

# Facilities management

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environment.

## Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- environmental services
- security
- reception.



## Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- [Domestic services manager](#)
- [Domestic supervisor](#)
- [Senior facilities manager](#)

### Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

### **Domestic supervisor**

In this role you'd be expected to:

- supervise housekeepers <sup>[1]</sup>
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

### **Senior facilities manager**

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

## **Who would I work with?**

As a facilities manager, you could be working with catering managers <sup>[2]</sup>, hotel services managers <sup>[3]</sup>, estates managers, <sup>[4]</sup> senior housekeepers <sup>[1]</sup>, linen services staff <sup>[5]</sup> and finance managers <sup>[6]</sup>.

## **Want to learn more?**

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management <sup>[7]</sup>
- Find out more about the training you'll receive for a career in facilities management <sup>[8]</sup>

- **Pay and conditions**

Most jobs in the NHS are covered by the Agenda for Change (AfC) pay scales <sup>[9]</sup> This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change <sup>[10]</sup> Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

## • **Where the role can lead**

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

## • **Job market and vacancies**

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the NHS Jobs website <sup>[11]</sup>

Just some of the current vacancies are below.

## **Find a vacancy**

**Enter your location or postcode**

**Show results within**

**Search**

- **Domestic Services Manager**

Dewsbury, WF13 4HS

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

The Mid Yorkshire Teaching NHS Trust

[Apply now on NHS Jobs for Domestic Services Manager job \(opens in a new window\)](#) <sup>[12]</sup>

- **Assistant Domestic Services Manager**

Derby, DE22 3LZ

Salary:

£27485.00 to £30162.00

Type:

Permanent

Employer:

Derbyshire Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Assistant Domestic Services Manager job \(opens in a new window\)](#) <sup>[13]</sup>

- **Facilities Management Assistant- Domestic/Cleaner**

Liverpool, L9 1EP

Salary:

£24465.00

Type:

Permanent

Employer:

Mersey Care NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Management Assistant- Domestic/Cleaner job \(opens in a new window\)](#) <sup>[14]</sup>

- **Domestic Supervisor**

Salford, M6 8HG

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[15]</sup>

- **Domestic Supervisor**

Liverpool, L9 7AL

Salary:

£24937.00 to £26598.00

Type:

Fixed-Term

Employer:

Liverpool University Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[16]</sup>

- **Domestic Supervisor**

Liverpool, L7 8YE

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[17]</sup>

- **Domestic Supervisor**

Dewsbury, WF13 4HS

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

The Mid Yorkshire Teaching NHS Trust

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[18]</sup>

- **Domestic Supervisor**

Bangor, LL57 2PW

Salary:

£25313.00 to £26999.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[19]</sup>

- **Facilities Assistant - Domestic**

Nottingham, NG18 4GW

Salary:

£24465.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Assistant - Domestic job \(opens in a new window\)](#) <sup>[20]</sup>

- **Facilities Assistant - Domestic**

Nottinghamshire, S81 9QL

Salary:

£24465.00

Type:

Fixed-Term

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Assistant - Domestic job \(opens in a new window\)](#) <sup>[21]</sup>

- **Facilities Assistant - Domestic**

Mansfield, NG17 4JT

Salary:

£24465.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Assistant - Domestic job \(opens in a new window\)](#) <sup>[22]</sup>

- **Facilities Assistant - Domestic**

Retford, DN22 0PD

Salary:

£24465.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Assistant - Domestic job \(opens in a new window\)](#) <sup>[23]</sup>

- **Facilities Assistant - Domestic**

West Didsbury, Manchester, M20 2LR

Salary:

£24465.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Assistant - Domestic job \(opens in a new window\)](#) <sup>[24]</sup>

- **Facilities Assistant - Porter/Domestic**

Nottingham, NG18 4GW

Salary:

£24465.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Assistant - Porter/Domestic job \(opens in a new window\)](#) <sup>[25]</sup>

- **Facilities Domestic Assistant - G3AD**

Birmingham, B4 6NH

Salary:

£25575.00

Type:

