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Facilities management

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environemnt.

Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- environmental services
- security
- reception.



Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- Domestic services manager
- Domestic supervisor
- Senior facilities manager

Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

Domestic supervisor

In this role you'd be expected to:

- supervise housekeepers [1]
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

Senior facilities manager

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

Who would I work with?

As a facilities manager, you could be working with <u>catering managers</u> [2], <u>hotel services</u> <u>managers</u> [3], <u>estates managers</u>, [4] <u>senior housekeepers</u> [1], <u>linen services staff</u> [5] and <u>finance</u> <u>managers</u> [6].

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management [7]
- Find out more about the training you'll receive for a career in facilities management [8]
- Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC) pay scales</u> [9] This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change [10] Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Job market and vacancies

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the <u>NHS Jobs</u> website [11]

Just some of the current vacancies are below.

Find a vacancy

Enter your location or postcode

Show results within

Search

• Decontamination & Domestic Services Manager

Darlington, DL3 6HX Durham, DH1 5TW Salary: £60084.00 Type: Permanent Employer: CDD Services (Synchronicity Care Ltd) Apply now on NHS Jobs for Decontamination & Domestic Services Manager job (opens in a new window) [12]

• Domestic Services Manager (WCH)

Whitehaven, CA28 8JG Salary: £31049.00 to £37796.00 Type: Permanent Employer: North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Domestic Services Manager (WCH) job (opens in a new window) [13]

• Domestic Supervisor

Stafford, ST16 3SA

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

University Hospital of North Midlands NHS Trust Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [14]

Domestic Supervisor

Manchester, M20 4BX Salary: £24937.00 to £26598.00 Type: Permanent Employer: The Christie NHS FT

Domestic Supervisor

Gwynedd, Isle of Anglesey, Conwy, LL49 9AQ Salary: £24433.00 to £26060.00 Type: Permanent Employer: Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [16]

Domestic Supervisor

Liverpool, L143LB

Salary:

£24625.00 to £25674.00

Type:

Permanent Employer:

Liverpool University Hospitals NHS Foundation Trust Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [17]

• Domestic Supervisor

Manchester, M25 3BL

Salary:

£24625.00 to £25674.00

Туре:

Permanent

Employer:

Greater Manchester Mental Health NHSFT Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [18]

Domestic Supervisor

Liverpool, L143LB Salary: £24625.00 to £25674.00 Type: Permanent Employer: Liverpool University Hospitals NHS Foundation Trust Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [19]

• Facilities Assistant (Domestic)

Hartlepool, TS249AH Salary: £24465.00 Type: Permanent Employer: North Tees & Hartlepool Solutions Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [20]

• Facilities Assistant - Domestic

Nottinghamshire, NG22 9SZ

Salary:

£24169.00 Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [21]

• Facilities Assistant - Domestic

Nottinghamshire, NG17 4JT

Salary:

£24169.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [22]

Domestic Team Leader

Sheffield, S1 2PJ Salary: £24169.00 Type: Permanent Employer: Sheffield Teaching Hospitals NHS Foundation Trust Apply now on NHS Jobs for Domestic Team Leader job (opens in a new window) [23]

Facilities Domestic Assistant - G6 x4

Birmingham, B4 6NH Salary: £24242.00 Type: Permanent Employer: BWC Management Services Ltd Apply now on NHS Jobs for Facilities Domestic Assistant - G6 x4 job (opens in a new window) [24]

Facilities Domestic Assistant CDC Workington

Workington, CA14 2RW Salary: £24169.00 Type: Permanent Employer: North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Facilities Domestic Assistant CDC Workington job (opens in a new window) [25]

• Domestic

Mansfield, NG19 6AB Mansfield, NG183SF Salary: £12.21 Type: Permanent Employer: Forest Medical Apply now on NHS Jobs for Domestic job (opens in a new window) [26]

• Domestic

Hartlepool, TS24 9DA

Salary: £12.21 Type: Permanent

• Domestic / Porter Team Leader

Northampton, NN5 6UD Salary: £24625.00 to £25674.00 Type: Permanent Employer: Northamptonshire Healthcare Foundation Trust Apply now on NHS Jobs for Domestic / Porter Team Leader job (opens in a new window) [28]

Bank Support Services Assistant (Domestic)

Across Powys, SY186HF

Salary:

£23970.00

Type:

Bank

Employer:

Powys Teaching Health Board Apply now on NHS Jobs for Bank Support Services Assistant (Domestic) job (opens in a new window) [29]

Domestic Assistant - Enhanced Clean Team

Wrexham, LL13 7TD

Salary: £23970.00 Type: Permanent Employer: Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Domestic Assistant - Enhanced Clean Team job (opens in a new window) [30]

Domestic Assistant

West Denton, NE5 5AY

Salary: £12.26 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [31]

Domestic Assistant

Hardwick, TS19 8FR Salary: £12.26 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [32]

Domestic Assistant

Acresford, DE12 8AP Salary: £12.26 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [33]

Domestic Assistant

Rubery, Birmingham, B45 9BE Salary: £19457.49 Type: Permanent Employer: Summerhill Services Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [34]

