

# Education and training roles

Educators and trainers in health informatics [1] are responsible for making sure that staff are able to use the latest technology so that the benefits it offers for patient care are realised.

This page has information on the education and training roles in health informatics [1] and links to further information.

## Working life

Technology offers significant benefits to health and health care. Health staff need to be trained to use technology for these benefits to be realised. Working in training or IT departments and clinical areas, education and training staff train healthcare professionals in computer literacy, clinical systems and other applications, and in the use of IT systems, applications and software. This includes the latest IT developments in the prevention, diagnosis and treatment of illnesses and diseases.

"I enjoy leading the team but also like to be hands-on in the development. It means I can stay at the cutting edge of an evolving technological landscape." Kevin Whitaker, a curriculum development manager

[Read Kevin's story \[2\]](#)



## Roles in education and training

Explore some of the roles in education and training in health informatics [1]:

- training administrator
- trainer
- training manager

### Training administrator

A training administrator is responsible for the administration of IT training within an organisation. Typical responsibilities include:

- publicising available training courses
- scheduling courses and coordinating bookings
- maintaining training records, resources and websites

### Trainer

A trainer:

- identifies learning needs
- designs and develops training materials and resources
- plans and delivers training
- supports and assesses learners

### Training manager

A training manager is likely to be a senior figure within a team or department. The role will be varied and is likely to involve:

- managing provision of training across an organisation or area
- planning, delivering and evaluating a range of training and development programmes to meet strategic and operational needs
- working with a wide range of staff to identify future training requirements and providing advice on appropriate training provision
- providing advice to the organisation on improving the quality of training development, delivery and evaluation
- managing the productivity, efficiency and effectiveness of the training and the training team

## Want to learn more?

- Find out more more about the entry requirements for education and training in health informatics [3]
- Find out more more about the training and development opportunities in education and training in health informatics [4]

- Expand / collapse  
Pay and conditions

Most education and training jobs in the NHS are covered by Agenda for Change (AfC) pay scales [5]. This pay system covers all staff except doctors, dentists and the most senior managers. ICT staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

- Expand / collapse  
Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of knowledge management systems locally.

- Expand / collapse  
Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the NHS Constitution [6] apply in your everyday work.

Find out more about NHS values. [7]

Most NHS organisations advertise their job and apprenticeship vacancies on NHS Jobs [8]. You can find some of the current vacancies below.

- [View Vacancy \[9\]](#)

## Digital Trainer

Bristol, BS15 9TR



**Salary:**

£24,907 - £30,615



**Type:**

Permanent



**Employer:**

Sirona care and health CIC

- [View Vacancy](#)

- [View Vacancy \[10\]](#)

## Digital Education Lead

Horizon Centre - Torquay, TQ2 7AA



**Salary:**

£38,890 - £44,503 per annum



**Type:**

Fixed term



**Employer:**

Torbay and South Devon NHS Foundation Trust

- [View Vacancy](#)



Further information

Expand / collapse

- [Health Informatics Career Framework \[11\]](#)
- [Faculty of Clinical Informatics \[12\]](#)

## Other roles that may interest you

- Emergency care assistant [13]
- Clinical informatics [14]
- Health records staff [15]
- Patient Transport Service PTS call handler [16]

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**Source URL:** <https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/education-and-training-roles>

### Links

[1] <https://www.healthcareers.nhs.uk/glossary#Informatics>

[2] <https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/education-and-training-roles/real-life-story-kevin-whittaker>

[3] <https://www.healthcareers.nhs.uk/explore-roles/health-informatics/education-and-training-roles/entry-requirements-education-and>

[4] <https://www.healthcareers.nhs.uk/explore-roles/health-informatics/education-and-training-roles/training-and-development-education-and>

[5] <https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates>

[6] [https://www.healthcareers.nhs.uk/glossary#NHS\\_Constitution](https://www.healthcareers.nhs.uk/glossary#NHS_Constitution)

[7] <https://www.healthcareers.nhs.uk/about/working-health/nhs-constitution>

[8] <http://www.jobs.nhs.uk/>

[9] <https://www.jobs.nhs.uk/xi/vacancy/916338523>

[10] <https://www.jobs.nhs.uk/xi/vacancy/916324247>

[11] <https://www.hicf.org.uk/>

[12] <https://www.facultyofclinicalinformatics.org.uk/>

[13] <https://www.healthcareers.nhs.uk/explore-roles/ambulance-service-team/roles-ambulance-service/emergency-care-assistant>

[14] <https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/clinical-informatics>

[15] <https://www.healthcareers.nhs.uk/explore-roles/wider-healthcare-team/roles-wider-healthcare-team/health-records-staff>

[16] <https://www.healthcareers.nhs.uk/explore-roles/ambulance-service-team/roles-ambulance-service/patient-transport-service-pts-call-handler>