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Secretary/typist

Typists and secretaries provide clear and concise documents and records helpling our frontline healthcare professionals and other staff to support and care for NHS patients.

Working life

As a typist, you'll use word processing systems to create a range of documents. These may be reports, letters, case notes, etc. If you work as an audio typist, you'll listen to dictated information dictated and type what you hear, turning it into a well-presented document potentiall in a variety of formats.

typist in the nhs

As a secretary, you'll usually work for a particular senior member of staff or group of staff. Or you may support the work of a particular department. As well as typing, including audio typing, you may:

Secretaries often work for a particular senior member of staff.

- arrange meetings
- take minutes of meetings
- manage diaries
- · deal with enquiries by phone and email
- order stationery
- keep a filing system
- create and update spreadsheets and databases

Secretaries and typists work across the NHS, in clinical and non-clinical areas such as:

- hospital departments and clinics of all types
- GP surgeries and health centres
- the headquarters of an NHS trust

As a secretary or typist, working on a ward or in a clinic or health centre, you'll have a lot of contact with patients and their relatives and carers. You will also have contact with healthcare professionals including <u>nurses</u> [1] and doctors, including <u>GPs</u> [2] or <u>surgeons</u> [3], for example.

Other secretaries/typists may have little or no contact with patients, for example, those in headquarters. They work closely with admin staff and other members of the wider healthcare team.

Entry requirements, skills and interests

There are no set entry requirements for a secretary/typist. However, employers expect excellent keyboard skills. They are likely to ask for qualifications in typing or word processing. Employers also expect a good standard of literacy, numeracy and IT skills. They may ask for GCSEs or equivalent qualifications. You may be able to enter an <u>apprenticeship</u> [4] through an administrative role and through further training and qualifications, progress to more senior secretarial or typing role.

Personal characteristics

As a secretary/typist, you'll need to:

- · work accurately and methodically
- · meet deadlines
- use medical terminology
- pay attention to detail
- · work in a team but use their own initiative
- work with all types of people
- be helpful and reassuring if dealing with patients and their families

Skills required

- · excellent keyboard skills
- IT skills
- good spelling and grammar
- · organisational skills

Training and development

You will get the training you need to do the job. This includes an introduction to the department, how to use the IT and phone equipment and the procedures to follow. You may also have training in customer care.

You may be offered the chance to take vocational qualifications such as those from:

- the <u>Association of Medical Secretaries</u>, <u>Practice Managers</u>, <u>Administrators and</u> Receptionists [5] (AMSPAR)
- the British Society of Medical Secretaries and Administrators [6] (BSMSA)

Some secretaries/typists become members of AMSPAR or BSMSA. Both AMSPAR and BSMSA offer training, online forums and newsletters so staff can network with others doing the same type of work.

Pay and conditions

Administrative staff in the NHS are paid on the <u>Agenda for Change</u> [7] (AfC [8]) pay system. As a new entrant, working as a secretary/typist you would typically start on band 2 and could progress, with further training and qualifications to posts at bands 3 or 4, for example as a <u>medical secretary</u> [9]. Secretaries/typists work standard hours of around 37.5 a week. In some jobs, this could involve early starts, evenings and weekends. Terms and conditions for staff working outside the NHS will vary

Where the role can lead

With experience, you could become a team leader, coordinating the work of a team of secretaries/typists. With further experience, you could become a manager, responsible for the staff in a department.

Some secretaries/typists move into specialist roles such as <u>medical secretary or PA [9]</u>. Others may move into areas such as <u>finance</u>, [10] or <u>health records</u> [11].

You may also have the opportunity to move into <u>informatics</u> [12], specialising in electronic data, or into IT.

Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the NHS values apply in your everyday work. Find out more about NHS values. [13]

Most NHS trusts advertise their vacancies on NHS Jobs [14]. Some of the current vacancies are below.

