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Support, time and recovery worker

A support, time and recovery (STR) worker helps adults and young people with mental health problems or a learning disability. By offering practical support and advice, they are improving people's lives across the local community.

Working life

STR workers provide support and give time to the service user to help their recovery.

female-support-time-recovery-worker-with-patient

You'll help people manage a variety of issues affecting their ability to live their lives such as:

- homelessness
- substance misuse (alcohol and drugs)
- social exclusion
- challenging behaviour
- unemployment
- basic skills

You'll help them by:

Apprenticeships logo

- undestanding what they need and building relationships
- planning a programme of support
- working with their families and friends
- referring them to other agencies that can help
- recording information and updating records.

Where will I work?

You may be based in mental health units, probation service offices, clinics, courts, hospitals or police headquarters. Wherever they are based, STR workers spend a lot of time visiting people in their homes.

Who will I work with?

As well as working with people in the local community, you may work with <u>mental health</u> <u>nurses</u> [1], <u>psychiatrists</u> [2] and <u>social workers</u> [3]. You will also work with other agencies such as housing, police, training providers and accommodation providers.

Entry requirements

There are no set entry requirements to become a support, time and recovery worker. However, employers ask for a qualification in healthcare and/or relevant experience.

Employers often want to see that you have experience of mental health services. This could be from working with young people or adults with mental health issues, either paid or voluntary. Your experience could also be from your personal circumstances - looking after someone with mental health issues or dealing with your own mental health issues.

Employers also expect good literacy and numeracy. They may ask for GCSEs or equivalent.

Provides practical support to adults and young people who have mental health issues or a learning disability and who have been arrested.

Skills and personal characteristics needed

STR workers need to be:

- willing to work with people with challenging behaviour
- able to motivate people to make changes in their lives
- accepting of other peoples lifestyles
- understanding of people with mental health issues
- flexible and adaptable to deal with unpredictable situations
- resilient
- · calm in stressful situations

You'll also need

- very good communication skills, including listening
- accurate report-writing skills
- practical skills for everyday living
- · problem-solving skills

Training and development

As an STR worker, you will go through an induction programme. You will have ongoing training to keep your skills and knowledge up to date.

You may work towards a qualification in mental health at level 2 or 3. This may be via an apprenticeship.

Pay and conditions

Support, time and recovery workers working in the NHS are paid on the <u>Agenda for Change (AfC)</u> [4]pay system. You would typically start on <u>AfC</u> [5] band 3. With further training and experience, you could apply for more senior positions at bands 4 and above.

STR workers work standard hours of around 37.5 a week. They often work shifts, which could involve nights, early starts, evenings and weekends.

Terms and conditions will usually be different for STR workers working outside of the NHS.

Where the role can lead

You could apply to train as an <u>assistant practitioner</u> [6] or with necessary qualifications, as a mental health nurse [1] or for a career in the psychological therapies [7].

Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the NHS values apply in your everyday work. Find out more about NHS values [8].

Most NHS trusts advertise their vacancies on NHS Jobs [9]. You can find some of the current vacancies below.

Find a vacancy

	_	_	
Enter your loca	tion or pos	stcode	
Show results w	ithin		

Band 4 Community Support, Time and Recovery Worker

Birmingham, B15 2FG

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Birmingham and Solihull Mental Health NHS Foundation Trust

Apply now on NHS Jobs for Band 4 Community Support, Time and Recovery

Worker job (opens in a new window) [10]

Support, Time and Recovery (STaR) Worker

Borehamwood, WD61TG

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Hertfordshire Partnership University NHS Foundation Trust

<u>Apply now on NHS Jobs for Support, Time and Recovery (STaR) Worker job</u>

<u>(opens in a new window)</u>
[11]

Senior Support, Time & Recovery (STaR) Worker

Hemel Hempstead, HP1 1LD

Salary:

£27857.00 to £30570.00

Type:

Permanent

Employer:

Hertfordshire Partnership University NHS Foundation Trust

<u>Apply now on NHS Jobs for Senior Support, Time & Recovery (STaR) Worker job</u>

