

# Facilities management

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environment.

## Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- environmental services
- security
- reception.



## Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- [Domestic services manager](#)
- [Domestic supervisor](#)
- [Senior facilities manager](#)

### Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

### **Domestic supervisor**

In this role you'd be expected to:

- supervise housekeepers <sup>[1]</sup>
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

### **Senior facilities manager**

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

## **Who would I work with?**

As a facilities manager, you could be working with catering managers <sup>[2]</sup>, hotel services managers <sup>[3]</sup>, estates managers, <sup>[4]</sup> senior housekeepers <sup>[1]</sup>, linen services staff <sup>[5]</sup> and finance managers <sup>[6]</sup>.

## **Want to learn more?**

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management <sup>[7]</sup>
- Find out more about the training you'll receive for a career in facilities management <sup>[8]</sup>

- **Pay and conditions**

Most jobs in the NHS are covered by the Agenda for Change (AfC) pay scales <sup>[9]</sup> This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change <sup>[10]</sup> Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

## • **Where the role can lead**

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

## • **Job market and vacancies**

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the NHS Jobs website <sup>[11]</sup>

Just some of the current vacancies are below.

## **Find a vacancy**

**Enter your location or postcode**

**Show results within**

**Search**

- **Decontamination & Domestic Services Manager**

Darlington, DL3 6HX  
Durham, DH1 5TW

Salary:

£60084.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

[Apply now on NHS Jobs for Decontamination & Domestic Services Manager job \(opens in a new window\)](#) <sup>[12]</sup>

- **Domestic Supervisor**

Stafford, ST16 3SA

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

University Hospital of North Midlands NHS Trust

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[13]</sup>

- **Domestic Supervisor**

Warrington, WA5 1QG

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[14]</sup>

- **Domestic Supervisor**

Gwynedd, Isle of Anglesey, Conwy, LL49 9AQ

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[15]</sup>

- **Domestic Supervisor**

Liverpool, L143LB

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[16]</sup>

- **Domestic Supervisor**

Manchester, M25 3BL

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[17]</sup>

- **Domestic Supervisor**

Liverpool, L143LB

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[18]</sup>

- **Facilities Assistant (Domestic)**

Stockport, SK2 6RA

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

[Apply now on NHS Jobs for Facilities Assistant \(Domestic\) job \(opens in a new window\)](#) <sup>[19]</sup>

- **Facilities Assistant (Domestic)**

Hartlepool, TS249AH

Salary:

£24169.00

Type:

Permanent

Employer:

North Tees & Hartlepool Solutions

[Apply now on NHS Jobs for Facilities Assistant \(Domestic\) job \(opens in a new window\)](#) <sup>[20]</sup>

- **Facilities Assistant (Domestic)**

Hartlepool, TS249AH

Salary:

£24465.00

Type:

Permanent

Employer:

North Tees & Hartlepool Solutions

[Apply now on NHS Jobs for Facilities Assistant \(Domestic\) job \(opens in a new window\)](#) <sup>[21]</sup>

- **Facilities Assistant - Domestic**

Nottinghamshire, NG22 9SZ

Salary:

£24169.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Assistant - Domestic job \(opens in a new window\)](#) <sup>[22]</sup>

- **Facilities Assistant - Domestic**

Nottinghamshire, NG17 4JT

Salary:

£24169.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Assistant - Domestic job \(opens in a new window\)](#) <sup>[23]</sup>

- **Domestic supervisor CDC site**

Gateshead, NE11 9YR

Salary:

£23875.00

Type:

Fixed-Term

Employer:

QE Facilities

[Apply now on NHS Jobs for Domestic supervisor CDC site job \(opens in a new window\)](#) <sup>[24]</sup>

- **Domestic Services Assistant**

Darlington, DL3 6HX

Salary:

£12.21

Type:

Bank

Employer:

CDD Services (Synchronicity Care Ltd)

[Apply now on NHS Jobs for Domestic Services Assistant job \(opens in a new window\)](#) <sup>[25]</sup>

- **Domestic Team Leader**

Sheffield, S1 2PJ

Salary:

£24169.00

Type:

Permanent

Employer:

Sheffield Teaching Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Team Leader job \(opens in a new window\)](#) <sup>[26]</sup>

- **Facilities Assistant (Domestic Relief)**

Rochdale, OL12 9RD

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

[Apply now on NHS Jobs for Facilities Assistant \(Domestic Relief\) job \(opens in a new window\)](#) <sup>[27]</sup>

