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Donor carer

Our donor carers are the frontline of blood donation services. They are the first point of contact for our blood donors and care for them while they give blood.

Working life

NHS Blood and Transplant (NHSBT) collect just over 1.6 million donations of blood and blood products throughout England each year. The NHS relies on members of the public (donors) giving voluntary donations of blood and blood products. These are stored and given to patients when needed, for example, during surgery or after an accident.

As a donor carer, you'll enjoy plenty of variety including caring for donors through the blood donation process, driving NHSBT equipment vehicles, loading/unloading and assembling mobile donation equipment.

Donor carer with volunteer donating blood

You don't need a healthcare background or any qualifications as you'll be trained in a variety of roles to undertake the blood donation process, including:

- welcoming donors
- assessing if someone can safely give blood
- assisting with screening of donors by asking questions about their health
- performing venepuncture (using needles to take blood)
- · monitoring the donation whilst caring for the donor
- updating records and giving basic clinical advice and aftercare
- providing refreshments and overseeing donor recovery
- thanking donors and encouraging them to make an appointment to return

Naturally, you'll need to be comfortable with handling bags of donated blood.

Customer care is an important part of the job.

Customer care is an important part of the job. It's your passion for people and reassuring nature that's important and will encourage donors to return and bring family and friends along to donate.

Some donor carers work in the fixed donor centre sites. These are purpose built locations open most days of the week. Donor carers working at these sites are not required to drive NHSBT equipment vehicles. Some donor carers, however, work in mobile teams going out into the community to a different location each day.

Entry requirements

There are no set entry requirements or formal qualifications to becoming a donor carer. However, you will need a good grasp of literacy and numeracy. If the role is for a mobile team you will also need to possess a full UK driving licence, although you will be trained to drive larger NHSBT vehicles and if necessary support in obtaining the additional category to drive large vehicles on your licence.

Donor carers may enter through a health and social care (care pathway) apprenticeship at level 2 or 3. Apprenticeships whilst undertaking this role are available.

NHSBT provide comprehensive training to undertake the donor carer role, so you don't need a background in healthcare for this role.

Skills and personal characteristics needed

As a donor carer, you'll need to interact with lots of people, so you will need to be friendly and confident with good customer care skills. You will also need the ability to work within a team and have excellent communication skills.

You'll need to carefully follow the written procedures required to collect blood safely, so an eye for detail is key. Confidence working with computers and other digital devices is also important. You will also need to be physically fit to be able to carry and set up the donation equipment.

Training and development

You will be given training in the role of donor carer so that you can perform the role with confidence. You will obtain nationally recognised certification for the skills you learn while you are with NHSBT.

Pay and conditions

Donor carers work standard hours of around 37.5 a week. Some may work evenings and weekends. You'll move around between locations to collect blood, as part of a team. In the NHS, you'll typically be on Agenda for Change (AfC) [1] band 3.

• Where the role can lead

With experience, you could become a donor care supervisor, overseeing the work of donor carers, organising rotas, etc. You could then become a manager, responsible for donor sessions and staff across an area.

You may be able to move into other wider health care roles such as $\underline{\text{clerk}}_{[2]}$, $\underline{\text{health}}_{[2]}$,

• Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the NHS values apply in your everyday work. Find out more about NHS values [7].

Most NHS organisations advertise their vacancies on <u>NHS Jobs</u> [8]. You can find some of the current vacancies below.

Find a vacancy

Enter your location or postcode

Show results within

Search

• Donor Carer-Blood Donation

Oxford, OX3 9BQ

Salary: £24937.00 to £26598.00 Type: Permanent Employer: NHS Blood and Transplant <u>Apply now on NHS Jobs for Donor Carer-Blood Donation job (opens in a new</u> window)_

• Live Donor Medical Secretary

Cardiff, CF14 4XW

Salary: £26928.00 to £29551.00 Type: Fixed-Term Employer: Cardiff and Vale University Health Board Apply now on NHS Jobs for Live Donor Medical Secretary job (opens in a new window) [10]

• Trained Carer

Birmingham, B4 6NH

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Birmingham Women's and Children's NHS Foundation Trust Apply now on NHS Jobs for Trained Carer job (opens in a new window) [11]

