Education and training roles

Educators and trainers in health informatics [1] are responsible for making sure that staff are able to use the latest technology so that the benefits it offers for patient care are realised.

This page has information on the education and training roles in health informatics [1] and links to further information.

Working life

Technology offers significant benefits to health and health care. Health staff need to be trained to use technology for these benefits to be realised. Working in training or IT departments and clinical areas, education and training staff train healthcare professionals in computer literacy, clinical systems and other applications, and in the use of IT systems, applications and software. This includes the latest IT developments in the prevention, diagnosis and treatment of illnesses and diseases.

> "I enjoy leading the team but also like to be hands-on in the development. It means I can stay at the cutting edge of an evolving technological landscape." Kevin Whitaker, a curriculum development manager
>
> Read Kevin's story [2]

Health informatics trainer with staff

Roles in education and training

Explore some of the roles in education and training in health informatics [1]:

- training administrator
- trainer
- training manager

Training administrator

A training administrator is responsible for the administration of IT training within an organisation. Typical responsibilities include:

- publicising available training courses
- scheduling courses and coordinating bookings
- maintaining training records, resources and websites

Trainer

A trainer:

- identifies learning needs
- designs and develops training materials and resources
- plans and delivers training
- supports and assesses learners

Training manager

A training manager is likely to be a senior figure within a team or department. The role will be varied and is likely to involve:

- managing provision of training across an organisation or area
- planning, delivering and evaluating a range of training and development programmes to meet strategic and operational needs
- working with a wide range of staff to identify future training requirements and providing advice on appropriate training provision
- providing advice to the organisation on improving the quality of training development, delivery and evaluation
- managing the productivity, efficiency and effectiveness of the training and the training team

Want to learn more?

- Find out more more about the entry requirements for education and training in health informatics [3]
- Find out more more about the training and development opportunities in education and training in health informatics [4]

- ## Pay and conditions

  Most education and training jobs in the NHS are covered by Agenda for Change (AfC) pay scales [5]. This pay system covers all staff except doctors, dentists and the most senior managers. ICT staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

- ## Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of knowledge management systems locally.

- ## Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the NHS Constitution [6] apply in your everyday work.

Find out more about NHS values. [7]

Most NHS organisations advertise their job and apprenticeship vacancies on NHS Jobs [8]. You can find some of the current vacancies below.

Find a vacancy

Enter your location or postcode

Show results within

Search

- ### Digital Education Content Designer

  Burton, DE13 0RB

  Salary:
  £29970.00 to £36483.00
  Type:
  Fixed-Term
  Employer:
  University Hospitals of Derby and Burton NHS Foundation Trust
  Apply now on NHS Jobs for Digital Education Content Designer job (opens in a new window) [9]

- ### Digital Education Content Designer

  Derby, DE22 3NE

  Salary:
  £29969.00 to £36483.00
  Type:

Fixed-Term
Employer:
University Hospitals of Derby and Burton NHS Foundation Trust
Apply now on NHS Jobs for Digital Education Content Designer job (opens in a new window) [10]

○ ICT SystmOne Specialist

Middlesbrough, TS6 6TD

Salary:
£37338.00 to £44962.00
Type:
Permanent
Employer:
South Tees Hospitals NHS Foundation Trust
Apply now on NHS Jobs for ICT SystmOne Specialist job (opens in a new window) [11]

○ ICT Application Administrator

TBC, LL57 2PW

Salary:
£26928.00 to £29551.00
Type:
Fixed-Term
Employer:
Betsi Cadwaladr University Health Board
Apply now on NHS Jobs for ICT Application Administrator job (opens in a new window) [12]

○ ICT Physiotherapy Assistant

Cirencester, GL7 1UY

Salary:
£24625.00 to £25674.00
Type:
Permanent
Employer:
Gloucestershire Health and Care NHS Foundation Trust
Apply now on NHS Jobs for ICT Physiotherapy Assistant job (opens in a new window) [13]

○ Employment, Training and Education Advisor

Enfield, EN2 8JL

Salary:

£31081.00 to £33665.00
Type:
Permanent
Employer:
North London NHS Foundation Trust
Apply now on NHS Jobs for Employment, Training and Education Advisor job (opens in a new window) [14]

○ Acute Medicine/Education & Training Pharmacist

Swindon, SN3 6BB

Salary:
£53755.00 to £60504.00
Type:
Permanent
Employer:
Great Western Hospitals NHS Foundation Trust
Apply now on NHS Jobs for Acute Medicine/Education & Training Pharmacist job (opens in a new window) [15]

