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Support, time and recovery worker

A support, time and recovery (STR) worker helps adults and young people with mental health problems or a learning disability. By offering practical support and advice, they are improving people's lives across the local community.

Working life

STR workers provide support and give time to the service user to help their recovery.

female-support-time-recovery-worker-with-patient

You'll help people manage a variety of issues affecting their ability to live their lives such as:

- homelessness
- substance misuse (alcohol and drugs)
- social exclusion
- challenging behaviour
- unemployment
- basic skills

You'll help them by:

Apprenticeships logo

- undestanding what they need and building relationships
- planning a programme of support
- working with their families and friends
- referring them to other agencies that can help
- recording information and updating records.

Where will I work?

You may be based in mental health units, probation service offices, clinics, courts, hospitals or police headquarters. Wherever they are based, STR workers spend a lot of time visiting people in their homes.

Who will I work with?

As well as working with people in the local community, you may work with <u>mental health</u> <u>nurses</u> [1], <u>psychiatrists</u> [2] and <u>social workers</u> [3]. You will also work with other agencies such as housing, police, training providers and accommodation providers.

Entry requirements

There are no set entry requirements to become a support, time and recovery worker. However, employers ask for a qualification in healthcare and/or relevant experience.

Employers often want to see that you have experience of mental health services. This could be from working with young people or adults with mental health issues, either paid or voluntary. Your experience could also be from your personal circumstances - looking after someone with mental health issues or dealing with your own mental health issues.

Employers also expect good literacy and numeracy. They may ask for GCSEs or equivalent.

Provides practical support to adults and young people who have mental health issues or a learning disability and who have been arrested.

Skills and personal characteristics needed

STR workers need to be:

- willing to work with people with challenging behaviour
- able to motivate people to make changes in their lives
- accepting of other peoples lifestyles
- understanding of people with mental health issues
- flexible and adaptable to deal with unpredictable situations
- resilient
- calm in stressful situations

You'll also need

- very good communication skills, including listening
- accurate report-writing skills
- practical skills for everyday living
- problem-solving skills

Training and development

As an STR worker, you will go through an induction programme. You will have ongoing training to keep your skills and knowledge up to date.

You may work towards a qualification in mental health at level 2 or 3. This may be via an apprenticeship.

• Pay and conditions

Support, time and recovery workers working in the NHS are paid on the <u>Agenda for</u> <u>Change (AfC)</u> [4]pay system. You would typically start on <u>AfC</u> [5] band 3. With further training and experience, you could apply for more senior positions at bands 4 and above.

STR workers work standard hours of around 37.5 a week. They often work shifts, which could involve nights, early starts, evenings and weekends.

Terms and conditions will usually be different for STR workers working outside of the NHS.

Where the role can lead

You could apply to train as an <u>assistant practitioner</u> [6] or with necessary qualifications, as a <u>mental health nurse</u> [1] or for a career in the <u>psychological therapies</u> [7].

Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the NHS values apply in your everyday work. Find out more about NHS values [8].

Most NHS trusts advertise their vacancies on <u>NHS Jobs</u> [9]. You can find some of the current vacancies below.

Find a vacancy

Enter your location or postcode

Show results within

Search

Apprentice Support Time and Recovery Worker - Liaison and Diversion

Bodmin, PL31 2FJ

Salary: £24625.00 to £25674.00 Type: Fixed-Term Employer: Cornwall Partnership NHS Foundation Trust Apply now on NHS Jobs for Apprentice Support Time and Recovery Worker -Liaison and Diversion job (opens in a new window) [10]

• Support Time Recovery Worker

Maidstone, ME14 5TS

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Kent & Medway NHS & Social Care Partnership Trust Apply now on NHS Jobs for Support Time Recovery Worker job (opens in a new window) [11]

Specialist Anaesthetics and Recovery Practitioner

Manchester, M13 9WL

Salary:

£37338.00 to £44962.00

Type:

Fixed-Term

Employer:

Manchester University NHS Foundation Trust Apply now on NHS Jobs for Specialist Anaesthetics and Recovery Practitioner job (opens in a new window) [12]

Recovery Support Worker

Whalley, BB7 9PE Salary: £24625.00 to £25674.00 Type: Permanent Employer: Lancashire & South Cumbria NHS Foundation Trust <u>Apply now on NHS Jobs for Recovery Support Worker job (opens in a new window)</u> [13]