• Night Senior Carer

Grovesend, SA4 4JW Salary: £15.39 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [12]

• Night Senior Carer

Nottingham, NG6 8GH Salary: £14.00 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [13]

• Night Senior Carer

Herne Bay, CT6 5DN

Salary:

£15.50 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [14]

• Night Senior Carer

Chichester, PO19 1SG Salary: £14.90 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [15]

• Night Senior Carer

Fareham, PO15 5NT Salary: £14.89 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [16]

• Night Senior Carer

Rochester, ME1 2BQ Salary: £13.08 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [17]

• Night Senior Carer

Much Wenlock, TF13 6AT Salary: £13.32 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [18]

• Night Senior Carer

Kettering, NN15 7JZ Salary: £13.90 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [19]

• Night Senior Carer

Walton-on-Thames, KT12 4DD

Salary:

£17.39

Type:

Permanent

Employer:

Barchester Healthcare Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [20]

• Night Senior Carer

Falmouth, TR11 2EW
Salary:
£15.95
Type:
Permanent
Employer:
Barchester Healthcare
Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [21]

• Manchester Children's Domiciliary Carer

Bolton, BL3 2NZ Salary: £12.00 Type: Bank Employer: Lagan's Foundation Apply now on NHS Jobs for Manchester Children's Domiciliary Carer job (opens in a new window) [22]

• Carer Experience Lead - FTC

Coventry, CV6 6NY

Salary:

£38682.00 to £46580.00 Type: Fixed-Term Employer: Coventry and Warwickshire Partnership Trust Apply now on NHS Jobs for Carer Experience Lead - FTC job (opens in a new window) [23]

• Continuity of Carer Advocate

Orpington, Kent, BR6 8ND

Salary:

£31081.00 to £33665.00

Type:

Fixed-Term

Employer:

King's College Hospital NHS Foundation Trust Apply now on NHS Jobs for Continuity of Carer Advocate job (opens in a new window) [24]

• Liverpool Children's Domiciliary Carer

Bolton, BL3 2NZ Salary: £12.21 Type: Bank Employer: Lagan's Foundation Apply now on NHS Jobs for Liverpool Children's Domiciliary Carer job (opens in a new window) [25]

• Senior Carer - Residential Care Home

Malvern, WR14 3PT Salary: £15.31 Type: Permanent Employer: Barchester Healthcare <u>Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a</u> <u>new window)</u> [26]

• Children's Community Carer - NE Surrey

Chertsey, KT16 8LA

Salary: £24486.00 to £26155.50 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Children's Community Carer - NE Surrey job (opens in a new window) [27]

• Children's Community Carer -Open Day!

Chertsey, KT16 8LA Salary: £23100.00 to £24675.00 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Children's Community Carer -Open Day! job (opens in a new window) [28]

• Mental Health Carers Support Worker

Bridgwater, TA6 5AT Salary: £24937.00 to £26598.00 Type: Permanent Employer: Somerset NHS Foundation Trust Apply now on NHS Jobs for Mental Health Carers Support Worker job (opens in a new window) [29]

• Senior Carer - Residential Care Home

Guildford, GU4 8HN

Salary:

£15.77 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a new window) [30]

• Senior Carer - Residential Care Home

Woking, GU23 7DJ

Salary:

£15.00

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a new window) [31]

• Children's Community Carer - NW Surrey

Woking, GU21 5SB Salary: £24486.00 to £26155.50 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Children's Community Carer - NW Surrey job (opens in a new window) [32]

• Senior Carer - Residential Care Home

Herne Bay, CT6 5DN Salary: £14.99 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a new window) [33]

• Children's Community Carer - SE Surrey

Redhill, RH1 5GG

Salary: £24486.00 to £26155.50 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Children's Community Carer - SE Surrey job (opens in a new window) [34]

• Senior Carer - Residential Care Home

Wilton, SP2 0FX Salary: £15.80 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a new window) [35]

• Senior Carer - Residential Care Home

Melbourn, SG8 6FY Salary: £14.99 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a new window) [36]

