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Education and training roles

Educators and trainers in health informatics [1] are responsible for making sure that staff are able to use the latest technology so that the benefits it offers for patient care are realised.

This page has information on the education and training roles in health informatics [1] and links to further information.

Working life

Technology offers significant benefits to health and health care. Health staff need to be trained to use technology for these benefits to be realised. Working in training or IT departments and clinical areas, education and training staff train healthcare professionals in computer literacy, clinical systems and other applications, and in the use of IT systems, applications and software. This includes the latest IT developments in the prevention, diagnosis and treatment of illnesses and diseases.

"I enjoy leading the team but also like to be hands-on in the development. It means I can stay at the cutting edge of an evolving technological landscape." Kevin Whitaker, a curriculum development manager

Read Kevin's story [2]

Health informatics trainer with staff

Roles in education and training

Explore some of the roles in education and training in health informatics [1]:

- training administrator
- trainer
- training manager

Training administrator

A training administrator is responsible for the administration of IT training within an organisation. Typical responsibilities include:

- publicising available training courses
- scheduling courses and coordinating bookings
- maintaining training records, resources and websites

Trainer

A trainer:

- identifies learning needs
- designs and develops training materials and resources
- plans and delivers training
- supports and assesses learners

Training manager

A training manager is likely to be a senior figure within a team or department. The role will be varied and is likely to involve:

- managing provision of training across an organisation or area
- planning, delivering and evaluating a range of training and development programmes to meet strategic and operational needs
- working with a wide range of staff to identify future training requirements and providing advice on appropriate training provision
- providing advice to the organisation on improving the quality of training development, delivery and evaluation
- managing the productivity, efficiency and effectiveness of the training and the training team

Want to learn more?

- Find out more more about the entry requirements for education and training in health informatics [3]
- Find out more more about the training and development opportunities in education and training in health informatics [4]

• Pay and conditions

Most education and training jobs in the NHS are covered by <u>Agenda for Change (AfC)</u> <u>pay scales</u> [5]. This pay system covers all staff except doctors, dentists and the most senior managers. ICT staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

• Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of knowledge management systems locally.

Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the NHS Constitution [6] apply in your everyday work.

Find out more about NHS values. [7]

Most NHS organisations advertise their job and apprenticeship vacancies on <u>NHS Jobs</u> [8]. You can find some of the current vacancies below.

Find a vacancy

Enter your location or postcode

Show results within

Search

Senior Digital Trainer *Internal*

Carlisle / Whitehaven, CA3 0HA

Salary: £38682.00 to £46580.00 Type: Fixed-Term Employer: North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Senior Digital Trainer *Internal* job (opens in a new window) [9]

• Senior Digital Trainer *Internal*

Carlisle / Whitehaven, CA3 0HA

Salary: £38682.00 to £46580.00 Type: Fixed-Term Employer: North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Senior Digital Trainer *Internal* job (opens in a new window) [10]

• Head of IT and Digital

Swansea, SA1 8QY Grimsby, DN32 9RP West Wickham, BR4 9QJ Romsey, SO51 8GZ Durham, DH1 5TW Salary: £65000.00 Type: Permanent Employer: HMT Sancta Maria Hospital Apply now on NHS Jobs for Head of IT and Digital job (opens in a new window) [11]

• Clinical Digital Educator

Derby, DE22 3NE

Salary: £38682.00 to £46580.00 Type: Fixed-Term Employer: University Hospitals of Derby and Burton NHS Foundation Trust Apply now on NHS Jobs for Clinical Digital Educator job (opens in a new window)

• ICT Technician

Lowestoft, NR32 1DE

Salary:

£27485.00 to £30162.00

Type:

Permanent

Employer:

East Coast Community Healthcare CIC Apply now on NHS Jobs for ICT Technician job (opens in a new window) [13]