• Recovery Worker

Andover, SP10 1BG Salary: £29970.00 to £36483.00 Type: Permanent Employer: Inclusion Apply now on NHS Jobs for Recovery Worker job (opens in a new window) [14]

Recovery Worker

Aylesbury, HP21 7QP Salary: £29970.00 to £36483.00 Type: Permanent Employer: Inclusion Apply now on NHS Jobs for Recovery Worker job (opens in a new window) [15]

• Recovery Worker

Newport, PO30 5RS Salary: £29970.00 to £36483.00 Type: Permanent Employer: Inclusion Apply now on NHS Jobs for Recovery Worker job (opens in a new window) [16]

• Part Time Autism Support Worker

Southampton, SO40 7AW Salary: £26748.80 to £27788.80 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Part Time Autism Support Worker job (opens in a new window) [17]

Recovery Worker (Ref:0040ZB)

Truro, TR1 2EJ Salary: £26383.00 to £26383.00 Type: Permanent Employer: We Are With You Apply now on NHS Jobs for Recovery Worker (Ref:0040ZB) job (opens in a new window) [18]

Recovery Worker (Ref:0026ZB)

Penzance, TR18 2JD Salary: £26383.00 to £26383.00 Type: Permanent Employer: We Are With You Apply now on NHS Jobs for Recovery Worker (Ref:0026ZB) job (opens in a new window) [19]

• Recovery Worker (Ref: 0055ZA)

Rotherham, S60 2EN
Salary:
£24570.00 to £31762.00
Type:
Fixed-Term
Employer:
We Are With You
Apply now on NHS Jobs for Recovery Worker (Ref: 0055ZA) job (opens in a new
window) [20]

Band 7 Discharge Manager - Out of Area Rehab and Recovery Team

Birmingham, B10 9JH

Salary: £46148.00 to £52809.00 Type: Permanent Employer: Birmingham and Solihull Mental Health NHS Foundation Trust Apply now on NHS Jobs for Band 7 Discharge Manager - Out of Area Rehab and Recovery Team job (opens in a new window) [21]

• Outreach Recovery Worker (Ref:0028ZB)

Truro, TR1 2EJ Salary: £26535.00 to £26535.00 Type: Permanent Employer: We Are With You Apply now on NHS Jobs for Outreach Recovery Worker (Ref:0028ZB) job (opens in a new window) [22]

Co-occurring Conditions Recovery Worker

Winchester, SO23 8DX Salary: £29970.00 to £36483.00 Type: Permanent Employer: Inclusion Apply now on NHS Jobs for Co-occurring Conditions Recovery Worker job (opens in a new window) [23]

Recovery Worker - South Ayrshire (Ref:0050ZD)

Ayr, KA7 2EA Salary: £25000.00 to £25000.00 Type: Permanent Employer: We Are With You Apply now on NHS Jobs for Recovery Worker - South Ayrshire (Ref:0050ZD) job (opens in a new window) [24]

Co-occurring Conditions Developing Recovery Worker

Hampshire, SP10 1BG

Salary:

£26530.00 to £29114.00 Type: Permanent Employer: Inclusion Apply now on NHS Jobs for Co-occurring Conditions Developing Recovery Worker job (opens in a new window) [25]

Recovery Worker - Substance Misuse (Ref:0048ZD)

Twickenham, TW1 4HF Salary: £28570.00 to £35762.00 Type: Permanent Employer: We Are With You Apply now on NHS Jobs for Recovery Worker - Substance Misuse (Ref:0048ZD) job (opens in a new window) [26]

Recovery Worker - Social Care (Ref: 0056ZA)

Middlesbrough, TS6 6TL Salary: £24570.00 to £31762.00 Type: Fixed-Term Employer: We Are With You Apply now on NHS Jobs for Recovery Worker - Social Care (Ref: 0056ZA) job (opens in a new window) [27]

Recovery Worker (Women's Service) (Ref:0052ZB)

Liskeard, PL14 3AG Salary: £26536.00 to £26536.00 Type: Permanent Employer: We Are With You Apply now on NHS Jobs for Recovery Worker (Women's Service) (Ref:0052ZB) job (opens in a new window) [28]

