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Facilities management

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environemnt.

Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- · environmental services
- security
- · reception.



Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- Domestic services manager
- Domestic supervisor
- Senior facilities manager

Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

Domestic supervisor

In this role you'd be expected to:

- supervise housekeepers [1]
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

Senior facilities manager

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- · portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

Who would I work with?

As a facilities manager, you could be working with <u>catering managers</u> [2], <u>hotel services</u> <u>managers</u> [3], <u>estates managers</u>, [4] <u>senior housekeepers</u> [1], <u>linen services staff</u> [5] and <u>finance</u> managers [6].

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management [7]
- Find out more about the training you'll receive for a career in facilities management [8]

Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC) pay scales</u> [9] This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change [10] Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Job market and vacancies

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the NHS Jobs website [11]

Just some of the current vacancies are below.

Find a vacancy

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Domestic Supervisor

Swansea, SA2 8QA

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Swansea Bay University Health Board

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [12]

Facilities Assistant (Domestic)

Bury, BL9 7TD

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [13]

Facilities Assistant (Domestic)

Oldham, OL1 2JH

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [14]

Facilities Assistant (Domestic)

Oldham, OL1 2JH

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new

Domestic Senior Supervisor

gateshead, NE9 6SX

Salary:

£29793.00

Type:

Fixed-Term

Employer:

QE Facilities

Apply now on NHS Jobs for Domestic Senior Supervisor job (opens in a new window) [16]

Facilities Assistant (Relief Domestic)

Stockport, SK26RA

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Relief Domestic) job (opens in a new window) [17]

Facilities Assistant (Relief Domestic)

Ashton, OL9 6SR

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Relief Domestic) job (opens in a new window) [18]

Facilities Assistant (Relief Domestic)

Ashton under Lynn, OL12 9RD

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Relief Domestic) job (opens in a new window) [19]

Facilities Assistant (Domestic Relief)

Rochdale, OL12 9RD

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic Relief) job (opens in a new window) [20]

Facilities Domestic Assistant - Endoscopy

Carlisle, CA2 7HY

Salary:

£24169.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust

<u>Apply now on NHS Jobs for Facilities Domestic Assistant - Endoscopy job (opens in a new window)</u> [21]

Cleaner/Domestic Team Member

Sturminster Newton, DT10 1QU Shaftesbury, SP7 8DH Sturminster Newton, DT10 1PU

Salary:

£23874.98 to £24148.73

Type:

Permanent

Employer:

The Blackmore Vale Partnership

Apply now on NHS Jobs for Cleaner/Domestic Team Member job (opens in a new window) [22]

Bank Facilities Domestic Assistant Penrith

Penrith, CA11 8HX

Salary:

£24169.00

Type:

Bank

Employer:

North Cumbria Integrated Care NHS Foundation Trust

Apply now on NHS Jobs for Bank Facilities Domestic Assistant Penrith job (opens in a new window) [23]

Support Services Assistant (Domestic)

Ystradgynlais, SA9 1AU

Salary:

£23970.00

Type:

Permanent

Employer:

Powys Teaching Health Board

Apply now on NHS Jobs for Support Services Assistant (Domestic) job (opens in a new window) [24]

Support Services Assistant (Domestic)

Ystradgynlais, SA9 1AU

Salary:

£23970.00

Type:

Permanent

Employer:

Powys Teaching Health Board

Apply now on NHS Jobs for Support Services Assistant (Domestic) job (opens in a new window) [25]

Soft Facilities Domestic Assistant - Community Clinics

Hereford, HR1 2AZ

Salary:

£24169.00

Type:

Permanent

Employer:

Wye Valley NHS Trust

Apply now on NHS Jobs for Soft Facilities Domestic Assistant - Community Clinics job (opens in a new window) [26]

Facilities Operative (Domestic) Chepstow Community Hospital

Chepstow, NP16 5YX

Salary:

£23970.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Facilities Operative (Domestic) Chepstow Community Hospital job (opens in a new window) [27]

Facilities Operative - Domestic, Grange University Hospital

Cwmbran, NP44 8YN

Salary:

£23970.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Facilities Operative - Domestic, Grange University Hospital job (opens in a new window) [28]

Soft Facilities Management Supervisor

Carmarthen, SA31 2AF

Salary:

£24433.00 to £26060.00

Type:

Fixed-Term

Employer:

Hywel Dda University Health Board

Apply now on NHS Jobs for Soft Facilities Management Supervisor job (opens in a new window) [29]

Assistant Domestic Manager - Royal Liverpool University Hospital

Liverpool, L7 8YE

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust
Apply now on NHS Jobs for Assistant Domestic Manager - Royal Liverpool

University Hospital job (opens in a new window) [30]

Domestic Assistant - Enhanced Clean Team

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant - Enhanced Clean Team job (opens in a new window) [31]

Facilities Management Lead

Reading, RG6 7HG

Salary:

£16.32

Type:

Permanent

Employer:

Brookside Group Practice

Apply now on NHS Jobs for Facilities Management Lead job (opens in a new window) [32]

Domestic Assistant

Bangor, LL57 2PW

Salary:

£23970.00

Type:

Fixed-Term

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [33]

Domestic Assistant

Coventry, CV1 3LN

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [34]

Milton Keynes, MK6 5LD

Salary:

£24169.00

Type:

Permanent

Employer:

Milton Keynes University Hospital NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [35]

Domestic Assistant

Northampton, NN5 6UD

Salary:

£24169.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [36]

Domestic Assistant

Durham, DH1 5TW

Salary:

