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Home > Explore roles > Management > Roles in management > Operational management > Facilities management

# **Facilities management**

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environemnt.

## Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- · environmental services
- security
- · reception.



## Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- Domestic services manager
- Domestic supervisor
- Senior facilities manager

#### Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

#### **Domestic supervisor**

In this role you'd be expected to:

- supervise housekeepers [1]
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

#### Senior facilities manager

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- · portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

## Who would I work with?

As a facilities manager, you could be working with <u>catering managers</u> [2], <u>hotel services</u> <u>managers</u> [3], <u>estates managers</u>, [4] <u>senior housekeepers</u> [1], <u>linen services staff</u> [5] and <u>finance</u> managers [6].

## Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management [7]
- Find out more about the training you'll receive for a career in facilities management [8]

## Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC) pay scales</u> [9] This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change [10] Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

## Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

## Job market and vacancies

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the <a href="NHS Jobs">NHS Jobs</a> website [11]

Just some of the current vacancies are below.

## Find a vacancy

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|-----------|----------|-------------|--|--|
| Show re   | esuits v | vitnin      |  |  |

## Decontamination & Domestic Services Manager

Darlington, DL3 6HX Durham, DH1 5TW

Salary:

£60084.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for Decontamination & Domestic Services Manager job (opens in a new window) [12]

### Domestic Supervisor

Stafford, ST16 3SA

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

University Hospital of North Midlands NHS Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [13]

### Domestic Supervisor

Warrington, WA5 1QG

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [14]

#### Domestic Supervisor

Gwynedd, Isle of Anglesey, Conwy, LL49 9AQ

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [15]

### Domestic Supervisor

Liverpool, L143LB

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [16]

## Domestic Supervisor

Manchester, M25 3BL

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [17]

## Domestic Supervisor

Liverpool, L143LB

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [18]

## Facilities Assistant (Domestic)

Stockport, SK2 6RA

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [19]

## Facilities Assistant (Domestic)

Hartlepool, TS249AH

Salary:

£24169.00

Type:

Permanent

Employer:

North Tees & Hartlepool Solutions

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [20]

### Facilities Assistant (Domestic)

Hartlepool, TS249AH

Salary:

£24465.00

Type:

Permanent

Employer:

North Tees & Hartlepool Solutions

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [21]

#### Facilities Assistant - Domestic

Nottinghamshire, NG22 9SZ

Salary:

£24169.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [22]

#### Facilities Assistant - Domestic

Nottinghamshire, NG17 4JT

Salary:

£24169.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [23]

### Domestic supervisor CDC site

Gateshead, NE11 9YR

Salary:

£23875.00

Type:

Fixed-Term

Employer:

**QE** Facilities

Apply now on NHS Jobs for Domestic supervisor CDC site job (opens in a new window) [24]

#### Domestic Services Assistant

Darlington, DL3 6HX

Salary:

£12.21

Type:

Bank

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for Domestic Services Assistant job (opens in a new window) [25]

#### Domestic Team Leader

Sheffield, S1 2PJ

Salary:

£24169.00

Type:

Permanent

Employer:

Sheffield Teaching Hospitals NHS Foundation Trust

<u>Apply now on NHS Jobs for Domestic Team Leader job (opens in a new window)</u>

[26]

## Facilities Assistant (Domestic Relief)

Rochdale, OL12 9RD

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic Relief) job (opens in a new window) [27]

### Facilities Domestic Assistant CDC Workington

Workington, CA14 2RW

Salary:

£24169.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust

Apply now on NHS Jobs for Facilities Domestic Assistant CDC Workington job

(opens in a new window) [28]

### Facilities Management Supervisor

Huddersfield, HD3 3EA

Salary:

£25990.00

Type:

Permanent

Employer:

Calderdale and Huddersfield Solutions

Apply now on NHS Jobs for Facilities Management Supervisor job (opens in a new window) [29]

## Soft Facilities Domestic Assistant - Community Clinics

Hereford, HR1 2AZ

Salary:

£24169.00

Type:

Permanent

Employer:

Wye Valley NHS Trust

Apply now on NHS Jobs for Soft Facilities Domestic Assistant - Community Clinics job (opens in a new window) [30]

#### Domestic / Porter Team Leader

Northampton, NN5 6UD

Salary:

£24625.00 to £25674.00

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Type:
       Permanent
 Employer:
       Northamptonshire Healthcare Foundation Trust
 Apply now on NHS Jobs for Domestic / Porter Team Leader job (opens in a new
 window) [31]
Domestic
 London, N19 5NF
 Salary:
       £29583.00
 Type:
       Permanent
 Employer:
       Whittington Hospital NHS Trust
 Apply now on NHS Jobs for Domestic job (opens in a new window) [32]

    Domestic

 Hartlepool, TS24 9DA
 Salary:
      £12.21
 Type:
       Permanent
 Employer:
       Alice House Hospice
 Apply now on NHS Jobs for Domestic job (opens in a new window) [33]

