



## Roles in the ambulance service

If you have a caring nature, good communication and organisational skills and an ability to stay calm, an ambulance service career could be the one for you.

### Discover the entry roles into the ambulance team

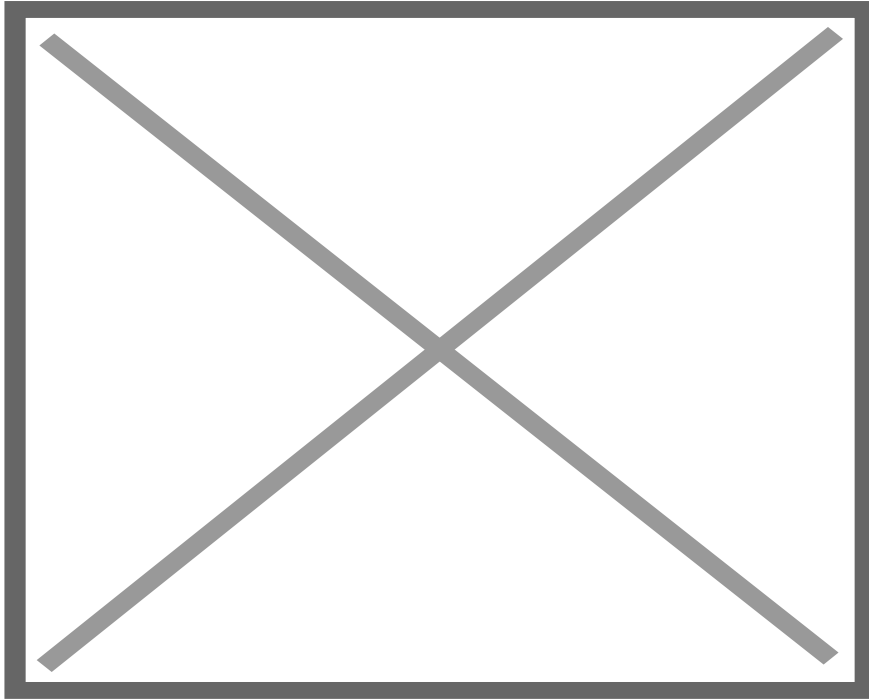
Take a look at the role(s) you're interested in below:

- **Ambulance care assistant and Patient Transport Service (PTS) driver**

You'll drive disabled, elderly, sick or vulnerable people to and from outpatient clinics, day care centres and routine hospital admissions.

[Becoming an ambulance care assistant and Patient Transport Service \(PTS\) driver](#) <sup>[1]</sup>

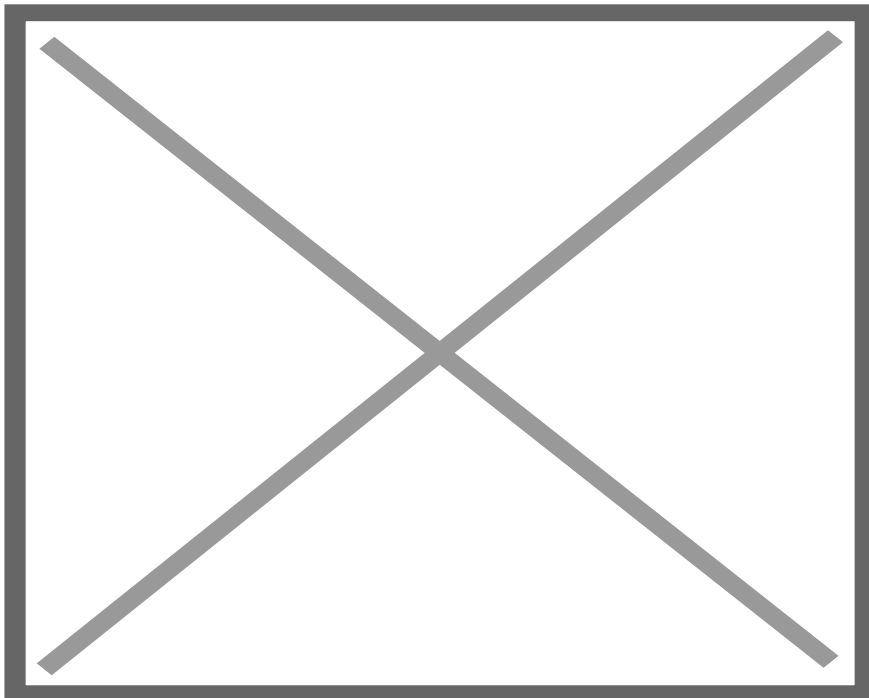




- **Call handler/emergency medical dispatcher**

You'll deal with emergency calls from the public and make sure that the right help reaches people as soon as possible.

