

Roles in the ambulance service

If you have a caring nature, good communication and organisational skills and an ability to stay calm, an ambulance service career could be the one for you.

Take a look at the range of roles and opportunities below.

Discover the entry roles into the ambulance team

Take a look at the role(s) you're interested in below:

- Ambulance care assistant and Patient Transport Service (PTS) driver

You'll drive people who find it hard to travel to and from outpatient clinics, day care centres and routine hospital admissions

[1]
- Call handler/emergency medical dispatcher

You'll deal with emergency calls from the public and make sure that the right help gets there as soon as possible

[2]
- Emergency care assistant

You'll work with paramedics as part of emergency ambulance crews attending 999 calls

[3]
- Emergency medical technician

You may operate as a single responder to an incident or support a paramedic on a double-crewed ambulance

[4]
- Patient Transport Service (PTS) call handler

You'll ensure patients who are frail or vulnerable or have no other means of transport get to their appointments safely and on time

[5]
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Paramedic

You'll be one of the first healthcare professionals to arrive at emergency and non-emergency situations

[6]

Career development opportunities for paramedics

- Experienced paramedic

As an experienced paramedic, additional skills and training allows you to carry out more treatments and take on more responsibility

[7]

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