    Domestic Assistant

 Hartlepool, TS26 9PW
 Salary:
      £12.60
 Type:
       Permanent
 Employer:
       Cygnet Health Care
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [34]

    Domestic Assistant

 West Denton, NE5 5AY
 Salary:
       £12.26
 Type:
```

```
Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [35]

    Domestic Assistant

 Hardwick, TS19 8FR
 Salary:
       £12.26
 Type:
       Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [36]

    Domestic Assistant

 Cowgate, NE5 3AB
 Salary:
       £12.60
 Type:
       Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [37]

    Domestic Assistant

 Acresford, DE12 8AP
 Salary:
       £12.26
 Type:
       Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [38]

    Domestic Assistant

 Bangor, LL57 2PW
 Salary:
       £23970.00
 Type:
       Permanent
 Employer:
```

Ashton Under Lyne, OL6 9RW

Salary:

£24465.00

Type:

Permanent

Employer:

Tameside and Glossop Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [40]

#### Domestic Assistant

Rotherham, S60 2UD

Salary:

£24169.00

Type:

Permanent

Employer:

The Rotherham NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [41]

#### Domestic Assistant

Rubery, Birmingham, B45 9BE

Salary:

£19457.49

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [42]

#### Domestic Assistant

Durham, DH1 5TW

Salary:

£23874.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [43]

Westerhope, NE5 5HQ

Salary:

£12.60

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [44]

#### Domestic Assistant

Beacon Lough, NE9 6RL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [45]

#### Domestic Assistant

Northallerton, DL6 1JG

Salary:

£24169.00

Type:

Permanent

Employer:

South Tees Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [46]

#### Domestic Assistant

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [47]

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [48]

#### Domestic Assistant

Edgbaston, Birmingham, B15 2SY

Salary:

£8107.29 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [49]

#### Domestic Assistant

Worthing, BN11 2DH

Salary:

£24465.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [50]

#### Domestic- Westlands

Hull, HU3 5QE

Salary:

£24465.00

Type:

Permanent

Employer:

**Humber Teaching NHS Foundation Trust** 

Apply now on NHS Jobs for Domestic-Westlands job (opens in a new window) [51]

Jesmond, NE2 1TL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [52]

#### Domestic Caretaker

Leeds, LS5 3DB

Salary:

£24465.00 to £24465.00

Type:

Permanent

Employer:

Leeds Community Healthcare NHS Trust

Apply now on NHS Jobs for Domestic Caretaker job (opens in a new window) [53]

#### Domestic Assistant

Rubery, Birmingham, B45 9BE

Salary:

£24465.00

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [54]

#### Domestic Cleaner

Malton, YO17 9RF

Salary:

£12.21

Type:

Permanent

Employer:

**Derwent Practice** 

Apply now on NHS Jobs for Domestic Cleaner job (opens in a new window) [55]

West Bromwich, B70 7AW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [56]

#### Domestic Assistant

Hardwick, TS19 8FR

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [57]

#### Domestic Assistant

Milton Keynes, MK6 5LD

Salary:

£24169.00

Type:

Permanent

Employer:

Milton Keynes University Hospital NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [58]

#### Domestic Assistant

Deeside, CH5 1XS

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [59]

## Domestic Assistant (bank)

Maldon, CM9 6EG

Salary:

£12.36

Type:

Bank

Employer:

Provide CIC

Apply now on NHS Jobs for Domestic Assistant (bank) job (opens in a new window) [60]

### Domestic Assistant Bank

Royal Quays, NE29 6XP

Salary:

£12.26

Type:

Bank

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant Bank job (opens in a new window)

#### Bank Domestic Assistant

Chichester, PO19 6SE

Salary:

£12.36

Type:

Bank

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Bank Domestic Assistant job (opens in a new window)
[62]

## Springview STA Domestic

Bebington, CH63 4JY

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for Springview STA Domestic job (opens in a new window) [63]

### Springview STA Domestic

Bebington, CH63 4JY

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

<u>Apply now on NHS Jobs for Springview STA Domestic job (opens in a new window)</u> [64]

### Domestic - Southport Hospital

Southport, PR8 6PN

Salary:

£24169.00

Type:

Permanent

Employer:

Mersey and West Lancashire Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Domestic - Southport Hospital job (opens in a new window) [65]

#### Bank Domestic Assistant

Shoreham-by-Sea, BN43 6TQ

Salary:

£12.36

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)
Apply now on NHS Jobs for Bank Domestic Assistant job (opens in a new window)

661

## Springview STA Domestic

Bebington, CH63 4JY

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

<u>Apply now on NHS Jobs for Springview STA Domestic job (opens in a new window)</u>

[67]

### Domestic/Housekeeper Assistant

Birmingham, B9 5PU

Salary:

£11674.50 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic/Housekeeper Assistant job (opens in a new window) [68]

#### CICC STA Domestic

Birkenhead, CH63 4JY

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for CICC STA Domestic job (opens in a new window) [69]

#### Domestic Assistant BANK

Bangor, LL57 2PW

Salary:

£23970.00

Type:

Bank

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant BANK job (opens in a new window)
[70]