<u>(opens in a new window)</u> [12]

Relational Recovery Support Worker

Taunton, TA2 7PQ

Salary:

£26530.00 to £29114.00

Type:

Fixed-Term

Employer:

Somerset NHS Foundation Trust

Apply now on NHS Jobs for Relational Recovery Support Worker job (opens in a new window) [13]

Support Worker (Part Time)

Hungerford, RG17 0JB

Salary:

£12.53

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker (Part Time) job (opens in a new window) [14]

Recovery Worker

Andover, SP10 1BG

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Inclusion

Apply now on NHS Jobs for Recovery Worker job (opens in a new window) [15]

Recovery Worker

Aylesbury, HP21 7QP

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Inclusion

Apply now on NHS Jobs for Recovery Worker job (opens in a new window) [16]

Recovery Worker

Newport, PO30 5RS

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Inclusion

Band 8b Principal Practitioner Psychologist – Steps to Recovery

Birmingham, B13 8QY

Salary:

£62215.00 to £72293.00

Type:

Permanent

Employer:

Birmingham and Solihull Mental Health NHS Foundation Trust

Apply now on NHS Jobs for Band 8b Principal Practitioner Psychologist – Steps to Recovery job (opens in a new window) [18]

Recovery Worker/Recovery Nurse

Winchester, SO23 8UL

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Inclusion

Apply now on NHS Jobs for Recovery Worker/Recovery Nurse job (opens in a new window) [19]

Psychosocial Recovery Worker

Featherstone, WV10 7QD

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Inclusion

Apply now on NHS Jobs for Psychosocial Recovery Worker job (opens in a new window) [20]

Consultant in General Adult Psychiatry - EIP and Recovery - IOW

Newport, PO30 1JZ

Salary:

£105504.00 to £131964.00

Type:

Permanent

Employer:

Hampshire and Isle of Wight Healthcare NHS Foundation Trust

<u>Apply now on NHS Jobs for Consultant in General Adult Psychiatry - EIP and Recovery - IOW job (opens in a new window) [21]</u>

Recovery Worker (Ref:0040ZB)

Truro, TR1 2EJ

Salary:

£26383.00 to £26383.00

Type:

Permanent

Employer:

We Are With You

Apply now on NHS Jobs for Recovery Worker (Ref:0040ZB) job (opens in a new window) [22]

Recovery Worker (Ref:0026ZB)

Penzance, TR18 2JD

Salary:

£26383.00 to £26383.00

Type:

Permanent

Employer:

We Are With You

Apply now on NHS Jobs for Recovery Worker (Ref:0026ZB) job (opens in a new window) [23]

Recovery Worker (Ref:0040ZB)

Truro, TR1 2EJ

Salary:

£26383.00 to £26383.00

Type:

Permanent

Employer:

We Are With You

Apply now on NHS Jobs for Recovery Worker (Ref:0040ZB) job (opens in a new window) [24]

Recovery Worker (Ref:0027ZB)

Liskeard, PL14 3AG

Salary:

£26384.00 to £26384.00

Type:

Permanent

Employer:

We Are With You

Apply now on NHS Jobs for Recovery Worker (Ref:0027ZB) job (opens in a new window) [25]

Recovery Worker (Ref: 0052ZA)

Rotherham, S60 2EN

Salary:

£24570.00 to £31762.00

Type:

Permanent

Employer:

We Are With You

Apply now on NHS Jobs for Recovery Worker (Ref: 0052ZA) job (opens in a new window) [26]

Recovery Worker - Duty (Ref: 0025ZA)

Shrewsbury, SY1 2AQ

Salary:

Negotiable

Type:

Fixed-Term

Employer:

We Are With You

Apply now on NHS Jobs for Recovery Worker - Duty (Ref: 0025ZA) job (opens in a new window) [27]

Recovery Worker - Truro (Ref: 0047ZB

Truro, TR1 2EJ

Salary:

£26384.00 to £31762.00

Type:

Permanent

Employer:

We Are With You

Apply now on NHS Jobs for Recovery Worker - Truro (Ref: 0047ZB job (opens in a new window) [28]

Outreach Recovery Worker (Ref:0028ZB)

Truro, TR1 2EJ

Salary:

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£26535.00 to £26535.00
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Type:

Permanent

Employer:

We Are With You

Apply now on NHS Jobs for Outreach Recovery Worker (Ref:0028ZB) job (opens in a new window) [29]

Outreach Recovery Worker (Ref:0028ZB)

Truro, TR1 2EJ

Salary:

£26535.00 to £26535.00

Type:

Permanent

Employer:

We Are With You

Apply now on NHS Jobs for Outreach Recovery Worker (Ref:0028ZB) job (opens in a new window) [29]

○ Recovery Worker - Penzance (Ref: 0046ZB)

Penzance, TR18 2JD

Salary:

£26384.00 to £31762.00

Type:

Permanent

Employer:

We Are With You

Apply now on NHS Jobs for Recovery Worker - Penzance (Ref: 0046ZB) job (opens in a new window) [30]

Complex Care Support Worker (Part time Flexible)

Middlesbrough, TS3 8ET

Salary:

£15.00

Type:

Permanent

Employer:

Enviva Complex Care

Apply now on NHS Jobs for Complex Care Support Worker (Part time Flexible) job (opens in a new window) [31]

Part time Enhanced Response Service Support Workers

Huntingdon, PE28 4YE

Salary:

£25584.00 to £27269.00

Type:

Permanent

Employer:

Cambridgeshire County Council

Apply now on NHS Jobs for Part time Enhanced Response Service Support Workers job (opens in a new window) [32]

Recovery Worker - Scottish Borders (Ref:0046ZD)

Galashiels, TD1 1RZ

Salary:

£24570.00 to £24570.00

Type:

Permanent

Employer:

We Are With You

Apply now on NHS Jobs for Recovery Worker - Scottish Borders (Ref:0046ZD) job (opens in a new window) [33]

Substance Misuse Recovery Worker - Criminal Justice

Doncaster, DN1 2EZ

Salary:

£23875.00 to £27603.00

Type:

Permanent

Employer:

The Alcohol & Drug Service

Apply now on NHS Jobs for Substance Misuse Recovery Worker - Criminal Justice job (opens in a new window) [34]

Co-occurring Conditions Developing Recovery Worker

Hampshire, SP10 1BG

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Inclusion

Apply now on NHS Jobs for Co-occurring Conditions Developing Recovery Worker job (opens in a new window) [35]

Recovery and Wellbeing Worker

Wells, BA5 1QH

Salary:

£26056.00

Type:

Permanent

Employer:

Second Step

Apply now on NHS Jobs for Recovery and Wellbeing Worker job (opens in a new window) [36]

Social Worker Part-time

Huyton, L36 5SA

Salary:

£39484.00

Type:

Permanent

Employer:

Elysium Healthcare

Apply now on NHS Jobs for Social Worker Part-time job (opens in a new window)

Social Worker - Part-time

Walton on the Hill, KT20 7RQ

Salary:

£23800.00

Type:

Permanent

Employer:

Elysium Healthcare

Apply now on NHS Jobs for Social Worker - Part-time job (opens in a new window)
[38]

Part time Lead Reablement Worker

Cambridge, PE29 6NT

Salary:

£30559.00 to £32654.00

Type:

Permanent

Employer:

Cambridgeshire County Council

Apply now on NHS Jobs for Part time Lead Reablement Worker job (opens in a new window) [39]

IT Support Administrator (Full time, Permanent)

Chippenham, SN15 1BN

Salary:

£24000.00

Type:

Permanent

Employer:

Medvivo

Apply now on NHS Jobs for IT Support Administrator (Full time, Permanent) job (opens in a new window) [40]

Support Worker

Northallerton, DL6 1PT

Salary:

£12.50

Type:

Permanent

Employer:

Active Care Group

Apply now on NHS Jobs for Support Worker job (opens in a new window) [41]

Support Worker

Darlington, DL3 9LN

Salary:

£12.60

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [42]

Support Worker

Derby, DE24 8WZ

Salary:

£27476.80 to £27726.40

Type:

Permanent

Employer:

Cygnet Health Care

Wibsey, BD6 3DQ

Salary:

£12.60

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [44]

Support Worker

Leicester, LE3 8TB

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Leicestershire Partnership NHS Trust

Apply now on NHS Jobs for Support Worker job (opens in a new window) [45]

Support Worker

East Midlands, DE75 7JH

Salary:

£26208.00 to £26208.00

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [46]

Support Worker

Surbiton, KT66QX

Salary:

£25058.00

Type:

Permanent

Employer:

Elysium Healthcare

Apply now on NHS Jobs for Support Worker job (opens in a new window) [47]

Nottingham, NG8 6QN

Salary:

£25058.00

Type:

Permanent

Employer:

Elysium Healthcare

Apply now on NHS Jobs for Support Worker job (opens in a new window) [48]

Support Worker

West Bromwich, West Midlands, B70 0HD

Salary:

£26208.00 to £26208.00

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [49]

Support Worker

Long Eaton, East Midlands, NG10 1DS

Salary:

£26208.00 to £26208.00

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [50]

Support Worker

Oxted, RH8 9JB

Salary:

£23387.00

Type:

Permanent

Employer:

Elysium Healthcare

Apply now on NHS Jobs for Support Worker job (opens in a new window) [51]

Hexham, NE46 1BB

Salary:

£11.50 to £13.50

Type:

Permanent

Employer:

Active Care Group

Apply now on NHS Jobs for Support Worker job (opens in a new window) [52]

Support Worker

Hungerford, RG17 0JB

Salary:

£12.53

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [53]

Support worker

Weston-super-mare, BS23 1XY

Salary:

£12.21

Type:

Permanent

Employer:

Enviva Complex Care

Apply now on NHS Jobs for Support worker job (opens in a new window) [54]

Support Worker

Darlington, North East, DL1 5JR

Salary:

£26208.00 to £26208.00

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [55]

£27518.00

Permanent

Cygnet Health Care

Type:

Employer:

Support Worker Dalton Parva, S65 3QQ Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [56] Support Worker North West, OL8 2QH Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [57] Support Worker Yorkshire and Humber, S13 7PG Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [58] Support Worker Wales, CH7 6FQ Salary:

Apply now on NHS Jobs for Support Worker job (opens in a new window) [59]

Yorkshire and Humber, S13 7PG

Salary:

£12.60

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [58]

Support Worker

Middlesbrough, TS23 2LN

Salary:

£126.00

Type:

Permanent

Employer:

Active Care Group

Apply now on NHS Jobs for Support Worker job (opens in a new window) [60]

Support Worker

Oldham, OL8 4EF

Salary:

£25058.00

Type:

Permanent

Employer:

Elysium Healthcare

Apply now on NHS Jobs for Support Worker job (opens in a new window) [61]

Support Worker

South West, TA3 7BQ

Salary:

£13.39

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [62]

Clifton, East Midlands, NG11 8NB

Salary:

£27476.80 to £27476.80

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [63]

Support Worker

Sutton in Ashfield, East Midlands, NG17 4LW

Salary:

£26208.00 to £26208.00

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [64]

Support Worker

Darlington, North East, DL1 2LJ

Salary:

£26208.00 to £26208.00

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [65]

Support Worker

Armley, LS12 2DT

Salary:

£12.60

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [66]

West Bromwich, B70 0HD

Salary:

£26208.00 to £27248.00

Type:

Permanent

Employer:

Cygnet Health Care

Apply now on NHS Jobs for Support Worker job (opens in a new window) [67]

Further information

NHS Commissioning - Liaison and Diversion [68]

Other roles that may interest you

- Occupational therapy support worker [69]
- Psychological wellbeing practitioner [70]
- Forensic psychologist [71]
- Knowledge and library services [72]

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Links

[1] https://www.healthcareers.nhs.uk/explore-roles/nursing/mental-health-nurse [2]

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