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# **Facilities management**

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environemnt.

## Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- · environmental services
- security
- · reception.



## Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- Domestic services manager
- Domestic supervisor
- Senior facilities manager

#### Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

#### **Domestic supervisor**

In this role you'd be expected to:

- supervise housekeepers [1]
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

#### Senior facilities manager

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- · portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

## Who would I work with?

As a facilities manager, you could be working with <u>catering managers</u> [2], <u>hotel services</u> <u>managers</u> [3], <u>estates managers</u>, [4] <u>senior housekeepers</u> [1], <u>linen services staff</u> [5] and <u>finance</u> managers [6].

## Want to learn more?

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management [7]
- Find out more about the training you'll receive for a career in facilities management [8]

## Pay and conditions

Most jobs in the NHS are covered by the <u>Agenda for Change (AfC) pay scales</u> [9] This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change [10] Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

## Where the role can lead

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

## Job market and vacancies

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the <a href="NHS Jobs">NHS Jobs</a> website [11]

Just some of the current vacancies are below.

## Find a vacancy

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## Decontamination & Domestic Services Manager

Darlington, DL3 6HX Durham, DH1 5TW

Salary:

£60084.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for Decontamination & Domestic Services Manager job (opens in a new window) [12]

### Domestic Supervisor

Stafford, ST16 3SA

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

University Hospital of North Midlands NHS Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [13]

### Domestic Supervisor

Warrington, WA5 1QG

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [14]

#### Domestic Supervisor

Manchester, M20 4BX

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

The Christie NHS FT

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [15]

### Domestic Supervisor

Gwynedd, Isle of Anglesey, Conwy, LL49 9AQ

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [16]

## Domestic Supervisor

Liverpool, L143LB

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [17]

## Domestic Supervisor

Manchester, M25 3BL

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [18]

### Domestic Supervisor

Liverpool, L143LB

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Liverpool University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Supervisor job (opens in a new window) [19]

## Facilities Assistant (Domestic)

Stockport, SK2 6RA

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [20]

## Facilities Assistant (Domestic)

Hartlepool, TS249AH

Salary:

£24465.00

Type:

Permanent

Employer:

North Tees & Hartlepool Solutions

Apply now on NHS Jobs for Facilities Assistant (Domestic) job (opens in a new window) [21]

#### Facilities Assistant - Domestic

Nottinghamshire, NG22 9SZ

Salary:

£24169.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [22]

#### Facilities Assistant - Domestic

Nottinghamshire, NG17 4JT

Salary:

£24169.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Facilities Assistant - Domestic job (opens in a new window) [23]

### Domestic supervisor CDC site

Gateshead, NE11 9YR

Salary:

£23875.00

Type:

Fixed-Term

Employer:

**QE** Facilities

Apply now on NHS Jobs for Domestic supervisor CDC site job (opens in a new window) [24]

#### Domestic Team Leader

Sheffield, S1 2PJ

Salary:

£24169.00

Type:

Permanent

Employer:

Sheffield Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Domestic Team Leader job (opens in a new window)
[25]

#### Facilities Domestic Assistant - G6 x4

Birmingham, B4 6NH

Salary:

£24242.00

Type:

Permanent

Employer:

**BWC Management Services Ltd** 

Apply now on NHS Jobs for Facilities Domestic Assistant - G6 x4 job (opens in a new window) [26]

## Facilities Domestic Assistant CDC Workington

Workington, CA14 2RW

Salary:

£24169.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust

<u>Apply now on NHS Jobs for Facilities Domestic Assistant CDC Workington job</u>

(opens in a new window) [27]

## Facilities Management Supervisor

Huddersfield, HD3 3EA

Salary:

£25990.00

Type:

Permanent

Employer:

Calderdale and Huddersfield Solutions

Apply now on NHS Jobs for Facilities Management Supervisor job (opens in a new window) [28]

## Soft Facilities Domestic Assistant - Community Clinics

Hereford, HR1 2AZ

Salary:

£24169.00

Type:

Permanent

Employer:

Wye Valley NHS Trust

Apply now on NHS Jobs for Soft Facilities Domestic Assistant - Community Clinics job (opens in a new window) [29]