Find a vacancy

Search

Enter your location or postcode				
Show re	sults with	nin		
Show re	sults with	nin		

Audio Typist

Sheffield, S10 2SJ

Salary:

£24169.00

Type:

Permanent

Employer:

Sheffield Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Audio Typist job (opens in a new window) [15]

Clinical Typist

Chesterfield, S44 5BL

Salary:

£24169.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

Apply now on NHS Jobs for Clinical Typist job (opens in a new window) [16]

PACCT Audio Typist

Newport, NP20 2UB

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for PACCT Audio Typist job (opens in a new window) [17]

Typist- Head & Neck Specialties

Taunton, TA1 5DA

Salary:

£24169.00 to £24169.00

Type:

Permanent

Employer:

Somerset NHS Foundation Trust

Apply now on NHS Jobs for Typist- Head & Neck Specialties job (opens in a new window) [18]

Sleaford, NG34 7HD

Salary:

Negotiable

Type:

Permanent

Employer:

Sleaford Medical Group

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [19]

Senior Secretary

Yeovil, BA20 2BN

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Somerset NHS Foundation Trust

Apply now on NHS Jobs for Senior Secretary job (opens in a new window) [20]

Medical Secretary

Salisbury, SP4 6AT

Salary:

£23875.00 to £23875.00

Type:

Permanent

Employer:

HCRG Care Group

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [21]

Medical Secretary

Bodelwyddan, LL18 5UJ

Salary:

£24433.00 to £26060.00

Type:

Fixed-Term

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [22]

Team Secretary

Warwick, CV34 5BW

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

South Warwickshire University NHS Foundation Trust

Apply now on NHS Jobs for Team Secretary job (opens in a new window) [23]

Administrator/secretary

Rochdale, OL11 5AQ

Salary:

Negotiable

Type:

Permanent

Employer:

Edenfield Road Surgery

Apply now on NHS Jobs for Administrator/secretary job (opens in a new window)

[24]

Medical secretary

Merseyside, PR8 6PG

Salary:

£12.48

Type:

Permanent

Employer:

Cumberland House Surgery

Apply now on NHS Jobs for Medical secretary job (opens in a new window) [25]

Team Secretary

Welwyn Garden City Herts, AL8 6HG

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Hertfordshire Partnership University NHS Foundation Trust

Apply now on NHS Jobs for Team Secretary job (opens in a new window) [26]

Liverpool, L9 7LJ

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

The Walton Centre NHS Foundation Trust

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [27]

Medical Secretary

Victoria Road, Macclesfield, SK10 3BL

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

East Cheshire NHS Trust

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [28]

Support Secretary

Plymouth, PL68DH

Salary:

£24169.00

Type:

Permanent

Employer:

University Hospitals Plymouth NHS Trust

Apply now on NHS Jobs for Support Secretary job (opens in a new window) [29]

Medical Secretary

Bodelwyddan, LL18 5UJ

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [30]

Aldridge Walsall, WS9 8AJ

Salary:

Negotiable

Type:

Permanent

Employer:

Northgate Practice

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [31]

Medical Secretary

Hornsea, HU18 1LP

Salary:

Negotiable

Type:

Permanent

Employer:

Eastgate Medical Group

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [32]

Senior Secretary

Warwick, CV34 5BW

Salary:

£27485.00 to £30162.00

Type:

Permanent

Employer:

South Warwickshire University NHS Foundation Trust

Apply now on NHS Jobs for Senior Secretary job (opens in a new window) [33]

Secretary/Administrator

St. Helens, WA10 1HJ

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Mersey and West Lancashire Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Secretary/Administrator job (opens in a new window)

[34]

Support Secretary

Sheffield, S10 2TH

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Sheffield Children's NHS Foundation Trust

Apply now on NHS Jobs for Support Secretary job (opens in a new window) [35]

Medical Secretary

Barnstaple, EX31 4JB

Salary:

£24937.00 to £26598.00

Type:

Fixed-Term

Employer:

Royal Devon University Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [36]

Medical Secretary

Middlesbrough, TS1 3RY Middlesbrough, TS13RY

Salary:

Negotiable

Type:

Permanent

Employer:

Borough Road & Nunthorpe Medical Group

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [37]

Medical Secretary

Stoke on Trent, ST4 6QG

Salary:

£24625.00 to £25674.00

Type:

Fixed-Term

Employer:

University Hospital of North Midlands NHS Trust

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [38]

Stockton on Tees, TS19 8PE

Salary:

£26530.00 to £29114.00

Type:

Fixed-Term

Employer:

North Tees & Hartlepool NHS Foundation Trust

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [39]

Medical Secretary

Norwich, NR7 9QL

Salary:

Negotiable

Type:

Permanent

Employer:

Thorpewood Medical Group

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [40]

Administrator / Secretary

Basingstoke, RG21 4AP Southampton, SO40 2RZ Fareham, PO16 7JL

Salary:

£24937.00 to £26598.00

Type:

Fixed-Term

Employer:

Hampshire and Isle of Wight Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Administrator / Secretary job (opens in a new window)

[41]

Medical Secretary

Halesworth, IP19 8SG

Salary:

Negotiable

Type:

Permanent

Employer:

Cutlers Hill Surgery

London, SE3 7HB

Salary:

£13.21

Type:

Permanent

Employer:

Blackheath Standard PMS

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [43]

Colposcopy Secretary

Bangor, LL57 2PW

Salary:

£26928.00 to £29551.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Colposcopy Secretary job (opens in a new window) [44]

Medical Secretary

Bodelwyddan, LL18 5UJ

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [45]

Medical Secretary

Truro, TR2 4JZ

Salary:

£12.00 to £12.25

Type:

Permanent

Employer:

Probus Surgery

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [46]

Bangor, LL57 2PW

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [47]

Medical Secretary

Halifax, HX2 0QL

Salary:

Negotiable

Type:

Permanent

Employer:

Plane Trees Group Practice

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [48]

Colposcopy Secretary

Bodelwyddan, LL18 5UJ

Salary:

£26928.00 to £29551.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Colposcopy Secretary job (opens in a new window) [49]

Medical Secretary

Charlwood, RH6 0BN

Salary:

£25058.00

Type:

Permanent

Employer:

Elysium Healthcare

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [50]

Didcot, OX11 7GD

Salary:

Negotiable

Type:

Permanent

Employer:

Oak Tree Health Centre

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [51]

Medical Secretary

Crowborough, TN6 1XP

Salary:

£20809.50 to £27185.00

Type:

Permanent

Employer:

Horder Healthcare

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [52]

Medical Secretary

Darlington, DL3 6HX

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

County Durham & Darlington NHS Foundation Trust

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [53]

Senior Secretary

Warwick, CV34 5BW

Salary:

£27485.00 to £30162.00

Type:

Permanent

Employer:

South Warwickshire University NHS Foundation Trust

Apply now on NHS Jobs for Senior Secretary job (opens in a new window) [54]

Team Secretary

Warwick, CV34 5BW

Salary:

£24625.00 to £26598.00

Type:

Permanent

Employer:

South Warwickshire University NHS Foundation Trust

Apply now on NHS Jobs for Team Secretary job (opens in a new window) [55]

Medical Secretary

Doncaster, DN6 0HZ

Mexborough, S64 9AE

Doncaster, DN12 4AB

Doncaster, DN12 3JW

Salary:

£13.00 to £13.50

Type:

Permanent

Employer:

AMP Group Practice

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [56]

Team Secretary

Hove, BN3 4AG

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Sussex Partnership NHS Foundation Trust

Apply now on NHS Jobs for Team Secretary job (opens in a new window) [57]

Medical Secretary

Huddersfield, HD1 3AL

Salary:

Negotiable

Type:

Permanent

Employer:

The University Health Centre

Brackley, NN13 6QZ

Salary:

£12.89

Type:

Fixed-Term

Employer:

Brackley Medical Centre

Apply now on NHS Jobs for Medical Secretary job (opens in a new window) [59]

Team Secretary

Leamington Spa, CV31 1JN

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Coventry and Warwickshire Partnership Trust

Apply now on NHS Jobs for Team Secretary job (opens in a new window) [60]

Team Secretary

Warwick, CV34 5BW

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

South Warwickshire University NHS Foundation Trust

Apply now on NHS Jobs for Team Secretary job (opens in a new window) [61]

Team Secretary

Warwick, CV34 5BW

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

South Warwickshire University NHS Foundation Trust

Apply now on NHS Jobs for Team Secretary job (opens in a new window) [62]

Medical Secretary (Bank)

Tetbury, GL8 8XB

Salary:

£12.59

Type:

Bank

Employer:

Tetbury Hospital

Apply now on NHS Jobs for Medical Secretary (Bank) job (opens in a new window)
[63]

Clinical Team Secretary

Newark, Nottinghamshire, NG24 3HG

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Nottinghamshire Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Clinical Team Secretary job (opens in a new window)

[64

Support Medical Secretary

Bebington, CH63 4JY

Salary:

£24625.00 to £25674.00

Type:

Fixed-Term

Employer:

Wirral University Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Support Medical Secretary job (opens in a new window) [65]

Medical Secretary - Ophthalmology

Harrogate, HG2 7SX

Salary:

£24625.00 to £25674.00

Type:

Fixed-Term

Employer:

Harrogate and District NHS Foundation Trust

Apply now on NHS Jobs for Medical Secretary - Ophthalmology job (opens in a new window) [66]

Medical Secretary - Cardiology

Bath, BA1 3NG

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Royal United Hospitals Bath NHS Foundation Trust

Apply now on NHS Jobs for Medical Secretary - Cardiology job (opens in a new window) [67]

Medical Secretary (XN03)

Leeds, LS7 4SA

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Leeds Teaching Hospitals

Apply now on NHS Jobs for Medical Secretary (XN03) job (opens in a new window)
[68]

Senior Medical Secretary

King's Lynn, PE30 4ET

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

The Queen Elizabeth Hospital King's Lynn NHSFT

Apply now on NHS Jobs for Senior Medical Secretary job (opens in a new window)

2510 - Medical Secretary

Barnsley, S75 2EP

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

Barnsley Hospital NHS Foundation Trust

Apply now on NHS Jobs for 2510 - Medical Secretary job (opens in a new window)

[70]

Personal Medical Secretary

Sunderland, SR4 7TP

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

South Tyneside and Sunderland NHS Foundation Trust

<u>Apply now on NHS Jobs for Personal Medical Secretary job (opens in a new</u>

<u>window)</u> [71]

Paediatric Relief Secretary

Bodelwyddan, LL18 5UJ

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Paediatric Relief Secretary job (opens in a new window) [72]

Support Secretary Neurology

Redditch, B98 7UB

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Worcestershire Acute Hospitals NHS Trust

Apply now on NHS Jobs for Support Secretary Neurology job (opens in a new window) [73]

Medical Secretary - Osteoporosis

Torquay, TQ2 7AA

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

Torbay and South Devon NHS Foundation Trust Apply now on NHS Jobs for Medical Secretary - Osteoporosis job (opens in a new window) [74]

Further information

- Association of Medical Secretaries, Practice Managers, Administrators and Receptionists 1751
- British Society of Medical Secretaries and Administrators [76]

Other roles that may interest you

https://beta.jobs.nhs.uk/candidate/jobadvert/C9216-25-0855 [30] https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-1730 [31]

- Medical secretary/personal assistant [77]
- Human resources staff [78]
- Finance staff [79]
- Administrative management [80]

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