Education and training roles

Educators and trainers in health informatics [1] are responsible for making sure that staff are able to use the latest technology so that the benefits it offers for patient care are realised.

This page has information on the education and training roles in health informatics [1] and links to further information.

Working life

Technology offers significant benefits to health and health care. Health staff need to be trained to use technology for these benefits to be realised. Working in training or IT departments and clinical areas, education and training staff train healthcare professionals in computer literacy, clinical systems and other applications, and in the use of IT systems, applications and software. This includes the latest IT developments in the prevention, diagnosis and treatment of illnesses and diseases.

> "I enjoy leading the team but also like to be hands-on in the development. It means I can stay at the cutting edge of an evolving technological landscape." Kevin Whitaker, a curriculum development manager
>
> Read Kevin's story [2]

Health informatics trainer with staff

Roles in education and training

Explore some of the roles in education and training in health informatics [1]:

- training administrator
- trainer
- training manager

Training administrator

A training administrator is responsible for the administration of IT training within an organisation. Typical responsibilities include:

- publicising available training courses
- scheduling courses and coordinating bookings
- maintaining training records, resources and websites

Trainer

A trainer:

- identifies learning needs
- designs and develops training materials and resources
- plans and delivers training
- supports and assesses learners

Training manager

A training manager is likely to be a senior figure within a team or department. The role will be varied and is likely to involve:

- managing provision of training across an organisation or area
- planning, delivering and evaluating a range of training and development programmes to meet strategic and operational needs
- working with a wide range of staff to identify future training requirements and providing advice on appropriate training provision
- providing advice to the organisation on improving the quality of training development, delivery and evaluation
- managing the productivity, efficiency and effectiveness of the training and the training team

Want to learn more?

- Find out more more about the entry requirements for education and training in health informatics [3]
- Find out more more about the training and development opportunities in education and training in health informatics [4]

- ## Pay and conditions

  Most education and training jobs in the NHS are covered by Agenda for Change (AfC) pay scales [5]. This pay system covers all staff except doctors, dentists and the most senior managers. ICT staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

- ## Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of knowledge management systems locally.

- ## Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the NHS Constitution [6] apply in your everyday work.

Find out more about NHS values. [7]

Most NHS organisations advertise their job and apprenticeship vacancies on NHS Jobs [8]. You can find some of the current vacancies below.

Find a vacancy

Enter your location or postcode

Show results within

Search

- ### Digital Trainer

  Manchester, M14 7LU

  Salary:
  £26530.00 to £29114.00
  Type:
  Permanent
  Employer:
  North West Ambulance Service NHS Trust
  Apply now on NHS Jobs for Digital Trainer job (opens in a new window) [9]

- ### IT Training Officer

  Cardiff, CF14 4TT

  Salary:
  £26928.00 to £29551.00
  Type:
  Permanent

Employer:
     Cardiff and Vale University Health Board
Apply now on NHS Jobs for IT Training Officer job (opens in a new window) [10]

- ## Digital Systems Trainer

Gateshead, NE9 7AD

Salary:
     £39520.00
Type:
     Permanent
Employer:
     Barchester Healthcare
Apply now on NHS Jobs for Digital Systems Trainer job (opens in a new window)
[11]

- ## Digital Systems Trainer

Bedlington, NE22 6LA

Salary:
     £39520.00
Type:
     Permanent
Employer:
     Barchester Healthcare
Apply now on NHS Jobs for Digital Systems Trainer job (opens in a new window)
[12]

- ## Digital Systems Trainer

Southgate, N14 5QR

Salary:
     £39520.00
Type:
     Permanent
Employer:
     Barchester Healthcare
Apply now on NHS Jobs for Digital Systems Trainer job (opens in a new window)
[13]

- ## Digital Systems Trainer

Waltham Abbey, EN9 3JY

Salary:
     £39520.00
Type:

Permanent
Employer:
    Barchester Healthcare
Apply now on NHS Jobs for Digital Systems Trainer job (opens in a new window)
[14]

○ **Digital Educator**

Great Bramingham Lane, LU3 3NT

Salary:
    £41750.00 to £47236.00
Type:
    Fixed-Term
Employer:
    Keech Hospice Care
Apply now on NHS Jobs for Digital Educator job (opens in a new window) [15]

○ **ICT Asset Administrator**

Warwick, CV34 5BW

Salary:
    £24380.00
Type:
    Permanent
Employer:
    Innovate Healthcare Services
Apply now on NHS Jobs for ICT Asset Administrator job (opens in a new window)
[16]

○ **Pharmacy Technician – MM, ACPT, Education & training**

Swansea, SA6 6NL

Salary:
    £30420.00 to £37030.00
Type:
    Permanent
Employer:
    Swansea Bay University Health Board
Apply now on NHS Jobs for Pharmacy Technician – MM, ACPT, Education & training job (opens in a new window) [17]

○ **Specialist pharmacist - Paediatrics & Education and Training**

Kettering, NN16 8UZ

Salary:
    £46148.00 to £52809.00

Type:

Permanent

Employer:

Kettering General Hospital NHS Foundation Trust

Apply now on NHS Jobs for Specialist pharmacist - Paediatrics & Education and Training job (opens in a new window) [18]

○ Pharmacy Lead Technician, Education and Training

Sheffield, S11 9BF

Salary:

Negotiable

Type:

Permanent

Employer:

Sheffield Health and Social Care NHS Foundation Trust

Apply now on NHS Jobs for Pharmacy Lead Technician, Education and Training job (opens in a new window) [19]

○ IT Systems Lead

Newcastle upon Tyne, NE1 8DQ
Newcastle Upon Tyne, NE5 4BS

Salary:

Negotiable

Type:

Permanent

Employer:

Saville Medical Group

Apply now on NHS Jobs for IT Systems Lead job (opens in a new window) [20]

○ IT Project Manager

Warrington, WA51QG

Salary:

£46148.00 to £52809.00

Type:

Fixed-Term

Employer:

Warrington and Halton Teaching Hospitals NHSFT

Apply now on NHS Jobs for IT Project Manager job (opens in a new window) [21]

○ I.T. Systems Manager

Cardiff, CF14 4XW

Salary:

£37898.00 to £45637.00

Type:

Permanent

Employer:

Cardiff and Vale University Health Board

Apply now on NHS Jobs for I.T. Systems Manager job (opens in a new window) [22]

○ Training Lead in Echocardiography / Network Practice Educator

LONDON, SE1 7EH

Salary:

£61927.00 to £68676.00

Type:

Fixed-Term

Employer:

Guy's and St Thomas' NHS Foundation Trust

Apply now on NHS Jobs for Training Lead in Echocardiography / Network Practice Educator job (opens in a new window) [23]

○ Operational Trainer

Perth, PH1 1SB

Salary:

£24959.52

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [24]

○ Operational Trainer

Monifieth, DD5 4HT

Salary:

£24959.52

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [25]

○ Operational Trainer

Inverness, IV3 8SD

Salary:

£24959.52

Type:
        Permanent
Employer:
        Barchester Healthcare
Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [26]

- ○ **Trainer - Manchester**

  Manchester, M1 1AB

  Salary:
          £28000.00 to £30000.00
  Type:
          Permanent
  Employer:
          Active Care Group
  Apply now on NHS Jobs for Trainer - Manchester job (opens in a new window) [27]

- ○ **Trainer - Caterham**

  Caterham, CR3 6TR

  Salary:
          £28000.00 to £30000.00
  Type:
          Permanent
  Employer:
          Active Care Group
  Apply now on NHS Jobs for Trainer - Caterham job (opens in a new window) [28]