• Recovery Activities Workers

Middlesbrough, TS4 3AF

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

Tees Esk and Wear Valleys NHS Foundation Trust Apply now on NHS Jobs for Recovery Activities Workers job (opens in a new window) [29]

• Support Worker – Complex Care | Full-Time | Norwich, Norfolk

Norwich, NR14 7AH

Salary: £13.65 to £14.18 Type: Permanent Employer: Enviva Complex Care Apply now on NHS Jobs for Support Worker – Complex Care | Full-Time | Norwich, Norfolk job (opens in a new window) [30]

Recovery Worker - Casual/Bank (Wandsworth Ref:0051ZD)

South West London, SW11 1SW

Salary: £14.00 to £14.00 Type: Fixed-Term Employer: We Are With You <u>Apply now on NHS Jobs for Recovery Worker - Casual/Bank (Wandsworth</u> <u>Ref:0051ZD) job (opens in a new window)</u> [31]

• Drug and Alcohol Recovery Worker - NW Herts

Hemel Hempstead, HP1 1LD Salary: £39205.00 to £47084.00 Type: Permanent Employer: Hertfordshire Partnership University NHS Foundation Trust Apply now on NHS Jobs for Drug and Alcohol Recovery Worker - NW Herts job (opens in a new window) [32]

Drug and Alcohol Recovery Worker - E&N Herts

Cheshunt Waltham Cross, EN8 0DR

Salary: £39205.00 to £47084.00 Type: Permanent Employer: Hertfordshire Partnership University NHS Foundation Trust Apply now on NHS Jobs for Drug and Alcohol Recovery Worker - E&N Herts job (opens in a new window) [33]

Recovery and Wellbeing Worker, Locality

Bridgwater, TA6 3AS Salary: £26056.00 Type: Fixed-Term Employer: Second Step Apply now on NHS Jobs for Recovery and Wellbeing Worker, Locality job (opens in a new window) [34]

• Social Worker Part-time

Huyton, L36 5SA Salary: £39484.00 Type: Permanent Employer: Elysium Healthcare Apply now on NHS Jobs for Social Worker Part-time job (opens in a new window)

• Social Worker - Part-time

Walton on the Hill, KT20 7RQ Salary: £23800.00 Type: Permanent Employer: Elysium Healthcare Apply now on NHS Jobs for Social Worker - Part-time job (opens in a new window) [36]

Support Worker

Wibsey, BD6 3DQ Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [37]

• Support Worker

East Midlands, DE75 7JH Salary: £26208.00 to £26208.00 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [38]

Support Worker

Leicester, LE3 8TB Salary: £26530.00 to £29114.00 Type: Permanent Employer: Leicestershire Partnership NHS Trust Apply now on NHS Jobs for Support Worker job (opens in a new window) [39]

Support Worker

Wibsey, BD6 3DQ Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [40]

Nottingham, NG8 6QN Salary: £25058.00 Type: Permanent Employer: Elysium Healthcare Apply now on NHS Jobs for Support Worker job (opens in a new window) [41]

Support Worker

Long Eaton, East Midlands, NG10 1DS

Salary: £26208.00 to £26208.00 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [42]

Support Worker

Oxted, RH8 9JB Salary: £23387.00 Type: Permanent Employer: Elysium Healthcare Apply now on NHS Jobs for Support Worker job (opens in a new window) [43]

• Support Worker

Hexham, NE46 4JR Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [44]

Brant Broughton, East Midlands, LN5 0SL

Salary: £26208.00 to £26208.00 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [45]

Support worker

Weston-super-mare, BS23 1XY

Salary: £12.21 Type: Permanent Employer: Enviva Complex Care Apply now on NHS Jobs for Support worker job (opens in a new window) [46]

• Support Worker

Darlington, North East, DL1 5JR

Salary: £26208.00 to £26208.00 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [47]

Support Worker

Dalton Parva, S65 3QQ Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [48]

North West, OL8 2QH Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [49]

Support Worker

Yorkshire and Humber, S13 7PG

Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [50]

Support Worker

Wales, CH7 6FQ Salary: £27518.00 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [51]

Support Worker

Chippenham, SN15 3PE Salary: £25183.00 to £25992.00 Type: Permanent Employer: Wiltshire Council Apply now on NHS Jobs for Support Worker job (opens in a new window) [52]

