

Education and training roles

Educators and trainers in [health informatics](#) [1] are responsible for making sure that staff are able to use the latest technology so that the benefits it offers for patient care are realised.

This page has information on the education and training roles in [health informatics](#) [1] and links to further information.

Working life

Technology offers significant benefits to health and health care. Health staff need to be trained to use technology for these benefits to be realised. Working in training or IT departments and clinical areas, education and training staff train healthcare professionals in computer literacy, clinical systems and other applications, and in the use of IT systems, applications and software. This includes the latest IT developments in the prevention, diagnosis and treatment of illnesses and diseases.

"I enjoy leading the team but also like to be hands-on in the development. It means I can stay at the cutting edge of an evolving technological landscape." Kevin Whitaker, a curriculum development manager

[Read Kevin's story](#) [2]

Health informatics trainer with staff

Roles in education and training

Explore some of the roles in education and training in [health informatics](#) [1]:

- [training administrator](#)
- [trainer](#)
- [training manager](#)

Training administrator

A training administrator is responsible for the administration of IT training within an organisation. Typical responsibilities include:

- publicising available training courses
- scheduling courses and coordinating bookings
- maintaining training records, resources and websites

Trainer

A trainer:

- identifies learning needs
- designs and develops training materials and resources
- plans and delivers training
- supports and assesses learners

Training manager

A training manager is likely to be a senior figure within a team or department. The role will be varied and is likely to involve:

- managing provision of training across an organisation or area
- planning, delivering and evaluating a range of training and development programmes to meet strategic and operational needs
- working with a wide range of staff to identify future training requirements and providing advice on appropriate training provision
- providing advice to the organisation on improving the quality of training development, delivery and evaluation
- managing the productivity, efficiency and effectiveness of the training and the training team

Want to learn more?

- [Find out more more about the entry requirements for education and training in health informatics](#) ^[3]
- [Find out more more about the training and development opportunities in education and training in health informatics](#) ^[4]

• Pay and conditions

Most education and training jobs in the NHS are covered by [Agenda for Change \(AfC\) pay scales](#) ^[5]. This pay system covers all staff except doctors, dentists and the most senior managers. ICT staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

• Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of knowledge management systems locally.

• Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the [NHS Constitution](#) [6] apply in your everyday work.

[Find out more about NHS values.](#) [7]

Most NHS organisations advertise their job and apprenticeship vacancies on [NHS Jobs](#) [8]. You can find some of the current vacancies below.

Find a vacancy

Enter your location or postcode

Show results within

Search

◦ Band 5 - Digital Trainer/Administrator, ICT

Watford, WD18 0HB

Salary:

£32602.00 to £39686.00

Type:

Permanent

Employer:

West Hertfordshire Teaching Hospitals NHS Trust

[Apply now on NHS Jobs for Band 5 - Digital Trainer/Administrator, ICT job \(opens in a new window\)](#) [9]

◦ Academy Clinical Education Trainer

Swindon, SN3 6BB

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Great Western Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Academy Clinical Education Trainer job \(opens in a new window\)](#) ^[10]

- **Digital Transformation Trainer**

Brecon, LD3 0LY

Salary:

£30420.00 to £37030.00

Type:

Fixed-Term

Employer:

Powys Teaching Health Board

[Apply now on NHS Jobs for Digital Transformation Trainer job \(opens in a new window\)](#) ^[11]

- **Head of IT and Digital**

Swansea, SA1 8QY

Grimsby, DN32 9RP

West Wickham, BR4 9QJ

Romsey, SO51 8GZ

Durham, DH1 5TW

Salary:

£65000.00

Type:

Permanent

Employer:

HMT Sancta Maria Hospital

[Apply now on NHS Jobs for Head of IT and Digital job \(opens in a new window\)](#) ^[12]

- **Lead Pharmacist, Education & Training**

Bedford, MK42 9DJ

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Bedfordshire Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Lead Pharmacist, Education & Training job \(opens in a new window\)](#) ^[13]

- **Education & Training Facilitator (INTERNAL)**

Hereford, HR1 2ER

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Wye Valley NHS Trust

[Apply now on NHS Jobs for Education & Training Facilitator \(INTERNAL\) job \(opens in a new window\)](#) ^[14]

- **Lead Pharmacist - Medicine, Education & Training**

Westcliff-on-Sea, SS0 0RY

Salary:

£55690.00

Type:

Permanent

Employer:

Mid and South Essex NHS Foundation Trust

[Apply now on NHS Jobs for Lead Pharmacist - Medicine, Education & Training job \(opens in a new window\)](#) ^[15]

- **ICT Service Desk Technician**

Carmarthen, SA31 2AF

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Hywel Dda University Health Board

[Apply now on NHS Jobs for ICT Service Desk Technician job \(opens in a new window\)](#) ^[16]

