service job (opens in a new window) [14]

Specialist Weight Management Service Administrator

Scunthorpe, DN16 3RN

Salary:

£23809.50

Type:

Permanent

Employer:

ABL Health Ltd

Apply now on NHS Jobs for Specialist Weight Management Service Administrator job (opens in a new window) [15]

Neurosurgery Administration Service Support Manager

London, W2 1NY

Salary:

£35964.00 to £43780.00

Type:

Fixed-Term

Employer:

Imperial College Healthcare NHS Trust

Apply now on NHS Jobs for Neurosurgery Administration Service Support Manager job (opens in a new window) [16]

Business Manager to the Chief Operating Officer

London, W2 1NY

Salary:

£54320.00 to £60981.00

Type:

Permanent

Employer:

Imperial College Healthcare NHS Trust

Apply now on NHS Jobs for Business Manager to the Chief Operating Officer job (opens in a new window) [17]

Office Administrator

Reading, RG1 8EQ

Salary:

£24960.00

Type:

Permanent

Employer:

Solutions 4 Health Limited

Apply now on NHS Jobs for Office Administrator job (opens in a new window) [18]

Administration Officer

Gateshead, NE8 4YL

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Cumbria, Northumberland, Tyne and wear (CNTW) NHS Foundation Trust Apply now on NHS Jobs for Administration Officer job (opens in a new window) [19]

Senior Administrative Officer

Mountain Ash, CF45 4SN

Salary:

£26928.00 to £29551.00

Type:

Permanent

Employer:

Cwm Taf Morgannwg University Health Board

Apply now on NHS Jobs for Senior Administrative Officer job (opens in a new window) [20]

Administration Support Officer

Abergele, LL22 8DP

Salary:

£24433.00 to £26060.00

Type:

Fixed-Term

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Administration Support Officer job (opens in a new window) [21]

Administration & Engagement Officer

Norwich, NR3 2EU

Salary:

£23809.50

Type:

Permanent

Employer:

InHealth Group

Apply now on NHS Jobs for Administration & Engagement Officer job (opens in a new window) [22]

Ward Manager/Site Manager

Harrogate, HG2 7SX

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Harrogate and District NHS Foundation Trust

Apply now on NHS Jobs for Ward Manager/Site Manager job (opens in a new window) [23]

School Office Administrator - Thirsk

Thirsk, YO7 3BX

Salary:

£12.50

Type:

Bank

Employer:

Vaccination UK

Apply now on NHS Jobs for School Office Administrator - Thirsk job (opens in a new window) [24]

Administration Officer / Support Secretary

Caerleon, NP18 3XQ

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Administration Officer / Support Secretary job (opens in a new window) [25]

1771 - Administrative Support Officer

Barnsley, S75 2EP

Salary:

£24071.00 to £25674.00

Type:

Fixed-Term

Employer:

Barnsley Hospital NHS Foundation Trust

Apply now on NHS Jobs for 1771 - Administrative Support Officer job (opens in a new window) [26]

MDT Administrative Officer (XN03)

Leeds, LS1 3EX

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

Leeds Teaching Hospitals

Apply now on NHS Jobs for MDT Administrative Officer (XN03) job (opens in a new window) [27]

Office Administrator - Transfusion Microbiology

London, NW9 5BG

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

NHS Blood and Transplant

Apply now on NHS Jobs for Office Administrator - Transfusion Microbiology job (opens in a new window) [28]

School Office Administrator - Scarborough

Scarborough, YO11 3YJ

Salary:

£12.50

Type:

Bank

Employer:

Vaccination UK

Apply now on NHS Jobs for School Office Administrator - Scarborough job (opens in a new window) [29]

Intermediate administration services officer

Gillingham, ME8 0NJ

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Medway Community Healthcare

Apply now on NHS Jobs for Intermediate administration services officer job (opens in a new window) [30]

Capital Development Manager (Project Manager)

Worthing, BN11 2DH

Salary:

Negotiable

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Capital Development Manager (Project Manager) job (opens in a new window) [31]

