Home > Explore roles > Health informatics > Roles in health informatics > Education and training roles

Education and training roles

Educators and trainers in health informatics [1] are responsible for making sure that staff are able to use the latest technology so that the benefits it offers for patient care are realised.

This page has information on the education and training roles in health informatics [1] and links to further information.

Working life

Technology offers significant benefits to health and health care. Health staff need to be trained to use technology for these benefits to be realised. Working in training or IT departments and clinical areas, education and training staff train healthcare professionals in computer literacy, clinical systems and other applications, and in the use of IT systems, applications and software. This includes the latest IT developments in the prevention, diagnosis and treatment of illnesses and diseases.

"I enjoy leading the team but also like to be hands-on in the development. It means I can stay at the cutting edge of an evolving technological landscape." Kevin Whitaker, a curriculum development manager

Read Kevin's story [2]

Health informatics trainer with staff

Roles in education and training

Explore some of the roles in education and training in health informatics [1]:

- training administrator
- trainer
- training manager

Training administrator

A training administrator is responsible for the administration of IT training within an organisation. Typical responsibilities include:

- publicising available training courses
- scheduling courses and coordinating bookings
- maintaining training records, resources and websites

Trainer

A trainer:

- identifies learning needs
- · designs and develops training materials and resources
- plans and delivers training
- · supports and assesses learners

Training manager

A training manager is likely to be a senior figure within a team or department. The role will be varied and is likely to involve:

- · managing provision of training across an organisation or area
- planning, delivering and evaluating a range of training and development programmes to meet strategic and operational needs
- working with a wide range of staff to identify future training requirements and providing advice on appropriate training provision
- providing advice to the organisation on improving the quality of training development, delivery and evaluation
- managing the productivity, efficiency and effectiveness of the training and the training team

Want to learn more?

- Find out more more about the entry requirements for education and training in health informatics [3]
- Find out more more about the training and development opportunities in education and training in health informatics [4]

Pay and conditions

Most education and training jobs in the NHS are covered by <u>Agenda for Change (AfC)</u> <u>pay scales</u> [5]. This pay system covers all staff except doctors, dentists and the most senior managers. ICT staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of knowledge management systems locally.

Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the NHS Constitution [6] apply in your everyday work.

Find out more about NHS values. [7]

Most NHS organisations advertise their job and apprenticeship vacancies on NHS Jobs [8]. You can find some of the current vacancies below.

Find a vacancy

Enter your location or postcode

Show results within

Search

o ITCS Information Technology (IT) Trainer

London, SE1 7NJ

Salary:

£44806.00 to £53134.00

Type:

Permanent

Employer:

Guy's and St Thomas' NHS Foundation Trust

Apply now on NHS Jobs for ITCS Information Technology (IT) Trainer job (opens in a new window) [9]

Academy Clinical Education Trainer

Swindon, SN3 6BB

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Great Western Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Academy Clinical Education Trainer job (opens in a new window) [10]

Lead Pharmacist, Education & Training

Bedford, MK42 9DJ

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Bedfordshire Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Lead Pharmacist, Education & Training job (opens in a new window) [11]

Education & Training Facilitator (INTERNAL)

Hereford, HR1 2ER

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Wye Valley NHS Trust

Apply now on NHS Jobs for Education & Training Facilitator (INTERNAL) job (opens in a new window) [12]

ICT Voice Analyst

Stockton, TS19 8PE

Salary:

£37338.00 to £44962.00

Type:

Fixed-Term

Employer:

North Tees & Hartlepool NHS Foundation Trust

Apply now on NHS Jobs for ICT Voice Analyst job (opens in a new window) [13]

ICT Facilities Manager

Port Talbot, SA12 7BR

Salary:

£37898.00 to £45637.00

Type:

Permanent

Employer:

Swansea Bay University Health Board

Apply now on NHS Jobs for ICT Facilities Manager job (opens in a new window)

[14]

Lead Pharmacy Technician, Education & Training

Kingston, KT2 7QB

Salary:

£42939.00 to £50697.00

Type:

Permanent

Employer:

Kingston and Richmond NHS Foundation Trust

Apply now on NHS Jobs for Lead Pharmacy Technician, Education & Training job (opens in a new window) [15]

Specialist Pharmacist – Education and Training

Croydon, CR7 7YE

Salary:

£51883.00 to £58544.00

Type:

Permanent

Employer:

Croydon Health Services NHS Trust

Apply now on NHS Jobs for Specialist Pharmacist – Education and Training job (opens in a new window) [16]

Lead Education and Training Pharmacist

Chertsey, KT160PZ

Salary:

£57888.00 to £64880.00

Type:

Fixed-Term

Employer:

Ashford & St. Peter's Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Lead Education and Training Pharmacist job (opens in a new window) [17]

IT Engineer

Colchester, CO4 9YQ

```
Salary:
       £55000.00
  Type:
       Permanent
  Employer:
       Aria Care
  Apply now on NHS Jobs for IT Engineer job (opens in a new window) [18]
o IT Technician
  Dorking, RH4 2AA
  Salary:
       £26000.00 to £29000.00
  Type:
       Permanent
  Employer:
       Dorking Healthcare Ltd.
  Apply now on NHS Jobs for IT Technician job (opens in a new window) [19]
• IT Support
  Bramley, Leeds, LS13 2BL
  Salary:
       £26000.00
  Type:
       Permanent
  Employer:
       Fuller and Forbes Partnership
  Apply now on NHS Jobs for IT Support job (opens in a new window) [20]
IT Engineer
  Colchester, CO4 9YQ
  Salary:
       £55000.00
  Type:
       Permanent
  Employer:
       Aria Care
  Apply now on NHS Jobs for IT Engineer job (opens in a new window) [21]

    ICT Systems Support Analyst

  Cwmbran, NP44 3HR
  Salary:
       £30420.00 to £37030.00
```

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for ICT Systems Support Analyst job (opens in a new window) [22]

o ICT End User Support

Swansea, SA6 8RE

Salary:

£26928.00 to £29551.00

Type:

Permanent

Employer:

Welsh Ambulance NHS Trust

Apply now on NHS Jobs for ICT End User Support job (opens in a new window) [23]

Senior Pharmacy Technician - Education, Training & Development

Manchester, M13 9WL

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

Apply now on NHS Jobs for Senior Pharmacy Technician - Education, Training & Development job (opens in a new window) [24]

Lead Pharmacist for Education and Training

Yeovil, BA21 4AT

Salary:

£55690.00 to £62682.00

Type:

Permanent

Employer:

Somerset NHS Foundation Trust

Apply now on NHS Jobs for Lead Pharmacist for Education and Training job (opens in a new window) [25]

IT Support Officer

St Asaph, LL17 0JE

Salary:

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£26928.00 to £29551.00 Type:
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Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for IT Support Officer job (opens in a new window) [26]

o IT Infrastructure Engineer

Hessle, HU13 0GD

Salary:

£35461.74

Type:

Permanent

Employer:

N3i Limited

Apply now on NHS Jobs for IT Infrastructure Engineer job (opens in a new window)

IT Operations Manager

Liverpool, L12 2AP

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Alder Hey Children's NHS Foundation Trust

Apply now on NHS Jobs for IT Operations Manager job (opens in a new window)

Operational Trainer

Bromley, BR2 7BX

Salary:

£30000.00

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [29]