- **Senior Pharmacy Technician - Education and Training**

Calow, Chesterfield, S44 5BL

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Senior Pharmacy Technician - Education and Training job \(opens in a new window\)](#) ^[17]

- **Senior Pharmacy Technician - Education, Training & Development**

Manchester, M13 9WL

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

[Apply now on NHS Jobs for Senior Pharmacy Technician - Education, Training & Development job \(opens in a new window\)](#) ^[18]

- **Lead Clinical Pharmacist – Education and Training**

Ipswich, IP4 5PD

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

East Suffolk and North Essex NHS Foundation Trust

[Apply now on NHS Jobs for Lead Clinical Pharmacist – Education and Training job \(opens in a new window\)](#) ^[19]

- **ICT Service Desk Technician**

Carmarthen, SA31 2AF

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Hywel Dda University Health Board

[Apply now on NHS Jobs for ICT Service Desk Technician job \(opens in a new window\)](#) ^[16]

- **IT Engineer**

Colchester, CO4 9YQ

Salary:

£55000.00

Type:

Permanent

Employer:

Aria Care

[Apply now on NHS Jobs for IT Engineer job \(opens in a new window\)](#) [20]

- **IT Technician**

Dorking, RH4 2AA

Salary:

£26000.00 to £29000.00

Type:

Permanent

Employer:

Dorking Healthcare Ltd.

[Apply now on NHS Jobs for IT Technician job \(opens in a new window\)](#) [21]

- **IT Support**

Bramley, Leeds, LS13 2BL

Salary:

£26000.00

Type:

Permanent

Employer:

Fuller and Forbes Partnership

[Apply now on NHS Jobs for IT Support job \(opens in a new window\)](#) [22]

- **IT Engineer**

Colchester, CO4 9YQ

Salary:

£55000.00

Type:

Permanent

Employer:

Aria Care

[Apply now on NHS Jobs for IT Engineer job \(opens in a new window\)](#) [23]

- **Senior Aseptic Services Technician – Education and Training**

Manchester, M20 4BX

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

The Christie NHS FT

[Apply now on NHS Jobs for Senior Aseptic Services Technician – Education and Training job \(opens in a new window\)](#) [24]

- **Lead Pharmacy Technician – Education and Training (Secondment)**

Nottingham, NG7 2UH

Salary:

£29970.00 to £36483.00

Type:

Secondment

Employer:

Nottingham University Hospitals NHS Trusts

[Apply now on NHS Jobs for Lead Pharmacy Technician – Education and Training \(Secondment\) job \(opens in a new window\)](#) ^[25]

- **ICT Operational Junior Support Engineer**

Cwmbran, NP44 3HR

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

[Apply now on NHS Jobs for ICT Operational Junior Support Engineer job \(opens in a new window\)](#) ^[26]

- **ICT Acute Customer Engagement Engineer**

Warwick, CV34 5BW

Nuneaton, CV10 7DJ

Salary:

£28090.00

Type:

Permanent

Employer:

Innovate Healthcare Services

[Apply now on NHS Jobs for ICT Acute Customer Engagement Engineer job \(opens in a new window\)](#) ^[27]

- **Clinical Trainer**

Southampton, SO30 3JB

Salary:

£27485.00 to £30162.00

Type:

Permanent

Employer:

Hampshire and Isle of Wight Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Clinical Trainer job \(opens in a new window\)](#) [28]

- **Operational Trainer**

Perth, PH1 1SB

Salary:

£24959.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) [29]

- **Operational Trainer**

Sydenham, SE26 6BQ

Salary:

£30000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) [30]

- **Operational Trainer**

Waltham Abbey, EN9 3JY

Salary:

£29000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) [31]

- **Operational Trainer**

Bromley, BR2 7BX

Salary:

£30000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) [32]

- **Operational Trainer**

Basingstoke, RG21 5NW

Salary:

£29000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) [33]

- **Operational Trainer**

Basingstoke, RG21 8YU

Salary:

£29000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) [34]

- **Sales Trainer**

Cardiff, CF3 2UQ

Salary:

£40000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Sales Trainer job \(opens in a new window\)](#) [35]

- **Operational Trainer**

Dagenham, RM10 9HW

Salary:

£29000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) [36]

- **Operational Trainer**

Eastbourne, BN23 6JF

Salary:

£29000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) [37]

- **Sales Trainer**

Melbourn, SG8 6FY

Salary:

£40000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Sales Trainer job \(opens in a new window\)](#) [38]

- **Operational Trainer**

Brentwood, CM13 1AQ

Salary:

£29000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) [39]

- **Operational Trainer**

Inverness, IV3 8SD

Salary:

£24959.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) [40]

- **Operational Trainer**

Bramley Green, RG26 5GF

Salary:

£29000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) ^[41]

- **Sales Trainer**

Oxford, OX1 5DE

Salary:

£40000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Sales Trainer job \(opens in a new window\)](#) ^[42]