£12.21

Type:

Bank

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [37]

Domestic Assistant

Bangor, LL57 2PW

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [38]

Dolgellau, LL40 1NT

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [39]

Domestic Assistant

Dolgellau, LL40 1NT

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [40]

Domestic Assistant

Swadlincote, DE15 9LD

Salary:

£23169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [41]

Domestic Assistant

Swansea, SA2 8QA

Salary:

£23970.00

Type:

Permanent

Employer:

Swansea Bay University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [42]

Llandudno, LL30 1LB

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [43]

Domestic Assistant

Maldon, CM9 6EG

Salary:

£24169.00

Type:

Permanent

Employer:

Provide CIC

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [44]

Domestic Assistant

Llanfairfechan, LL33 0HH

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [45]

Domestic Assistant

Stockport, SK2 7JE

Salary:

£24169.00

Type:

Permanent

Employer:

Stockport NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [46]

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [47]

Domestic Assistant

Edgbaston, Birmingham, B15 2SY

Salary:

£8107.29 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [48]

Domestic Assistant

Kettering, NN15 7PW

Salary:

£24169.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [49]

Domestic Assistant

York, YO30 5RA

Salary:

£24169.00

Type:

Permanent

Employer:

Leeds and York Partnership NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [50]

Warrington, WA5 1QG

Salary:

£24169.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [51]

Domestic Assistant

West Bromwich, B70 7AW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [52]

Domestic Assistant

Halstead, CO9 2DL

Salary:

£24169.00

Type:

Permanent

Employer:

Provide CIC

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [53]

Domestic Assistant

Birmingham, B45 9PL

Salary:

£7782.99 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [54]

Edgbaston, Birmingham, B15 2SY

Salary:

£5188.66 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [55]

Domestic Assistant

Bodelwyddan, LL18 5UJ

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [56]

Domestic- Pocklington

Pocklington, YO42 2DF

Salary:

£24169.00

Type:

Permanent

Employer:

Humber Teaching NHS Foundation Trust

Apply now on NHS Jobs for Domestic- Pocklington job (opens in a new window) [57]

Domestic Assistant

Warrington, WA5 1QG

Salary:

£24169.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [58]

Domestic Assistant - Ripon

Ripon Community Hospital, HG4 2PR

Salary:

£24169.00

Type:

Permanent

Employer:

Harrogate Integrated Facilities

Apply now on NHS Jobs for Domestic Assistant - Ripon job (opens in a new window) [59]

Domestic Assistant Enhanced

Port Talbot, SA12 7BX

Salary:

£23970.00

Type:

Permanent

Employer:

Swansea Bay University Health Board

Apply now on NHS Jobs for Domestic Assistant Enhanced job (opens in a new window) [60]

Domestic/Housekeeper Assistant

Birmingham, B9 5PU

Salary:

£19457.50 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic/Housekeeper Assistant job (opens in a new window) [61]

Domestic Assistant (bank)

Maldon, CM9 6EG

Salary:

£12.36

Type:

Bank

Employer:

Provide CIC

Apply now on NHS Jobs for Domestic Assistant (bank) job (opens in a new window) [62]

Domestic Assistant (Grade A)

Steeton, Keighley, BD20 6TD

Salary:

£24169.00

Type:

Permanent

Employer:

AGH Solutions Ltd

Apply now on NHS Jobs for Domestic Assistant (Grade A) job (opens in a new window) [63]

Domestic Assistant- NAES

Blackpool, FY2 0BF

Salary:

£23615.00 to £24900.00

Type:

Permanent

Employer:

Blackpool Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant- NAES job (opens in a new window) [64]

Domestic Assistant Rapid Response

Birmingham, B15 2FG

Salary:

£24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant Rapid Response job (opens in a new window) [65]

Domestic Assistant – Higher Level

Ashington, NE63 9JJ

Salary:

£24169.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant – Higher Level job (opens in a new window) [66]

Station Domestic Cleaner - Lutterworth

Lutterworth, LE17 4EB

Salary:

£24169.00

Type:

Fixed-Term

Employer:

East Midlands Ambulance Service NHS Trust

Apply now on NHS Jobs for Station Domestic Cleaner - Lutterworth job (opens in a new window) [67]

Band 2 Domestic Assistant

Loughborough, LE11 5JY

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

Leicestershire Partnership NHS Trust

Apply now on NHS Jobs for Band 2 Domestic Assistant job (opens in a new window) [68]

Domestic Assistant – Higher Level

Ashington, NE63 9JJ

Salary:

£24169.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant – Higher Level job (opens in a new window) [69]

Domestic Assistant – Higher Level

North Shields, NE29 8NH

Salary:

£24169.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant – Higher Level job (opens in a new window) [70]

Domestic Assistant Stratford Hospital

Stratford Upon Avon, CV37 6NX

Salary:

£24168.00

Type:

Permanent

Employer:

SWFT Clinical Services Ltd

Apply now on NHS Jobs for Domestic Assistant Stratford Hospital job (opens in a new window) [71]

Further information

For further information about a career in facilities management, please contact

- o British Institute of Facilities Management [72]
- City and Guilds [73]
- Institute of Leadership and Management [74]
- Pearson qualifications [75] (including Edexcel and BTEC qualifications)

Other roles that may interest you

- Estates manager [76]
- Hotel services management [77]
- Human resources (HR) manager [78]
- Project management and procurement [79]

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Links

[1] https://www.healthcareers.nhs.uk/explore-roles/domestic-services/housekeeper [2]

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