○ ICT/ Systems Deputy Director

London, SE5 9RS

Salary:
£96340.00 to £109849.00
Type:
Permanent
Employer:
King's College Hospital NHS Foundation Trust
Apply now on NHS Jobs for ICT/ Systems Deputy Director job (opens in a new window) [16]

○ ICT Application Services Manager

Chesterfield, S44 5BL

Salary:
£49197.00 to £53518.00
Type:
Permanent
Employer:
Chesterfield Royal Hospital NHS Foundation Trust
Apply now on NHS Jobs for ICT Application Services Manager job (opens in a new window) [17]

○ IT Technician

Northwood , HA6 1BX

Salary:
    £25000.00 to £30000.00
Type:
    Permanent
Employer:
    Harrow Health CIC
Apply now on NHS Jobs for IT Technician job (opens in a new window) [18]

○ **ICT/ Systems Deputy Director**

London, SE5 9RS

Salary:
    £96340.00 to £109849.00
Type:
    Permanent
Employer:
    King's College Hospital NHS Foundation Trust
Apply now on NHS Jobs for ICT/ Systems Deputy Director job (opens in a new window) [16]

○ **ICT Application Services Manager**

Chesterfield, S44 5BL

Salary:
    £49197.00 to £53518.00
Type:
    Permanent
Employer:
    Chesterfield Royal Hospital NHS Foundation Trust
Apply now on NHS Jobs for ICT Application Services Manager job (opens in a new window) [17]

○ **Training Fellowship in Undergraduate Medical Education**

Boston, PE21 9QS

Salary:
    £42008.00 to £49909.00
Type:
    Fixed-Term
Employer:
    Lincolnshire Partnership NHS Foundation Trust
Apply now on NHS Jobs for Training Fellowship in Undergraduate Medical Education job (opens in a new window) [19]

○ Specialist Pharmacy Technician - Education and Training

Bath, BA13NG

Salary:
    £37338.00 to £44962.00
Type:
    Permanent
Employer:
    Royal United Hospitals Bath NHS Foundation Trust
Apply now on NHS Jobs for Specialist Pharmacy Technician - Education and Training job (opens in a new window) [20]

○ Pharmacy Lead Technician, Education and Training

Sheffield, S11 9BF

Salary:
    Negotiable
Type:
    Permanent
Employer:
    Sheffield Health and Social Care NHS Foundation Trust
Apply now on NHS Jobs for Pharmacy Lead Technician, Education and Training job (opens in a new window) [21]

○ IT Systems Manager

Northwood , HA6 1BX

Salary:
    £35000.00 to £40000.00
Type:
    Permanent
Employer:
    Harrow Health CIC
Apply now on NHS Jobs for IT Systems Manager job (opens in a new window) [22]

○ Principal Pharmacy Technician Education and Training/Clinical

Ashtoun-Under-Lyne, OL96RW

Salary:
    £37338.00 to £44962.00
Type:
    Permanent
Employer:
    Tameside and Glossop Integrated Care NHS Foundation Trust
Apply now on NHS Jobs for Principal Pharmacy Technician Education and

Training/Clinical job (opens in a new window) [23]

- ○ **Operational Trainer**

  Basingstoke, RG21 8YU

  Salary:
  £29000.00
  Type:
  Permanent
  Employer:
  Barchester Healthcare
  Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [24]

- ○ **Sales Trainer**

  Cardiff, CF3 2UQ

  Salary:
  £40000.00
  Type:
  Permanent
  Employer:
  Barchester Healthcare
  Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [25]

- ○ **Operational Trainer**

  Basingstoke, RG24 9UL

  Salary:
  £29000.00
  Type:
  Permanent
  Employer:
  Barchester Healthcare
  Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [26]

- ○ **Sales Trainer**

  Salisbury, SP5 2EJ

  Salary:
  £40000.00
  Type:
  Permanent
  Employer:
  Barchester Healthcare
  Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [27]

- ## Sales Trainer

  Oxford, OX1 5DE

  Salary:
  £40000.00
  Type:
  Permanent
  Employer:
  Barchester Healthcare
  Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [28]

- ## Sales Trainer

  Melbourn, SG8 6FY

  Salary:
  £40000.00
  Type:
  Permanent
  Employer:
  Barchester Healthcare
  Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [29]