• Children's Community Carer - SW Surrey

Guildford, GU3 1LR Salary: £24486.00 to £26155.50 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Children's Community Carer - SW Surrey job (opens in a new window) [37]

• Senior Carer - Residential Care Home

Walton-on-Thames, KT12 4DD Salary: £16.39 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a new window) [38]

• Senior Carer - Residential Care Home - Bank

Horndean, PO8 0AJ Salary: £17.93 Type: Bank Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [39]

Senior Children's Community Carer - NW Surrey

Woking, GU21 5SB
Salary:
£26712.00 to £29494.50
Туре:
Permanent
Employer:
HCRG Care Group
Apply now on NHS Jobs for Senior Children's Community Carer - NW Surrey job
(opens in a new window) [40]

Bank Children's Community Carer - NW Surrey

Woking, GU21 5SB Salary: £13.17 to £13.17 Type: Bank Employer: HCRG Care Group <u>Apply now on NHS Jobs for Bank Children's Community Carer - NW Surrey job</u> (opens in a new window) [41]

• Bank Children's Community Carer - SE Surrey

Redhill, RH1 5GG Salary: £13.17 to £13.17 Type: Bank Employer: HCRG Care Group Apply now on NHS Jobs for Bank Children's Community Carer - SE Surrey job (opens in a new window) [42]

Senior Night Carer - Residential Care Home

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Guildford, GU4 8HN
Salary:
£15.50
Type:
Permanent
Employer:
Barchester Healthcare
Apply now on NHS Jobs for Senior Night Carer - Residential Care Home job
(opens in a new window) [43]
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• Senior Children's Community Carer - SE Surrey

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Redhill, RH1 5GG
Salary:
	£26712.00 to £29494.50
Type:
	Permanent
Employer:
	HCRG Care Group
Apply now on NHS Jobs for Senior Children's Community Carer - SE Surrey job
(opens in a new window) [44]
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Continuity Of Carer Midwife - Band 6

Sleaford, NG34 7TW

Salary: £37338.00 to £44962.00 Type: Permanent Employer:

United Lincolnshire Hospitals NHS Trust Apply now on NHS Jobs for Continuity Of Carer Midwife - Band 6 job (opens in a <u>new window)</u> [45]

• Senior Carer - Residential Care Home - Bank

Huntingdon, PE29 7AF Salary: £16.73 Type: Bank Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [46]

• Senior Carer - Residential Care Home - Bank

Church Stretton, SY6 7AA

Salary:

£16.87

Type:

Bank

Employer:

Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job

(opens in a new window) [47]

• Senior Children's Community Carer - SW Surrey

Guildford, GU3 1LR Salary: £26712.00 to £29494.50 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Senior Children's Community Carer - SW Surrey job (opens in a new window) [48]

• Bank Children's Community Carer - NE Surrey

Chertsey, KT16 8LA

Salary: £13.17 to £13.17 Type: Bank Employer: HCRG Care Group Apply now on NHS Jobs for Bank Children's Community Carer - NE Surrey job (opens in a new window) [49]

• Senior Carer - Residential Care Home - Bank

Church Stretton, SY6 7AA Salary: £16.87 Type: Bank Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [47]

• NEPTS - Patient Carer, Higher Level Assistant

Lincolnshire, LN6 3QX Salary: £24625.00 to £25674.00 Type: Permanent Employer: East Midlands Ambulance Service NHS Trust Apply now on NHS Jobs for NEPTS - Patient Carer, Higher Level Assistant job (opens in a new window) [50]

Senior Carer - Residential Care Home - Bank

Fareham, PO15 5FF Salary: £15.89 Type: Bank Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [51]

• Senior Night Carer - Residential Care Home

Hopton on Sea, NR31 9AH

Salary: £14.27 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Night Carer - Residential Care Home job (opens in a new window) [52]

• Senior Carer - Residential Care Home - Bank

Fareham, PO15 5NT Salary: £16.55 Type: Bank Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [53]

• Senior Carer - Residential Care Home - Bank

Melbourn, SG8 6FY Salary: £16.80 Type: Bank Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [54]

• Senior Carer - Residential Care Home - Bank

Norwich, NR13 6PD
Salary:
£13.70
Туре:
Bank
Employer:
Barchester Healthcare
Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job
(opens in a new window) [55]

