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# **Education and training roles**

Educators and trainers in health informatics [1] are responsible for making sure that staff are able to use the latest technology so that the benefits it offers for patient care are realised.

This page has information on the education and training roles in health informatics [1] and links to further information.

# **Working life**

Technology offers significant benefits to health and health care. Health staff need to be trained to use technology for these benefits to be realised. Working in training or IT departments and clinical areas, education and training staff train healthcare professionals in computer literacy, clinical systems and other applications, and in the use of IT systems, applications and software. This includes the latest IT developments in the prevention, diagnosis and treatment of illnesses and diseases.

"I enjoy leading the team but also like to be hands-on in the development. It means I can stay at the cutting edge of an evolving technological landscape." Kevin Whitaker, a curriculum development manager

Read Kevin's story [2]

Health informatics trainer with staff

# Roles in education and training

Explore some of the roles in education and training in health informatics [1]:

- training administrator
- trainer
- training manager

# Training administrator

A training administrator is responsible for the administration of IT training within an organisation. Typical responsibilities include:

- publicising available training courses
- scheduling courses and coordinating bookings
- maintaining training records, resources and websites

#### **Trainer**

#### A trainer:

- identifies learning needs
- · designs and develops training materials and resources
- plans and delivers training
- · supports and assesses learners

# **Training manager**

A training manager is likely to be a senior figure within a team or department. The role will be varied and is likely to involve:

- · managing provision of training across an organisation or area
- planning, delivering and evaluating a range of training and development programmes to meet strategic and operational needs
- working with a wide range of staff to identify future training requirements and providing advice on appropriate training provision
- providing advice to the organisation on improving the quality of training development, delivery and evaluation
- managing the productivity, efficiency and effectiveness of the training and the training team

# Want to learn more?

- Find out more more about the entry requirements for education and training in health informatics [3]
- Find out more more about the training and development opportunities in education and training in health informatics [4]

# Pay and conditions

Most education and training jobs in the NHS are covered by <u>Agenda for Change (AfC)</u> <u>pay scales</u> [5]. This pay system covers all staff except doctors, dentists and the most senior managers. ICT staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

# Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of knowledge management systems locally.

# Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the NHS Constitution [6] apply in your everyday work.

Find out more about NHS values. [7]

Most NHS organisations advertise their job and apprenticeship vacancies on NHS Jobs [8]. You can find some of the current vacancies below.

# Find a vacancy

Enter your location or postcode

Show results within

Search

# IT Application Trainer

Seaton Delaval Whitley Bay, NE25 0QJ

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

Northumbria Healthcare NHS Foundation Trust

Apply now on NHS Jobs for IT Application Trainer job (opens in a new window) [9]

# Core Skills Trainer - Digital Skills

Runcorn, WA7 4QX

Salary:

£36000.00 to £40000.00

Type:

Permanent

Employer:

**HCRG Care Group** 

Apply now on NHS Jobs for Core Skills Trainer - Digital Skills job (opens in a new window) [10]

# Digital Trainer and Test Analyst - Band 5

Lincoln, LN2 5QY

Salary:

£31049.00 to £37796.00

Type:

Fixed-Term

Employer:

United Lincolnshire Hospitals NHS Trust

Apply now on NHS Jobs for Digital Trainer and Test Analyst - Band 5 job (opens in a new window) [11]

# Education and Training Team Administrator

Pontyclun, CF72 9WB

Salary:

£25313.00 to £26999.00

Type:

Fixed-Term

Employer:

Welsh Blood Service

Apply now on NHS Jobs for Education and Training Team Administrator job (opens in a new window) [12]

# Lead Pharmacist - Medicine, Education & Training

Westcliff-on-Sea, SS0 0RY

Salary:

£55690.00

Type:

Permanent

Employer:

Mid and South Essex NHS Foundation Trust

Apply now on NHS Jobs for Lead Pharmacist - Medicine, Education & Training job (opens in a new window) [13]

# Specialist Pharmacist, Education and Training

Derby, DE22 3NE

Salary:

£47810.00 to £54710.00

Type:

Fixed-Term

Employer:

University Hospitals of Derby and Burton NHS Foundation Trust Apply now on NHS Jobs for Specialist Pharmacist, Education and Training job (opens in a new window) [14]