Becoming a call handler/emergency medical dispatcher <sup>[2]</sup>

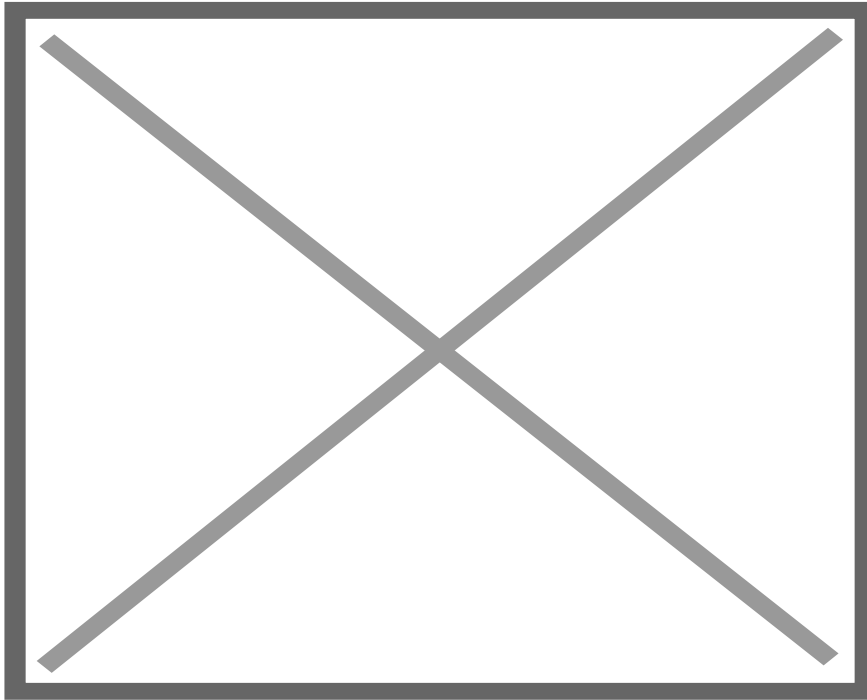




- **Emergency care assistant**

You'll work with paramedics as part of emergency ambulance crews attending 999 calls.

Becoming an emergency care assistant <sup>[3]</sup>

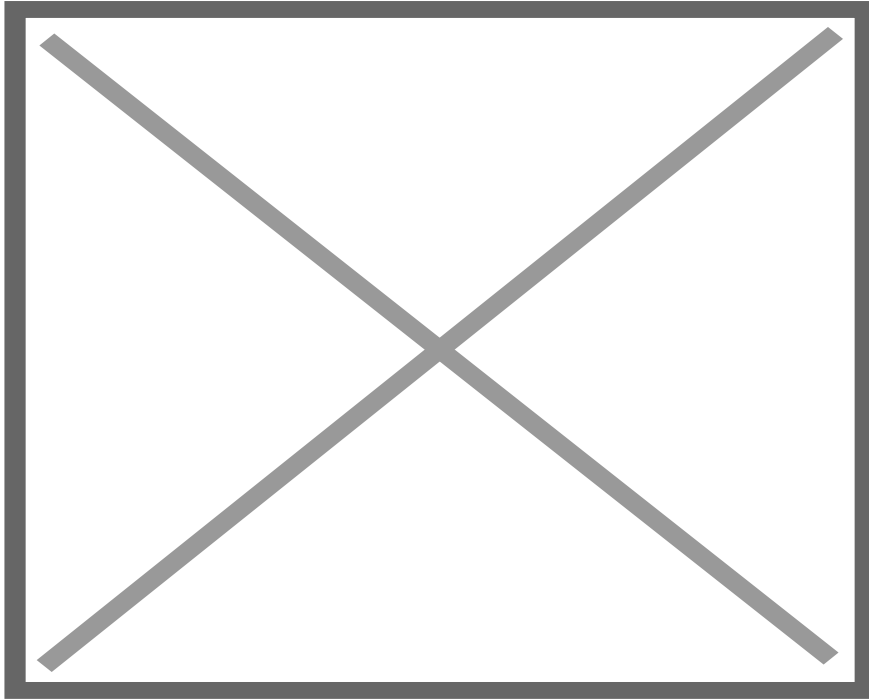


- **Emergency medical technician**

You may operate as a single responder to an incident or support a paramedic on a double-crewed ambulance. You'll have many of the same skills as paramedics, such as being able to assess, triage and provide lifesaving treatment.

