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Facilities management

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environemnt.

Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- · environmental services
- security
- · reception.



Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- Domestic services manager
- Domestic supervisor
- Senior facilities manager

Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

Domestic supervisor

In this role you'd be expected to:

- supervise housekeepers [1]
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

Senior facilities manager

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- · portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

Who would I work with?

As a facilities manager, you could be working with <u>catering managers</u> [2], <u>hotel services</u> <u>managers</u> [3], <u>estates managers</u>, [4] <u>senior housekeepers</u> [1], <u>linen services staff</u> [5] and <u>finance</u> managers [6].

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management [7]
- Find out more about the training you'll receive for a career in facilities management [8]

Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC) pay scales</u> [9] This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change [10] Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Job market and vacancies

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the NHS Jobs website [11]

Just some of the current vacancies are below.

Find a vacancy

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Decontamination & Domestic Services Manager

Darlington, DL3 6HX Durham, DH1 5TW

Salary:

£60084.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for Decontamination & Domestic Services Manager job (opens in a new window) [12]

Domestic Supervisor

Stafford, ST16 3SA

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

University Hospital of North Midlands NHS Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [13]

Domestic Supervisor

Warrington, WA5 1QG

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [14]

Domestic Supervisor

Gwynedd, Isle of Anglesey, Conwy, LL49 9AQ

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [15]

Domestic Supervisor

Liverpool, L143LB

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [16]

Domestic Supervisor

Manchester, M25 3BL

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [17]

Domestic Supervisor

Liverpool, L143LB

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [18]

Facilities Assistant (Domestic)

Stockport, SK2 6RA

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [19]

Facilities Assistant (Domestic)

Hartlepool, TS249AH

Salary:

£24169.00

Type:

Permanent

Employer:

North Tees & Hartlepool Solutions

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [20]

Facilities Assistant (Domestic)

Hartlepool, TS249AH

Salary:

£24465.00

Type:

Permanent

Employer:

North Tees & Hartlepool Solutions

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [21]

Facilities Assistant - Domestic

Nottinghamshire, NG22 9SZ

Salary:

£24169.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [22]

Facilities Assistant - Domestic

Nottinghamshire, NG17 4JT

Salary:

£24169.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [23]

Domestic supervisor CDC site

Gateshead, NE11 9YR

Salary:

£23875.00

Type:

Fixed-Term

Employer:

QE Facilities

Apply now on NHS Jobs for Domestic supervisor CDC site job (opens in a new window) [24]

Domestic Team Leader

Sheffield, S1 2PJ

Salary:

£24169.00

Type:

Permanent

Employer:

Sheffield Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Team Leader job (opens in a new window)
[25]

Facilities Assistant (Domestic Relief)

Rochdale, OL12 9RD

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic Relief) job (opens in a new window) [26]

Facilities Domestic Assistant CDC Workington

Workington, CA14 2RW

Salary:

£24169.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust

<u>Apply now on NHS Jobs for Facilities Domestic Assistant CDC Workington job</u>

(opens in a new window) [27]

Facilities Management Supervisor

Huddersfield, HD3 3EA

Salary:

£25990.00

Type:

Permanent

Employer:

Calderdale and Huddersfield Solutions

Apply now on NHS Jobs for Facilities Management Supervisor job (opens in a new window) [28]

Soft Facilities Domestic Assistant - Community Clinics

Hereford, HR1 2AZ

Salary:

£24169.00

Type:

Permanent

Employer:

Wye Valley NHS Trust

Apply now on NHS Jobs for Soft Facilities Domestic Assistant - Community Clinics job (opens in a new window) [29]

Domestic / Porter Team Leader

Northampton, NN5 6UD

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

Apply now on NHS Jobs for Domestic / Porter Team Leader job (opens in a new window) [30]

Domestic

Mansfield, NG19 6AB Mansfield, NG183SF

Salary:

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£12.21
 Type:
       Permanent
 Employer:
       Forest Medical
 Apply now on NHS Jobs for Domestic job (opens in a new window) [31]

    Domestic

 London, N19 5NF
 Salary:
       £29583.00
 Type:
       Permanent
 Employer:
       Whittington Hospital NHS Trust
 Apply now on NHS Jobs for Domestic job (opens in a new window) [32]
Domestic
 Hartlepool, TS24 9DA
 Salary:
       £12.21
 Type:
       Permanent
 Employer:
       Alice House Hospice
 Apply now on NHS Jobs for Domestic job (opens in a new window) [33]

    Domestic Assistant

 West Denton, NE5 5AY
 Salary:
       £12.26
 Type:
       Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [34]

    Domestic Assistant

 Hardwick, TS19 8FR
 Salary:
       £12.26
  Type:
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Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [35]

    Domestic Assistant

 Cowgate, NE5 3AB
 Salary:
       £12.60
 Type:
       Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [36]

    Domestic Assistant

 Acresford, DE12 8AP
 Salary:
       £12.26
 Type:
       Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [37]

    Domestic Assistant

 Bangor, LL57 2PW
 Salary:
       £23970.00
 Type:
       Permanent
 Employer:
       Betsi Cadwaladr University Health Board
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [38]