#### Station Domestic Cleaner - Carlton

Nottingham, NG4 3AY

Salary:

£24169.00

Type:

Permanent

Employer:

East Midlands Ambulance Service NHS Trust

Apply now on NHS Jobs for Station Domestic Cleaner - Carlton job (opens in a new window) [71]

## Further information

For further information about a career in facilities management, please contact

- British Institute of Facilities Management [72]
- o City and Guilds [73]
- Institute of Leadership and Management [74]
- o Pearson qualifications [75] (including Edexcel and BTEC qualifications)

## Other roles that may interest you

- Estates manager [76]
- Hotel services management [77]
- Human resources (HR) manager [78]
- Project management and procurement [79]

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#### Links

[1] https://www.healthcareers.nhs.uk/explore-roles/domestic-services/housekeeper [2]

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https://www.healthcareers.nhs.uk/explore-roles/operational-management/hotel-services-management[4]

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https://www.healthcareers.nhs.uk/explore-roles/domestic-services/linen-services-staff [6]

https://www.healthcareers.nhs.uk/explore-roles/finance-manager [7]

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requirements-skills-and-interests [8] https://www.healthcareers.nhs.uk/explore-roles/operational-

management/facilities-management/training-and-development-facilities [9]

https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates[10]

https://www.healthcareers.nhs.uk/glossary#Agenda\_for\_Change [11] http://www.jobs.nhs.uk [12]

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https://beta.jobs.nhs.uk/candidate/jobadvert/M9345-25-0035 [21]

https://beta.jobs.nhs.uk/candidate/jobadvert/M9345-25-0036 [22]

https://beta.jobs.nhs.uk/candidate/jobadvert/C9186-25-0836 [23]

https://beta.jobs.nhs.uk/candidate/jobadvert/C9186-25-0843 [24]

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https://beta.jobs.nhs.uk/candidate/jobadvert/M9439-25-0037 [26]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9190-25-0804 [27]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9311-25-0517 [28]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9262-25-0913 [29]
https://beta.jobs.nhs.uk/candidate/jobadvert/M9372-25-0037 [30]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9229-25-0436 [31]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9270-25-0501 [32]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9220-25-0470 [33]
https://beta.jobs.nhs.uk/candidate/jobadvert/B0169-25-0007 [34]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0233-25-1361 [35]
https://beta.jobs.nhs.uk/candidate/jobadvert/W0033-25-0470 [36]
https://beta.jobs.nhs.uk/candidate/jobadvert/W0033-25-0396 [37]
https://beta.jobs.nhs.uk/candidate/jobadvert/W0033-25-0342 [38]
https://beta.jobs.nhs.uk/candidate/jobadvert/W0033-25-0266 [39]
https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-2053 [40]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9245-25-0345 [41]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9165-25-01-018-07 [42]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0197-25-0074 [43]
https://beta.jobs.nhs.uk/candidate/jobadvert/M9439-SCL245 [44]
https://beta.jobs.nhs.uk/candidate/jobadvert/W0033-25-0521 [45]
https://beta.jobs.nhs.uk/candidate/jobadvert/W0033-25-0533 [46]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9328-25-0717 [47]
https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-2032 [48]
https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-2018 [49]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0197-25-0071 [50]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9279-25-1327 [51]
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https://beta.jobs.nhs.uk/candidate/jobadvert/W0033-25-0494 [53]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9833-604-25-583 [54]
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https://beta.jobs.nhs.uk/candidate/jobadvert/A1144-25-0002 [56]
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https://beta.jobs.nhs.uk/candidate/jobadvert/W0033-25-0263 [58]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9430-25-0449 [59]
https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-2046 [60]
https://beta.iobs.nhs.uk/candidate/iobadvert/B9828-25-0170 [61]
https://beta.jobs.nhs.uk/candidate/jobadvert/W0033-25-0482 [62]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9279-25-1271 [63]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9373-25-0544 [64]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9373-25-0545 [65]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9409-25-0588 [66]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9279-25-1272 [67]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9373-25-0546 [68]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0197-25-0078 [69]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9373-25-0543 [70]
https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-2040 [71]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9335-25-0095 [72] http://www.bifm.org.uk/ [73]
http://www.city-and-guilds.co.uk/ [74] http://www.i-l-m.com/ [75] http://gualifications.pearson.com/ [76]
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management/hotel-services-management [78] https://www.healthcareers.nhs.uk/explore-
roles/management/roles-management/human-resources-hr-manager [79]
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management/project-management-and-procurement
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