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Facilities management

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environemnt.

Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- environmental services
- security
- reception.



Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- Domestic services manager
- Domestic supervisor
- Senior facilities manager

Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

Domestic supervisor

In this role you'd be expected to:

- supervise housekeepers [1]
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

Senior facilities manager

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

Who would I work with?

As a facilities manager, you could be working with <u>catering managers</u> [2], <u>hotel services</u> <u>managers</u> [3], <u>estates managers</u>, [4] <u>senior housekeepers</u> [1], <u>linen services staff</u> [5] and <u>finance</u> <u>managers</u> [6].

Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management [7]
- Find out more about the training you'll receive for a career in facilities management [8]
- Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC) pay scales</u> [9] This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change [10] Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

Job market and vacancies

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the <u>NHS Jobs</u> website [11]

Just some of the current vacancies are below.

Find a vacancy

Enter your location or postcode

Show results within

Search

Decontamination & Domestic Services Manager

Darlington, DL3 6HX Durham, DH1 5TW Salary: £60084.00 Type: Permanent Employer: CDD Services (Synchronicity Care Ltd) Apply now on NHS Jobs for Decontamination & Domestic Services Manager job (opens in a new window) [12]

• Domestic Supervisor

Stafford, ST16 3SA Salary: £24625.00 to £25674.00 Type: Permanent Employer: University Hospital of North Midlands NHS Trust Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [13]

Domestic Supervisor

Warrington, WA5 1QG

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [14]

Domestic Supervisor

Gwynedd, Isle of Anglesey, Conwy, LL49 9AQ

Salary: £24433.00 to £26060.00 Type: Permanent Employer: Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [15]

• Domestic Supervisor

Liverpool, L143LB Salary: £24625.00 to £25674.00 Type: Permanent Employer: Liverpool University Hospitals NHS Foundation Trust Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [16]

Domestic Supervisor

Manchester, M25 3BL

Salary: £24625.00 to £25674.00 Type: Permanent Employer:

Greater Manchester Mental Health NHSFT Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [17]

• Domestic Supervisor

Liverpool, L143LB

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [18]

• Facilities Assistant (Domestic)

Hartlepool, TS249AH Salary: £24169.00 Type: Permanent Employer: North Tees & Hartlepool Solutions Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [19]

• Facilities Assistant (Domestic)

Stockport, SK2 6RA Salary: £24169.00 Type: Permanent Employer: Pennine Care NHS FT Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [20]

• Facilities Assistant (Domestic)

Hartlepool, TS249AH

Salary:

£24465.00 Type: Permanent Employer: North Tees & Hartlepool Solutions <u>Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new</u> <u>window)</u> [21]

• Facilities Assistant - Domestic

Nottinghamshire, NG22 9SZ

Salary:

£24169.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [22]

• Facilities Assistant - Domestic

Nottinghamshire, NG17 4JT Salary: £24169.00 Type: Permanent Employer: Nottinghamshire Healthcare NHS Foundation Trust Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [23]

• Domestic supervisor CDC site

Gateshead, NE11 9YR Salary: £23875.00 Type: Fixed-Term Employer: QE Facilities Apply now on NHS Jobs for Domestic supervisor CDC site job (opens in a new window) [24]

Domestic Services Assistant

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Darlington, DL3 6HX
Salary:
£12.21
Type:
Bank
Employer:
CDD Services (Synchronicity Care Ltd)
Apply now on NHS Jobs for Domestic Services Assistant job (opens in a new
window) [25]
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• Domestic Team Leader

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Sheffield, S1 2PJ
Salary:
£24169.00
Type:
Permanent
Employer:
Sheffield Teaching Hospitals NHS Foundation Trust
Apply now on NHS Jobs for Domestic Team Leader job (opens in a new window)
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• Facilities Assistant (Domestic Relief)

Rochdale, OL12 9RD

Salary: £24169.00 Type: Permanent Employer: Pennine Care NHS FT Apply now on NHS Jobs for Facilities Assistant (Domestic Relief) job (opens in a <u>new window)</u> [27]

Facilities Domestic Assistant CDC Workington

Workington, CA14 2RW

Salary:

£24169.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Facilities Domestic Assistant CDC Workington job (opens in a new window) [28]