• Clinical Pharmacist: Education and Training

Cwmbran, NP44 8YN

Salary: £56514.00 to £63623.00 Type: Fixed-Term Employer: Aneurin Bevan University Health Board Apply now on NHS Jobs for Clinical Pharmacist: Education and Training job (opens in a new window) [14]

• ICT Service Desk Technician

Carmarthen, SA31 2AF

Salary: £24433.00 to £26060.00 Type: Permanent Employer: Hywel Dda University Health Board Apply now on NHS Jobs for ICT Service Desk Technician job (opens in a new window) [15]

Senior Pharmacy Technician - Education and Training

Calow, Chesterfield, S44 5BL

Salary: £29970.00 to £36483.00 Type: Permanent Employer: Chesterfield Royal Hospital NHS Foundation Trust Apply now on NHS Jobs for Senior Pharmacy Technician - Education and Training job (opens in a new window) [16]

Lead Specialist Pharmacist – Education and Training

Chichester, PO19 6SE Salary: £55690.00 to £62682.00 Type: Permanent Employer: University Hospitals Sussex NHS Foundation Trust (279) Apply now on NHS Jobs for Lead Specialist Pharmacist – Education and Training job (opens in a new window) [17]

• ICT Service Desk Team Leader

Swansea, Cwmbran, St Asaph, NP44 7HF

Salary: £39263.00 to £47280.00 Type: Permanent Employer: Welsh Ambulance NHS Trust Apply now on NHS Jobs for ICT Service Desk Team Leader job (opens in a new window) [18]

• IT Support Officer

Carlisle, CA3 0HA

Salary:

£27485.00 to £30162.00

Type:

Fixed-Term Employer:

North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for IT Support Officer job (opens in a new window) [19]

• IT Operations Engineer

Crowborough, TN6 1XP Salary: £24826.00 to £30673.50 Type: Permanent Employer: Horder Healthcare Apply now on NHS Jobs for IT Operations Engineer job (opens in a new window)

• IT Workshop Assistant

Carlisle, CA1 3SX Salary: £27485.00 to £30162.00 Type: Permanent Employer: North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for IT Workshop Assistant job (opens in a new window) ^[21]

• Pathology IT Manager

Braddan, IM4 4RJ Salary: £71400.00 to £87747.00 Type: Permanent Employer: Manx Care Apply now on NHS Jobs for Pathology IT Manager job (opens in a new window) [22]

• EPR Trainer

Carlisle / Whitehaven, CA3 0HA

Salary: £27485.00 to £30162.00 Type: Fixed-Term Employer: North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for EPR Trainer job (opens in a new window) [23]

• Operational Trainer

Basingstoke, RG21 5NW

Salary: £29000.00 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [24]

• Operational Trainer

Waltham Abbey, EN9 3JY Salary: £29000.00 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [25]

• Sales Trainer

Cardiff, CF3 2UQ Salary: £40000.00 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [26]

Operational Trainer

Dagenham, RM10 9HW

Salary: £29000.00

Type:

Permanent

Employer:

Barchester Healthcare Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [27]

• EPR Trainer

London, EC1V 2NX

Salary:

£37259.00 to £45356.00 Type: Fixed-Term Employer: Moorfields Eye Hospital NHS Foundation Trust Apply now on NHS Jobs for EPR Trainer job (opens in a new window) [28]

• Sales Trainer

Melbourn, SG8 6FY Salary: £40000.00 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [29]

• Operational Trainer

Brentwood, CM13 1AQ Salary: £29000.00 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [30]

Operational Trainer

Inverness, IV3 8SD Salary: £24959.00 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [31]

• Operational Trainer

Perth, PH1 1SB Salary: £24959.00 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [32]

• Sales Trainer

Oxford, OX1 5DE Salary: £40000.00 Type: Permanent Employer: Barchester Healthcare Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [33]

• Clinical Trainer

Southampton, SO30 3JB

Salary:

£27485.00 to £30162.00

Type:

Permanent

Employer:

Hampshire and Isle of Wight Healthcare NHS Foundation Trust Apply now on NHS Jobs for Clinical Trainer job (opens in a new window) [34]

