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Home > Explore roles > Wider healthcare team > Roles in the wider healthcare team > Clinical support staff > Donor carer

Donor carer

Our donor carers are the frontline of blood donation services. They are the first point of contact for our blood donors and care for them while they give blood.

Working life

NHS Blood and Transplant (NHSBT) collect just over 1.6 million donations of blood and blood products throughout England each year. The NHS relies on members of the public (donors) giving voluntary donations of blood and blood products. These are stored and given to patients when needed, for example, during surgery or after an accident.

As a donor carer, you'll enjoy plenty of variety including caring for donors through the blood donation process, driving NHSBT equipment vehicles, loading/unloading and assembling mobile donation equipment.

Donor carer with volunteer donating blood

You don't need a healthcare background or any qualifications as you'll be trained in a variety of roles to undertake the blood donation process, including:

- welcoming donors
- assessing if someone can safely give blood
- · assisting with screening of donors by asking questions about their health
- performing venepuncture (using needles to take blood)
- monitoring the donation whilst caring for the donor
- updating records and giving basic clinical advice and aftercare
- · providing refreshments and overseeing donor recovery
- thanking donors and encouraging them to make an appointment to return

Naturally, you'll need to be comfortable with handling bags of donated blood.

Customer care is an important part of the job.

Customer care is an important part of the job. It's your passion for people and reassuring nature that's important and will encourage donors to return and bring family and friends along to donate.

Some donor carers work in the fixed donor centre sites. These are purpose built locations open most days of the week. Donor carers working at these sites are not required to drive NHSBT equipment vehicles. Some donor carers, however, work in mobile teams going out into the community to a different location each day.

Entry requirements

There are no set entry requirements or formal qualifications to becoming a donor carer. However, you will need a good grasp of literacy and numeracy. If the role is for a mobile team you will also need to possess a full UK driving licence, although you will be trained to drive larger NHSBT vehicles and if necessary support in obtaining the additional category to drive large vehicles on your licence.

Donor carers may enter through a health and social care (care pathway) apprenticeship at level 2 or 3. Apprenticeships whilst undertaking this role are available.

NHSBT provide comprehensive training to undertake the donor carer role, so you don't need a background in healthcare for this role.

Skills and personal characteristics needed

As a donor carer, you'll need to interact with lots of people, so you will need to be friendly and confident with good customer care skills. You will also need the ability to work within a team and have excellent communication skills.

You'll need to carefully follow the written procedures required to collect blood safely, so an eye for detail is key. Confidence working with computers and other digital devices is also important. You will also need to be physically fit to be able to carry and set up the donation equipment.

Training and development

You will be given training in the role of donor carer so that you can perform the role with confidence. You will obtain nationally recognised certification for the skills you learn while you are with NHSBT.

Pay and conditions

Donor carers work standard hours of around 37.5 a week. Some may work evenings and weekends. You'll move around between locations to collect blood, as part of a team. In the NHS, you'll typically be on Agenda for Change (AfC) [1] band 3.

Where the role can lead

With experience, you could become a donor care supervisor, overseeing the work of donor carers, organising rotas, etc. You could then become a manager, responsible for donor sessions and staff across an area.

You may be able to move into other wider health care roles such as <u>clerk</u> [2], <u>health</u> records staff [3] or <u>healthcare assistant</u> [4]. You could apply to train for other roles including assistant practitioner [5] or nurse [6].

Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the NHS values apply in your everyday work. Find out more about NHS values [7].

Most NHS organisations advertise their vacancies on NHS Jobs [8]. You can find some of the current vacancies below.

Find a vacancy

Enter your	location of	or postcode	
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Show results within

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Donor Carer

Creech St Michael, TA3 5QQ

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

NHS Blood and Transplant

Apply now on NHS Jobs for Donor Carer job (opens in a new window) [9]

Donor Carer

Liverpool, L24 8RB

Salary:

```
£24937.00 to £26598.00

Type:
    Permanent

Employer:
    NHS Blood and Transplant

Apply now on NHS Jobs for Donor Carer job (opens in a new window) [10]
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Deputy Donor Records Manager

Manchester, M13 9LL

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

NHS Blood and Transplant

Apply now on NHS Jobs for Deputy Donor Records Manager job (opens in a new window) [11]

Donor Contact Centre Advisor

Talbot Green, CF72 9WB

Salary:

£23970.00

Type:

Permanent

Employer:

Welsh Blood Service

Apply now on NHS Jobs for Donor Contact Centre Advisor job (opens in a new window) [12]

Night Senior Carer

Mollington, CH1 6NP

Salary:

£13.77

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [13]

Night Senior Carer

Hayling Island, PO11 9JZ

Salary:

```
£14.65
 Type:
       Permanent
 Employer:
       Barchester Healthcare
 Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [14]

    Night Senior Carer

  Fareham, PO15 5NT
 Salary:
       £14.77
 Type:
       Permanent
 Employer:
       Barchester Healthcare
 Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [15]
Night Senior Carer
  Eastbourne, BN23 6JF
 Salary:
       £13.50
 Type:
       Permanent
 Employer:
       Barchester Healthcare
 Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [16]
Night Senior Carer
 Much Wenlock, TF13 6AT
 Salary:
       £13.32
 Type:
       Permanent
 Employer:
       Barchester Healthcare
 Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [17]
Night Senior Carer
 Pevensey, BN24 5NU
 Salary:
       £15.50
  Type:
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Permanent
 Employer:
       Barchester Healthcare
 Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [18]
Night Senior Carer
 Kettering, NN15 7JZ
 Salary:
       £13.94
 Type:
       Permanent
 Employer:
       Barchester Healthcare
 Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [19]
Night Senior Carer
 Herne Bay, CT6 5DN
 Salary:
       £15.50
 Type:
       Permanent
 Employer:
       Barchester Healthcare
 Apply now on NHS Jobs for Night Senior Carer job (opens in a new window) [20]

    Manchester Children's Domiciliary Carer

 Bolton, BL3 2NZ
 Salary:
       £12.00
 Type:
       Bank
 Employer:
       Lagan's Foundation
 Apply now on NHS Jobs for Manchester Children's Domiciliary Carer job (opens in
 a new window) [21]