- ○ **Training Lead in Echocardiography / Network Practice Educator**

  LONDON, SE1 7EH

  Salary:
          £61927.00 to £68676.00
  Type:
          Fixed-Term
  Employer:
          Guy's and St Thomas' NHS Foundation Trust
  Apply now on NHS Jobs for Training Lead in Echocardiography / Network Practice Educator job (opens in a new window) [23]

- ○ **IT Systems Lead**

  Newcastle upon Tyne, NE1 8DQ
  Newcastle Upon Tyne, NE5 4BS

  Salary:
          Negotiable

Type:
    Permanent
Employer:
    Saville Medical Group
Apply now on NHS Jobs for IT Systems Lead job (opens in a new window) [20]

○ IT Project Manager

Warrington, WA51QG

Salary:
    £46148.00 to £52809.00
Type:
    Fixed-Term
Employer:
    Warrington and Halton Teaching Hospitals NHSFT
Apply now on NHS Jobs for IT Project Manager job (opens in a new window) [21]

○ I.T. Systems Manager

Cardiff, CF14 4XW

Salary:
    £37898.00 to £45637.00
Type:
    Permanent
Employer:
    Cardiff and Vale University Health Board
Apply now on NHS Jobs for I.T. Systems Manager job (opens in a new window) [22]

○ IT Service Desk Engineer

Runcorn, WA7 4QX

Salary:
    £23875.00 to £23875.00
Type:
    Permanent
Employer:
    HCRG Care Group
Apply now on NHS Jobs for IT Service Desk Engineer job (opens in a new window)
[29]

○ IT Cyber Security Officer

Taunton, TA1 1HE

Salary:
    £37338.00 to £44962.00
Type:

Permanent
Employer:
Somerset NHS Foundation Trust
Apply now on NHS Jobs for IT Cyber Security Officer job (opens in a new window)
[30]

○ **IT Service Desk Operator**

Harrogate, HG2 7SX

Salary:
£26530.00 to £29114.00
Type:
Permanent
Employer:
Harrogate and District NHS Foundation Trust
Apply now on NHS Jobs for IT Service Desk Operator job (opens in a new window)
[31]

○ **Bank Driver Trainer**

Bury ST Edmunds, IP33 3YU

Salary:
£46148.00 to £52809.00
Type:
Bank
Employer:
East of England Ambulance Service
Apply now on NHS Jobs for Bank Driver Trainer job (opens in a new window) [32]

○ **Patient Systems Trainer**

Harrogate, HG2 7SX

Salary:
£29970.00 to £36483.00
Type:
Fixed-Term
Employer:
Harrogate and District NHS Foundation Trust
Apply now on NHS Jobs for Patient Systems Trainer job (opens in a new window)
[33]

○ **Customer Service Trainer**

London, SE1 7EH

Salary:
£35964.00 to £43780.00

Type:

Permanent

Employer:

Guy's and St Thomas' NHS Foundation Trust

Apply now on NHS Jobs for Customer Service Trainer job (opens in a new window) [34]

○ IT Service Desk Operator

Harrogate, HG2 7SX

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Harrogate and District NHS Foundation Trust

Apply now on NHS Jobs for IT Service Desk Operator job (opens in a new window) [31]

○ Service Support Analyst (IT Support)

Seaton Delaval, NE25 0QJ

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Service Support Analyst (IT Support) job (opens in a new window) [35]

○ Pathology IT Technical Support Officer

Canterbury, CT1 3NG

Salary:

£29970.00 to £36483.00

Type:

Fixed-Term

Employer:

East Kent Hospitals University NHS Foundation Trust

Apply now on NHS Jobs for Pathology IT Technical Support Officer job (opens in a new window) [36]

○ IT Support Engineer 1st Line

Fulwood, Preston, PR2 9WT

Salary:
    £25000.00
Type:
    Permanent
Employer:
    CHEC
Apply now on NHS Jobs for IT Support Engineer 1st Line job (opens in a new window) [37]