Operational Trainer

Basingstoke, RG21 8YU

Salary:

£29000.00

Type:

Permanent Employer:

Employer: Barchester Healthcare

Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [35]

• Sales Trainer

Salisbury, SP5 2EJ Salary: £40000.00 Type: Permanent Employer:

Barchester Healthcare Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [36]

• Clinical Trainer

Yate, BS37 5AF Salary: £27485.00 to £30162.00 Type: Fixed-Term Employer: Sirona care & health CIC Apply now on NHS Jobs for Clinical Trainer job (opens in a new window) [37]

• Pathology IT Systems Lead

Southampton, SO16 6YD Salary: £47810.00 to £54710.00 Type: Fixed-Term Employer: University Hospital Southampton NHS Trust Apply now on NHS Jobs for Pathology IT Systems Lead job (opens in a new window) [38]

• Deputy IT Manager - Pathology

Sheffield, S5 7AU

Salary:

£55690.00 to £62682.00

Туре:

Permanent

Employer:

Sheffield Teaching Hospitals NHS Foundation Trust Apply now on NHS Jobs for Deputy IT Manager - Pathology job (opens in a new window)

window) [39]

• Clinical Nurse Trainer

Cheadle, SK8 6RQ

Salary:

£37427.00 to £41586.00

Type:

Permanent

Employer:

Seashell Trust Apply now on NHS Jobs for Clinical Nurse Trainer job (opens in a new window) [40]

Trainer - South London

London, SE1 8UL Salary: £30000.00 Type: Permanent Employer: Active Care Group Apply now on NHS Jobs for Trainer - South London job (opens in a new window)

• Clinical Nurse Trainer

Purley, CR8 2HJ Banstead, SM73EF London, SE27 0RW Salary: Negotiable Type: Permanent Employer: Fairlie Healthcare Group Apply now on NHS Jobs for Clinical Nurse Trainer job (opens in a new window) [42]

• Clinical Systems Trainer

Epsom, KT17 1HB Salary: £35763.00 to £43466.00 Type: Permanent Employer: Epsom and St Helier University Hospitals NHS Trust Apply now on NHS Jobs for Clinical Systems Trainer job (opens in a new window) [43]

• Clinical Systems Trainer

Gloucester, GL3 4AW

Salary:

£31049.00 to £37796.00

Type:

Fixed-Term

Employer:

Gloucestershire Health and Care NHS Foundation Trust Apply now on NHS Jobs for Clinical Systems Trainer job (opens in a new window) [44]

EPR Trainer *Internal*

Carlisle / Whitehaven, CA3 0HA

Salary: £27485.00 to £30162.00 Type: Fixed-Term Employer:

• Fire Safety Trainer

Bristol, BS10 5NB Salary: £31049.00 to £37796.00 Type: Permanent Employer: North Bristol NHS Trust Apply now on NHS Jobs for Fire Safety Trainer job (opens in a new window) [46]

• Physical Intervention Trainer

Barnstaple, EX314JB Salary: £31049.00 to £37796.00 Type: Permanent Employer: Royal Devon University Healthcare NHS Foundation Trust <u>Apply now on NHS Jobs for Physical Intervention Trainer job (opens in a new</u> window) [47]

• IT Operations Lead - EPR Programme

Basingstoke, RG24 9NA

Salary:

£62215.00 to £72293.00

Type:

Secondment

Employer:

Hampshire Hospitals NHS Foundation Trust Apply now on NHS Jobs for IT Operations Lead - EPR Programme job (opens in a new window) [48]

• IT Helpdesk Officer (Band 4)

Steeton, BD20 6TD

Salary: £27485.00 to £30162.00 Type: Permanent Employer: Airedale NHS Foundation Trust Apply now on NHS Jobs for IT Helpdesk Officer (Band 4) job (opens in a new window) [49]