Administration Officer - HMP Holme House

Stockton-on-Tees, TS18 2QU

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

Spectrum Community Health CIC

Apply now on NHS Jobs for Administration Officer - HMP Holme House job (opens in a new window) [32]

o Band 2 Lymphoedema Administration Officer

Swansea, SA2 8QA

Salary:

£23970.00

Type:

Permanent

Employer:

Swansea Bay University Health Board

Apply now on NHS Jobs for Band 2 Lymphoedema Administration Officer job
(opens in a new window) [33]

Quality Manager/Deputy Laboratory Manager - Microbiology Speciality

Stanley, AA1 1AA

Salary:

£42000.00 to £52000.00

Type:

Fixed-Term

Employer:

Falkland Islands Government

Apply now on NHS Jobs for Quality Manager/Deputy Laboratory Manager - Microbiology Speciality job (opens in a new window) [34]

Senior Manager, Strategic Commissioning and Contract Management

Ipswich, IP1 2BX

Salary:

£70086.00 to £75538.00

Type:

Permanent

Employer:

Suffolk County Council

Apply now on NHS Jobs for Senior Manager, Strategic Commissioning and Contract Management job (opens in a new window) [35]

Practice Manager

Birmingham, B26 1AT

Salary:

Negotiable

Type:

Permanent

Employer:

Rowlands Road Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [36]

Team Manager

Huddersfield, HD3 3HR

Salary:

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£62000.00 to £65000.00
 Type:
       Permanent
 Employer:
       Evolve Psychology Services
 Apply now on NHS Jobs for Team Manager job (opens in a new window) [37]

    Project Manager

 Carlisle or Whitehaven, CA3 0HA
 Salary:
       £29970.00 to £36483.00
 Type:
       Fixed-Term
 Employer:
       North Cumbria Integrated Care NHS Foundation Trust
 Apply now on NHS Jobs for Project Manager job (opens in a new window) [38]

    Team Manager

 Carlisle, CA1 1PY
 Salary:
       £46148.00 to £52809.00
 Type:
       Permanent
 Employer:
       Cumbria, Northumberland, Tyne and wear (CNTW) NHS Foundation Trust
 Apply now on NHS Jobs for Team Manager job (opens in a new window) [39]

    Practice Manager

 Cardiff, CF24 2HB
 Salary:
       £55000.00
 Type:
       Permanent
 Employer:
       Four Elms Medical centre
 Apply now on NHS Jobs for Practice Manager job (opens in a new window) [40]

    Project Manager

 Newcastle Upon Tyne, NE15 8NY
 Salary:
       £46148.00 to £52809.00
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Type:

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Permanent
  Employer:
       NHS Business Services Authority
  Apply now on NHS Jobs for Project Manager job (opens in a new window) [41]
○ Finance Manager
  Mitcheldean, GL17 0AU
  Salary:
       Negotiable
  Type:
       Permanent
  Employer:
       Mitcheldean Surgery
  Apply now on NHS Jobs for Finance Manager job (opens in a new window) [42]
Trial Manager
  Sutton, SM2 5PT
  Salary:
       £42939.00 to £50697.00
  Type:
       Fixed-Term
  Employer:
       The Royal Marsden NHS Foundation Trust
  Apply now on NHS Jobs for Trial Manager job (opens in a new window) [43]
Operations Manager
  Cambridge, CB4 1ER
  Salary:
       Negotiable
  Type:
       Permanent
  Employer:
       Red House Surgery
  Apply now on NHS Jobs for Operations Manager job (opens in a new window) [44]

    Pharmacy Manager

  Redruth, TR15 2AF
  Salary:
       Negotiable
  Type:
       Permanent
  Employer:
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Deputy Manager

Littleover, DE23 4BU

Salary:

£16.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for Deputy Manager job (opens in a new window) [46]

Pharmacy Manager

Kingston Upon Hull, HU10 7AZ

Salary:

Negotiable

Type:

Permanent

Employer:

Spire Healthcare Ltd

Apply now on NHS Jobs for Pharmacy Manager job (opens in a new window) [47]

Ward Manager

Bridgend, CF311RQ

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Cwm Taf Morgannwg University Health Board