- **Facilities Domestic Assistant CDC Workington**

Workington, CA14 2RW

Salary:

£24169.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Domestic Assistant CDC Workington job \(opens in a new window\)](#) <sup>[28]</sup>

- **Facilities Management Supervisor**

Huddersfield, HD3 3EA

Salary:

£25990.00

Type:

Permanent

Employer:

Calderdale and Huddersfield Solutions

[Apply now on NHS Jobs for Facilities Management Supervisor job \(opens in a new window\)](#) <sup>[29]</sup>

- **Domestic / Porter Team Leader**

Northampton, NN5 6UD

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

[Apply now on NHS Jobs for Domestic / Porter Team Leader job \(opens in a new window\)](#) <sup>[30]</sup>

- **Soft Facilities Domestic Assistant - Community Clinics**

Hereford, HR1 2AZ

Salary:

£24169.00



Type:

Permanent

Employer:

Wye Valley NHS Trust

[Apply now on NHS Jobs for Soft Facilities Domestic Assistant - Community Clinics job \(opens in a new window\)](#) <sup>[31]</sup>

- **Domestic**

London, N19 5NF

Salary:

£29583.00

Type:

Permanent

Employer:

Whittington Hospital NHS Trust

[Apply now on NHS Jobs for Domestic job \(opens in a new window\)](#) <sup>[32]</sup>

- **Domestic**

Hartlepool, TS24 9DA

Salary:

£12.21

Type:

Permanent

Employer:

Alice House Hospice

[Apply now on NHS Jobs for Domestic job \(opens in a new window\)](#) <sup>[33]</sup>

- **Domestic Assistant**

Hartlepool, TS26 9PW

Salary:

£12.60

Type:

Permanent

Employer:

Cygnnet Health Care

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[34]</sup>

- **Domestic Assistant**

West Denton, NE5 5AY

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[35]</sup>

- **Domestic Assistant**

Hardwick, TS19 8FR

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[36]</sup>

- **Domestic Assistant**

Cowgate, NE5 3AB

Salary:

£12.60

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[37]</sup>

- **Domestic Assistant**

Acresford, DE12 8AP

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[38]</sup>

- **Domestic Assistant**

Rotherham, S60 2UD

Salary:

£24169.00

Type:

Permanent

Employer:

The Rotherham NHS Foundation Trust  
[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[39]</sup>

○ **Domestic Assistant**

Bangor, LL57 2PW

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[40]</sup>

○ **Domestic Assistant**

Ashton Under Lyne, OL6 9RW

Salary:

£24465.00

Type:

Permanent

Employer:

Tameside and Glossop Integrated Care NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[41]</sup>

○ **Domestic Assistant**

Rubery, Birmingham, B45 9BE

Salary:

£19457.49

Type:

Permanent

Employer:

Summerhill Services Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[42]</sup>

○ **Domestic Assistant**

Westerhope, NE5 5HQ

Salary:

£12.60

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[43]</sup>

- **Domestic Assistant**

Beacon Lough, NE9 6RL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[44]</sup>

- **Domestic Assistant**

Northallerton, DL6 1JG

Salary:

£24169.00

Type:

Permanent

Employer:

South Tees Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[45]</sup>

- **Domestic Assistant**

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[46]</sup>

- **Domestic Assistant**

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[47]</sup>

- **Domestic Assistant**

Edgbaston, Birmingham, B15 2SY

Salary:

£8107.29 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[48]</sup>

- **Domestic Assistant**

Worthing, BN11 2DH

Salary:

£24465.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[49]</sup>

- **Domestic- Westlands**

Hull, HU3 5QE

Salary:

£24465.00

Type:

Permanent

Employer:

Humber Teaching NHS Foundation Trust

[Apply now on NHS Jobs for Domestic- Westlands job \(opens in a new window\)](#) <sup>[50]</sup>

- **Domestic Assistant**

Jesmond, NE2 1TL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[51]</sup>

- **Domestic Caretaker**

Leeds, LS5 3DB

Salary:

£24465.00 to £24465.00

Type:

Permanent

Employer:

Leeds Community Healthcare NHS Trust

[Apply now on NHS Jobs for Domestic Caretaker job \(opens in a new window\)](#) <sup>[52]</sup>

- **Domestic Assistant**

Rubery, Birmingham, B45 9BE

Salary:

£24465.00

Type:

Permanent

Employer:

Summerhill Services Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[53]</sup>

- **Domestic Cleaner**

Malton, YO17 9RF

Salary:

£12.21

Type:

Permanent

Employer:

Derwent Practice

[Apply now on NHS Jobs for Domestic Cleaner job \(opens in a new window\)](#) <sup>[54]</sup>

- **Domestic Assistant**

West Bromwich, B70 7AW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[55]</sup>

- **Domestic Assistant**

Hardwick, TS19 8FR

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[56]</sup>

- **Domestic Assistant**

Milton Keynes, MK6 5LD

Salary:

£24169.00

Type:

Permanent

Employer:

Milton Keynes University Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[57]</sup>

- **Domestic Assistant**

Deeside, CH5 1XS

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[58]</sup>

- **Domestic Assistant (bank)**

Maldon, CM9 6EG

Salary:

£12.36

Type:

Bank

Employer:

Provide CIC

[Apply now on NHS Jobs for Domestic Assistant \(bank\) job \(opens in a new window\)](#) <sup>[59]</sup>

- **Domestic Assistant Bank**

Royal Quays, NE29 6XP

Salary:

£12.26

Type:

Bank

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant Bank job \(opens in a new window\)](#)

[60]

- **Bank Domestic Assistant**

Chichester, PO19 6SE

Salary:

£12.36

Type:

Bank

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

[Apply now on NHS Jobs for Bank Domestic Assistant job \(opens in a new window\)](#)

[61]

- **Springview STA Domestic**

Bebington, CH63 4JY

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

[Apply now on NHS Jobs for Springview STA Domestic job \(opens in a new window\)](#) [62]

- **Springview STA Domestic**

Bebington, CH63 4JY

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust



[Apply now on NHS Jobs for Springview STA Domestic job \(opens in a new window\)](#) <sup>[63]</sup>

- **Domestic - Southport Hospital**

Southport, PR8 6PN

Salary:

£24169.00

Type:

Permanent

Employer:

Mersey and West Lancashire Teaching Hospitals NHS Trust

[Apply now on NHS Jobs for Domestic - Southport Hospital job \(opens in a new window\)](#) <sup>[64]</sup>

- **Bank Domestic Assistant**

Shoreham-by-Sea, BN43 6TQ

Salary:

£12.36

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

[Apply now on NHS Jobs for Bank Domestic Assistant job \(opens in a new window\)](#) <sup>[65]</sup>

- **Domestic - Hygiene Assistant**

Liverpool, L14 3PE

Salary:

£23615.00

Type:

Permanent

Employer:

Liverpool Heart and Chest Hospital

[Apply now on NHS Jobs for Domestic - Hygiene Assistant job \(opens in a new window\)](#) <sup>[66]</sup>

- **Springview STA Domestic**

Bebington, CH63 4JY

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

[Apply now on NHS Jobs for Springview STA Domestic job \(opens in a new window\)](#) <sup>[67]</sup>

- **Domestic/Housekeeper Assistant**

Birmingham, B9 5PU

Salary:

£11674.50 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

[Apply now on NHS Jobs for Domestic/Housekeeper Assistant job \(opens in a new window\)](#) <sup>[68]</sup>

- **CICC STA Domestic**

Birkenhead, CH63 4JY

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

[Apply now on NHS Jobs for CICC STA Domestic job \(opens in a new window\)](#) <sup>[69]</sup>

- **Domestic Assistant BANK**

Bangor, LL57 2PW

Salary:

£23970.00

Type:

Bank

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Assistant BANK job \(opens in a new window\)](#) <sup>[70]</sup>

- **Station Domestic Cleaner - Carlton**

Nottingham, NG4 3AY

Salary:

£24169.00

Type:

Permanent  
Employer:  
East Midlands Ambulance Service NHS Trust  
Apply now on NHS Jobs for Station Domestic Cleaner - Carlton job (opens in a new window) [71]

## • Further information

For further information about a career in facilities management, please contact

- British Institute of Facilities Management [72]
- City and Guilds [73]
- Institute of Leadership and Management [74]
- Pearson qualifications [75] (including Edexcel and BTEC qualifications)

## Other roles that may interest you

- Estates manager [76]
- Hotel services management [77]
- Human resources (HR) manager [78]
- Project management and procurement [79]

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### Links

[1] <https://www.healthcareers.nhs.uk/explore-roles/domestic-services/housekeeper> [2]  
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