# Lead Pharmacist- Education and Training

London, W12 0HS

Salary:

£64156.00 to £71148.00

Type:

Permanent

Employer:

Imperial College Healthcare NHS Trust

Apply now on NHS Jobs for Lead Pharmacist- Education and Training job (opens in a new window) [15]

# ICT Support Technician

Cambridge Bio Medical Campus, CB2 0AY Huntingdon, PE29 6FH

Salary:

£27485.00 to £30162.00

Type:

Fixed-Term

Employer:

Royal Papworth Hospital NHS Foundation Trust

Apply now on NHS Jobs for ICT Support Technician job (opens in a new window)
[16]

# EPR Education Training and Workstream Lead

Warwick, CV34 5BW

Salary:

£57313.00

Type:

Fixed-Term

Employer:

Innovate Healthcare Services

Apply now on NHS Jobs for EPR Education Training and Workstream Lead job (opens in a new window) [17]

# Education Mental Health Practitioner - Training Opportunity

Southend on Sea, Essex, SS2 6BB

Salary:

£27485.00 to £30162.00

Type:

Fixed-Term

Employer:

**NELFT North East London Foundation Trust** 

Apply now on NHS Jobs for Education Mental Health Practitioner - Training Opportunity job (opens in a new window) [18]

# Lead Specialist Pharmacist – Education and Training

Chichester, PO19 6SE

Salary:

£55690.00 to £62682.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

Apply now on NHS Jobs for Lead Specialist Pharmacist – Education and Training job (opens in a new window) [19]

# Deputy Lead Pharmacy Technician Education & Training

Bournemouth, BH7 7DW

Salary:

£38682.00 to £46580.00

Type:

Permanent

Employer:

University Hospitals Dorset NHS Foundation Trust

<u>Apply now on NHS Jobs for Deputy Lead Pharmacy Technician Education &</u>

<u>Training job (opens in a new window) [20]</u>

# Education Mental Health Practitioner - Training Opportunity

Basildon, SS14 3EZ

Salary:

£28860.00 to £31671.00

Type:

Fixed-Term

Employer:

**NELFT North East London Foundation Trust** 

Apply now on NHS Jobs for Education Mental Health Practitioner - Training Opportunity job (opens in a new window) [21]

# ICT Project Support Officer

Chesterfield, S44 5BL

Salary:

£25674.00 to £28829.00

Type:

Fixed-Term

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

Apply now on NHS Jobs for ICT Project Support Officer job (opens in a new window) [22]

# ICT Desktop Support Technician

Abergele, LL22 8DP

Salary:

£31516.00 to £38364.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for ICT Desktop Support Technician job (opens in a new window) [23]

# ICT Engineer (London & Southeast)

London, NW9 5EQ

Salary:

£36187.00 to £43552.00

Type:

Permanent

Employer:

**UK Health Security Agency** 

Apply now on NHS Jobs for ICT Engineer (London & Southeast) job (opens in a new window) [24]

# ICT Service Desk Analyst

Nuneaton, CV10 7DJ Warwick, CV34 6SR

Salary:

£25147.00

Type:

Fixed-Term

Employer:

# Innovate Healthcare Services Apply now on NHS Jobs for ICT Service Desk Analyst job (opens in a new window)

#### Clinical Trainer

Leeds, LS2 9JT

Salary:

Negotiable

Type:

Permanent

Employer:

Fresenius Kabi Ltd

Apply now on NHS Jobs for Clinical Trainer job (opens in a new window) [26]

#### Sales Trainer

Cardiff, CF3 2UQ

Salary:

£40000.00

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [27]

#### Sales Trainer

Melbourn, SG8 6FY

Salary:

£40000.00

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [28]

# Operational Trainer

Inverness, IV3 8SD

Salary:

£24959.00

Type:

Permanent

Employer:

Barchester Healthcare

Perth, PH1 1SB

Salary:

£24959.00

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Operational Trainer job (opens in a new window) [30]

#### Sales Trainer

Oxford, OX1 5DE

Salary:

£40000.00

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [31]

#### Sales Trainer

Salisbury, SP5 2EJ

Salary:

£40000.00

Type:

Permanent

Employer:

Barchester Healthcare

Apply now on NHS Jobs for Sales Trainer job (opens in a new window) [32]

# IT Operations Manager

Liverpool, L12 2AP

Salary:

£47810.00 to £54710.00

Type:

Permanent

Employer:

Alder Hey Children's NHS Foundation Trust

Apply now on NHS Jobs for IT Operations Manager job (opens in a new window)

[33]

## IT Support Officer

Blackburn, BB2 3HH

Salary:

£27485.00 to £30162.00

Type:

Fixed-Term

Employer:

East Lancashire Hospitals NHS Trust

Apply now on NHS Jobs for IT Support Officer job (opens in a new window) [34]

# IT Operations Engineer

Crowborough, TN6 1XP

Salary:

£24826.00 to £30673.50

Type:

Permanent

Employer:

Horder Healthcare

Apply now on NHS Jobs for IT Operations Engineer job (opens in a new window)

[35]

#### IT Data Lead

Bridgwater, TA6 3LS

Salary:

£13.50 to £15.00

Type:

Permanent

Employer:

**Taunton Road Medical Centre** 

Apply now on NHS Jobs for IT Data Lead job (opens in a new window) [36]

# IT & Facilities Manager

Norwich, NR12 8DU

Salary:

Negotiable

Type:

Permanent

Employer:

**Primary Care Careers** 

Apply now on NHS Jobs for IT & Facilities Manager job (opens in a new window)

[37]

#### Clinical Nurse Trainer

Cheadle, SK8 6RQ

Salary:

£37427.00 to £41586.00

Type:

Permanent

Employer:

Seashell Trust

Apply now on NHS Jobs for Clinical Nurse Trainer job (opens in a new window) [38]

#### Core Skills Trainer

Runcorn, WA7 4QX

Salary:

£36000.00 to £40000.00

Type:

Permanent

Employer:

**HCRG Care Group** 

Apply now on NHS Jobs for Core Skills Trainer job (opens in a new window) [39]

#### Trainer - South London

London, SE1 8UL

Salary:

£30000.00

Type:

Permanent

Employer:

**Active Care Group** 

Apply now on NHS Jobs for Trainer - South London job (opens in a new window)
[40]

#### Clinical Nurse Trainer

Purley, CR8 2HJ Banstead, SM73EF London, SE27 0RW

Salary:

Negotiable

Type:

Permanent

Employer:

Fairlie Healthcare Group

# Clinical Systems Trainer

Gloucester, GL3 4AW

Salary:

£31049.00 to £37796.00

Type:

Fixed-Term

Employer:

Gloucestershire Health and Care NHS Foundation Trust

Apply now on NHS Jobs for Clinical Systems Trainer job (opens in a new window)

[42]

# Physical Intervention Trainer

Barnstaple, EX314JB

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

Royal Devon University Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Physical Intervention Trainer job (opens in a new window) [43]

# o ICT Robotic Process Automation (RPA) Lead

London, WC1N 3JH

Salary:

£56276.00 to £63176.00

Type:

Permanent

Employer:

Great Ormond Street Hospital for Children NHS Foundation Trust Apply now on NHS Jobs for ICT Robotic Process Automation (RPA) Lead job (opens in a new window) [44]

# IT Officer – Desktop Support

317 Regent Point, NE3 3HD

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

The Newcastle upon Tyne Hospitals NHS Foundation Trust

<u>Apply now on NHS Jobs for IT Officer – Desktop Support job (opens in a new</u> window) [45]

## Biomedical IT Support Specialist

Bristol, BS2 8HW

Salary:

£38682.00 to £46580.00

Type:

Fixed-Term

Employer:

University Hospitals Bristol and Weston NHS Foundation Trust (UHBW)

Apply now on NHS Jobs for Biomedical IT Support Specialist job (opens in a new window) [46]

# IT Engineer (Connectivity Team)

Worthing, BN13 3EP

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

Sussex Partnership NHS Foundation Trust

Apply now on NHS Jobs for IT Engineer (Connectivity Team) job (opens in a new window) [47]

# Electronic Rostering (IT) Apprentice

Wolverhampton, WV10 0QP

Salary:

£7.55 to £12.21

Type:

Apprenticeship

Employer:

The Royal Wolverhampton NHS Trust

Apply now on NHS Jobs for Electronic Rostering (IT) Apprentice job (opens in a new window) [48]

# ICT Robotic Process Automation (RPA) Lead

London, WC1N 3JH

Salary:

£56276.00 to £63176.00

Type:

Permanent

Employer:

Great Ormond Street Hospital for Children NHS Foundation Trust Apply now on NHS Jobs for ICT Robotic Process Automation (RPA) Lead job (opens in a new window) [44]

# Quality and Safety Trainer

Farnham, GU9 9QL

Salary:

£36000.00 to £36000.00

Type:

Permanent

Employer:

**HCRG Care Group** 

Apply now on NHS Jobs for Quality and Safety Trainer job (opens in a new window) [49]

## Remote IT Analyst - North East

Leeds, LS122TJ

Salary:

£27500.00

Type:

Permanent

Employer:

**Practice Plus Group** 

Apply now on NHS Jobs for Remote IT Analyst - North East job (opens in a new window) [50]

# o IT Operations Lead - EPR Programme

Basingstoke, RG24 9NA

Salary:

£62215.00 to £72293.00

Type:

Secondment

Employer:

Hampshire Hospitals NHS Foundation Trust

Apply now on NHS Jobs for IT Operations Lead - EPR Programme job (opens in a new window) [51]

# Junior IT Service Desk Analyst

317 Regent Point, NE3 3HD

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

The Newcastle upon Tyne Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Junior IT Service Desk Analyst job (opens in a new window) [52]

# IT Technical Support Analyst (XN06)

Leeds, LS1 3EX

Salary:

£38682.00 to £46580.00

Type:

Permanent

Employer:

Leeds Teaching Hospitals

Apply now on NHS Jobs for IT Technical Support Analyst (XN06) job (opens in a new window) [53]

# Manual Handling and Ergonomics Trainer

Milton Keynes, MK6 5LD

Salary:

£38682.00 to £46580.00

Type:

Permanent

Employer:

Milton Keynes University Hospital NHS Foundation Trust

<u>Apply now on NHS Jobs for Manual Handling and Ergonomics Trainer job (opens in a new window)</u> [54]

#### Case Notes Store / Admissions Trainer

Sutton-in-Ashfield, NG17 4JL

Salary:

£24937.00 to £26598.00

Type:

Secondment

Employer:

Sherwood Forest Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Case Notes Store / Admissions Trainer job (opens in a new window) [55]

# IT Service Desk Operator - Level 1

Exeter, EX1 2ED

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Royal Devon University Healthcare NHS Foundation Trust

Apply now on NHS Jobs for IT Service Desk Operator - Level 1 job (opens in a new window) [56]

# Medical Administrator & IT Support (first line)

Exeter, EX3 0EN

Exeter, EX27BT

Salary:

£12.55 to £12.85

Type:

Permanent

Employer:

**Topsham Surgery** 

Apply now on NHS Jobs for Medical Administrator & IT Support (first line) job (opens in a new window) [57]

# IT and Telephony Service Desk Operator

Exeter, EX1 2ED

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Royal Devon University Healthcare NHS Foundation Trust

<u>Apply now on NHS Jobs for IT and Telephony Service Desk Operator job (opens in a new window)</u> [58]

# Quality & Safety Trainer with Fire Experience

Bath, BA2 5RP

Salary:

£34000.00 to £36000.00

Type:

Permanent

Employer:

**HCRG Care Group** 

Apply now on NHS Jobs for Quality & Safety Trainer with Fire Experience job (opens in a new window) [59]

# IT Support Technician - INTERNAL TO NHS WALES

Swansea, SA1 8PH

Salary:

£31516.00 to £38364.00

Type:

Secondment

Employer:

Digital Health and Care Wales

Apply now on NHS Jobs for IT Support Technician - INTERNAL TO NHS WALES job (opens in a new window) [60]

#### Clinical Educator

Birmingham, B29 6HZ Walsall, WS5 4NL Worcester, WR5 3EZ

Salary:

£41500.00 to £45000.00

Type:

Permanent

Employer:

Acorns Children's Hospice Trust

Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [61]

#### DESMOND Educator

Coventry, CV1 4JU

Salary:

£22.09

Type:

Bank

Employer:

Coventry And Rugby GP Alliance

Apply now on NHS Jobs for DESMOND Educator job (opens in a new window) [62]

#### Clinical Educator

Maidenhead, SL6 2DN

Salary:

£46780.00

Type:

Permanent

Employer:

**Thames Hospice** 

#### Clinical Educator

Dudley, DY1 2HQ

Salary:

Negotiable

Type:

Permanent

Employer:

The Dudley Group NHS Foundation Trust

Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [64]

# Educational Psychologist

Didcot or Banbury, OX4 1JP

Salary:

£51893.00 to £61664.00

Type:

Permanent

Employer:

Oxfordshire County Council

Apply now on NHS Jobs for Educational Psychologist job (opens in a new window)

#### Clinical Educator

Gorleston-on-Sea, NR31 6LA

Salary:

£38682.00 to £46580.00

Type:

Permanent

Employer:

James Paget University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Clinical Educator job (opens in a new window) [66]

## Educational Psychologist

Fletton Quays, PE2 8TY

Salary:

£51893.00 to £61664.00

Type:

Permanent

Employer:

Peterborough City Council

Apply now on NHS Jobs for Educational Psychologist job (opens in a new window)

# **Further information**

- Faculty of Clinical Informatics [68]
- Federation for Informatics Professionals [69]

# Other roles that may interest you

- Knowledge and library services [70]
- Emergency care assistant [71]
- Health records staff [72]
- Patient Transport Service PTS call handler [73]

https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7950 [31] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7445 [32] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7444 [33] https://beta.jobs.nhs.uk/candidate/jobadvert/C9411-25-0318 [34]

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#### Links

[1] https://www.healthcareers.nhs.uk/glossary#Informatics [2] https://www.healthcareers.nhs.uk/exploreroles/health-informatics/roles-health-informatics/education-and-training-roles/real-life-story-kevin-whittaker [3] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/education-and-training-roles/entryrequirements-education-and [4] https://www.healthcareers.nhs.uk/explore-roles/healthinformatics/education-and-training-roles/training-and-development-education-and [5] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates[6] https://www.healthcareers.nhs.uk/glossary#NHS\_Constitution [7] https://www.healthcareers.nhs.uk/about/working-health/nhs-constitution [8] http://www.jobs.nhs.uk/ [9] https://beta.jobs.nhs.uk/candidate/jobadvert/C9319-25-0777 [10] https://beta.jobs.nhs.uk/candidate/jobadvert/E0279-25-1472 [11] https://beta.jobs.nhs.uk/candidate/jobadvert/C9357-25-0590 [12] https://beta.jobs.nhs.uk/candidate/jobadvert/C9063-25-0053 [13] https://beta.jobs.nhs.uk/candidate/jobadvert/C9390-25-1856 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/C9320-25-0976 [15] https://beta.jobs.nhs.uk/candidate/jobadvert/C9290-25-0999 [16] https://beta.jobs.nhs.uk/candidate/jobadvert/C9175-25-0304 [17] https://beta.jobs.nhs.uk/candidate/jobadvert/M9203-25-0027 [18] https://beta.jobs.nhs.uk/candidate/jobadvert/C9395-25-0728 [19] https://beta.jobs.nhs.uk/candidate/jobadvert/C9279-25-1369 [20] https://beta.jobs.nhs.uk/candidate/jobadvert/C9153-25-0846 [21] https://beta.jobs.nhs.uk/candidate/jobadvert/C9395-25-0727 [22] https://beta.jobs.nhs.uk/candidate/jobadvert/C9166-25-0432 [23] https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-2424 [24] https://beta.jobs.nhs.uk/candidate/jobadvert/K9919-25-0316 [25] https://beta.jobs.nhs.uk/candidate/jobadvert/M9203-25-0028 [26] https://beta.jobs.nhs.uk/candidate/jobadvert/U0117-25-0031 [27] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7443 [28] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7446 [29] https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7949 [30]

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https://www.facultyofclinicalinformatics.org.uk/ [69] https://www.fedip.org/ [70]

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