#### Domestic / Porter Team Leader

Northampton, NN5 6UD

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

Apply now on NHS Jobs for Domestic / Porter Team Leader job (opens in a new window) [30]

#### Domestic

Mansfield, NG19 6AB Mansfield, NG183SF

Salary:

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£12.21
 Type:
       Permanent
 Employer:
       Forest Medical
 Apply now on NHS Jobs for Domestic job (opens in a new window) [31]

    Domestic

 London, N19 5NF
 Salary:
       £29583.00
 Type:
       Permanent
 Employer:
       Whittington Hospital NHS Trust
 Apply now on NHS Jobs for Domestic job (opens in a new window) [32]
Domestic
 Hartlepool, TS24 9DA
 Salary:
       £12.21
 Type:
       Permanent
 Employer:
       Alice House Hospice
 Apply now on NHS Jobs for Domestic job (opens in a new window) [33]

    Domestic Assistant - Enhanced Clean Team

 Wrexham, LL13 7TD
 Salary:
       £23970.00
 Type:
       Permanent
 Employer:
       Betsi Cadwaladr University Health Board
 Apply now on NHS Jobs for Domestic Assistant - Enhanced Clean Team job
 (opens in a new window) [34]

    Domestic Assistant

 West Denton, NE5 5AY
 Salary:
       £12.26
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Type:
       Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [35]

    Domestic Assistant

 Hardwick, TS19 8FR
 Salary:
       £12.26
 Type:
       Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [36]

    Domestic Assistant

 Cowgate, NE5 3AB
 Salary:
       £12.60
 Type:
       Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [37]

    Domestic Assistant

 Acresford, DE12 8AP
 Salary:
       £12.26
 Type:
       Permanent
 Employer:
       Akari Care Limited
 Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [38]