Apply now on NHS Jobs for Ward Manager job (opens in a new window) [48]

Home Manager

Kidderminster, DY10 3DJ

Salary:

£90000.00 to £111230.00

Type:

Permanent

Employer:

Aria Care

Apply now on NHS Jobs for Home Manager job (opens in a new window) [49]

Finance Manager

Harrogate, HG2 7SX

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Harrogate and District NHS Foundation Trust

Apply now on NHS Jobs for Finance Manager job (opens in a new window) [50]

Practice Manager

Pudsey, LS28 7DE

Salary:

£55000.00 to £65000.00

Type:

Permanent

Employer:

Clinicare Health Support Services Ltd

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [51]

• Risk Manager

To be determined, CF23 8HF

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Welsh Ambulance NHS Trust

Apply now on NHS Jobs for Risk Manager job (opens in a new window) [52]

Finance Manager

Oxford, OX4 4XN

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Oxford Health NHS Trust

Apply now on NHS Jobs for Finance Manager job (opens in a new window) [53]

Research Manager

Liversedge, WF15 6LP

Salary:

Negotiable

Type:

Permanent

Employer:

Locala Health and Wellbeing

Apply now on NHS Jobs for Research Manager job (opens in a new window) [54]

Facility Manager

Didcot, OX11 0RQ

Salary:

£42758.00 to £48543.00

Type:

Permanent

Employer:

UK Health Security Agency

Apply now on NHS Jobs for Facility Manager job (opens in a new window) [55]

HR Manager

Coventry, CV1 4JU

Salary:

£41145.00

Type:

Permanent

Employer:

Coventry And Rugby GP Alliance

Apply now on NHS Jobs for HR Manager job (opens in a new window) [56]

Practice Manager

Dudley, DY2 0EF

Salary:

Negotiable

Type:

Permanent

Employer:

Dudley Wood Surgery

Apply now on NHS Jobs for Practice Manager job (opens in a new window) [57]

Facility Manager

Didcot, OX11 0RQ

Salary:

£42758.00 to £48543.00

Type:

Permanent

Employer:

UK Health Security Agency

Apply now on NHS Jobs for Facility Manager job (opens in a new window) [55]

Unit Manager

Chelmsford, CM1 7ET

Salary:

£46148.00

Type:

Permanent

Employer:

Mid and South Essex NHS Foundation Trust

Apply now on NHS Jobs for Unit Manager job (opens in a new window) [58]

Hospitality Manager

Beckenham, BR3 3FH

Salary:

£35000.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for Hospitality Manager job (opens in a new window) [59]

Nurse Manager

Derby, DE23 3TX

Derby, DE24 0RY

Derby, DE24 3DS

Derby, DE24 8QJ

Derby, DE24 8GT

Salary:

Negotiable

Type:

Permanent

Employer:

General Manager

Epsom, KT185XA

Salary:

£75000.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for General Manager job (opens in a new window) [61]

Hospitality Manager

Bagshot, GU19 5HN

Salary:

£18.00

Type:

Permanent

Employer:

Avery Healthcare Group Ltd.

Apply now on NHS Jobs for Hospitality Manager job (opens in a new window) [62]

Operational Manager

haringay, N17 6RA

Salary:

Negotiable

Type:

Permanent

Employer:

North London NHS Foundation Trust

Apply now on NHS Jobs for Operational Manager job (opens in a new window) [63]

Operations Manager

Llanfairfechan, LL33 0HH

Salary:

£63150.00 to £73379.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Operations Manager job (opens in a new window) [64]

Further information

For further information about a career in administrative management, please contact

- Association of Medical Secretaries, Practice Managers, Administrators and Receptionists [65]
- British Society of Medical Secretaries & Administrators [66]
- Institute of Administration Management [67]
- Institute of Healthcare Management [68]
- Institute of Leadership and Management [69]
- NHS Leadership Academy [70]

Other roles that may interest you

- Medical secretary/personal assistant [71]
- Practice manager [72]
- Project manager [73]
- Knowledge and library services [74]

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