- ## Practice Trainer

  Salford, M6 8HD

  Salary:
  £37338.00 to £44962.00
  Type:
  Secondment
  Employer:
  Northern Care Alliance NHS Foundation Trust
  Apply now on NHS Jobs for Practice Trainer job (opens in a new window) [30]

- ## Clinical Trainer

  Farnham, GU9 8BL
  Farnham, GU9 7XG
  Guildford, GU2 7WW

  Salary:
  £35200.00
  Type:
  Permanent
  Employer:
  Phyllis Tuckwell Memorial Hospice Ltd
  Apply now on NHS Jobs for Clinical Trainer job (opens in a new window) [31]

- ### Operational Trainer

  Bramley Green, RG26 5GF

  Salary:
  £29000.00
  Type:
  Permanent
  Employer:
  Barchester Healthcare
  Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [32]

- ### Operational Trainer

  Basingstoke, RG21 5NW

  Salary:
  £29000.00
  Type:
  Permanent
  Employer:
  Barchester Healthcare
  Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [33]

- ### Training and Digital Learning Specialist

  Reading, RG1 5AN

  Salary:
  £37338.00 to £44962.00
  Type:
  Permanent
  Employer:
  Royal Berkshire NHS Foundation Trust
  Apply now on NHS Jobs for Training and Digital Learning Specialist job (opens in a new window) [34]

- ### Senior ICT Application Systems Product Specialist

  Swansea, Cwmbran, St Asaph, SA6 8RE

  Salary:
  £46840.00 to £53602.00
  Type:
  Permanent
  Employer:
  Welsh Ambulance NHS Trust
  Apply now on NHS Jobs for Senior ICT Application Systems Product Specialist job (opens in a new window) [35]

- ## Specialist Mental Health Pharmacist-Education & Training and Perinatal

  Gloucester, GL1 3NN

  Salary:
  > £53755.00 to £60504.00

  Type:
  > Permanent

  Employer:
  > Gloucestershire Hospitals NHS Foundation Trust

  Apply now on NHS Jobs for Specialist Mental Health Pharmacist-Education & Training and Perinatal job (opens in a new window) [36]

- ## Primary and Community Care Education & Training Unit Administrator

  Cardiff, CF15 7QQ

  Salary:
  > £26928.00 to £29551.00

  Type:
  > Permanent

  Employer:
  > Health Education and Improvement Wales

  Apply now on NHS Jobs for Primary and Community Care Education & Training Unit Administrator job (opens in a new window) [37]

- ## IT Service Desk Technician

  Eastleigh, SO50 5PB

  Salary:
  > £27485.00 to £30162.00

  Type:
  > Fixed-Term

  Employer:
  > NHS South Central and West Commissioning Support Unit

  Apply now on NHS Jobs for IT Service Desk Technician job (opens in a new window) [38]

- ## Senior IT Server Engineer

  Guildford, GU2 7XX

  Salary:
  > £48270.00 to £54931.00

  Type:
  > Permanent

Employer:

Royal Surrey NHS Foundation Trust

Apply now on NHS Jobs for Senior IT Server Engineer job (opens in a new window) [39]

○ **IT Service Desk Analyst**

Colchester, CO4 9FG

Salary:

£27000.00

Type:

Permanent

Employer:

Practice Plus Group

Apply now on NHS Jobs for IT Service Desk Analyst job (opens in a new window) [40]

○ **Senior IT Project Manager**

brighton / worthing, BN2 5BE

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Senior IT Project Manager job (opens in a new window) [41]

○ **Senior ICT Application Systems Product Specialist**

Swansea, Cwmbran, St Asaph, SA6 8RE

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Welsh Ambulance NHS Trust

Apply now on NHS Jobs for Senior ICT Application Systems Product Specialist job (opens in a new window) [35]

○ **Clinical Practice Trainer**

Preston, PR5 4AR

Salary:

£37338.00 to £44962.00

Type:
Permanent
Employer:
North West Ambulance Service NHS Trust
Apply now on NHS Jobs for Clinical Practice Trainer job (opens in a new window) [42]

○ **Senior Estates and IT Manager**

Lancaster, LA1 3AQ

Salary:
£44758.25
Type:
Permanent
Employer:
Lancaster Medical Practice
Apply now on NHS Jobs for Senior Estates and IT Manager job (opens in a new window) [43]

○ **Mandatory trainer (Safeguarding specialism)**

Bath, BA2 1AY

Salary:
£34000.00 to £36000.00
Type:
Permanent
Employer:
HCRG Care Group
Apply now on NHS Jobs for Mandatory trainer (Safeguarding specialism) job (opens in a new window) [44]