Domestic Assistant

Durham, DH1 5TW

Salary: £23874.00 Type: Permanent Employer:

Domestic Assistant

Wrexham, LL13 7TD Salary: £23970.00 Type: Permanent Employer: Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [36]

Domestic Assistant

Wrexham, LL13 7TD Salary: £23970.00 Type: Permanent Employer: Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [37]

Domestic Assistant

Worthing, BN11 2DH

Salary:

£24465.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279) Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [38]

Domestic Assistant

Bridgend, CF31 1RQ Salary: £23970.00 Type: Permanent Employer: Cwm Taf Morgannwg University Health Board Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [39]

Domestic- Westlands

Hull, HU3 5QE Salary: £24465.00 Type: Permanent Employer: Humber Teaching NHS Foundation Trust Apply now on NHS Jobs for Domestic- Westlands job (opens in a new window) [40]

• Domestic Assistant

Caernarfon, LL55 2YE

Salary:

£23970.00

Type:

Permanent Employer:

Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [41]

Domestic Assistant

Jesmond, NE2 1TL Salary: £12.26 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [42]

• Domestic Caretaker

Leeds, LS5 3DB Salary: £24465.00 to £24465.00 Type: Permanent Employer: Leeds Community Healthcare NHS Trust Apply now on NHS Jobs for Domestic Caretaker job (opens in a new window) [43]

• Domestic Assistant

Rubery, Birmingham, B45 9BE Salary: £24465.00 Type: Permanent Employer: Summerhill Services Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [44]

• Domestic Assistant

Hartlepool, TS26 9PW Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [45]

Domestic Assistants

Manchester, M20 4BX Salary: £24465.00 Type: Permanent Employer: The Christie NHS FT Apply now on NHS Jobs for Domestic Assistants job (opens in a new window) [46]

• Domestic Cleaner

Malton, YO17 9RF Salary: £12.21 Type: Permanent Employer: Derwent Practice Apply now on NHS Jobs for Domestic Cleaner job (opens in a new window) [47]

Domestic Assistant

Stockport, SK2 7JE Salary: £24465.00 Type: Permanent Employer: Stockport NHS Foundation Trust Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [48]

• Domestic Assistant

Chichester, PO19 6SE

Salary:

£24465.00

Type:

Permanent Employer:

University Hospitals Sussex NHS Foundation Trust (279) Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [49]

Domestic Assistant

West Bromwich, B70 7AW

Salary: £24169.00 to £24169.00 Type: Permanent Employer: NHS Property Services Ltd Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [50]

• Domestic Assistant

Hardwick, TS19 8FR Salary: £12.26 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [51]

Domestic Assistant

Deeside, CH5 1XS Salary: £23970.00 Type: Permanent Employer: Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [52]

• Domestic Assistant

Bishop Auckland, DL14 7QZ

Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [53]

Domestic Assistant (bank)

Maldon, CM9 6EG Salary: £12.36 Type: Bank Employer: Provide CIC Apply now on NHS Jobs for Domestic Assistant (bank) job (opens in a new Window) [54]

• Domestic Assistant - Ripon

Ripon Community Hospital, HG4 2PR Salary: £24465.00 Type: Permanent Employer: Harrogate Integrated Facilities Apply now on NHS Jobs for Domestic Assistant - Ripon job (opens in a new window) [55]

• Domestic Assistant Bank

Royal Quays, NE29 6XP Salary: £12.26 Type: Bank Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant Bank job (opens in a new window) [56]

• Domestic - Southport Hospital

Southport, PR8 6PN

Salary:

£24169.00

Туре:

Permanent

Employer:

Mersey and West Lancashire Teaching Hospitals NHS Trust Apply now on NHS Jobs for Domestic - Southport Hospital job (opens in a new window) [57]

Domestic Assistant - Bank

Newcastle upon Tyne, NE3 3HD

Salary:

£24465.00

Type:

Bank

Employer:

The Newcastle upon Tyne Hospitals NHS Foundation Trust Apply now on NHS Jobs for Domestic Assistant - Bank job (opens in a new window) [58]

• Domestic Assistant - Higher Level

Cramlington, NE23 6NZ Salary: £24465.00 Type: Permanent Employer: Northumbria Healthcare NHS Foundation Trust Apply now on NHS Jobs for Domestic Assistant - Higher Level job (opens in a new window) [59]

• Domestic Assistants (Night Duty)

Manchester, M20 4BX Salary: £24465.00 Type: Permanent Employer: The Christie NHS FT Apply now on NHS Jobs for Domestic Assistants (Night Duty) job (opens in a new window) [60]

Facilities Manager

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Sheffield, S36 6BR

Salary:

£27105.00

Type:

Permanent

Employer:

Penistone Group Practice

Apply now on NHS Jobs for Facilities Manager job (opens in a new window) [61]
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• Bank Domestic Support Worker - Higher Level

Barrow in Furness, LA14 4LF Salary: £24465.00 Type: Bank Employer: East Lancashire Hospitals NHS Trust Apply now on NHS Jobs for Bank Domestic Support Worker - Higher Level job (opens in a new window) [62]