• Head of IT Service Operations

Barnsley, S75 3FG Salary: £76965.00 to £88682.00 Type: Permanent Employer: NHS Blood and Transplant Apply now on NHS Jobs for Head of IT Service Operations job (opens in a new window) [50]

• PPT Practice Development Trainer

Colchester, CO3 4DB

Salary:

£38682.00 to £46580.00

Type:

Fixed-Term

Employer:

Hertfordshire Partnership University NHS Foundation Trust Apply now on NHS Jobs for PPT Practice Development Trainer job (opens in a new window) [51]

• Endoscopy Clinical Support Trainer

Nottingham, NG7 2FT

Salary: £27485.00 to £30162.00 Type: Fixed-Term Employer: Nottingham University Hospitals NHS Trusts Apply now on NHS Jobs for Endoscopy Clinical Support Trainer job (opens in a new window) [52]

Corporate Manual Handling Trainer

Bridgend, CF31 4LN

Salary: £39263.00 to £47280.00 Type: Permanent Employer: Cwm Taf Morgannwg University Health Board <u>Apply now on NHS Jobs for Corporate Manual Handling Trainer job (opens in a</u> <u>new window)</u> [53]

Decontamination Clinical Support Trainer

Nottingham, NG7 2UH

Salary:

£27485.00 to £30162.00

Type:

Fixed-Term

Employer:

Nottingham University Hospitals NHS Trusts Apply now on NHS Jobs for Decontamination Clinical Support Trainer job (opens in <u>a new window)</u> [54]

Band 4 IT Service Desk Analyst - Bath

Bath, BA1 3QE

Salary: £27485.00 to £30162.00

Type:

Fixed-Term

Employer:

Avon & Wiltshire Mental Health Partnership NHS Trust Apply now on NHS Jobs for Band 4 IT Service Desk Analyst - Bath job (opens in a new window) [55]

Clinical Educator/Trainee Clinical Educator *Internal Only*

Carlisle, CA2 7HY

Salary: £38682.00 to £54710.00 Type: Fixed-Term Employer: North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Clinical Educator/Trainee Clinical Educator *Internal Only* job (opens in a new window) [56]

Educational Psychologist

Trowbridge, BA14 8JN

Salary:

£47688.00 to £57954.00 Type: Permanent Employer: Wiltshire Council <u>Apply now on NHS Jobs for Educational Psychologist job (opens in a new window)</u> ^[57]

Clinical Educator

York, YO31 8HE

Salary:

£47810.00 to £54710.00

Type:

Fixed-Term

Employer:

York and Scarborough Teaching Hospitals NHS Foundation Trust Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [58]

• Clinical Educator

Birmingham, B29 6HZ Walsall, WS5 4NL Worcester, WR5 3EZ

Salary: £41500.00 to £45000.00 Type: Permanent Employer: Acorns Children's Hospice Trust Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [59]

DESMOND Educator

Coventry, CV1 4JU

Salary:

£22.09

Type:

Bank

Employer:

Coventry And Rugby GP Alliance Apply now on NHS Jobs for DESMOND Educator job (opens in a new window) [60]

• Clinical Educator

Manchester, M13 0JE

Salary: £38682.00 to £46580.00 Type: Secondment Employer: Manchester University NHS Foundation Trust Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [61]

• Practice Educator

Leeds, LS62AE

Salary:

£40000.00 to £45000.00

Type:

Permanent

Employer:

Sue Ryder

Apply now on NHS Jobs for Practice Educator job (opens in a new window) [62]

• Professional Educator

Norwich, NR135EW

Salary:

£47810.00 to £54710.00

Type:

Permanent

Employer:

Hertfordshire Partnership University NHS Foundation Trust Apply now on NHS Jobs for Professional Educator job (opens in a new window) [63]

• Practice Educator

Worthing, BN11 2DH

Salary: £38682.00 to £46580.00 Type: Permanent Employer: University Hospitals Sussex NHS Foundation Trust (279) Apply now on NHS Jobs for Practice Educator job (opens in a new window) [64]