Yorkshire and Humber, HD1 4EZ

Salary: £26208.00 to £26208.00 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [53]

Support Worker

Darlington , DL3 9LN Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [54]

Support Worker

Charlwood, Horley, RH6 0BG

Salary:

£25427.00

Type:

Permanent

Employer:

Surrey and Borders Partnership NHS Foundation Trust Apply now on NHS Jobs for Support Worker job (opens in a new window) [55]

• Support Worker

Wales, SA19 6DB Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [56]

Oldham, OL8 4EF Salary: £25058.00 Type: Permanent Employer: Elysium Healthcare Apply now on NHS Jobs for Support Worker job (opens in a new window) [57]

Support Worker

Darlington, North East, DL1 2LJ

Salary: £26208.00 to £26208.00 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [58]

Support Worker

Armley, LS12 2DT Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [59]

• Support Worker

West Bromwich, B70 0HD Salary: £26208.00 to £27248.00 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [60]

Keighley, BD20 6NA Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [61]

Support Worker

Sheffield, S35 0JW

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

Sheffield Health and Social Care NHS Foundation Trust Apply now on NHS Jobs for Support Worker job (opens in a new window) [62]

Support Worker

London and South East, CO4 5HF

Salary: £28204.80 to £28204.80 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [63]

Support Worker

Wales, SA19 6DB Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [64]

Clayton, BD14 6NP Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [65]

Support Worker

Keighley, BD20 6NA Salary: £12.60 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [66]

Support Worker

Bognor Regis, PO21 2EU Salary: £23387.00 Type: Permanent Employer: Elysium Healthcare Apply now on NHS Jobs for Support Worker job (opens in a new window) [67]

Support Worker

Oxted, RH8 9JB Salary: £23387.00 Type: Permanent Employer: Elysium Healthcare Apply now on NHS Jobs for Support Worker job (opens in a new window) [68]

South West, BS22 9UZ Salary: £26806.00 Type: Permanent Employer: Cygnet Health Care Apply now on NHS Jobs for Support Worker job (opens in a new window) [69]

Further information

• NHS Commissioning - Liaison and Diversion [70]

Other roles that may interest you

- Occupational therapy support worker [71]
- Psychological wellbeing practitioner [72]
- Forensic psychologist [73]
- Knowledge and library services [74]

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Links

[1] https://www.healthcareers.nhs.uk/explore-roles/nursing/mental-health-nurse [2] https://www.healthcareers.nhs.uk/explore-roles/psychiatry [3] https://www.healthcareers.nhs.uk/exploreroles/clinical-support-staff/social-worker [4] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-payand-benefits/agenda-change-pay-rates [5] https://www.healthcareers.nhs.uk/glossary#AfC [6] https://www.healthcareers.nhs.uk/explore-roles/clinical-support-staff/assistant-practitioner [7] https://www.healthcareers.nhs.uk/explore-roles/psychological-therapies [8] https://www.healthcareers.nhs.uk/about/working-health/nhs-constitution [9] http://www.jobs.nhs.uk/ [10] https://beta.jobs.nhs.uk/candidate/jobadvert/C9201-25-0661 [11] https://beta.jobs.nhs.uk/candidate/jobadvert/C9380-25-0520 [12] https://beta.jobs.nhs.uk/candidate/jobadvert/C9349-25-1997 [13] https://beta.jobs.nhs.uk/candidate/jobadvert/C9351-25-0642 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/M9301-25-0115 [15] https://beta.jobs.nhs.uk/candidate/jobadvert/M9301-25-0121 [16] https://beta.jobs.nhs.uk/candidate/jobadvert/M9301-25-0107 [17] https://beta.jobs.nhs.uk/candidate/jobadvert/E0233-25-1465 [18] https://beta.jobs.nhs.uk/candidate/jobadvert/B0236-25-0264 [19] https://beta.jobs.nhs.uk/candidate/jobadvert/B0236-25-0263 [20] https://beta.jobs.nhs.uk/candidate/jobadvert/B0236-25-0280 [21] https://beta.jobs.nhs.uk/candidate/jobadvert/C9436-25-0475 [22] https://beta.jobs.nhs.uk/candidate/jobadvert/B0236-25-0268 [23] https://beta.jobs.nhs.uk/candidate/jobadvert/M9301-25-0119 [24]

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