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Facilities management

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environemnt.

Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- · environmental services
- security
- · reception.



Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- Domestic services manager
- Domestic supervisor
- Senior facilities manager

Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

Domestic supervisor

In this role you'd be expected to:

- supervise housekeepers [1]
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

Senior facilities manager

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- · portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

Who would I work with?

As a facilities manager, you could be working with <u>catering managers</u> [2], <u>hotel services</u> <u>managers</u> [3], <u>estates managers</u>, [4] <u>senior housekeepers</u> [1], <u>linen services staff</u> [5] and <u>finance</u> managers [6].

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management [7]
- Find out more about the training you'll receive for a career in facilities management [8]

Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC) pay scales</u> [9] This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change [10] Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Job market and vacancies

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the NHS Jobs website [11]

Just some of the current vacancies are below.

Find a vacancy

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Facilities/Domestic Supervisor

Macclesfield, SK11 8HE

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for Facilities/Domestic Supervisor job (opens in a new window) [12]

Decontamination & Domestic Services Manager

Darlington, DL3 6HX Durham, DH1 5TW

Salary:

£60084.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for Decontamination & Domestic Services Manager job (opens in a new window) [13]

Domestic Supervisor

Preston, PR2 9HT

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Lancashire Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [14]

Domestic Supervisor

Gwynedd, Isle of Anglesey, Conwy, LL49 9AQ

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Stockport, SK2 7JE

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [16]

Facilities Assistant (Domestic)

Oldham, OL1 2JH

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [17]

Facilities Assistant (Domestic)

Bury, BL9 7TD

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [18]

Facilities Assistant - Domestic

West Didsbury, Manchester, M20 2LR

Salary:

£24169.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

<u>Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window)</u> [19]

Facilities Assistant (Domestic)

Oldham, OL1 2JH

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [20]

Domestic

Harlow, CM20 1QX

Salary:

£24169.00

Type:

Permanent

Employer:

The Princess Alexandra Hospital NHS Trust

Apply now on NHS Jobs for Domestic job (opens in a new window) [21]

Soft Facilities Domestic Assistant - Community Clinics

Hereford, HR1 2AZ

Salary:

£24169.00

Type:

Permanent

Employer:

Wye Valley NHS Trust

Apply now on NHS Jobs for Soft Facilities Domestic Assistant - Community Clinics job (opens in a new window) [22]

Bank Support Team Assistant – Domestic

Macclesfield, SK10 3SJ

Salary:

£23615.00

Type:

Bank

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for Bank Support Team Assistant – Domestic job (opens in a new window) [23]

Domestic Assistant

South Shields, NE34 0PL

Salary:

£25779.00

Type:

Permanent

Employer:

City Hospitals Independent Commercial Enterprises Ltd (CHoICE)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [24]

Domestic Assistant

Hartlepool, TS26 9PW

Salary:

£12.60

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [25]

Domestic Assistant

West Denton, NE5 5AY

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [26]

Domestic Assistant

Acresford, DE12 8AP

Salary:

£12.26

Type:

Permanent

Employer:

Winchester, SO22 5DG

Salary:

£24169.00

Type:

Permanent

Employer:

Hampshire Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [28]

Domestic Assistant

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [29]

Domestic Assistant

Hardwick, TS19 8FR

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [30]

Domestic Assistant

Cowgate, NE5 3AB

Salary:

£12.60

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [31]

Acresford, DE12 8AP

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [32]

Domestic Assistant

Chichester, PO19 6SE

Salary:

£24169.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [33]

Domestic Assistant

Bury, BL9 7TD

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [34]

Domestic Assistant

Corby, NN17 2UN

Salary:

£24169.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [35]

Salford, M6 8HD

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [36]

Domestic Assistant

Pwllheli, LL53 6TT

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [37]

Domestic Assistant

Westerhope, NE5 5HQ

Salary:

£12.60

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [38]

Domestic Assistant

Beacon Lough, NE9 6RL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [39]

Stockport, SK2 7JE

Salary:

£24169.00

Type:

Permanent

Employer:

Stockport NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [40]

Domestic Assistant

Oldham, OL1 2JH

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [41]

Domestic Assistant

Oldham, OL1 2JH

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [41]

Domestic Assistant

Liverpool, L7 8YE

Salary:

£24169.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [42]

Truro, TR1 3HD

Salary:

£24169.00

Type:

Permanent

Employer:

Royal Cornwall Hospitals Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [43]

Domestic Assistant

Bangor, LL57 2PW

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [44]

Domestic Assistant

Edgbaston, Birmingham, B15 2SY

Salary:

£5188.66 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [45]

Domestic Housekeeper

Bury, BL9 7TD

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

Apply now on NHS Jobs for Domestic Housekeeper job (opens in a new window)

[46]

Domestic/STA

Frodsham, WA6 6RX

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for Domestic/STA job (opens in a new window) [47]

Domestic Assistant

Jesmond, NE2 1TL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [48]

Domestic Assistant

Royal Quays, NE29 6XP

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [49]

Domestic Assistant

Oldham, OL1 2JH

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [50]

Stockport, SK2 7JE

Salary:

£24169.00

Type:

Permanent

Employer:

Stockport NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [51]

Domestic Assistant

Manchester, M20 4BX

Salary:

£24169.00

Type:

Permanent

Employer:

The Christie NHS FT

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [52]

Domestic Assistant

Hexham, NE46 1AQ

Salary:

Negotiable

Type:

Permanent

Employer:

NTW Solutions Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [53]

Domestic Assistant

Bury, BL9 7TD

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [54]

West Bromwich, B70 7AW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [55]

Domestic Assistant

Kettering, NN15 7PW

Salary:

£24169.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [56]

Domestic Assistant

Deckham, NE8 3SA

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [57]

Domestic Assistant

Hardwick, TS19 8FR

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [58]

Bury, BL9 7TD

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [59]

FMA Domestic Cleaner

Runcorn, WA7 2DA

Salary:

£24169.00

Type:

Permanent

Employer:

Mersey Care NHS Foundation Trust

Apply now on NHS Jobs for FMA Domestic Cleaner job (opens in a new window)

[60]

Domestic Assistant BANK

Pwllheli, LL53 6TT

Salary:

£23970.00

Type:

Bank

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant BANK job (opens in a new window)

[61]

Domestic Assistant Bank

Royal Quays, NE29 6XP

Salary:

£12.26

Type:

Bank

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant Bank job (opens in a new window)

Domestic Assistant - Housekeeping

Southampton, SO16 4XE

Salary:

£24465.00 to £24465.00

Type:

Permanent

Employer:

Hampshire and Isle of Wight Healthcare NHS Foundation Trust

<u>Apply now on NHS Jobs for Domestic Assistant - Housekeeping job (opens in a new window)</u> [63]

Independent Domestic Violence Advisor

CTMUHB, CF45 4UQ

Salary:

£37898.00 to £45637.00

Type:

Fixed-Term

Employer:

Cwm Taf Morgannwg University Health Board

Apply now on NHS Jobs for Independent Domestic Violence Advisor job (opens in a new window) [64]

Station Domestic Cleaner - Horncastle

Horncastle, LN9 6AS

Salary:

£24169.00

Type:

Permanent

Employer:

East Midlands Ambulance Service NHS Trust

Apply now on NHS Jobs for Station Domestic Cleaner - Horncastle job (opens in a new window) [65]

Band 2 Domestic Assistant

Birmingham, B38 8HR

Salary:

£24169.00

Type:

Permanent

Employer:

Birmingham Community Healthcare NHS FT

Apply now on NHS Jobs for Band 2 Domestic Assistant job (opens in a new window) [66]

Domestic Assistant Stratford Hospital

Stratford Upon Avon, CV37 6NX

Salary:

£24168.00

Type:

Permanent

Employer:

SWFT Clinical Services Ltd

Apply now on NHS Jobs for Domestic Assistant Stratford Hospital job (opens in a new window) [67]

Station Domestic Cleaner - Gainsborough

Gainsborough, DN21 1QB

Salary:

£24169.00

Type:

Permanent

Employer:

East Midlands Ambulance Service NHS Trust

Apply now on NHS Jobs for Station Domestic Cleaner - Gainsborough job (opens in a new window) [68]

Domestic Assistant -- Higher Level

Cramlington, NE23 6NZ

Salary:

£24465.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant -- Higher Level job (opens in a new window) [69]

Domestic Assistant - Royal Preston Hospital

Preston, PR2 9HT

Salary:

£24169.00

Type:

Permanent

Employer:

Lancashire Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant - Royal Preston Hospital job

(opens in a new window) [70]

Further information

For further information about a career in facilities management, please contact

- British Institute of Facilities Management [71]
- o City and Guilds [72]
- o Institute of Leadership and Management [73]
- Pearson qualifications [74] (including Edexcel and BTEC qualifications)

Other roles that may interest you

- Estates manager [75]
- Hotel services management [76]
- Human resources (HR) manager [77]
- Project management and procurement [78]

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