Quality & Safety Trainer with Fire Experience

Farnham, GU9 9QL

Salary: £34000.00 to £36000.00 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Quality & Safety Trainer with Fire Experience job (opens in a new window) [65]

Quality & Safety Trainer with Fire Experience

Bath, BA2 5RP Salary: £34000.00 to £36000.00 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Quality & Safety Trainer with Fire Experience job (opens in a new window) [66]

• Interim Director of IT Transformation and System Architecture

West End, EC1R 5AR Salary: £61813.00 to £81200.00 Type: Fixed-Term Employer: We Are With You Apply now on NHS Jobs for Interim Director of IT Transformation and System Architecture job (opens in a new window) [67]

IT Support Technician (Primary Care Support & Development) *Internal*

Carlisle, CA3 0HA

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for IT Support Technician (Primary Care Support & Development) *Internal* job (opens in a new window) [68]

Further information

- Faculty of Clinical Informatics [69]
- Federation for Informatics Professionals [70]

Other roles that may interest you

- Knowledge and library services [71]
- Emergency care assistant [72]
- Health records staff [73]
- Patient Transport Service PTS call handler [74]

Source URL:<u>https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/education-and-training-roles</u>

Links

[1] https://www.healthcareers.nhs.uk/glossary#Informatics [2] https://www.healthcareers.nhs.uk/exploreroles/health-informatics/roles-health-informatics/education-and-training-roles/real-life-story-kevin-whittaker [3] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/education-and-training-roles/entryrequirements-education-and [4] https://www.healthcareers.nhs.uk/explore-roles/healthinformatics/education-and-training-roles/training-and-development-education-and [5] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates [6] https://www.healthcareers.nhs.uk/glossary#NHS_Constitution [7] https://www.healthcareers.nhs.uk/about/working-health/nhs-constitution [8] http://www.jobs.nhs.uk/ [9] https://beta.jobs.nhs.uk/candidate/jobadvert/C9262-25-0960 [10] https://beta.jobs.nhs.uk/candidate/jobadvert/C9262-25-0959 [11] https://beta.jobs.nhs.uk/candidate/jobadvert/E0013-25-0026 [12] https://beta.jobs.nhs.uk/candidate/jobadvert/C9320-25-0924 [13] https://beta.jobs.nhs.uk/candidate/jobadvert/B9849-085-25 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/H9040-25-1062 [15] https://beta.jobs.nhs.uk/candidate/jobadvert/H9100-25-0859 [16] https://beta.jobs.nhs.uk/candidate/jobadvert/C9166-25-0376 [17] https://beta.jobs.nhs.uk/candidate/jobadvert/C9279-25-1369 [18] https://beta.jobs.nhs.uk/candidate/jobadvert/C9020-25-0173 [19] https://beta.jobs.nhs.uk/candidate/jobadvert/C9262-25-0998 [20] https://beta.jobs.nhs.uk/candidate/jobadvert/B0237-25-0042 [21] https://beta.jobs.nhs.uk/candidate/jobadvert/C9262-25-0992 [22] https://beta.jobs.nhs.uk/candidate/jobadvert/K0006-25-0122 [23] https://beta.jobs.nhs.uk/candidate/jobadvert/C9262-25-0975 [24] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-8156 [25] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7418 [26] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7443 [27] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7420 [28] https://beta.jobs.nhs.uk/candidate/jobadvert/C9273-25-0215 [29] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7446 [30] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7419[31] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7949 [32] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7950 [33] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7445 [34] https://beta.jobs.nhs.uk/candidate/jobadvert/C9348-25-1880 [35] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-8157 [36] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7444 [37] https://beta.jobs.nhs.uk/candidate/jobadvert/B9083-25-0364 [38] https://beta.jobs.nhs.uk/candidate/jobadvert/C9188-25-0650 [39] https://beta.jobs.nhs.uk/candidate/jobadvert/C9190-25-0856 [40]

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