    Home Support Team Carer

 Bromsgrove, B61 0BB
 Salary:
       £26530.00 to £29114.00
  Type:
       Fixed-Term
```

Employer:

Herefordshire and Worcestershire Health and Care NHS Trust Apply now on NHS Jobs for Home Support Team Carer job (opens in a new window) [22]

Continuity of Carer Midwife

Wirral, CH49 5PE

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Wirral University Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Continuity of Carer Midwife job (opens in a new window) [23]

Carer Peer Support Specialist

Eastbourne, BN21 2UD

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Sussex Partnership NHS Foundation Trust

Apply now on NHS Jobs for Carer Peer Support Specialist job (opens in a new window) [24]

Specialist Carer - Band 4

Barnet, EN5 4NP

Salary:

£31557.00 to £34181.00

Type:

Permanent

Employer:

Noah's Ark Children's Hospice

Apply now on NHS Jobs for Specialist Carer - Band 4 job (opens in a new window)
[25]

Liverpool Children's Domiciliary Carer

Bolton, BL3 2NZ

Salary:

£12.21

Type:

Bank

Employer:

Lagan's Foundation

Apply now on NHS Jobs for Liverpool Children's Domiciliary Carer job (opens in a new window) [26]

Young Carers Schools Worker

Trowbridge, BA14 8JN

Salary:

£30559.00 to £32654.00

Type:

Permanent

Employer:

Wiltshire Council

Apply now on NHS Jobs for Young Carers Schools Worker job (opens in a new window) [27]

Specialist Carer - Band 3

Barnet, EN5 4NP

Salary:

£29060.00 to £30688.00

Type:

Permanent

Employer:

Noah's Ark Children's Hospice

Apply now on NHS Jobs for Specialist Carer - Band 3 job (opens in a new window)

Senior Carer - Residential Care Home

Southampton, SO30 2DF

Salary:

£14.89

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a new window) [29]

Senior Carer - Residential Care Home

Fareham, PO15 5NT

Salary:

£14.00

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a new window) [30]

Senior Carer - Residential Care Home

Guildford, GU4 8HN

Salary:

£15.77

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a new window) [31]

Children's Community Carer - NW Surrey

Woking, GU21 5SB

Salary:

£24486.00 to £26155.50

Type:

Permanent

Employer:

HCRG Care Group

Apply now on NHS Jobs for Children's Community Carer - NW Surrey job (opens in a new window) [32]

Senior Carer - Residential Care Home

Denmead, PO7 6XP

Salary:

£14.99

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a new window) [33]

Senior Carer - Residential Care Home

Wilton, SP2 0FX

Salary:

£16.34

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home job (opens in a new window) [34]

Children's Home Based Respite Carer

Gorleston, NR31 6LA

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

James Paget University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Children's Home Based Respite Carer job (opens in a new window) [35]

Carer Support and Wellbeing Worker

Watford, WD18 0JP

Salary:

£27857.00 to £30570.00

Type:

Permanent

Employer:

Hertfordshire Partnership University NHS Foundation Trust

Apply now on NHS Jobs for Carer Support and Wellbeing Worker job (opens in a new window) [36]

Children's Community Carer - SW Surrey

Guildford, GU3 1LR

Salary:

£24486.00 to £26155.50

Type:

Permanent

Employer:

HCRG Care Group

Apply now on NHS Jobs for Children's Community Carer - SW Surrey job (opens in a new window) [37]

Children's Community Carer - SE Surrey

Redhill, RH1 5GG

Salary:

£24486.00 to £26155.50

Type:

Permanent

Employer:

HCRG Care Group

Apply now on NHS Jobs for Children's Community Carer - SE Surrey job (opens in a new window) [38]

Specialist Carer - Band 4 (part-time)

Barnet, EN5 4NP

Salary:

£31557.00 to £34181.00

Type:

Permanent

Employer:

Noah's Ark Children's Hospice

Apply now on NHS Jobs for Specialist Carer - Band 4 (part-time) job (opens in a new window) [39]

Senior Children's Community Carer - SW Surrey

Guildford, GU3 1LR

Salary:

£26712.00 to £29494.50

Type:

Permanent

Employer:

HCRG Care Group

Apply now on NHS Jobs for Senior Children's Community Carer - SW Surrey job (opens in a new window) [40]

Senior Children's Community Carer - NE Surrey

Chertsey, KT16 8LA

Salary:

£26712.00 to £29494.50

Type:

Permanent

Employer:

HCRG Care Group

Apply now on NHS Jobs for Senior Children's Community Carer - NE Surrey job (opens in a new window) [41]

Senior Carer - Residential Care Home - Bank

Huntingdon, PE29 7AF

Salary:

£16.73

Type:

Bank

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [42]

Manchester Children's Domiciliary Carer-WEEKENDS only

Bolton, BL3 2NZ

Salary:

£12.21

Type:

Bank

Employer:

Lagan's Foundation

Apply now on NHS Jobs for Manchester Children's Domiciliary Carer-WEEKENDS only job (opens in a new window) [43]

Senior Night Carer - Residential Care Home

Norwich, NR9 3AP

Salary:

£13.19

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Night Carer - Residential Care Home job (opens in a new window) [44]

Senior Carer - Residential Care Home - Bank

Wells, BA5 1WE

Salary:

£17.30

Type:

Bank

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [45]

Children\'s Community Carer - NE Surrey

Chertsey, KT16 8LA

Salary:

£24486.00 to £26155.50

Type:

Permanent

Employer:

HCRG Care Group

Apply now on NHS Jobs for Children\'s Community Carer - NE Surrey job (opens in a new window) [46]

Senior Carer - Residential Care Home - Bank

Fareham, PO15 5NT

Salary:

£16.55

Type:

Bank

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [47]

Patient and Carer Experience Coordinator (East)

Wrexham, LL13 7TD

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Patient and Carer Experience Coordinator (East) job (opens in a new window) [48]

o Bank Children's Community Carer - NE Surrey

Chertsey, KT16 8LA

Salary:

£13.17 to £13.17

Type:
Bank
Employer:
HCRG Care Group
Apply now on NHS Jobs for Bank Children's Community Carer - NE Surrey job (opens in a new window) [49]

Senior Carer - Residential Care Home - Bank

Horndean, PO8 0AJ

Salary:

£17.93

Type:

Bank

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [50]

Liverpool Children's Domiciliary Carer-WEEKENDS only

Bolton, BL3 2NZ

Salary:

£12.21