    Domestic Assistant

 Ashton Under Lyne, OL6 9RW
 Salary:
       £24465.00
 Type:
       Permanent
  Employer:
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Rotherham, S60 2UD

Salary:

£24169.00

Type:

Permanent

Employer:

The Rotherham NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [40]

Domestic Assistant

Rubery, Birmingham, B45 9BE

Salary:

£19457.49

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [41]

Domestic Assistant

Durham, DH1 5TW

Salary:

£23874.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [42]

Domestic Assistant

Beacon Lough, NE9 6RL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [43]

Northallerton, DL6 1JG

Salary:

£24169.00

Type:

Permanent

Employer:

South Tees Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [44]

Domestic Assistant

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [45]

Domestic Assistant

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [46]

Domestic Assistant

Worthing, BN11 2DH

Salary:

£24465.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [47]

Bridgend, CF31 1RQ

Salary:

£23970.00

Type:

Permanent

Employer:

Cwm Taf Morgannwg University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [48]

Domestic- Westlands

Hull, HU3 5QE

Salary:

£24465.00

Type:

Permanent

Employer:

Humber Teaching NHS Foundation Trust

Apply now on NHS Jobs for Domestic-Westlands job (opens in a new window) [49]

Domestic Assistant

Caernarfon, LL55 2YE

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [50]

Domestic Assistant

Jesmond, NE2 1TL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [51]

Domestic Caretaker

Leeds, LS5 3DB

Salary:

£24465.00 to £24465.00

Type:

Permanent

Employer:

Leeds Community Healthcare NHS Trust

Apply now on NHS Jobs for Domestic Caretaker job (opens in a new window) [52]

Domestic Assistant

Hartlepool, TS26 9PW

Salary:

£12.60

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [53]

Domestic Assistant

Rubery, Birmingham, B45 9BE

Salary:

£24465.00

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [54]

Domestic Cleaner

Malton, YO17 9RF

Salary:

£12.21

Type:

Permanent

Employer:

Derwent Practice

Apply now on NHS Jobs for Domestic Cleaner job (opens in a new window) [55]

West Bromwich, B70 7AW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [56]

Domestic Assistant

Hardwick, TS19 8FR

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [57]

Domestic Assistant

Milton Keynes, MK6 5LD

Salary:

£24169.00

Type:

Permanent

Employer:

Milton Keynes University Hospital NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [58]

Domestic Assistant

Deeside, CH5 1XS

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [59]

Bishop Auckland, DL14 7QZ

Salary:

£12.60

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [60]

Domestic Assistant (bank)

Maldon, CM9 6EG

Salary:

£12.36

Type:

Bank

Employer:

Provide CIC

Apply now on NHS Jobs for Domestic Assistant (bank) job (opens in a new window) [61]

Domestic Assistant Bank

Royal Quays, NE29 6XP

Salary:

£12.26

Type:

Bank

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant Bank job (opens in a new window)

Bank Domestic Assistant

Chichester, PO19 6SE

Salary:

£12.36

Type:

Bank

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Bank Domestic Assistant job (opens in a new window)

Domestic - Southport Hospital

Southport, PR8 6PN

Salary:

£24169.00

Type:

Permanent

Employer:

Mersey and West Lancashire Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Domestic - Southport Hospital job (opens in a new window) [64]

Bank Domestic Assistant

Shoreham-by-Sea, BN43 6TQ

Salary:

£12.36

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Bank Domestic Assistant job (opens in a new window)

Domestic/Housekeeper Assistant

Birmingham, B9 5PU

Salary:

£11674.50 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic/Housekeeper Assistant job (opens in a new window) [66]

Domestic Assistant BANK

Bangor, LL57 2PW

Salary:

£23970.00

Type:

Bank

Employer:

Betsi Cadwaladr University Health Board

Station Domestic Cleaner - Carlton

Nottingham, NG4 3AY

Salary:

£24169.00

Type:

Permanent

Employer:

East Midlands Ambulance Service NHS Trust

Apply now on NHS Jobs for Station Domestic Cleaner - Carlton job (opens in a new window) [68]

Domestic Assistant - Leighton Hospital

Crewe, CW1 4QJ, CW1 4QJ

Salary:

£24169.00

Type:

Permanent

Employer:

Mid Cheshire Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant - Leighton Hospital job (opens in a new window) [69]

Domestic Linen Assistant (WCH)

Whitehaven, CA28 8JG

Salary:

£24169.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust

Apply now on NHS Jobs for Domestic Linen Assistant (WCH) job (opens in a new window) [70]

Domestic Assistant – Higher Level

North Tyneside, NE27 0QJ

Salary:

£24465.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

<u>Apply now on NHS Jobs for Domestic Assistant – Higher Level job (opens in a new window) [71]</u>

Further information

For further information about a career in facilities management, please contact

- British Institute of Facilities Management [72]
- o City and Guilds [73]
- o Institute of Leadership and Management [74]
- Pearson qualifications [75] (including Edexcel and BTEC qualifications)

Other roles that may interest you

- Estates manager [76]
- Hotel services management [77]
- Human resources (HR) manager [78]
- Project management and procurement [79]

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management/project-management-and-procurement
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