

# Accessibility statement for NHS Health Careers website

**Last Updated:** 9th January 2024

This accessibility statement applies to the [www.healthcareers.nhs.uk](https://www.healthcareers.nhs.uk) <sup>[1]</sup> website.

This website is run by NHS England. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)
- access using a mobile or tablet

We've also made the website text as simple as possible to understand.

[AbilityNet](#) <sup>[2]</sup> has advice on making your device easier to use if you have a disability.

## How accessible this website is

We know some parts of this website are not fully accessible:

- Some older PDF documents might not be fully accessible to screen reader software.
- Some images that are for decorative purposes might have alternative text which is unnecessary.

## Feedback and contact information

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [advice@healthcareers.nhs.uk](mailto:advice@healthcareers.nhs.uk) <sup>[3]</sup>
- call 0345 60 60 655

We'll consider your request and get back to you in two working days.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, contact:

[advice@healthcareers.nhs.uk](mailto:advice@healthcareers.nhs.uk) <sup>[3]</sup> who will escalate this to the relevant person at Health Education England.

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS) <sup>[4]</sup>.

## Contacting us by phone

Relay UK is text relay service for people who are deaf, hearing impaired or have a speech impediment which you can use when contacting us by phone.

Find out how to contact us <sup>[5]</sup>

## Technical information about this website's accessibility

NHS England is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is partially compliant with the Web Content Accessibility Guidelines version 2.1 <sup>[6]</sup> AA standard.

## Content that's not within the scope of the accessibility regulations

### PDFs and other documents

Some of our PDFs and Word documents are essential to providing our services. For example, we have PDFs with information on.

Some of these might not be fully accessible but we are fixing these or will be replacing them with accessible HTML pages.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. However, if there

is a specific document that you would like to request in HTML format we will do our best to oblige where possible and practicable.

Any new PDFs or Word documents we publish will meet accessibility standards.

## **Some images that are for decorative purposes might have alternative text**

Some images have alternative text where it is unnecessary and can disrupt a user's experience. As part of an ongoing review process, these will be removed when discovered.

## **Preparation of this accessibility statement**

This statement was prepared on 26 April 2021. It was last reviewed and updated on 09 January 2024.

This website was last tested on 16 November 2023. The test was carried out by the Digital Accessibility Centre.

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**Source URL:**<https://www.healthcareers.nhs.uk/accessibility-statement>

### **Links**

[1] <http://www.healthcareers.nhs.uk> [2] <https://mcmw.abilitynet.org.uk/> [3] <mailto:advice@healthcareers.nhs.uk> [4] <https://www.equalityadvisoryservice.com/> [5] <https://www.healthcareers.nhs.uk/send-us-your-question> [6] <https://www.w3.org/TR/WCAG21/>