Operational Trainer

Basingstoke, RG21 5NW

Salary:

```
£29000.00
 Type:
       Permanent
 Employer:
       Barchester Healthcare
 Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [30]

    Operational Trainer

 Basingstoke, RG21 8YU
 Salary:
       £29000.00
 Type:
       Permanent
 Employer:
       Barchester Healthcare
 Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [31]

    Operational Trainer

  Sevenoaks, TN13 1XH
 Salary:
       £30000.00
 Type:
       Permanent
 Employer:
       Barchester Healthcare
 Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [32]
Operational Trainer
  Eastbourne, BN23 6JF
 Salary:
       £29000.00
 Type:
       Permanent
 Employer:
       Barchester Healthcare
 Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [33]
Operational Trainer
 Inverness, IV3 8SD
 Salary:
       £24959.00
  Type:
```

```
Permanent
  Employer:
       Barchester Healthcare
  Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [34]
Operational Trainer
  Bramley Green, RG26 5GF
  Salary:
       £29000.00
  Type:
       Permanent
  Employer:
       Barchester Healthcare
  Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [35]
Operational Trainer
  Battle, TN33 0HW
  Salary:
       £29000.00
  Type:
       Permanent
  Employer:
       Barchester Healthcare
  Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [36]
IT Support Officer
  St Asaph, LL17 0JE
  Salary:
       £26928.00 to £29551.00
  Type:
       Permanent
  Employer:
       Betsi Cadwaladr University Health Board
  Apply now on NHS Jobs for IT Support Officer job (opens in a new window) [26]

    IT Infrastructure Engineer

  Hessle, HU13 0GD
  Salary:
       £35461.74
  Type:
       Permanent
  Employer:
```

N3i Limited

Apply now on NHS Jobs for IT Infrastructure Engineer job (opens in a new window)

IT Operations Manager

Liverpool, L12 2AP

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Alder Hey Children's NHS Foundation Trust

Apply now on NHS Jobs for IT Operations Manager job (opens in a new window)

[28]

IT Systems Manager

Sheffield, S36 6BR

Salary:

£27105.00

Type:

Permanent

Employer:

Penistone Group Practice

Apply now on NHS Jobs for IT Systems Manager job (opens in a new window) [37]

IT Infrastructure Engineer

Hull, HU3 4AE

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

City Health Care Partnership CIC

Apply now on NHS Jobs for IT Infrastructure Engineer job (opens in a new window)

[38

Pathology IT Manager

Braddan, IM4 4RJ

Salary:

£71400.00 to £87747.00

Type:

Permanent

Employer:

Manx Care

Apply now on NHS Jobs for Pathology IT Manager job (opens in a new window) [39]

Senior Aseptic Services Technician – Education and Training

Manchester, M20 4BX

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

The Christie NHS FT

<u>Apply now on NHS Jobs for Senior Aseptic Services Technician – Education and</u> Training job (opens in a new window) [40]

Regional Head of IT

Bath, BA2 5RP

Salary:

£50000.00 to £60000.00

Type:

Permanent

Employer:

HCRG Care Group

Apply now on NHS Jobs for Regional Head of IT job (opens in a new window) [41]

IT Administrator/Administrator Assistant

Reading, RG6 7HG

Salary:

£12.21

Type:

Permanent

Employer:

Brookside Group Practice

Apply now on NHS Jobs for IT Administrator/Administrator Assistant job (opens in a new window) [42]

IT Support Team Leader

Taunton, TA1 5DA

Salary:

£38682.00 to £46580.00

Type:

Permanent

Employer:

Somerset NHS Foundation Trust

Apply now on NHS Jobs for IT Support Team Leader job (opens in a new window)

[43]

Clinical Nurse Trainer

Purley, CR8 2HJ Banstead, SM73EF London, SE27 0RW

Salary:

Negotiable

Type:

Permanent

Employer:

Fairlie Healthcare Group

Apply now on NHS Jobs for Clinical Nurse Trainer job (opens in a new window) [44]

Trainer - Band 5

Coventry, CV6 6NY

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Coventry and Warwickshire Partnership Trust

Apply now on NHS Jobs for Trainer - Band 5 job (opens in a new window) [45]

Mouth Care Trainer

North Shields, NE29 8NH

Salary:

£27485.00 to £30162.00

Type:

Fixed-Term

Employer:

Northumbria Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Mouth Care Trainer job (opens in a new window) [46]

Trainer - South London

Caterham, CR3 1AB

Salary:

£28000.00 to £30000.00

Type:

Permanent

Employer:

Active Care Group

Apply now on NHS Jobs for Trainer - South London job (opens in a new window)

[47]

ICT Technical Engineer Team Leader Infrastructure

Swansea, Cwmbran, NP44 7HF

Salary:

£37898.00 to £45637.00

Type:

Permanent

Employer:

Welsh Ambulance NHS Trust

Apply now on NHS Jobs for ICT Technical Engineer Team Leader Infrastructure job (opens in a new window) [48]