○ **Mandatory trainer (Safeguarding specialism)**

Farnham, GU9 9QL

Salary:
£34000.00 to £36000.00
Type:
Permanent
Employer:
HCRG Care Group
Apply now on NHS Jobs for Mandatory trainer (Safeguarding specialism) job (opens in a new window) [45]

○ **Mandatory trainer (Safeguarding specialism)**

Farnham, GU9 9QL

Salary:
    £34000.00 to £36000.00
Type:
    Permanent
Employer:
    HCRG Care Group
Apply now on NHS Jobs for Mandatory trainer (Safeguarding specialism) job (opens in a new window) [46]

○ Mandatory trainer (Safeguarding specialism)

Bath, BA2 1AY

Salary:
    £34000.00 to £36000.00
Type:
    Permanent
Employer:
    HCRG Care Group
Apply now on NHS Jobs for Mandatory trainer (Safeguarding specialism) job (opens in a new window) [47]

○ Fire safety Advisor/Trainer

Derby, DE22 3NE

Salary:
    £37338.00 to £44962.00
Type:
    Permanent
Employer:
    University Hospitals of Derby and Burton NHS Foundation Trust
Apply now on NHS Jobs for Fire safety Advisor/Trainer job (opens in a new window) [48]

○ Pathology Information Technology (IT) Microbiology Specialist

Brighton, BN2 5BE

Salary:
    £46148.00 to £52809.00
Type:
    Permanent
Employer:
    University Hospitals Sussex NHS Foundation Trust (279)
Apply now on NHS Jobs for Pathology Information Technology (IT) Microbiology Specialist job (opens in a new window) [49]

○ Clinical Systems Product Specialist Trainer

Kettering, NN15 6EY

Salary:
  £29970.00 to £36483.00
Type:
  Permanent
Employer:
  Northamptonshire Healthcare Foundation Trust
Apply now on NHS Jobs for Clinical Systems Product Specialist Trainer job (opens in a new window) [50]

○ **GP Trainer (Glastonbury Health Centre)**

Glastonbury, BA6 9DD

Salary:
  Negotiable
Type:
  Permanent
Employer:
  100Fold CIC
Apply now on NHS Jobs for GP Trainer (Glastonbury Health Centre) job (opens in a new window) [51]

○ **Joint Health & Social Care Trainer**

TBC, LD3 0LS

Salary:
  £37898.00 to £45637.00
Type:
  Fixed-Term
Employer:
  Powys Teaching Health Board
Apply now on NHS Jobs for Joint Health & Social Care Trainer job (opens in a new window) [52]

○ **Cellular Pathology IT technician and Associate Practitioner**

Chichester, PO19 6SE

Salary:
  £31049.00 to £37796.00
Type:
  Permanent
Employer:
  University Hospitals Sussex NHS Foundation Trust (279)
Apply now on NHS Jobs for Cellular Pathology IT technician and Associate Practitioner job (opens in a new window) [53]

- ## Violence and Aggression Case Manager/Trainer

  Bridgend, CF31 4LN

  Salary:
  > £37898.00 to £45637.00

  Type:
  > Permanent

  Employer:
  > Cwm Taf Morgannwg University Health Board

  Apply now on NHS Jobs for Violence and Aggression Case Manager/Trainer job (opens in a new window) [54]

- ## Regional Clinical Trainer (NMC / HCPC Registered)

  London and South East, SE1 7PW

  Salary:
  > £37000.00 to £37000.00

  Type:
  > Permanent

  Employer:
  > Cygnet Health Care

  Apply now on NHS Jobs for Regional Clinical Trainer (NMC / HCPC Registered) job (opens in a new window) [55]

- ## Bank Joint Health & Social Care Trainer

  TBC, LD3 0LS

  Salary:
  > £37898.00 to £45637.00

  Type:
  > Bank

  Employer:
  > Powys Teaching Health Board

  Apply now on NHS Jobs for Bank Joint Health & Social Care Trainer job (opens in a new window) [56]

- ## Chief Pharmacy Technician – Procurement, Stores and IT manager

  London, SE5 8AZ

  Salary:
  > £54320.00 to £60981.00

  Type:
  > Permanent

  Employer:

South London and Maudsley NHS Foundation Trust
Apply now on NHS Jobs for Chief Pharmacy Technician – Procurement, Stores and IT manager job (opens in a new window) [57]

