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Facilities management

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environemnt.

Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- · environmental services
- security
- · reception.



Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- Domestic services manager
- Domestic supervisor
- Senior facilities manager

Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

Domestic supervisor

In this role you'd be expected to:

- supervise housekeepers [1]
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

Senior facilities manager

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- · portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

Who would I work with?

As a facilities manager, you could be working with <u>catering managers</u> [2], <u>hotel services</u> <u>managers</u> [3], <u>estates managers</u>, [4] <u>senior housekeepers</u> [1], <u>linen services staff</u> [5] and <u>finance</u> managers [6].

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management [7]
- Find out more about the training you'll receive for a career in facilities management [8]

Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC) pay scales</u> [9] This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change [10] Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Job market and vacancies

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the NHS Jobs website [11]

Just some of the current vacancies are below.

Find a vacancy

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Facilities/Domestic Supervisor

Macclesfield, SK11 8HE

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for Facilities/Domestic Supervisor job (opens in a new window) [12]

Facilities Supervisor - Domestic and Linen Services

Sunderland, SR4 7TP

Salary:

£26259.00 to £27395.00

Type:

Permanent

Employer:

City Hospitals Independent Commercial Enterprises Ltd (CHoICE)

<u>Apply now on NHS Jobs for Facilities Supervisor - Domestic and Linen Services job</u>
(opens in a new window) [13]

Facilities Management Assistant Domestic/Cleaner

Winwick, Warrington, WA2 8WA

Salary:

£23615.00

Type:

Permanent

Employer:

Mersey Care NHS Foundation Trust

Apply now on NHS Jobs for Facilities Management Assistant Domestic/Cleaner job (opens in a new window) [14]

Domestic Supervisor

Cramlington, NE23 6NZ

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

Facilities Assistant (Domestic)

Oldham, OL1 2JH

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [16]

Facilities Assistant (Domestic)

Oldham, OL1 2JH

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [17]

Facilities Assistant (Domestic)

Hartlepool, TS249AH

Salary:

£23615.00

Type:

Permanent

Employer:

North Tees & Hartlepool Solutions

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [18]

Domestic Senior Supervisor

gateshead, NE9 6SX

Salary:

£29793.00

Type:

Fixed-Term

Employer:

QE Facilities

Apply now on NHS Jobs for Domestic Senior Supervisor job (opens in a new window) [19]

Facilities Assistant (Relief Domestic)

Stockport, SK26RA

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Relief Domestic) job (opens in a new window) [20]

Facilities Assistant (Relief Domestic)

Ashton under Lynn, OL12 9RD

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Relief Domestic) job (opens in a new window) [21]

Facilities Domestic Assistant - Endoscopy

Carlisle, CA2 7HY

Salary:

£24169.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust

<u>Apply now on NHS Jobs for Facilities Domestic Assistant - Endoscopy job (opens in a new window)</u> [22]

CDDS Domestic Services Assistant

Darlington, DL3 6HX

Salary:

£23874.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for CDDS Domestic Services Assistant job (opens in a new window) [23]

Cleaner/Domestic Team Member

Sturminster Newton, DT10 1QU Shaftesbury, SP7 8DH Sturminster Newton, DT10 1PU

Salary:

£23874.98 to £24148.73

Type:

Permanent

Employer:

The Blackmore Vale Partnership

Apply now on NHS Jobs for Cleaner/Domestic Team Member job (opens in a new window) [24]

Bank Facilities Domestic Assistant-Alston

Alston, CA9 3QT

Salary:

£24169.00

Type:

Bank

Employer:

North Cumbria Integrated Care NHS Foundation Trust

Apply now on NHS Jobs for Bank Facilities Domestic Assistant-Alston job (opens in a new window) [25]

Bank Facilities Domestic Assistant WCH

Whitehaven, CA28 8JG

Salary:

£24169.00

Type:

Bank

Employer:

North Cumbria Integrated Care NHS Foundation Trust

Apply now on NHS Jobs for Bank Facilities Domestic Assistant WCH job (opens in a new window) [26]

Facilities Assistant - Domestics (Part-Time)

Crawley, RH11 7DH

Salary:

£24169.00

Type:

Permanent

Employer:

Sussex Community NHS Foundation Trust

Apply now on NHS Jobs for Facilities Assistant - Domestics (Part-Time) job (opens in a new window) [27]

Facilities Operative - Domestic, Royal Gwent Hospital

Newport, NP20 2UB

Salary:

£23970.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Facilities Operative - Domestic, Royal Gwent Hospital job (opens in a new window) [28]

Support Services Assistant (Domestic)

Ystradgynlais, SA9 1AU

Salary:

£23970.00

Type:

Permanent

Employer:

Powys Teaching Health Board

Apply now on NHS Jobs for Support Services Assistant (Domestic) job (opens in a new window) [29]

Support Services Assistant (Domestic)

Machynlleth, SY20 8AD

Salary:

£23970.00

Type:

Permanent

Employer:

Powys Teaching Health Board

Apply now on NHS Jobs for Support Services Assistant (Domestic) job (opens in a new window) [30]

Support Services Assistant (Domestic)

Ystradgynlais, SA9 1AU

Salary:

£23970.00

Type:

Permanent

Employer:

Powys Teaching Health Board

Apply now on NHS Jobs for Support Services Assistant (Domestic) job (opens in a new window) [31]

Domestic

Manchester, M40 5BP

Salary:

£24169.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

Apply now on NHS Jobs for Domestic job (opens in a new window) [32]

Assistant Domestic Manager - Royal Liverpool University Hospital

Liverpool, L7 8YE

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Assistant Domestic Manager - Royal Liverpool

University Hospital job (opens in a new window) [33]

Domestic Assistant - Enhanced Clean Team

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant - Enhanced Clean Team job

STA Domestic

Macclesfield, SK10 4UJ

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for STA Domestic job (opens in a new window) [35]

Domestic Assistant

Bangor, LL57 2PW

Salary:

£23970.00

Type:

Fixed-Term

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [36]

Domestic Assistant

Bury, BL9 7TD

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [37]

Domestic Assistant

Bangor, LL57 2PW

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [38]

Dolgellau, LL40 1NT

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [39]

Domestic Assistant

Dolgellau, LL40 1NT

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [40]

Domestic Assistant

Liverpool, L14 3LB

Salary:

£24169.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [41]

Domestic Assistant

Maldon, CM9 6EG

Salary:

£24169.00

Type:

Permanent

Employer:

Provide CIC

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [42]

Warrington, WA5 1QG

Salary:

£24169.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [43]

Domestic Assistant

Llanfairfechan, LL33 0HH

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [44]

Domestic Assistant

Stockport, SK2 7JE

Salary:

£24169.00

Type:

Permanent

Employer:

Stockport NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [45]

Domestic Assistant

Warrington, WA5 1QG

Salary:

£24169.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [46]

Hinckley, LE10 1AG

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [47]

Domestic Assistant

Brant Broughton, LN5 0SL

Salary:

£26208.00 to £26208.00

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [48]

Domestic Assistant

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [49]

Domestic Assistant

Bodelwyddan, LL18 5UJ

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [50]

West Bromwich, B70 7AW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [51]

STA Domestic

Macclesfield, SK10 4UJ

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for STA Domestic job (opens in a new window) [52]

Domestic Assistant

Wigton, CA7 9HB

Salary:

£23615.00

Type:

Permanent

Employer:

NTW Solutions Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [53]

Domestic Assistant

Halstead, CO9 2DL

Salary:

£24169.00

Type:

Permanent

Employer:

Provide CIC

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [54]

Birmingham, B45 9PL

Salary:

£7782.99 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [55]

Domestic Assistant

Poole, BH15 1SZ

Salary:

£8056.00

Type:

Permanent

Employer:

Dorset HealthCare University NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [56]

Domestic Assistant

Edgbaston, Birmingham, B15 2SY

Salary:

£5188.66 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [57]

Domestic Assistant

Bodelwyddan, LL18 5UJ

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [58]

Chester, CH2 1UL

Salary:

£24169.00

Type:

Permanent

Employer:

Countess of Chester Hospital NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [59]

Domestic Assistant

Warrington, WA5 1QG

Salary:

£24169.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [60]

Domestic Assistant

Waltham Abbey, EN9 2NW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [61]

• Facilities Operative (Domestic) - SRU at Nevill Hall Hospital

Abergavenny, NP7 7EG

Salary:

£23970.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Facilities Operative (Domestic) - SRU at Nevill Hall Hospital job (opens in a new window) [62]

Domestic Assistant - Ripon

Ripon Community Hospital, HG4 2PR

Salary:

£24169.00

Type:

Permanent

Employer:

Harrogate Integrated Facilities

Apply now on NHS Jobs for Domestic Assistant - Ripon job (opens in a new window) [63]

Domestic Support Worker

Manchester, M13 9WL

Salary:

£24169.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

Apply now on NHS Jobs for Domestic Support Worker job (opens in a new window)

Domestic Assistant(WCH)

Whitehaven, CA28 8JG

Salary:

£24169.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Domestic Assistant(WCH) job (opens in a new window) [65]

FMA Domestic Cleaner

Prescot, L35 5DR

Salary:

£24169.00

Type:

Permanent

Employer:

Mersey Care NHS Foundation Trust

Domestic Assistant Rapid Response

Birmingham, B15 2FG

Salary:

£24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant Rapid Response job (opens in a new window) [67]

Band 2 Domestic Assistant

Birmingham, B38 8HR

Salary:

£24169.00

Type:

Permanent

Employer:

Birmingham Community Healthcare NHS FT

Apply now on NHS Jobs for Band 2 Domestic Assistant job (opens in a new window) [68]

Station Domestic Cleaner - Lutterworth

Lutterworth, LE17 4EB

Salary:

£24169.00

Type:

Fixed-Term

Employer:

East Midlands Ambulance Service NHS Trust

Apply now on NHS Jobs for Station Domestic Cleaner - Lutterworth job (opens in a new window) [69]

Domestic Assistant – Higher Level

Ashington, NE63 9JJ

Salary:

£24169.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

<u>Apply now on NHS Jobs for Domestic Assistant – Higher Level job (opens in a new window)</u>

[70]

Domestic Assistant – Higher Level

Ashington, NE63 9JJ

Salary:

£24169.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant – Higher Level job (opens in a new window) [71]

Further information

For further information about a career in facilities management, please contact

- o British Institute of Facilities Management [72]
- o City and Guilds [73]
- o Institute of Leadership and Management [74]
- Pearson qualifications [75] (including Edexcel and BTEC qualifications)

Other roles that may interest you

- Estates manager [76]
- Hotel services management [77]
- Human resources (HR) manager [78]
- Project management and procurement [79]

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