Band 4 - Project Management Officer, ICT

Hemel Hempstead, HP2 4AD

Salary:

£28860.00 to £31671.00

Type:

Permanent

Employer:

West Hertfordshire Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Band 4 - Project Management Officer, ICT job (opens in a new window) [49]

Violence & Aggression Reduction Trainer

Dewsbury, WF13 4HS

Salary:

£27485.00 to £30162.00

Type:

Permanent

Employer:

The Mid Yorkshire Teaching NHS Trust

Apply now on NHS Jobs for Violence & Aggression Reduction Trainer job (opens in a new window) [50]

Principal Pharmacist - Education & Training (Band 7 to 8a progression)

Milton Keynes, MK6 5LD

Salary:

£46148.00 to £60504.00

Type:

Fixed-Term

Employer:

Milton Keynes University Hospital NHS Foundation Trust

Apply now on NHS Jobs for Principal Pharmacist - Education & Training (Band 7 to 8a progression) job (opens in a new window) [51]

GP Trainer (Glastonbury Health Centre)

Glastonbury, BA6 9DD

Salary:

Negotiable

Type:

Permanent

Employer:

100Fold CIC

Apply now on NHS Jobs for GP Trainer (Glastonbury Health Centre) job (opens in a new window) [52]

Health and Social Care Trainer

Winsley, BA15 2LE

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Dorothy House Hospice

Apply now on NHS Jobs for Health and Social Care Trainer job (opens in a new window) [53]

Clinical Educator

Taunton, TA1 5HA

Salary:

£39340.00

Type:

Permanent

Employer:

St Margaret's Somerset Hospice

Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [54]

Simulation Educator

Warwick, CV34 4RT

Salary:

£38682.00 to £46580.00

Type:

Fixed-Term

Employer:

South Warwickshire University NHS Foundation Trust

Apply now on NHS Jobs for Simulation Educator job (opens in a new window) [55]

Educational Psychologist

Trowbridge, BA14 8JN

Salary:

£47688.00 to £57954.00

Type:

Permanent

Employer:

Wiltshire Council

Apply now on NHS Jobs for Educational Psychologist job (opens in a new window)

[56]

Clinical Educator

York, YO31 8HE

Salary:

£47810.00 to £54710.00

Type:

Fixed-Term

Employer:

York and Scarborough Teaching Hospitals NHS Foundation Trust Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [57]

Clinical Educator

Taunton, TA1 5HA

Salary:

£29770.00

Type:

Permanent

Employer:

St Margaret's Somerset Hospice

Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [58]

Clinical Educator

Lincoln, LN2 4QX

Salary:

£37740.00

Type:

Permanent

Employer:

St Barnabas Hospice

Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [59]

Education Administrator

Harlow, CM17 9JX

Salary:

£15285.00 to £16059.00

Type:

Fixed-Term

Employer:

St Clare Hospice

Apply now on NHS Jobs for Education Administrator job (opens in a new window)

Practice Educator

Bradford, BD9 6RJ

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Bradford Teaching Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Practice Educator job (opens in a new window) [61]

Cancer Clinical Educator

Sunderland, SR4 7TP

Salary:

£46148.00 to £52809.00

Type:

Fixed-Term

Employer:

South Tyneside and Sunderland NHS Foundation Trust

Apply now on NHS Jobs for Cancer Clinical Educator job (opens in a new window)
[62]

Early Years Educator

Exeter, EX2 5DW

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Royal Devon University Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Early Years Educator job (opens in a new window) [63]

Theatre Clinical Educator

Birmingham, B31 2AP

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

The Royal Orthopaedic Hospital NHS Foundation Trust

<u>Apply now on NHS Jobs for Theatre Clinical Educator job (opens in a new window)</u>

[64]

Clinical Education Lead

Braddan, IM4 4RJ

Salary:

£48780.00 to £63606.00

Type:

Permanent

Employer:

Manx Care

Apply now on NHS Jobs for Clinical Education Lead job (opens in a new window)

Further information

- Faculty of Clinical Informatics [66]
- Federation for Informatics Professionals [67]