    Domestic Assistant

 Rotherham, S60 2UD
 Salary:
       £24169.00
 Type:
       Permanent
```

Employer:

The Rotherham NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [39]

#### Domestic Assistant

Rubery, Birmingham, B45 9BE

Salary:

£19457.49

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [40]

#### Domestic Assistant

Durham, DH1 5TW

Salary:

£23874.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [41]

#### Domestic Assistant

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [42]

#### Domestic Assistant

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Worthing, BN11 2DH

Salary:

£24465.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [44]

#### Domestic Assistant

Bridgend, CF31 1RQ

Salary:

£23970.00

Type:

Permanent

Employer:

Cwm Taf Morgannwg University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [45]

#### Domestic- Westlands

Hull, HU3 5QE

Salary:

£24465.00

Type:

Permanent

Employer:

**Humber Teaching NHS Foundation Trust** 

Apply now on NHS Jobs for Domestic-Westlands job (opens in a new window) [46]

#### Domestic Assistant

Caernarfon, LL55 2YE

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [47]

#### Domestic Assistant

Jesmond, NE2 1TL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [48]

#### Domestic Caretaker

Leeds, LS5 3DB

Salary:

£24465.00 to £24465.00

Type:

Permanent

Employer:

Leeds Community Healthcare NHS Trust

Apply now on NHS Jobs for Domestic Caretaker job (opens in a new window) [49]

#### Domestic Assistant

Rubery, Birmingham, B45 9BE

Salary:

£24465.00

Type:

Permanent

Employer:

Summerhill Services Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [50]

#### Domestic Assistant

Hartlepool, TS26 9PW

Salary:

£12.60

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [51]

#### Domestic Assistants

Manchester, M20 4BX

Salary:

£24465.00

Type:

Permanent

Employer:

The Christie NHS FT

Apply now on NHS Jobs for Domestic Assistants job (opens in a new window) [52]

#### Domestic Cleaner

Malton, YO17 9RF

Salary:

£12.21

Type:

Permanent

Employer:

**Derwent Practice** 

Apply now on NHS Jobs for Domestic Cleaner job (opens in a new window) [53]

#### Domestic Assistant

Stockport, SK2 7JE

Salary:

£24465.00

Type:

Permanent

Employer:

Stockport NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [54]

### Domestic Assistant

Chichester, PO19 6SE

Salary:

£24465.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [55]

#### Domestic Assistant

West Bromwich, B70 7AW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [56]

#### Domestic Assistant

Hardwick, TS19 8FR

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [57]

#### Domestic Assistant

Milton Keynes, MK6 5LD

Salary:

£24169.00

Type:

Permanent

Employer:

Milton Keynes University Hospital NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [58]

#### Domestic Assistant

Deeside, CH5 1XS

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [59]

#### Domestic Assistant

Bishop Auckland, DL14 7QZ

Salary:

£12.60

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Domestic Assistant job (opens in a new window) [60]

## Domestic Assistant (bank)

Maldon, CM9 6EG

Salary:

£12.36

Type:

Bank

Employer:

Provide CIC

Apply now on NHS Jobs for Domestic Assistant (bank) job (opens in a new window) [61]

#### Domestic Assistant Bank

Royal Quays, NE29 6XP

Salary:

£12.26

Type:

Bank

Employer:

Akari Care Limited

Apply now on NHS Jobs for Domestic Assistant Bank job (opens in a new window)

#### Bank Domestic Assistant

Chichester, PO19 6SE

Salary:

£12.36

Type:

Bank

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Bank Domestic Assistant job (opens in a new window)

### Domestic - Southport Hospital

Southport, PR8 6PN

Salary:

£24169.00

Type:

Permanent

Employer:

Mersey and West Lancashire Teaching Hospitals NHS Trust

<u>Apply now on NHS Jobs for Domestic - Southport Hospital job (opens in a new window)</u> [64]

#### Bank Domestic Assistant

Shoreham-by-Sea, BN43 6TQ

Salary:

£12.36

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Bank Domestic Assistant job (opens in a new window)

## Domestic Assistant - Higher Level

Cramlington, NE23 6NZ

Salary:

£24465.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Domestic Assistant - Higher Level job (opens in a new window) [66]

#### Station Domestic Cleaner - Carlton

Nottingham, NG4 3AY

Salary:

£24169.00

Type:

Permanent

Employer:

East Midlands Ambulance Service NHS Trust

Apply now on NHS Jobs for Station Domestic Cleaner - Carlton job (opens in a new window) [67]

## Domestic Assistants (Night Duty)

Manchester, M20 4BX

Salary:

£24465.00

Type:

Permanent

Employer:

The Christie NHS FT

Apply now on NHS Jobs for Domestic Assistants (Night Duty) job (opens in a new window) [68]

### Facilities Manager

Sheffield, S36 6BR

Salary:

£27105.00

Type:

Permanent

Employer:

Penistone Group Practice

Apply now on NHS Jobs for Facilities Manager job (opens in a new window) [69]

## Estates & Facilities Management Operations Lead (Fixed Term Role)

London, EC1V 2PD

Salary:

£70387.00 to £80465.00

Type:

Fixed-Term

Employer:

Moorfields Eye Hospital NHS Foundation Trust

Apply now on NHS Jobs for Estates & Facilities Management Operations Lead (Fixed Term Role) job (opens in a new window) [70]

## Deputy Team Manager/Team Lead

Stevenage, SG1 3LJ

Salary:

£47810.00 to £54710.00

Type:

Permanent

#### Employer:

Hertfordshire Partnership University NHS Foundation Trust Apply now on NHS Jobs for Deputy Team Manager/Team Lead job (opens in a new window) [71]

## **Further information**

For further information about a career in facilities management, please contact

- British Institute of Facilities Management [72]
- o City and Guilds [73]
- Institute of Leadership and Management [74]
- Pearson qualifications [75] (including Edexcel and BTEC qualifications)

## Other roles that may interest you

- Estates manager [76]
- Hotel services management [77]
- Human resources (HR) manager [78]
- Project management and procurement [79]

Source URL:https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/operationalmanagement/facilities-management?field\_field\_role=538&page=15

#### Links

[1] https://www.healthcareers.nhs.uk/explore-roles/domestic-services/housekeeper [2] https://www.healthcareers.nhs.uk/explore-roles/domestic-services/catering-manager[3]

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