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Facilities management

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environemnt.

Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- · environmental services
- security
- · reception.



Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- Domestic services manager
- Domestic supervisor
- Senior facilities manager

Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

Domestic supervisor

In this role you'd be expected to:

- supervise housekeepers [1]
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

Senior facilities manager

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- · portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

Who would I work with?

As a facilities manager, you could be working with <u>catering managers</u> [2], <u>hotel services</u> <u>managers</u> [3], <u>estates managers</u>, [4] <u>senior housekeepers</u> [1], <u>linen services staff</u> [5] and <u>finance</u> managers [6].

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management [7]
- Find out more about the training you'll receive for a career in facilities management [8]

Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC) pay scales</u> [9] This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change [10] Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Job market and vacancies

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the NHS Jobs website [11]

Just some of the current vacancies are below.

Find a vacancy

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Domestic Services Manager

Dewsbury, WF13 4HS

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

The Mid Yorkshire Teaching NHS Trust

Apply now on NHS Jobs for Domestic Services Manager job (opens in a new window) [12]

Facilities/Domestic Supervisor

Macclesfield, SK11 8HE

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

<u>Apply now on NHS Jobs for Facilities/Domestic Supervisor job (opens in a new window)</u>

[13]

Assistant Domestic Services Manager

Derby, DE22 3LZ

Salary:

£27485.00 to £30162.00

Type:

Permanent

Employer:

Derbyshire Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Assistant Domestic Services Manager job (opens in a new window) [14]

Facilities Management Assistant- Domestic/Cleaner

Liverpool, L9 1EP

Salary:

£24465.00

Type:

Permanent

Employer:

Mersey Care NHS Foundation Trust

Apply now on NHS Jobs for Facilities Management Assistant- Domestic/Cleaner job (opens in a new window) [15]

Facilities Management Assistant- Domestic/ Cleaner

Maghull, L31 1HW

Salary:

£24465.00

Type:

Permanent

Employer:

Mersey Care NHS Foundation Trust

Apply now on NHS Jobs for Facilities Management Assistant- Domestic/ Cleaner job (opens in a new window) [16]

Domestic Supervisor

Salford, M6 8HG

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [17]

Domestic Supervisor

Worthing, BN11 2DH

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [18]

Domestic Supervisor

Liverpool, L9 7AL

Salary:

£24937.00 to £26598.00

Type:

Fixed-Term

Employer:

Liverpool University Hospitals NHS Foundation Trust

Domestic Supervisor

Liverpool, L7 8YE

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [20]

Domestic Supervisor

Bangor, LL57 2PW

Salary:

£25313.00 to £26999.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [21]

Domestic Supervisor

Gwynedd, Isle of Anglesey, Conwy, LL49 9AQ

Salary:

£25313.00 to £26999.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [22]

Facilities Assistant (Domestic)

Oldham, OL1 2JH

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [23]

Facilities Assistant - Domestic

West Didsbury, Manchester, M20 1JG

Salary:

£24465.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [24]

Facilities Assistant (Domestic)

Oldham, OL1 2JH

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [25]

Facilities Assistant - Domestic

West Didsbury, Manchester, M20 2LR

Salary:

£24465.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [26]

Domestic Services Assistant

Darlington, DL3 6HX

Salary:

£23875.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for Domestic Services Assistant job (opens in a new window) [27]

Facilities Domestic Assistant - G3AD

Birmingham, B4 6NH

Salary:

£25575.00

Type:

Permanent

Employer:

BWC Management Services Ltd

Apply now on NHS Jobs for Facilities Domestic Assistant - G3AD job (opens in a new window) [28]

Facilities Assistant (Domestic Relief)

Rochdale, OL12 9RD

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic Relief) job (opens in a new window) [29]

Facilities Domestic Assistant - G6PB

Birmingham, B4 6NH

Salary:

£25575.00

Type:

Permanent

Employer:

BWC Management Services Ltd

Apply now on NHS Jobs for Facilities Domestic Assistant - G6PB job (opens in a new window) [30]

Service Assistant (Catering and Domestic Services)

Prudhoe, NE42 5PB

Salary:

£12.51

Type:

Permanent

Employer:

NTW Solutions Limited

Apply now on NHS Jobs for Service Assistant (Catering and Domestic Services) job (opens in a new window) [31]

Domestic / Catering Team Leader

Rushden, NN10 9YP

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

Apply now on NHS Jobs for Domestic / Catering Team Leader job (opens in a new window) [32]

Domestic

Gateshead, NE11 0HF

Salary:

£12.51

Type:

Permanent

Employer:

Tyneside Surgical Services

Apply now on NHS Jobs for Domestic job (opens in a new window) [33]

Domestic

Trafford, M41 5SL

Salary:

£24465.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

Apply now on NHS Jobs for Domestic job (opens in a new window) [34]

Bank Support Services Assistant (Domestic)

Across Powys, SY186HF

Salary:

£24833.00

Type:

Bank

Employer:

Powys Teaching Health Board

Apply now on NHS Jobs for Bank Support Services Assistant (Domestic) job (opens in a new window) [35]

Bank Support Services Assistant (Domestic)

Llanidloes, SY18 6HF

Salary:

£24833.00

Type:

Bank

Employer:

Powys Teaching Health Board

Apply now on NHS Jobs for Bank Support Services Assistant (Domestic) job (opens in a new window) [36]

Bank Support Services Assistant (Domestic)

Across Powys, SY16 2DW

Salary:

£24465.00

Type:

Bank

Employer:

Powys Teaching Health Board

Apply now on NHS Jobs for Bank Support Services Assistant (Domestic) job (opens in a new window) [37]

Domestic Assistant

Acresford, DE12 8AP

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [38]

Domestic Assistant

Hexham, NE46 1AQ

Salary:

£12.51

Type:

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Permanent
 Employer:
       NTW Solutions Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [39]

    Domestic Assistant

 Beacon Lough, NE9 6RL
 Salary:
       £12.26
 Type:
       Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [40]

    Domestic Assistant

 Aberystwyth, SY23 1ER
 Salary:
       £24833.00
 Type:
       Fixed-Term
 Employer:
       Hywel Dda University Health Board
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [41]

    Domestic Assistant

 Exeter, EX2 5DW
 Salary:
       £24465.00
 Type:
       Permanent
 Employer:
       Royal Devon University Healthcare NHS Foundation Trust
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [42]

    Domestic Assistant

 Carlisle, CA1 3SX
 Salary:
       £12.51
 Type:
       Permanent
 Employer:
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Wrexham, LL13 7TD

Salary:

£24833.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [44]

Domestic Assistants

Edgbaston, Birmingham, B15 2SY

Salary:

£24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistants job (opens in a new window) [45]

Domestic Assistant

Jesmond, NE2 1TL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [46]

Domestic Assistant

Northallerton, DL6 1JG

Salary:

£24465.00

Type:

Permanent

Employer:

South Tees Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [47]

Darlington, North East, DL1 2LJ

Salary:

£26208.00 to £26208.00

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [48]

Domestic Assistant

East Grinstead, RH19 3DZ

Salary:

£24465.00

Type:

Permanent

Employer:

Queen Victoria Hospital NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [49]

Domestic Assistant

Durham, DH1 5TW

Salary:

£23875.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [50]

Domestic Assistant

Whitley Bay, NE26 2EU

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [51]

Newmarket, CB8 7JG

Salary:

£24465.00

Type:

Permanent

Employer:

West Suffolk NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [52]

Domestic Assistant

Weymouth, DT4 0QE

Salary:

£9786.00

Type:

Permanent

Employer:

Dorset HealthCare University NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [53]

Domestic Assistant

Morpeth, NE61 3BP

Salary:

£12.51

Type:

Permanent

Employer:

NTW Solutions Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [54]

Domestic Assistant

Morpeth, NE61 2NU

Salary:

£12.51

Type:

Permanent

Employer:

NTW Solutions Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [55]

Rushden, NN10 9YP

Salary:

£24465.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [56]

Domestic Assistant

20 Russell Road, LL18 3DD

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [57]

Domestic Assistant

Acresford, DE12 8AP

Salary:

Negotiable

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [58]

Domestic Assistant

Liverpool, L7 8YE

Salary:

£24465.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [59]

Rushden, NN10 9YP

Salary:

£24465.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [60]

Domestic Assistant

Austerson, CW5 8AB

Salary:

£20000.00 to £25000.00

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [61]

Domestic Assistant

West Bromwich, B70 7AW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [62]

Domestic Assistant

Austerson, CW5 8AB

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [63]

Parkstone, Poole, BH12 4NB

Salary:

£6524.00

Type:

Permanent

Employer:

Dorset HealthCare University NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [64]

Domestic Assistant

South Shields, NE34 0PL

Salary:

£26101.00

Type:

Permanent

Employer:

City Hospitals Independent Commercial Enterprises Ltd (CHoICE)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [65]

Domestic Assistant BANK

Pwllheli, LL53 6TT

Salary:

£24833.00

Type:

Bank

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant BANK job (opens in a new window)

[66]

Domestic Support Worker

Manchester, M13 9WL

Salary:

£24465.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

Apply now on NHS Jobs for Domestic Support Worker job (opens in a new window)

[67]

Springview STA Domestic

Bebington, CH63 4JY

Salary:

£24465.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for Springview STA Domestic job (opens in a new window) [68]

Bank Domestic/STA

Macclesfield, SK10 3BL

Salary:

£24465.00

Type:

Bank

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for Bank Domestic/STA job (opens in a new window) [69]

Domestic Assistant Bank

Royal Quays, NE29 6XP

Salary:

£12.26

Type:

Bank

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant Bank job (opens in a new window)

Domestic Assistant (Bank)

Gateshead, NE9 6SX

Salary:

£24169.00

Type:

Bank

Employer:

QE Facilities

Apply now on NHS Jobs for Domestic Assistant (Bank) job (opens in a new

Further information

For further information about a career in facilities management, please contact

- British Institute of Facilities Management [72]
- City and Guilds [73]
- Institute of Leadership and Management [74]
- Pearson qualifications [75] (including Edexcel and BTEC qualifications)

Other roles that may interest you

- Estates manager [76]
- Hotel services management [77]
- Human resources (HR) manager [78]
- Project management and procurement [79]

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