Estates & Facilities Management Operations Lead (Fixed Term Role)

London, EC1V 2PD

Salary: £70387.00 to £80465.00 Type: Fixed-Term Employer:

Moorfields Eye Hospital NHS Foundation Trust <u>Apply now on NHS Jobs for Estates & Facilities Management Operations Lead</u> (Fixed Term Role) job (opens in a new window) [63]

• Category Manager - Estates Facilities & Professional Services

London, SE1 2ND

Salary:

£64156.00 to £71148.00

Type:

Permanent

Employer:

Guy's and St Thomas' NHS Foundation Trust <u>Apply now on NHS Jobs for Category Manager - Estates Facilities & Professional</u> Services job (opens in a new window) [64]

• Deputy Team Manager/Team Lead

Stevenage, SG1 3LJ

Salary:

£47810.00 to £54710.00

Type:

Permanent

Employer:

Hertfordshire Partnership University NHS Foundation Trust Apply now on NHS Jobs for Deputy Team Manager/Team Lead job (opens in a <u>new window)</u> [65]

• Practice Nurse Team Lead/Manager

Chippenham, SN14 6GT

Salary: Negotiable Type: Permanent Employer: Hathaway Medical Centre Apply now on NHS Jobs for Practice Nurse Team Lead/Manager job (opens in a new window) [66]

• Facilities Supervisor

Moreton in marsh, GL56 0DS

Salary: £24625.00 to £25674.00 Type: Permanent Employer: Gloucestershire Health and Care NHS Foundation Trust Apply now on NHS Jobs for Facilities Supervisor job (opens in a new window) [67]

• Assistant Director of Estates / Hard Facilities Management

Bristol, BS10 5NB

Salary: £76965.00 to £88682.00 Type: Permanent Employer: North Bristol NHS Trust Apply now on NHS Jobs for Assistant Director of Estates / Hard Facilities Management job (opens in a new window) [68]

• Assistant Team Manager - Child Assessment Service

Banbury, OX16 5AU

Salary: £48710.00 to £51802.00 Type: Permanent Employer: Oxfordshire County Council <u>Apply now on NHS Jobs for Assistant Team Manager - Child Assessment Service</u> job (opens in a new window) [69]

• Team Manager (Dialectical Behaviour Therapy Service)

Tooting, SW17 0YF

Salary:

£56276.00 to £63176.00

Type: Permanent

Employer:

South West London and St Georges Mental Health NHS Trust Apply now on NHS Jobs for Team Manager (Dialectical Behaviour Therapy Service) job (opens in a new window) [70]

• Service Manager

Stoke-on-Trent, ST4 6TH

Salary:

£55690.00 to £62682.00 Type: Permanent Employer: North Staffordshire Combined Healthcare Trust Apply now on NHS Jobs for Service Manager job (opens in a new window) [71]

• Further information

For further information about a career in facilities management, please contact

- British Institute of Facilities Management [72]
- City and Guilds [73]
- Institute of Leadership and Management [74]
- Pearson qualifications [75] (including Edexcel and BTEC qualifications)

Other roles that may interest you

- Estates manager [76]
- Hotel services management [77]
- Human resources (HR) manager [78]
- Project management and procurement [79]

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Links

[1] https://www.healthcareers.nhs.uk/explore-roles/domestic-services/housekeeper[2] https://www.healthcareers.nhs.uk/explore-roles/domestic-services/catering-manager[3] https://www.healthcareers.nhs.uk/explore-roles/operational-management/hotel-services-management[4] https://www.healthcareers.nhs.uk/explore-roles/estates-and-facilities-management/estates-manager[5] https://www.healthcareers.nhs.uk/explore-roles/domestic-services/linen-services-staff[6] https://www.healthcareers.nhs.uk/explore-roles/finance-manager [7] https://www.healthcareers.nhs.uk/explore-roles/operational-management/facilities-management/entryrequirements-skills-and-interests [8] https://www.healthcareers.nhs.uk/explore-roles/operationalmanagement/facilities-management/training-and-development-facilities [9] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates [10] https://www.healthcareers.nhs.uk/glossary#Agenda_for_Change [11] http://www.jobs.nhs.uk [12] https://beta.jobs.nhs.uk/candidate/jobadvert/M9439-SCL079-2 [13] https://beta.jobs.nhs.uk/candidate/jobadvert/C9262-25-0974 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/C9205-25-0993 [15] https://beta.jobs.nhs.uk/candidate/jobadvert/C9413-25-0493 [16] https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-1688 [17] https://beta.jobs.nhs.uk/candidate/jobadvert/C9287-25-1136 [18] https://beta.jobs.nhs.uk/candidate/jobadvert/C9437-25-0565 [19] https://beta.jobs.nhs.uk/candidate/jobadvert/C9287-25-1137 [20] https://beta.jobs.nhs.uk/candidate/jobadvert/M9345-25-0036 [21] https://beta.jobs.nhs.uk/candidate/jobadvert/C9186-25-0836 [22]

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