○ **IT Support Engineer 1st Line**

Fulwood, Preston, PR2 9WT

Salary:
    Negotiable
Type:
    Permanent
Employer:
    CHEC
Apply now on NHS Jobs for IT Support Engineer 1st Line job (opens in a new window) [38]

○ **Education Coordinator (Medical Education)**

Guildford, GU2 7LX

Salary:
    £27857.00 to £30570.00
Type:
    Permanent
Employer:
    Surrey and Borders Partnership NHS Foundation Trust
Apply now on NHS Jobs for Education Coordinator (Medical Education) job (opens in a new window) [39]

○ **Violence and Aggression Reduction Trainers**

Dewsbury, WF13 4HS

Salary:
    £26530.00 to £29114.00
Type:
    Permanent
Employer:
    The Mid Yorkshire Teaching NHS Trust
Apply now on NHS Jobs for Violence and Aggression Reduction Trainers job (opens in a new window) [40]

○ **Oliver McGowan Co-trainer (autism)**

London, N15 3TH

Salary:
  £34521.00 to £41956.00
Type:
  Fixed-Term
Employer:
  306 North London NHS Foundation Trust
Apply now on NHS Jobs for Oliver McGowan Co-trainer (autism) job (opens in a new window) [41]

○ **Nurse Educator in Dermatology Education**

London, SE1 9RT

Salary:
  £51488.00 to £57802.00
Type:
  Fixed-Term
Employer:
  Guy's and St Thomas' NHS Foundation Trust
Apply now on NHS Jobs for Nurse Educator in Dermatology Education job (opens in a new window) [42]

○ **Oliver McGowan Co-trainer (learning disability)**

London, N15 3TH

Salary:
  £34521.00 to £41956.00
Type:
  Fixed-Term
Employer:
  306 North London NHS Foundation Trust
Apply now on NHS Jobs for Oliver McGowan Co-trainer (learning disability) job (opens in a new window) [43]

○ **Band 5 Safety Intervention Trainer/ Assessor**

Birmingham, B13 8JL

Salary:
  £28407.00 to £34581.00
Type:
  Permanent
Employer:
  Birmingham Community Healthcare NHS FT
Apply now on NHS Jobs for Band 5 Safety Intervention Trainer/ Assessor job (opens in a new window) [44]

○ **Practice Educator**

Maidenhead, SL6 2DN

Salary:
    £46780.00
Type:
    Permanent
Employer:
    Thames Hospice
Apply now on NHS Jobs for Practice Educator job (opens in a new window) [45]

○ **Peer Educator**

London, NW6 5FA

Salary:
    £34521.00 to £41956.00
Type:
    Fixed-Term
Employer:
    Central and North West London NHS Foundation Trust
Apply now on NHS Jobs for Peer Educator job (opens in a new window) [46]

○ **Clinical Educator**

Epsom, KT18 5AL

Salary:
    Negotiable
Type:
    Fixed-Term
Employer:
    Nuffield Health
Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [47]

○ **Educational Psychologist**

Trowbridge, BA14 8JN

Salary:
    £47688.00 to £57954.00
Type:
    Permanent
Employer:
    Wiltshire Council
Apply now on NHS Jobs for Educational Psychologist job (opens in a new window)
[48]

- ○ **Education Worker**

  Derby, DE24 8WZ

  Salary:
  £13.03
  Type:
  Fixed-Term
  Employer:
  Cygnet Health Care
  Apply now on NHS Jobs for Education Worker job (opens in a new window) [49]

- ○ **Education Assistant**

  Cottingham, HU16 5JQ

  Salary:
  £26530.00 to £29114.00
  Type:
  Fixed-Term
  Employer:
  Hull University Teaching Hospitals NHS Trust
  Apply now on NHS Jobs for Education Assistant job (opens in a new window) [50]

