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Facilities management

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environemnt.

Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- · environmental services
- security
- · reception.



Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- Domestic services manager
- Domestic supervisor
- Senior facilities manager

Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

Domestic supervisor

In this role you'd be expected to:

- supervise housekeepers [1]
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

Senior facilities manager

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- · portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

Who would I work with?

As a facilities manager, you could be working with <u>catering managers</u> [2], <u>hotel services</u> <u>managers</u> [3], <u>estates managers</u>, [4] <u>senior housekeepers</u> [1], <u>linen services staff</u> [5] and <u>finance</u> managers [6].

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management [7]
- Find out more about the training you'll receive for a career in facilities management [8]

Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC) pay scales</u> [9] This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change [10] Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Job market and vacancies

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the NHS Jobs website [11]

Just some of the current vacancies are below.

Find a vacancy

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Facilities/Domestic Supervisor

Macclesfield, SK11 8HE

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for Facilities/Domestic Supervisor job (opens in a new window) [12]

Trust Domestic Services Manager

Preston, PR2 9HT

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Lancashire Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Trust Domestic Services Manager job (opens in a new window) [13]

Facilities Management Assistant- Domestic/Cleaner

Liverpool, L9 1EP

Salary:

£24169.00

Type:

Permanent

Employer:

Mersey Care NHS Foundation Trust

Apply now on NHS Jobs for Facilities Management Assistant- Domestic/Cleaner job (opens in a new window) [14]

Domestic Supervisor

Gateshead, NE9 6SX

Salary:

£26962.00

Type:

Fixed-Term

Employer:

QE Facilities

Warrington, WA5 1QG

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [16]

Domestic Supervisor

Preston, PR2 9HT

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Lancashire Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [17]

Domestic Supervisor

Dewsbury, WF13 4HS

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

The Mid Yorkshire Teaching NHS Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [18]

Domestic Supervisor

Gwynedd, Isle of Anglesey, Conwy, LL49 9AQ

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [19]

Housekeeping & Domestic Supervisor

Birmingham, B15 2FG

Salary:

£24795.62 to £26436.50

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Housekeeping & Domestic Supervisor job (opens in a new window) [20]

Facilities Assistant (Domestic)

Stockport, SK2 7JE

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [21]

Facilities Assistant (Domestic)

Bury, BL9 7TD

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [22]

Facilities Assistant (Domestic)

Oldham, OL1 2JH

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [23]

Domestic supervisor CDC site

Gateshead, NE11 9YR

Salary:

£23875.00

Type:

Fixed-Term

Employer:

QE Facilities

Apply now on NHS Jobs for Domestic supervisor CDC site job (opens in a new window) [24]

Domestic Team Leader

London, N19 5NF

Salary:

£31944.00 to £34937.00

Type:

Permanent

Employer:

Whittington Hospital NHS Trust

Apply now on NHS Jobs for Domestic Team Leader job (opens in a new window)
[25]

Domestic Patient Services Assistant

Chesterfield, S44 5BL

Salary:

£23875.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

<u>Apply now on NHS Jobs for Domestic Patient Services Assistant job (opens in a new window)</u>
[26]

Domestic Patient Services Assistant

Chesterfield, S44 5BL

Salary:

£23875.00

Type:

Chesterfield Royal Hospital NHS Foundation Trust

Apply now on NHS Jobs for Domestic Patient Services Assistant job (opens in a new window) [27]

Domestic Patient Services Assistant

Chesterfield, S44 5BL

Salary:

£23875.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

Apply now on NHS Jobs for Domestic Patient Services Assistant job (opens in a new window) [28]

Domestic

Manchester, M8 5RB

Salary:

£24169.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

Apply now on NHS Jobs for Domestic job (opens in a new window) [29]

Domestic

Harlow, CM20 1QX

Salary:

£24169.00

Type:

Permanent

Employer:

The Princess Alexandra Hospital NHS Trust

Apply now on NHS Jobs for Domestic job (opens in a new window) [30]

o Facilities Operative - Domestic, Grange University Hospital

Cwmbran, NP44 8YN

Salary:

£23970.00

Type:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Facilities Operative - Domestic, Grange University

Hospital job (opens in a new window) [31]

Bank Support Team Assistant – Domestic

Macclesfield, SK10 3SJ

Salary:

£23615.00

Type:

Bank

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for Bank Support Team Assistant – Domestic job (opens in a new window) [32]

Domestic Assistant

317 02 Royal Victoria Infirmary, NE1 4LP

Salary:

£24169.00

Type:

Permanent

Employer:

The Newcastle upon Tyne Hospitals NHS Foundation Trust Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [33]

Domestic Assistant

South Shields, NE34 0PL

Salary:

£25779.00

Type:

Permanent

Employer:

City Hospitals Independent Commercial Enterprises Ltd (CHoICE)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [34]

Domestic Assistant

Chichester, PO19 6SE

Salary:

£24169.00

Type:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [35]

Domestic Assistant

Hartlepool, TS26 9PW

Salary:

£12.60

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [36]

Domestic Assistant

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [37]

Domestic Assistant

Pwllheli, LL53 6TT

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [38]

Domestic Assistant

Stockport, SK2 7JE

Salary:

£24169.00

Type:

Permanent

Employer:

Stockport NHS Foundation Trust

Sunderland, SR2 9HP

Salary:

£25779.00

Type:

Permanent

Employer:

City Hospitals Independent Commercial Enterprises Ltd (CHoICE)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [40]

Domestic Assistant

Teddington, TW11 0JL

Salary:

£28720.00

Type:

Permanent

Employer:

Kingston and Richmond NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [41]

Domestic Assistant

Truro, TR1 3HD

Salary:

£24169.00

Type:

Permanent

Employer:

Royal Cornwall Hospitals Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [42]

Domestic Assistant

Chester, CH2 1UL

Salary:

£24169.00

Type:

Permanent

Employer:

Countess of Chester Hospital NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [43]

Bury, BL9 7TD

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [44]

Domestic/STA

Frodsham, WA6 6RX

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for Domestic/STA job (opens in a new window) [45]

Domestic Assistant

Washington, NE38 7QZ

Salary:

£25779.00

Type:

Permanent

Employer:

City Hospitals Independent Commercial Enterprises Ltd (CHoICE)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [46]

Domestic Assistant

Manchester, M20 4BX

Salary:

£24169.00

Type:

Permanent

Employer:

The Christie NHS FT

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [47]

Swansea, SA2 8QA

Salary:

£23970.00

Type:

Permanent

Employer:

Swansea Bay University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [48]

Domestic Assistant

Ruthin, LL15 1PS

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [49]

Domestic Assistant

Llanfairfechan, LL33 0HH

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [50]

Domestic Assistant

Northampton, NN5 6UD

Salary:

£24169.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [51]

West Bromwich, B70 7AW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [52]

Domestic Assistant

Kettering, NN15 7PW

Salary:

£24169.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [53]

Porter/Domestic

Manchester, M25 3BL

Salary:

£24169.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

Apply now on NHS Jobs for Porter/Domestic job (opens in a new window) [54]

FMA Domestic Cleaner

Runcorn, WA7 2DA

Salary:

£24169.00

Type:

Permanent

Employer:

Mersey Care NHS Foundation Trust

Apply now on NHS Jobs for FMA Domestic Cleaner job (opens in a new window)

[55]

Domestic Assistant BANK

Pwllheli, LL53 6TT

Salary:

£23970.00

Type:

Bank

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant BANK job (opens in a new window)

[56]

Domestic Assistant (bank)

Maldon, CM9 6EG

Salary:

£12.36

Type:

Bank

Employer:

Provide CIC

Apply now on NHS Jobs for Domestic Assistant (bank) job (opens in a new window) [57]

Domestic Assistant - Housekeeping

Southampton, SO16 4XE

Salary:

£24465.00 to £24465.00

Type:

Permanent

Employer:

Hampshire and Isle of Wight Healthcare NHS Foundation Trust Apply now on NHS Jobs for Domestic Assistant - Housekeeping job (opens in a new window) [58]

FMA Domestic Cleaner

StHelens, WA9 3DE

Salary:

£24169.00

Type:

Permanent

Employer:

Mersey Care NHS Foundation Trust

Facilities Management Lead

Reading, RG6 7HG

Salary:

£16.32

Type:

Permanent

Employer:

Brookside Group Practice

Apply now on NHS Jobs for Facilities Management Lead job (opens in a new window) [60]

STA Community Domestic Assistant

Ellesmere Port, CH65 2ER

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

Apply now on NHS Jobs for STA Community Domestic Assistant job (opens in a new window) [61]

Domestic Assistant - Higher Level

Cramlington, NE23 6NZ

Salary:

£24169.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant - Higher Level job (opens in a new window) [62]

Domestic Assistant Stratford Hospital

Stratford Upon Avon, CV37 6NX

Salary:

£24168.00

Type:

SWFT Clinical Services Ltd

Apply now on NHS Jobs for Domestic Assistant Stratford Hospital job (opens in a new window) [63]

Station Domestic Cleaner - Gainsborough

Gainsborough, DN21 1QB

Salary:

£24169.00

Type:

Permanent

Employer:

East Midlands Ambulance Service NHS Trust

Apply now on NHS Jobs for Station Domestic Cleaner - Gainsborough job (opens in a new window) [64]

Domestic Assistant - Chorley Hospital

Chorley, PR7 1PP

Salary:

£24169.00

Type:

Permanent

Employer:

Lancashire Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant - Chorley Hospital job (opens in a new window) [65]

Named Nurse for Domestic Abuse

Warwick, CV34 4RT

Salary:

£47810.00 to £54710.00

Type:

Permanent

Employer:

South Warwickshire University NHS Foundation Trust

Apply now on NHS Jobs for Named Nurse for Domestic Abuse job (opens in a new window) [66]

Domestic Assistant - Royal Preston Hospital

Preston, PR2 9HT

Salary:

£24169.00

Type:

Permanent

Employer:

Lancashire Teaching Hospitals NHS Foundation Trust

<u>Apply now on NHS Jobs for Domestic Assistant - Royal Preston Hospital job</u>

(opens in a new window) [67]

Domestic Assistant - Chirk Community Hospital

Chirk, LL14 5LN

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant - Chirk Community Hospital job (opens in a new window) [68]

Domestic Assistant Lillington Health Hub

Lillington, CV32 7SJ

Salary:

£24168.00

Type:

Permanent

Employer:

SWFT Clinical Services Ltd

Apply now on NHS Jobs for Domestic Assistant Lillington Health Hub job (opens in a new window) [69]

Domestic (Cleaner) - Royal Lancaster Infirmary

Lancaster, LA1 4RP

Salary:

£24465.00

Type:

Permanent

Employer:

East Lancashire Hospitals NHS Trust

Apply now on NHS Jobs for Domestic (Cleaner) - Royal Lancaster Infirmary job (opens in a new window) [70]

Facilities Support Services Manager (Rampton / Mansfield)

Retford, DN22 0PD

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Facilities Support Services Manager (Rampton / Mansfield) job (opens in a new window) [71]

Further information

For further information about a career in facilities management, please contact

- British Institute of Facilities Management [72]
- o City and Guilds [73]
- Institute of Leadership and Management [74]
- Pearson qualifications [75] (including Edexcel and BTEC qualifications)

Other roles that may interest you

- Estates manager [76]
- Hotel services management [77]
- Human resources (HR) manager [78]
- Project management and procurement [79]

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Links

[1] https://www.healthcareers.nhs.uk/explore-roles/domestic-services/housekeeper [2]

https://www.healthcareers.nhs.uk/explore-roles/domestic-services/catering-manager[3]

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