• Senior Night Carer - Residential Care Home

Norwich, NR9 3AP

Salary: £13.19 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Senior Night Carer - Residential Care Home job (opens in a new window) [56]

• Senior Children's Community Carer - NE Surrey

Chertsey, KT16 8LA Salary: £26712.00 to £29494.50 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Senior Children's Community Carer - NE Surrey job (opens in a new window) [57]

• Senior Carer - Residential Care Home - Bank

• Bank Senior Children\'s Community Carer - NW Surrey

Woking, GU21 5SB
Salary:
£14.93 to £14.93
Туре:
Bank
Employer:
HCRG Care Group
Apply now on NHS Jobs for Bank Senior Children\'s Community Carer - NW Surrey
job (opens in a new window) [59]

Bank Senior Children\'s Community Carer - SW Surrey

Guildford, GU3 1LR Salary: £14.93 to £14.93 Type: Bank Employer: HCRG Care Group Apply now on NHS Jobs for Bank Senior Children\'s Community Carer - SW Surrey job (opens in a new window) [60]

Bank Senior Children\'s Community Carer - NE Surrey

Chertsey, KT16 8LA Salary: £14.93 to £14.93 Type: Bank Employer: HCRG Care Group Apply now on NHS Jobs for Bank Senior Children\'s Community Carer - NE Surrey job (opens in a new window) [61]

• Carer STR Worker - Specialist Older Adults Mental Health Service

5
Salary:
£26530.00 to £29114.00
Туре:
Permanent
Employer:
Sussex Partnership NHS Foundation Trust
Apply now on NHS Jobs for Carer STR Worker - Specialist Older Adults Mental
Health Service job (opens in a new window) [62]

Further information

Brighton, BN2 3EW

• NHS Blood and Transplant [63]

Other roles that may interest you

• Phlebotomist [64]

• Haematology (doctor) [65]

- Haematology (healthcare scientist) [66]
- Blood sciences [67]

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Links

[1] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates [2] https://www.healthcareers.nhs.uk/explore-roles/administration/clerk [3] https://www.healthcareers.nhs.uk/explore-roles/administration/health-records-staff[4] https://www.healthcareers.nhs.uk/explore-roles/clinical-support-staff/healthcare-assistant[5] https://www.healthcareers.nhs.uk/explore-roles/clinical-support-staff/assistant-practitioner[6] https://www.healthcareers.nhs.uk/explore-roles/nursing [7] https://www.healthcareers.nhs.uk/about/working-health/nhs-constitution [8] http://www.jobs.nhs.uk [9] https://beta.jobs.nhs.uk/candidate/jobadvert/M0048-25-0406 [10] https://beta.jobs.nhs.uk/candidate/jobadvert/H9001-25-0591 [11] https://beta.jobs.nhs.uk/candidate/jobadvert/C9284-25-0422 [12] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6197 [13] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7540 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6544 [15] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5890 [16] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5979 [17] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7217 [18] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7080 [19] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7541 [20] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7549 [21] https://beta.iobs.nhs.uk/candidate/iobadvert/E0177-25-6966 [22] https://beta.jobs.nhs.uk/candidate/jobadvert/B0590-25-0022 [23] https://beta.jobs.nhs.uk/candidate/jobadvert/C9444-25-0372 [24] https://beta.jobs.nhs.uk/candidate/jobadvert/C9213-25-0724 [25] https://beta.jobs.nhs.uk/candidate/jobadvert/B0590-25-0024 [26] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6608 [27] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1237 [28] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1290 [29] https://beta.jobs.nhs.uk/candidate/jobadvert/C9184-25-1122 [30] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6116 [31] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7052 [32] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1245 [33] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6820 [34] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1243 [35] https://beta.iobs.nhs.uk/candidate/iobadvert/E0177-25-6007 [36] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6657 [37] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1246 [38] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7575 [39] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7037 [40] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1225 [41] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1231 [42] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1233 [43] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7204 [44] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1227 [45] https://beta.jobs.nhs.uk/candidate/jobadvert/C9357-25-0569 [46] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6425 [47] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7084 [48] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1226 [49] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1236 [50]

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