• Facilities Management Supervisor

Huddersfield, HD3 3EA

Salary:

£25990.00

Type:

Permanent

Hereford, HR1 2AZ

Employer:

Calderdale and Huddersfield Solutions <u>Apply now on NHS Jobs for Facilities Management Supervisor job (opens in a new</u> <u>window)</u> [29]

• Soft Facilities Domestic Assistant - Community Clinics

Salary: £24169.00 Type: Permanent Employer: Wye Valley NHS Trust Apply now on NHS Jobs for Soft Facilities Domestic Assistant - Community Clinics job (opens in a new window) [30]

• Domestic / Porter Team Leader

Northampton, NN5 6UD

Salary: £24625.00 to £25674.00 Type: Permanent Employer: Northamptonshire Healthcare Foundation Trust <u>Apply now on NHS Jobs for Domestic / Porter Team Leader job (opens in a new</u> <u>window)</u> [31]

• Domestic

London, N19 5NF

Salary:

£29583.00

Type:

Permanent

Employer:

Whittington Hospital NHS Trust Apply now on NHS Jobs for Domestic job (opens in a new window) [32]

• Domestic

Hartlepool, TS24 9DA Salary: £12.21 Type: Permanent Employer: Alice House Hospice Apply now on NHS Jobs for Domestic job (opens in a new window) [33]

Domestic Assistant

Hartlepool, TS26 9PW Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [34]

Domestic Assistant

West Denton, NE5 5AY

Salary: £12.26 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [35]

Domestic Assistant

Hardwick, TS19 8FR Salary: £12.26 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [36]

Domestic Assistant

Cowgate, NE5 3AB Salary: £12.60 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [37]

Domestic Assistant

Acresford, DE12 8AP Salary: £12.26 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [38]

Domestic Assistant

Bangor, LL57 2PW Salary: £23970.00 Type: Permanent Employer:

• Domestic Assistant

Ashton Under Lyne, OL6 9RW

Salary: £24465.00 Type: Permanent Employer: Tameside and Glossop Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [40]

Domestic Assistant

Rotherham, S60 2UD Salary: £24169.00 Type: Permanent Employer: The Rotherham NHS Foundation Trust Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [41]

Domestic Assistant

Rubery, Birmingham, B45 9BE

Salary:

£19457.49

Type:

Permanent

Employer:

Summerhill Services Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [42]

Domestic Assistant

Westerhope, NE5 5HQ Salary: £12.60 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [43]

Domestic Assistant

Beacon Lough, NE9 6RL Salary: £12.26 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [44]

• Domestic Assistant

Northallerton, DL6 1JG

Salary:

£24169.00

Type:

Permanent Employer:

South Tees Hospitals NHS Foundation Trust Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [45]

Domestic Assistant

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [46]

• Domestic Assistant

Wrexham, LL13 7TD Salary: £23970.00 Type: Permanent Employer: Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [47]

Domestic Assistant

Edgbaston, Birmingham, B15 2SY

Salary: £8107.29 to £24321.87 Type: Permanent Employer: Summerhill Services Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [48]

• Domestic Assistant

Worthing, BN11 2DH

Salary:

£24465.00

Type:

Permanent Employer:

University Hospitals Sussex NHS Foundation Trust (279) Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [49]

Domestic- Westlands

Hull, HU3 5QE

Salary:

£24465.00

Type:

Permanent

Employer:

Humber Teaching NHS Foundation Trust Apply now on NHS Jobs for Domestic- Westlands job (opens in a new window) [50]

• Domestic Assistant

Jesmond, NE2 1TL Salary: £12.26 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [51]

• Domestic Caretaker

Leeds, LS5 3DB Salary: £24465.00 to £24465.00 Type: Permanent Employer: Leeds Community Healthcare NHS Trust Apply now on NHS Jobs for Domestic Caretaker job (opens in a new window) [52]

• Domestic Assistant

Rubery, Birmingham, B45 9BE

Salary: £24465.00 Type: Permanent Employer: Summerhill Services Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [53]

Domestic Cleaner

Malton, YO17 9RF Salary: £12.21 Type: Permanent Employer: Derwent Practice Apply now on NHS Jobs for Domestic Cleaner job (opens in a new window) [54]