Other roles that may interest you

- Knowledge and library services [68]
- Emergency care assistant [69]
- Health records staff [70]
- Patient Transport Service PTS call handler [71]

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Links

[1] https://www.healthcareers.nhs.uk/glossary#Informatics [2] https://www.healthcareers.nhs.uk/exploreroles/health-informatics/roles-health-informatics/education-and-training-roles/real-life-story-kevin-whittaker [3] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/education-and-training-roles/entryrequirements-education-and [4] https://www.healthcareers.nhs.uk/explore-roles/healthinformatics/education-and-training-roles/training-and-development-education-and [5] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates[6] https://www.healthcareers.nhs.uk/glossary#NHS Constitution [7] https://www.healthcareers.nhs.uk/about/working-health/nhs-constitution [8] http://www.jobs.nhs.uk/ [9] https://beta.jobs.nhs.uk/candidate/jobadvert/C9196-25-1196 [10] https://beta.jobs.nhs.uk/candidate/jobadvert/C9249-25-0308 [11] https://beta.jobs.nhs.uk/candidate/jobadvert/C9418-25-0778 [12] https://beta.jobs.nhs.uk/candidate/jobadvert/C9229-25-0463 [13] https://beta.jobs.nhs.uk/candidate/jobadvert/C9345-25-0393 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/H9130-25-0559 [15] https://beta.jobs.nhs.uk/candidate/jobadvert/C9396-25-0237 [16] https://beta.jobs.nhs.uk/candidate/jobadvert/C9199-25-0258 [17] https://beta.jobs.nhs.uk/candidate/jobadvert/C9323-25-0358 [18] https://beta.jobs.nhs.uk/candidate/jobadvert/L0121-25-1087 [19] https://beta.jobs.nhs.uk/candidate/jobadvert/U0103-25-0045 [20] https://beta.jobs.nhs.uk/candidate/jobadvert/A2381-25-0021-FF [21] https://beta.jobs.nhs.uk/candidate/jobadvert/L0121-25-1077 [22] https://beta.jobs.nhs.uk/candidate/jobadvert/H9040-25-0946 [23] https://beta.jobs.nhs.uk/candidate/jobadvert/C9020-25-0136 [24] https://beta.jobs.nhs.uk/candidate/jobadvert/C9349-25-2081 [25] https://beta.jobs.nhs.uk/candidate/jobadvert/C9184-25-1100 [26] https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-1897 [27] https://beta.jobs.nhs.uk/candidate/jobadvert/E0009-25-0005 [28] https://beta.jobs.nhs.uk/candidate/jobadvert/C9411-25-0280 [29] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6683 [30] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7172 [31] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7173 [32] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6681 [33] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7056 [34] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6444 [35] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7174 [36] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7055 [37] https://beta.jobs.nhs.uk/candidate/jobadvert/A1494-25-0006 [38] https://beta.jobs.nhs.uk/candidate/jobadvert/E9810-25-0190 [39] https://beta.jobs.nhs.uk/candidate/jobadvert/K0006-25-0122 [40] https://beta.jobs.nhs.uk/candidate/jobadvert/C9413-25-0450 [41] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1209 [42] https://beta.jobs.nhs.uk/candidate/jobadvert/A0481-25-0004 [43] https://beta.jobs.nhs.uk/candidate/jobadvert/C9184-25-1103 [44] https://beta.jobs.nhs.uk/candidate/jobadvert/E0429-25-0027 [45] https://beta.jobs.nhs.uk/candidate/jobadvert/C9444-25-0324 [46] https://beta.jobs.nhs.uk/candidate/jobadvert/C9319-25-0642 [47] https://beta.jobs.nhs.uk/candidate/jobadvert/L0042-25-0193 [48] https://beta.jobs.nhs.uk/candidate/jobadvert/C9020-25-0142 [49] https://beta.jobs.nhs.uk/candidate/jobadvert/C9360-25-0394 [50] https://beta.jobs.nhs.uk/candidate/jobadvert/C9377-25-0176 [51]

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https://www.facultyofclinicalinformatics.org.uk/ [67] https://www.fedip.org/ [68]

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