Type:

Bank

Employer:

Lagan's Foundation

Apply now on NHS Jobs for Liverpool Children's Domiciliary Carer-WEEKENDS only job (opens in a new window) [51]

Senior Carer - Residential Care Home - Bank

Church Stretton, SY6 7AA

Salary:

£16.87

Type:

Bank

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [52]

Senior Children's Community Carer - NW Surrey

Woking, GU21 5SB

Salary:

£26712.00 to £29494.50

Type:

Permanent

Employer:

HCRG Care Group

Apply now on NHS Jobs for Senior Children's Community Carer - NW Surrey job (opens in a new window) [53]

Senior Carer - Residential Care Home - Bank

Melbourn, SG8 6FY

Salary:

£16.80

Type:

Bank

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [54]

Specialist Carer - Band 3 (Part-time)

Barnet, EN5 4NP

Salary:

£29060.00 to £30689.00

Type:

Permanent

Employer:

Noah's Ark Children's Hospice

Apply now on NHS Jobs for Specialist Carer - Band 3 (Part-time) job (opens in a new window) [55]

Senior Night Carer - Residential Care Home

Woking, GU23 7DJ

Salary:

£15.50

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Night Carer - Residential Care Home job (opens in a new window) [56]

Senior Carer - Residential Care Home - Bank

Bromley, BR2 7BX

Salary:
£15.87

Type:
Bank

Employer:
Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job

Patient and Carer Experience Coordinator (West)

Bangor, LL57 2PW

(opens in a new window) [57]

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Patient and Carer Experience Coordinator (West) job (opens in a new window) [58]

Senior Carer - Residential Care Home - Bank

Fareham, PO15 5FF

Salary:

£15.89

Type:

Bank

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Senior Carer - Residential Care Home - Bank job (opens in a new window) [59]

Senior Carer Co-production and Engagement facilitator

Stafford, ST16 3SR

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Midlands Partnership NHS Foundation Trust

Apply now on NHS Jobs for Senior Carer Co-production and Engagement facilitator job (opens in a new window) [60]

Bank Children\'s Community Carer - NW Surrey

Woking, GU21 5SB

Salary:

£13.17 to £13.17

Type:

Bank

Employer:

HCRG Care Group

Apply now on NHS Jobs for Bank Children\'s Community Carer - NW Surrey job (opens in a new window) [61]

Bank Children\'s Community Carer - SE Surrey

Redhill, RH1 5GG

Salary:

£13.17 to £13.17

Type:

Bank

Employer:

HCRG Care Group

Apply now on NHS Jobs for Bank Children\'s Community Carer - SE Surrey job (opens in a new window) [62]

Bank Senior Children's Community Carer - SW Surrey

Guildford, GU3 1LR

Salary:

£14.93 to £14.93

Type:

Bank

Employer:

HCRG Care Group

Apply now on NHS Jobs for Bank Senior Children's Community Carer - SW Surrey job (opens in a new window) [63]

Bank Senior Children's Community Carer - NW Surrey

Woking, GU21 5SB

Salary:

£14.93 to £14.93

Type:

Bank

Employer:

HCRG Care Group

Apply now on NHS Jobs for Bank Senior Children's Community Carer - NW Surrey job (opens in a new window) [64]

Bank Senior Children's Community Carer - SE Surrey

Redhill, RH1 5GG

Salary:

£14.93 to £14.93

Type:

Bank

Employer:

HCRG Care Group

Apply now on NHS Jobs for Bank Senior Children's Community Carer - SE Surrey job (opens in a new window) [65]

Bank Senior Children's Community Carer - NE Surrey

Chertsey, KT16 8LA

Salary:

£14.93 to £14.93

Type:

Bank

Employer:

HCRG Care Group

Apply now on NHS Jobs for Bank Senior Children's Community Carer - NE Surrey job (opens in a new window) [66]

CAMHS Patient/Carer Engagement and Participation Worker

York/Northallerton, YO10 3JB

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Tees Esk and Wear Valleys NHS Foundation Trust

<u>Apply now on NHS Jobs for CAMHS Patient/Carer Engagement and Participation</u>

<u>Worker job (opens in a new window)</u> [67]

Senior Children\'s Community Carer - SE Surrey

Redhill, RH1 5GG

Salary:

£26712.00 to £29494.50

Type:

Permanent

Employer: **HCRG Care Group** Apply now on NHS Jobs for Senior Children\'s Community Carer - SE Surrey job (opens in a new window) [68]

Further information

NHS Blood and Transplant [69]

Other roles that may interest you

https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5678 [31] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5193 [32]

- Phlebotomist [70]
- Haematology (doctor) [71]
- Haematology (healthcare scientist) [72]
- Blood sciences [73]

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https://beta.jobs.nhs.uk/candidate/jobadvert/C9177-25-0215 [36]
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https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1039 [41]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1036 [42]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5721 [43]
https://beta.jobs.nhs.uk/candidate/jobadvert/B0590-25-0018 [44]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5412 [45]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5506 [46]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1030 [47]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4786 [48]
https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-1647 [49]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1031 [50]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4385 [51]
https://beta.jobs.nhs.uk/candidate/jobadvert/B0590-25-0019 [52]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5207 [53]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1038 [54]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5715 [55]
https://beta.jobs.nhs.uk/candidate/jobadvert/B0306-25-0022 [56]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4313 [57]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5313 [58]
https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-1648 [59]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5360 [60]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9301-25-0724 [61]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1033 [62]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1032 [63]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1043 [64]
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