• Domestic Assistant

West Bromwich, B70 7AW Salary: £24169.00 to £24169.00 Type: Permanent Employer: NHS Property Services Ltd Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [55]

Domestic Assistant

Hardwick, TS19 8FR Salary: £12.26 Type: Permanent Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [56]

• Domestic Assistant

Milton Keynes, MK6 5LD

Salary:

£24169.00

Type:

Permanent Employer:

Milton Keynes University Hospital NHS Foundation Trust Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [57]

Domestic Assistant

Deeside, CH5 1XS

Salary:

£23970.00

Type:

Permanent Employer:

Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [58]

• Domestic Assistant (bank)

Maldon, CM9 6EG Salary: £12.36 Type: Bank Employer: Provide CIC Apply now on NHS Jobs for Domestic Assistant (bank) job (opens in a new window) [59]

• Domestic Assistant Bank

Royal Quays, NE29 6XP Salary: £12.26 Type: Bank Employer: Akari Care Limited Apply now on NHS Jobs for Domestic Assistant Bank job (opens in a new window) [60]

Bank Domestic Assistant

Chichester, PO19 6SE

Salary:

£12.36

Type: Bank

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Bank Domestic Assistant job (opens in a new window)

Springview STA Domestic

Bebington, CH63 4JY

Salary:

£23615.00

Type:

Permanent Employer:

Cheshire and Wirral Partnership NHS Foundation Trust Apply now on NHS Jobs for Springview STA Domestic job (opens in a new window) [62]

Springview STA Domestic

Bebington, CH63 4JY Salary: £23615.00 Type: Permanent Employer: Cheshire and Wirral Partnership NHS Foundation Trust Apply now on NHS Jobs for Springview STA Domestic job (opens in a new window) [63]

• Domestic - Southport Hospital

Southport, PR8 6PN Salary: £24169.00 Type: Permanent Employer: Mersey and West Lancashire Teaching Hospitals NHS Trust Apply now on NHS Jobs for Domestic - Southport Hospital job (opens in a new window) [64]

Bank Domestic Assistant

Shoreham-by-Sea, BN43 6TQ Salary: £12.36 Type: Permanent Employer: University Hospitals Sussex NHS Foundation Trust (279) Apply now on NHS Jobs for Bank Domestic Assistant job (opens in a new window)

• Domestic - Hygiene Assistant

Liverpool, L14 3PE Salary: £23615.00 Type: Permanent Employer: Liverpool Heart and Chest Hospital Apply now on NHS Jobs for Domestic - Hygiene Assistant job (opens in a new window) [66]

Springview STA Domestic

Bebington, CH63 4JY

Salary: £23615.00 Type: Permanent Employer:

Cheshire and Wirral Partnership NHS Foundation Trust Apply now on NHS Jobs for Springview STA Domestic job (opens in a new window) [67]

Domestic/Housekeeper Assistant

Birmingham, B9 5PU

Salary:

£11674.50 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic/Housekeeper Assistant job (opens in a new window) [68]

• CICC STA Domestic

Birkenhead, CH63 4JY

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust Apply now on NHS Jobs for CICC STA Domestic job (opens in a new window) [69]

• Domestic Assistant BANK

Bangor, LL57 2PW

Salary:

£23970.00

Type:

Bank Employer:

Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Domestic Assistant BANK job (opens in a new window)

• Station Domestic Cleaner - Carlton

Nottingham, NG4 3AY

Salary: £24169.00 Type: Permanent

Employer:

East Midlands Ambulance Service NHS Trust Apply now on NHS Jobs for Station Domestic Cleaner - Carlton job (opens in a new window) [71]

• Further information

For further information about a career in facilities management, please contact

- British Institute of Facilities Management [72]
- City and Guilds [73]
- Institute of Leadership and Management [74]
- Pearson qualifications [75] (including Edexcel and BTEC qualifications)

Other roles that may interest you

- Estates manager [76]
- Hotel services management [77]
- Human resources (HR) manager [78]
- Project management and procurement [79]

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Links

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[1] https://www.healthcareers.nhs.uk/explore-roles/domestic-services/housekeeper[2]
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