

Compare roles in health

Not sure where to start with the hundreds of NHS careers? Use our compare roles section to get bite-size information on the entry requirements and training, pay and conditions, prospects and skills needed of up to three roles. If there is something that you think you could do, then get more in-depth information on the role.

Don't forget, you can also save your role comparisons by registering with us.

- **Performance and quality management** ^[1]

Our performance and quality managers make sure that our patients receive the best possible care by identifying high quality performance. They will also identify any risks and issues that may affect the standards expected and work with healthcare professionals to ensure our patients are protected.

Training and qualifications required

The entry requirements and training available, will depend on the precise role you're applying for. Some courses relevant to managers in performance and quality may be available in-house. The Institute of Healthcare Managers and Association of Litigation and Risk Managers provide relevant courses.

Expected working hours and salary range

Staff in the NHS will usually work a standard 37.5 hours per week. They may work a shift pattern. Most jobs in the NHS are covered by the Agenda for Change (AfC) pay scales. This pay system covers all staff except doctors, dentists, and the most senior managers (where very senior managers pay apply). If you work in performance and quality management, your salary will depend on your role. This could be anywhere between AfC bands 5 and 9 depending on the precise role and level of responsibility. Terms and conditions of service can vary for employers outside the NHS.

Desirable skills and values

To work in performance and quality management, you'll typically need good communication skills, leadership skills, organisational skills, a willingness to work with others and respect their views, a good level of numeracy and computer literacy, negotiating skills, the ability to challenge the way things are and find better alternatives, honesty and fairness in dealing with other people and a commitment to the ideals of quality and fairness in delivering healthcare.

Prospects

With further training and/or experience, you may be able to develop your career further into more senior managerial roles.

Related roles

- [Strategic management](#) [2]
- [Knowledge and library services](#) [3]
- [Experienced paramedic](#) [4]
- [Emergency care assistant](#) [5]

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