

# Facilities management

Facilities managers ensure that the services that patients need during their stay in hospital are available, such as meals, linen and a clean environment.

## Working life

As an NHS facilities manager, you're typically responsible for a broad range of services including:

- catering
- cleaning
- building maintenance
- environmental services
- security
- reception.



## Roles in facilities management

Roles in facilities management are varied and available at different levels. Here are some examples:

As a facilities manager in healthcare, you're typically responsible for catering, cleaning, building maintenance, environmental services and security

- [Domestic services manager](#)
- [Domestic supervisor](#)
- [Senior facilities manager](#)

### Domestic services manager

As a domestic services manager, you'd be responsible for planning and organising the work of those carrying out cleaning and other housekeeping tasks. Domestic supervisors (below)

would usually report into you.

### **Domestic supervisor**

In this role you'd be expected to:

- supervise housekeepers <sup>[1]</sup>
- ensure all areas are cleaned to the required standards adhering to the National Specification for Cleanliness
- manage all the domestic and environmental services at the site
- monitor and record cleaning standards and monitoring scores
- manage the facilities management functions at site to ensure all tasks are completed to the required frequencies

### **Senior facilities manager**

In this example, based in a trust providing mental health and learning disabilities services, you'd be responsible for a number of areas including all aspects of:

- car park management
- catering
- laundry management
- cleaning management
- security management
- portering and logistics management
- post
- waste management
- the helpdesk and switchboard
- service moves and relocations from conception to implementation and review
- furniture and equipment management

## **Who would I work with?**

As a facilities manager, you could be working with catering managers <sup>[2]</sup>, hotel services managers <sup>[3]</sup>, estates managers, <sup>[4]</sup> senior housekeepers <sup>[1]</sup>, linen services staff <sup>[5]</sup> and finance managers <sup>[6]</sup>.

## **Want to learn more?**

- Find out more about the entry requirements, skills and interests required to enter a career in facilities management <sup>[7]</sup>
- Find out more about the training you'll receive for a career in facilities management <sup>[8]</sup>

- **Pay and conditions**

Most jobs in the NHS are covered by the Agenda for Change (AfC) pay scales <sup>[9]</sup> This pay system covers all staff except doctors, dentists and the most senior managers.

Your career in facilities management within the would typically start at Agenda for Change <sup>[10]</sup> Band 6 or 7, with some positions at Band 5, and the most senior roles rising to Band 9 for example, as a professional manager for a clinical or technical service.

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern.

Terms and conditions of service can vary for employers outside the NHS.

## • **Where the role can lead**

With further training and/or experience, you may be able to develop your career further and apply for more senior managerial roles – typically within operational management.

Progression for those with ability is typically via operational management in a large healthcare organisation. Relocation for promotion is common.

More diverse routes are now opening up, for example, jointly-funded posts between health and social services.

## • **Job market and vacancies**

When you're looking for managerial jobs or apprenticeship vacancies, there are a number of sources you can use but most NHS vacancies can be found on the NHS Jobs website <sup>[11]</sup>

Just some of the current vacancies are below.

## **Find a vacancy**

**Enter your location or postcode**

**Show results within**

**Search**

- **Decontamination & Domestic Services Manager**

Darlington, DL3 6HX  
Durham, DH1 5TW

Salary:

£60084.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

[Apply now on NHS Jobs for Decontamination & Domestic Services Manager job \(opens in a new window\)](#) <sup>[12]</sup>

- **Domestic Supervisor**

Preston, PR2 9HT

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Lancashire Teaching Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[13]</sup>

- **Domestic Supervisor**

Gwynedd, Isle of Anglesey, Conwy, LL49 9AQ

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Supervisor job \(opens in a new window\)](#) <sup>[14]</sup>

- **Facilities Assistant (Domestic)**

Stockport, SK2 7JE

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

[Apply now on NHS Jobs for Facilities Assistant \(Domestic\) job \(opens in a new window\)](#)

[window\)](#) <sup>[15]</sup>

- **Facilities Assistant (Domestic)**

Oldham, OL1 2JH

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

[Apply now on NHS Jobs for Facilities Assistant \(Domestic\) job \(opens in a new window\)](#) <sup>[16]</sup>

- **Facilities Assistant (Domestic)**

Bury, BL9 7TD

Salary:

£23615.00

Type:

Permanent

Employer:

Pennine Care NHS FT

[Apply now on NHS Jobs for Facilities Assistant \(Domestic\) job \(opens in a new window\)](#) <sup>[17]</sup>

- **Facilities Assistant - Domestic**

West Didsbury, Manchester, M20 2LR

Salary:

£24169.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

[Apply now on NHS Jobs for Facilities Assistant - Domestic job \(opens in a new window\)](#) <sup>[18]</sup>

- **Domestic Services Assistant**

Sheffield, S1 2PJ

Salary:

£24169.00

Type:

Permanent

Employer:

Sheffield Teaching Hospitals NHS Foundation Trust  
[Apply now on NHS Jobs for Domestic Services Assistant job \(opens in a new window\)](#) <sup>[19]</sup>

- **Domestic Services Assistant**

Darlington, DL3 6HX

Salary:

£23874.00

Type:

Permanent

Employer:

CDD Services (Synchronicity Care Ltd)

[Apply now on NHS Jobs for Domestic Services Assistant job \(opens in a new window\)](#) <sup>[20]</sup>

- **Facilities Assistant (Domestic Relief)**

Rochdale, OL12 9RD

Salary:

£24169.00

Type:

Permanent

Employer:

Pennine Care NHS FT

[Apply now on NHS Jobs for Facilities Assistant \(Domestic Relief\) job \(opens in a new window\)](#) <sup>[21]</sup>

- **Patient Services Assistant Domestic**

Chesterfield, S44 5BL

Salary:

£23875.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Patient Services Assistant Domestic job \(opens in a new window\)](#) <sup>[22]</sup>

- **Patient Services Assistant Domestic**

Chesterfield, S44 5BL

Salary:

£23875.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Patient Services Assistant Domestic job \(opens in a new window\)](#) <sup>[23]</sup>

- **Patient Services Assistant Domestic**

Chesterfield, S44 5BL

Salary:

£23875.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Patient Services Assistant Domestic job \(opens in a new window\)](#) <sup>[24]</sup>

- **Domestic Patient Services Assistant**

Chesterfield, S44 5BL

Salary:

£23875.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Patient Services Assistant job \(opens in a new window\)](#) <sup>[25]</sup>

- **Patient Services Assistant Domestic**

Chesterfield, S44 5BL

Salary:

£23875.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Patient Services Assistant Domestic job \(opens in a new window\)](#) <sup>[26]</sup>

- **Domestic / Catering Team Leader**

Rushden, NN10 9YP

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

[Apply now on NHS Jobs for Domestic / Catering Team Leader job \(opens in a new window\)](#) <sup>[27]</sup>

- **Soft Facilities Domestic Assistant - Community Clinics**

Hereford, HR1 2AZ

Salary:

£24169.00

Type:

Permanent

Employer:

Wye Valley NHS Trust

[Apply now on NHS Jobs for Soft Facilities Domestic Assistant - Community Clinics job \(opens in a new window\)](#) <sup>[28]</sup>

- **Domestic**

Little Hulton, M28 0FE

Salary:

£24169.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

[Apply now on NHS Jobs for Domestic job \(opens in a new window\)](#) <sup>[29]</sup>

- **Domestic**

Harlow, CM20 1QX

Salary:

£24169.00

Type:

Permanent

Employer:

The Princess Alexandra Hospital NHS Trust

[Apply now on NHS Jobs for Domestic job \(opens in a new window\)](#) <sup>[30]</sup>

- **Domestic**

Bolton, BL4 0JR

Salary:



£24169.00

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

[Apply now on NHS Jobs for Domestic job \(opens in a new window\)](#) <sup>[31]</sup>

- **Domestic Assistant**

South Shields, NE34 0PL

Salary:

£25779.00

Type:

Permanent

Employer:

City Hospitals Independent Commercial Enterprises Ltd (CHOICE)

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[32]</sup>

- **Domestic Assistant**

Hartlepool, TS26 9PW

Salary:

£12.60

Type:

Permanent

Employer:

Cygnnet Health Care

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[33]</sup>

- **Domestic Assistant**

Winchester, SO22 5DG

Salary:

£24169.00

Type:

Permanent

Employer:

Hampshire Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[34]</sup>

- **Domestic Assistant**

Wrexham, LL13 7TD

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[35]</sup>

- **Domestic Assistant**

West Denton, NE5 5AY

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[36]</sup>

- **Domestic Assistant**

Acresford, DE12 8AP

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[37]</sup>

- **Domestic Assistant**

Hardwick, TS19 8FR

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[38]</sup>

- **Domestic Assistant**

Cowgate, NE5 3AB

Salary:

£12.60

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[39]</sup>

- **Domestic Assistant**

Chichester, PO19 6SE

Salary:

£24169.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[40]</sup>

- **Domestic Assistant**

Acresford, DE12 8AP

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[41]</sup>

- **Domestic Assistant**

Runcorn, WA7 2DA

Salary:

£24169.00

Type:

Permanent

Employer:

Warrington and Halton Teaching Hospitals NHSFT

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[42]</sup>

- **Domestic Assistant**

Birmingham, B13 8JL

Salary:

£16214.58 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[43]</sup>

- **Domestic Assistant**

Chichester, PO19 6SE

Salary:

£24169.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[40]</sup>

- **Domestic Assistant**

Corby, NN17 2UN

Salary:

£24169.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[44]</sup>

- **Domestic Assistant**

Westerhope, NE5 5HQ

Salary:

£12.60

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[45]</sup>

- **Domestic Assistant**

Pwllheli, LL53 6TT

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[46]</sup>

- **Domestic Assistant**

Beacon Lough, NE9 6RL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[47]</sup>

- **Domestic Assistant**

Wakefield, WF1 4DG

Salary:

£24465.00

Type:

Permanent

Employer:

The Mid Yorkshire Teaching NHS Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[48]</sup>

- **Domestic Assistant**

Stockport, SK2 7JE

Salary:

£24169.00

Type:

Permanent

Employer:

Stockport NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[49]</sup>

- **Domestic Assistant**

Edgbaston, Birmingham, B15 2SY

Salary:

£8107.29 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[50]</sup>

- **Domestic Assistant**

Edgbaston, Birmingham, B15 2SY

Salary:

£8107.29 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[50]</sup>

- **Domestic Assistant**

Bangor, LL57 2PW

Salary:

£23970.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[51]</sup>

- **Domestic Housekeeper**

Bury, BL9 7TD

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Housekeeper job \(opens in a new window\)](#)

<sup>[52]</sup>

- **Domestic/STA**

Frodsham, WA6 6RX

Salary:

£23615.00

Type:

Permanent

Employer:

Cheshire and Wirral Partnership NHS Foundation Trust

[Apply now on NHS Jobs for Domestic/STA job \(opens in a new window\)](#) <sup>[53]</sup>

- **Domestic Assistant**

Royal Quays, NE29 6XP

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[54]</sup>

- **Domestic Assistant**

Jesmond, NE2 1TL

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[55]</sup>

- **Domestic Assistant**

Oldham, OL1 2JH

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[56]</sup>

- **Domestic Assistant**

Stockport, SK2 7JE

Salary:

£24169.00

Type:

Permanent

Employer:

Stockport NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[57]</sup>

- **Domestic Assistant**

Hexham, NE46 1AQ

Salary:

Negotiable

Type:

Permanent

Employer:

NTW Solutions Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[58]</sup>

- **Domestic Assistant**

Birmingham, B45 9PL

Salary:

£7782.99 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[59]</sup>

- **Domestic Assistant**

Northallerton, DL6 1JG

Salary:

£24169.00

Type:

Permanent

Employer:

South Tees Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[60]</sup>

- **Domestic Assistant**

317 01 Freeman Hospital, NE7 7DN

Salary:

£24169.00

Type:

Permanent

Employer:

The Newcastle upon Tyne Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[61]</sup>



- **Domestic Assistant**

Bury, BL9 7TD

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[62]</sup>

- **Domestic Assistant**

West Bromwich, B70 7AW

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

NHS Property Services Ltd

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[63]</sup>

- **Domestic Assistant**

Deckham, NE8 3SA

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[64]</sup>

- **Domestic Assistant**

Kettering, NN15 7PW

Salary:

£24169.00

Type:

Permanent

Employer:

Northamptonshire Healthcare Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[65]</sup>

- **Domestic Assistant**

Hardwick, TS19 8FR

Salary:

£12.26

Type:

Permanent

Employer:

Akari Care Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[66]</sup>

- **Domestic Assistant**

Edgbaston, Birmingham, B15 2SY

Salary:

£6485.83 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[67]</sup>

- **Domestic Assistant**

Bury, BL9 7TD

Salary:

£24169.00

Type:

Permanent

Employer:

Northern Care Alliance NHS Foundation Trust

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[68]</sup>

- **Domestic Assistant**

Birmingham, B13 8JL

Salary:

£18160.33 to £24321.87

Type:

Permanent

Employer:

Summerhill Services Limited

[Apply now on NHS Jobs for Domestic Assistant job \(opens in a new window\)](#) <sup>[69]</sup>

## • Further information

For further information about a career in facilities management, please contact

- [British Institute of Facilities Management](#) [70]
- [City and Guilds](#) [71]
- [Institute of Leadership and Management](#) [72]
- [Pearson qualifications](#) [73] (including Edexcel and BTEC qualifications)

## Other roles that may interest you

- [Estates manager](#) [74]
- [Hotel services management](#) [75]
- [Human resources \(HR\) manager](#) [76]
- [Project management and procurement](#) [77]

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### Links

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