Becoming an emergency medical technician <sup>[4]</sup>

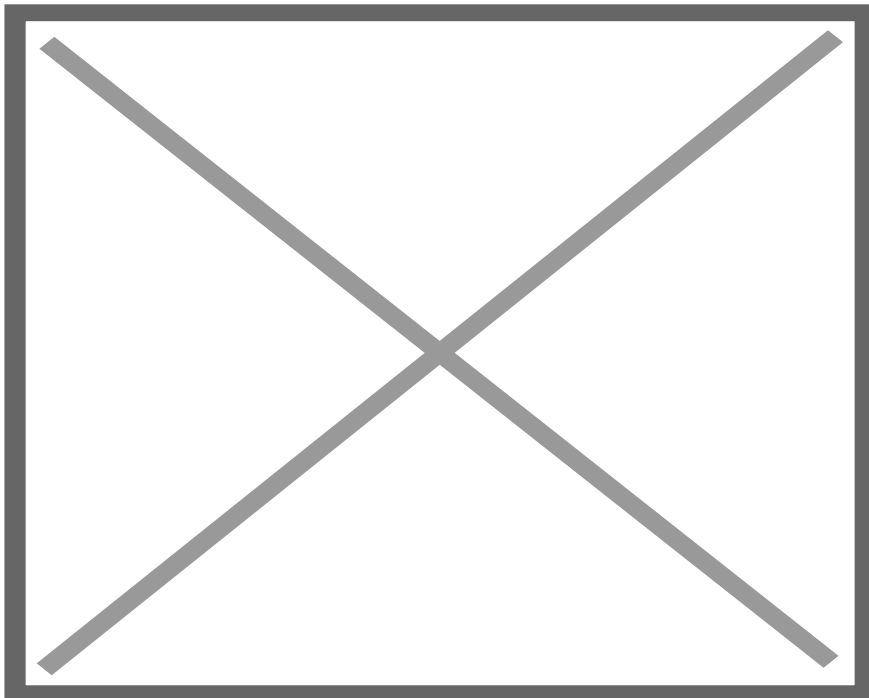




- **Patient Transport Service (PTS) call handler**

You'll have a key role in ensuring patients who are frail or vulnerable and have no other means of transport get to their healthcare appointments safely and on time.

Becoming a Patient Transport Service (PTS) call handler <sup>[5]</sup>



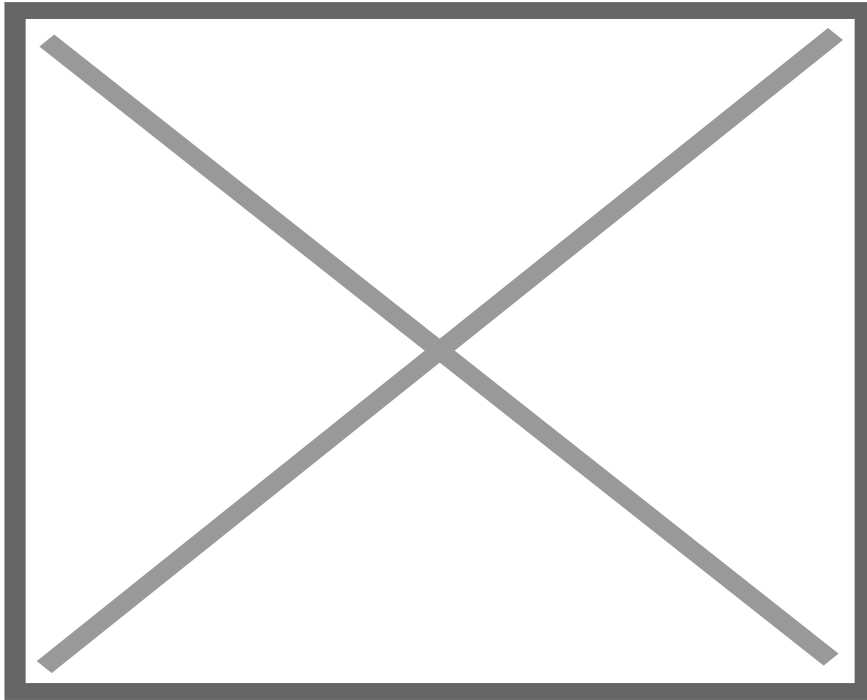


- **Paramedic**

You'll often be one of the first to arrive when a patient needs help.

It's a fast-paced and vital role where you'll need to quickly take charge of the situation to save lives.

Becoming a paramedic <sup>[6]</sup>



## Career development opportunities for paramedics

- Experienced paramedic

You'll have worked as a paramedic for two years and progressed to roles that allow you to carry out more treatments, specialise in specific areas and take on more responsibility.

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**Source URL:** <https://www.healthcareers.nhs.uk/explore-roles/ambulance-service-team/roles-ambulance-service>

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