○ **Practice Educator**

Harrogate, HG2 7SX

Salary:
    £37338.00 to £44962.00
Type:
    Permanent
Employer:
    Harrogate and District NHS Foundation Trust
Apply now on NHS Jobs for Practice Educator job (opens in a new window) [58]

○ **GP Educator**

Manchester, M1 3BN

Salary:
    £109536.00
Type:
    Fixed-Term
Employer:
    NHS England
Apply now on NHS Jobs for GP Educator job (opens in a new window) [59]

○ **Clinical Educator**

Gorleston-on-Sea, NR31 6LA

Salary:
    £37338.00 to £44962.00
Type:
    Permanent
Employer:
    James Paget University Hospitals NHS Foundation Trust
Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [60]

○ **Educational Psychologist**

Trowbridge, BA14 8JN

Salary:
    £47688.00 to £57954.00
Type:
    Permanent
Employer:
    Wiltshire Council

Apply now on NHS Jobs for Educational Psychologist job (opens in a new window) [61]

○ **Practice Educator**

Theale, RG7 4AB
Reading, RG30 2DX
Wallingford, OX10 6SL

Salary:
  Negotiable
Type:
  Permanent
Employer:
  Sue Ryder
Apply now on NHS Jobs for Practice Educator job (opens in a new window) [62]

○ **Prevention & Management of Violence & Aggression (PMVA) Trainer**

Bronllys, LD2 0LU

Salary:
  £30420.00 to £37030.00
Type:
  Permanent
Employer:
  Powys Teaching Health Board
Apply now on NHS Jobs for Prevention & Management of Violence & Aggression (PMVA) Trainer job (opens in a new window) [63]

○ **Clinical Practice Educator**

Cardiff, CF14 2TL

Salary:
  £46840.00 to £53602.00
Type:
  Fixed-Term
Employer:
  Velindre University NHS Trust
Apply now on NHS Jobs for Clinical Practice Educator job (opens in a new window) [64]

○ **Early Years Educator**

Brighton, BN2 1ES

Salary:
  £24625.00 to £25674.00

Type:
Permanent
Employer:
University Hospitals Sussex NHS Foundation Trust (279)
Apply now on NHS Jobs for Early Years Educator job (opens in a new window) [65]

- ## Further information

    - Faculty of Clinical Informatics [66]
    - Federation for Informatics Professionals [67]

Other roles that may interest you

- Knowledge and library services [68]
- Emergency care assistant [69]
- Health records staff [70]
- Patient Transport Service PTS call handler [71]

Source URL: https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/education-and-training-roles

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[1] https://www.healthcareers.nhs.uk/glossary#Informatics [2] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/education-and-training-roles/real-life-story-kevin-whittaker [3] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/education-and-training-roles/entry-requirements-education-and [4] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/education-and-training-roles/training-and-development-education-and [5] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates [6] https://www.healthcareers.nhs.uk/glossary#NHS_Constitution [7] https://www.healthcareers.nhs.uk/about/working-health/nhs-constitution [8] http://www.jobs.nhs.uk/ [9] https://beta.jobs.nhs.uk/candidate/jobadvert/C9320-25-0691 [10] https://beta.jobs.nhs.uk/candidate/jobadvert/C9320-25-0720 [11] https://beta.jobs.nhs.uk/candidate/jobadvert/C9328-25-0632 [12] https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-1686 [13] https://beta.jobs.nhs.uk/candidate/jobadvert/C9327-25-0531 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/C9455-25-0247 [15] https://beta.jobs.nhs.uk/candidate/jobadvert/C9249-25-0254 [16] https://beta.jobs.nhs.uk/candidate/jobadvert/C9213-25-0613 [17] https://beta.jobs.nhs.uk/candidate/jobadvert/C9166-25-0268 [18] https://beta.jobs.nhs.uk/candidate/jobadvert/B0480-25-0019 [19] https://beta.jobs.nhs.uk/candidate/jobadvert/C9274-25-0259 [20] https://beta.jobs.nhs.uk/candidate/jobadvert/C9427-25-0407 [21] https://beta.jobs.nhs.uk/candidate/jobadvert/C9457-25-0196 [22] https://beta.jobs.nhs.uk/candidate/jobadvert/B0480-25-0018 [23] https://beta.jobs.nhs.uk/candidate/jobadvert/C9245-25-0276 [24] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4761 [25] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5328 [26] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4763 [27] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5329 [28] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5330 [29] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-5331 [30]

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