- ○ **Educational Psychologists**

  Cambridge, PE29 6SR

  Salary:
  £48575.00 to £65120.00
  Type:
  Permanent
  Employer:
  Cambridgeshire County Council
  Apply now on NHS Jobs for Educational Psychologists job (opens in a new window) [51]

- ○ **Clinical Practice Educator**

  Kent, DA11 7HQ

  Salary:
  £26283.00
  Type:
  Permanent
  Employer:
  Ellenor
  Apply now on NHS Jobs for Clinical Practice Educator job (opens in a new window) [52]

- **Early Years Educator**

  Haywards Heath, RH16 4EX

  Salary:
  >£24625.00 to £25674.00
  Type:
  >Permanent
  Employer:
  >University Hospitals Sussex NHS Foundation Trust (279)
  Apply now on NHS Jobs for Early Years Educator job (opens in a new window) [53]

- **Early Years Educator**

  Haywards Heath, RH16 4EX

  Salary:
  >£24625.00 to £25674.00
  Type:
  >Permanent
  Employer:
  >University Hospitals Sussex NHS Foundation Trust (279)
  Apply now on NHS Jobs for Early Years Educator job (opens in a new window) [53]

- **Lead Educational Sonographer**

  Southampton, SO16 6YD

  Salary:
  >£53755.00 to £60504.00
  Type:
  >Permanent
  Employer:
  >University Hospital Southampton NHS Trust
  Apply now on NHS Jobs for Lead Educational Sonographer job (opens in a new window) [54]

- **Clinical Educator (Research)**

  Leicester, LE3 9QP

  Salary:
  >£37338.00 to £44962.00
  Type:
  >Secondment
  Employer:
  >University Hospitals of Leicester NHS Trust
  Apply now on NHS Jobs for Clinical Educator (Research) job (opens in a new window) [55]

- ○ **Clinical Educator Midwife**

  Leeds, LS9 7TF

  Salary:
      £37338.00 to £44962.00
  Type:
      Permanent
  Employer:
      Leeds Teaching Hospitals
  Apply now on NHS Jobs for Clinical Educator Midwife job (opens in a new window)
  [56]

- ○ **Early Years Educator**

  Exeter, EX2 5DW

  Salary:
      £24625.00 to £25674.00
  Type:
      Permanent
  Employer:
      Royal Devon University Healthcare NHS Foundation Trust
  Apply now on NHS Jobs for Early Years Educator job (opens in a new window) [57]

- ○ **Clinical Practice Educator**

  Cardiff, CF14 4HH

  Salary:
      £46840.00 to £53602.00
  Type:
      Permanent
  Employer:
      Cardiff and Vale University Health Board
  Apply now on NHS Jobs for Clinical Practice Educator job (opens in a new window)
  [58]

- ○ **Cancer Clinical Educator**

  Sunderland, SR4 7TP

  Salary:
      £46148.00 to £52809.00
  Type:
      Fixed-Term
  Employer:
      South Tyneside and Sunderland NHS Foundation Trust
  Apply now on NHS Jobs for Cancer Clinical Educator job (opens in a new window)
  [59]

- ○ **Education Technologies Assistant**

  Cramlington, NE23 6NZ

  Salary:
    £26530.00 to £29114.00
  Type:
    Permanent
  Employer:
    Northumbria Healthcare NHS Foundation Trust

  Apply now on NHS Jobs for Education Technologies Assistant job (opens in a new window) [60]

- ○ **Clinical Educator Midwife**

  Leeds, LS9 7TF

  Salary:
    £37338.00 to £44962.00
  Type:
    Fixed-Term
  Employer:
    Leeds Teaching Hospitals

  Apply now on NHS Jobs for Clinical Educator Midwife job (opens in a new window) [61]

- ○ **Regional Clinical Educator**

  Coventry, CV3 2TQ
  Leicester, LE1 2BU

  Salary:
    £29000.00
  Type:
    Permanent
  Employer:
    CHEC

  Apply now on NHS Jobs for Regional Clinical Educator job (opens in a new window) [62]