Permanent

Employer:

BWC Management Services Ltd

[Apply now on NHS Jobs for Facilities Domestic Assistant - G3AD job \(opens in a new window\)](#) <sup>[26]</sup>

- **Facilities Domestic Assistant - G6PB**

Birmingham, B4 6NH

Salary:

£25575.00

Type:

Permanent

Employer:

BWC Management Services Ltd

[Apply now on NHS Jobs for Facilities Domestic Assistant - G6PB job \(opens in a new window\)](#) <sup>[27]</sup>

- **Facilities Domestic Assistant - Endoscopy**

Carlisle, CA2 7HY

Salary:

£24465.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Domestic Assistant - Endoscopy job \(opens in a new window\)](#) <sup>[28]</sup>

- **FM Assistant (Domestic Services)**

Saffron Walden, CB11 3HY

Salary:

£24465.00

Type:

Permanent

Employer:

Essex Partnership University NHS Foundation Trust

[Apply now on NHS Jobs for FM Assistant \(Domestic Services\) job \(opens in a new window\)](#) <sup>[29]</sup>

- **Service Assistant (Catering and Domestic Services)**

Prudhoe, NE42 5PB

Salary:

£12.51

Type:

Permanent

Employer:

NTW Solutions Limited

[Apply now on NHS Jobs for Service Assistant \(Catering and Domestic Services\) job \(opens in a new window\)](#) <sup>[30]</sup>

- **Patient Services Assistant Domestic**

Chesterfield, S44 5BL

Salary:

£23875.00



Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Patient Services Assistant Domestic job \(opens in a new window\)](#) <sup>[31]</sup>

- **Patient Services Assistant Domestic**

Chesterfield, S44 5BL

Salary:

£23875.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Patient Services Assistant Domestic job \(opens in a new window\)](#) <sup>[32]</sup>

- **Domestic**

Gateshead, NE11 0HF

Salary:

£12.51

Type:

Permanent

Employer:

Tyneside Surgical Services

[Apply now on NHS Jobs for Domestic job \(opens in a new window\)](#) <sup>[33]</sup>

- **Domestic**

Trafford, M41 5SL

Salary:

£24465.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

[Apply now on NHS Jobs for Domestic job \(opens in a new window\)](#) <sup>[34]</sup>

- **Domestic**

Torquay, TQ2 7AA

Salary:

£23615.00

Type:

Permanent

Employer:

Torbay and South Devon NHS Foundation Trust

[Apply now on NHS Jobs for Domestic job \(opens in a new window\)](#) <sup>[35]</sup>

- **Domestic Assistant**

Acresford, DE12 8AP

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[36]</sup>

- **Domestic Assistant**

Jesmond, NE2 1TL

Salary:

£12.60

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[37]</sup>

- **Domestic Assistant**

Sunderland, SR2 0NY

Salary:

£26101.00

Type:

Permanent

Employer:

City Hospitals Independent Commercial Enterprises Ltd (CHoICE)

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[38]</sup>

- **Domestic Assistant**

Hexham, NE46 1AQ

Salary:

£12.51

Type:

Permanent

Employer:

NTW Solutions Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) [39]

- **Domestic Assistant**

Beacon Lough, NE9 6RL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) [40]

- **Domestic Assistant**

Westerhope, NE5 5HQ

Salary:

£12.60

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) [41]

- **Domestic Assistant**

Exeter, EX2 5DW

Salary:

£24465.00

Type:

Permanent

Employer:

Royal Devon University Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) [42]

- **Domestic Assistant**

Carlisle, CA1 3SX

Salary:

£12.51

Type:

Permanent

Employer:

NTW Solutions Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[43]</sup>

- **Domestic Assistant**

Worthing, BN11 2DH

Salary:

£24465.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[44]</sup>

- **Domestic Assistant**

Wrexham, LL13 7TD

Salary:

£24833.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[45]</sup>

- **Domestic Cleaner**

Gloucester, GL3 2JH

Salary:

£12.21

Type:

Permanent

Employer:

Churchdown Surgery

[Apply now on NHS Jobs for Domestic Cleaner job \(opens in a new window\)](#) <sup>[46]</sup>

- **Domestic Assistant**

Jesmond, NE2 1TL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[47]</sup>

- **Domestic Assistant**

East Grinstead, RH19 3DZ

Salary:

£24465.00

Type:

Permanent

Employer:

Queen Victoria Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[48]</sup>

- **Domestic Assistant**

Durham, DH1 5TW

Salary:

£23875.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[49]</sup>

- **Domestic Assistant**

Whitley Bay, NE26 2EU

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[50]</sup>

- **Domestic Assistant**

Darlington, North East, DL1 2LJ

Salary:

£26208.00 to £26208.00

Type:

Permanent

Employer:

Cygnnet Health Care

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[51]</sup>

- **Domestic Assistant**

Whitley Bay, NE26 2EU

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[50]</sup>

- **Domestic Assistant**

Weymouth, DT4 0QE

Salary:

£9786.00

Type:

Permanent

Employer:

Dorset HealthCare University NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[52]</sup>

- **Domestic Assistant**

20 Russell Road, LL18 3DD

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[53]</sup>

- **Domestic Assistant**

Hardwick, TS19 8FR

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[54]</sup>

- **Domestic Assistant**

Acresford, DE12 8AP

Salary:

Negotiable

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[55]</sup>

- **Domestic Assistant**

Bodelwyddan, LL18 5UJ

Salary:

£24833.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[56]</sup>

- **Domestic Assistant**

Liverpool, L14 3LB

Salary:

£24465.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[57]</sup>

- **Domestic Assistant**

Austerson, CW5 8AB

Salary:

£20000.00 to £25000.00

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[58]</sup>

- **Domestic Assistant**

West Bromwich, B70 7AW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[59]</sup>

- **Domestic Assistant**

Hardwick, TS19 8FR

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[60]</sup>

- **Domestic Assistant**

Parkstone, Poole, BH12 4NB

Salary:

£19572.00

Type:

Permanent

Employer:

Dorset HealthCare University NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[61]</sup>

- **Domestic Assistant**

Chapeltown, S35 2YH

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[62]</sup>



- **Domestic Assistant**

Austerson, CW5 8AB

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[63]</sup>

- **Domestic Assistant**

Maldon, CM9 6EG

Salary:

£24169.00

Type:

Permanent

Employer:

Provide CIC

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[64]</sup>

- **Domestic Assistant**

Salford, M6 8HD

Salary:

£24465.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[65]</sup>

- **Domestic Assistant BANK**

Pwllheli, LL53 6TT

Salary:

£24833.00

Type:

Bank

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Assistant BANK job \(opens in a new window\)](#)

<sup>[66]</sup>

- **Porter / Domestic Assistant**

Northampton, NN3 6NP

Salary:

£24465.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

[Apply now on NHS Jobs for Porter / Domestic Assistant job \(opens in a new window\)](#) <sup>[67]</sup>

- **Domestic Support Worker**

Manchester, M13 9WL

Salary:

£24465.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Support Worker job \(opens in a new window\)](#) <sup>[68]</sup>

- **Domestic Assistant Enhanced**

Bridgend, CF31 4LN

Salary:

£24833.00

Type:

Fixed-Term

Employer:

Cwm Taf Morgannwg University Health Board

[Apply now on NHS Jobs for Domestic Assistant Enhanced job \(opens in a new window\)](#) <sup>[69]</sup>

- **Springview STA Domestic**

Bebington, CH63 4JY

Salary:

£24465.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for Springview STA Domestic job (opens in a new window) [70]

## • Further information

For further information about a career in facilities management, please contact

- British Institute of Facilities Management [71]
- City and Guilds [72]
- Institute of Leadership and Management [73]
- Pearson qualifications [74] (including Edexcel and BTEC qualifications)

## Other roles that may interest you

- Estates manager [75]
- Hotel services management [76]
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- Project management and procurement [78]

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**Source URL:**<https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/operational-management/facilities-management>

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