- # Further information

  - ○ Faculty of Clinical Informatics [63]
  - ○ Federation for Informatics Professionals [64]

Other roles that may interest you

- Emergency care assistant [65]
- Clinical informatics [66]
- Health records staff [67]
- Audiology [68]

Source URL:https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/education-and-training-roles

Links

[1] https://www.healthcareers.nhs.uk/glossary#Informatics [2] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/education-and-training-roles/real-life-story-kevin-whittaker [3] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/education-and-training-roles/entry-requirements-education-and [4] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/education-and-training-roles/training-and-development-education-and [5] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates [6] https://www.healthcareers.nhs.uk/glossary#NHS_Constitution [7] https://www.healthcareers.nhs.uk/about/working-health/nhs-constitution [8] http://www.jobs.nhs.uk/ [9] https://beta.jobs.nhs.uk/candidate/jobadvert/C9242-25-0073 [10] https://beta.jobs.nhs.uk/candidate/jobadvert/H9001-25-0275 [11] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4175 [12] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4174 [13] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4179 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4171 [15] https://beta.jobs.nhs.uk/candidate/jobadvert/B0364-25-0004 [16] https://beta.jobs.nhs.uk/candidate/jobadvert/M9203-25-0012 [17] https://beta.jobs.nhs.uk/candidate/jobadvert/H9130-25-0325 [18] https://beta.jobs.nhs.uk/candidate/jobadvert/C9264-25-0170 [19] https://beta.jobs.nhs.uk/candidate/jobadvert/C9457-25-0150 [20] https://beta.jobs.nhs.uk/candidate/jobadvert/A5359-25-0002 [21] https://beta.jobs.nhs.uk/candidate/jobadvert/C9370-ADM7ICT-1431-A [22] https://beta.jobs.nhs.uk/candidate/jobadvert/H9001-25-0304 [23] https://beta.jobs.nhs.uk/candidate/jobadvert/C9196-25-0776 [24] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4224 [25] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4225 [26] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-4226 [27] https://beta.jobs.nhs.uk/candidate/jobadvert/L0042-25-0134 [28] https://beta.jobs.nhs.uk/candidate/jobadvert/L0042-25-0136 [29] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-0608 [30] https://beta.jobs.nhs.uk/candidate/jobadvert/C9184-25-0707 [31] https://beta.jobs.nhs.uk/candidate/jobadvert/C9421-25-0342 [32] https://beta.jobs.nhs.uk/candidate/jobadvert/C9247-25-0100 [33] https://beta.jobs.nhs.uk/candidate/jobadvert/C9421-25-0337 [34] https://beta.jobs.nhs.uk/candidate/jobadvert/C9196-25-0766 [35] https://beta.jobs.nhs.uk/candidate/jobadvert/C9319-25-0430 [36] https://beta.jobs.nhs.uk/candidate/jobadvert/C9344-25-0528 [37] https://beta.jobs.nhs.uk/candidate/jobadvert/E0123-25-0124 [38] https://beta.jobs.nhs.uk/candidate/jobadvert/E0123-25-0109 [39] https://beta.jobs.nhs.uk/candidate/jobadvert/C9325-25-0261 [40] https://beta.jobs.nhs.uk/candidate/jobadvert/C9377-INFRA0199A [41] https://beta.jobs.nhs.uk/candidate/jobadvert/C9306-25-0235 [42] https://beta.jobs.nhs.uk/candidate/jobadvert/C9196-25-0684 [43] https://beta.jobs.nhs.uk/candidate/jobadvert/C9306-25-0234 [44] https://beta.jobs.nhs.uk/candidate/jobadvert/C9820-25-0358 [45] https://beta.jobs.nhs.uk/candidate/jobadvert/B0488-25-0003 [46] https://beta.jobs.nhs.uk/candidate/jobadvert/C9333-25-0544 [47]

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