- **Operational Trainer**

Battle, TN33 0HW

Salary:

£29000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Operational Trainer job \(opens in a new window\)](#) ^[43]

- **Sales Trainer**

Salisbury, SP5 2EJ

Salary:

£40000.00

Type:

Permanent

Employer:

Barchester Healthcare

[Apply now on NHS Jobs for Sales Trainer job \(opens in a new window\)](#) ^[44]

- **IT Operations Manager**

Liverpool, L12 2AP

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Alder Hey Children's NHS Foundation Trust

[Apply now on NHS Jobs for IT Operations Manager job \(opens in a new window\)](#)

[45]

- **IT Systems Manager**

Sheffield, S36 6BR

Salary:

£27105.00

Type:

Permanent

Employer:

Penistone Group Practice

[Apply now on NHS Jobs for IT Systems Manager job \(opens in a new window\)](#) [46]

- **IT Infrastructure Engineer**

Hessle, HU13 0GD

Salary:

£35461.74

Type:

Permanent

Employer:

N3i Limited

[Apply now on NHS Jobs for IT Infrastructure Engineer job \(opens in a new window\)](#)

[47]

- **Pathology IT Manager**

Braddan, IM4 4RJ

Salary:

£71400.00 to £87747.00

Type:

Permanent

Employer:

Manx Care

[Apply now on NHS Jobs for Pathology IT Manager job \(opens in a new window\)](#) [48]

- **IT Support Specialist**

Cardiff, CF10 4BZ

Salary:

£30420.00 to £37030.00

Type:

Permanent

Employer:

Public Health Wales

[Apply now on NHS Jobs for IT Support Specialist job \(opens in a new window\)](#) ^[49]

- **ICT Technical Engineer Team Leader Infrastructure**

Swansea, Cwmbran, NP44 7HF

Salary:

£37898.00 to £45637.00

Type:

Permanent

Employer:

Welsh Ambulance NHS Trust

[Apply now on NHS Jobs for ICT Technical Engineer Team Leader Infrastructure job \(opens in a new window\)](#) ^[50]

- **EHR Principal Trainer**

London, W1T 7NF

Salary:

£54320.00 to £60981.00

Type:

Permanent

Employer:

University College London Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for EHR Principal Trainer job \(opens in a new window\)](#) ^[51]

- **Trainer - South London**

London, SE1 8UL

Salary:

£30000.00

Type:

Permanent

Employer:

Active Care Group

[Apply now on NHS Jobs for Trainer - South London job \(opens in a new window\)](#)

^[52]

- **Clinical Nurse Trainer**

Purley, CR8 2HJ
Banstead, SM73EF
London, SE27 0RW

Salary:

Negotiable

Type:

Permanent

Employer:

Fairlie Healthcare Group

[Apply now on NHS Jobs for Clinical Nurse Trainer job \(opens in a new window\)](#) [53]

- **Mouth Care Trainer**

North Shields, NE29 8NH

Salary:

£27485.00 to £30162.00

Type:

Fixed-Term

Employer:

Northumbria Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Mouth Care Trainer job \(opens in a new window\)](#) [54]

- **IT Administrator/Administrator Assistant**

Reading, RG6 7HG

Salary:

£12.21

Type:

Permanent

Employer:

Brookside Group Practice

[Apply now on NHS Jobs for IT Administrator/Administrator Assistant job \(opens in a new window\)](#) [55]

- **GP IT Support Engineer**

Truro, TR1 3AY

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

NHS Cornwall and Isles of Scilly Integrated Care Board

[Apply now on NHS Jobs for GP IT Support Engineer job \(opens in a new window\)](#)

[56]

- **IT Support Officer Imaging**

Newcastle Under Lyme, ST4 6QG

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

University Hospital of North Midlands NHS Trust

[Apply now on NHS Jobs for IT Support Officer Imaging job \(opens in a new window\)](#) [57]

- **IT Support Officer Imaging**

Newcastle Under Lyme, ST4 6QG

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

University Hospital of North Midlands NHS Trust

[Apply now on NHS Jobs for IT Support Officer Imaging job \(opens in a new window\)](#) [57]

- **IT Support Team Leader**

Taunton, TA1 5DA

Salary:

£38682.00 to £46580.00

Type:

Permanent

Employer:

Somerset NHS Foundation Trust

[Apply now on NHS Jobs for IT Support Team Leader job \(opens in a new window\)](#) [58]

- **Manual Handling and Ergonomics Trainer**

Milton Keynes, MK6 5LD

Salary:

£38682.00 to £46580.00

Type:

Permanent

Employer:

Milton Keynes University Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Manual Handling and Ergonomics Trainer job \(opens in a new window\)](#) ^[59]

- **Health and Social Care Trainer**

Winsley, BA15 2LE

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Dorothy House Hospice

[Apply now on NHS Jobs for Health and Social Care Trainer job \(opens in a new window\)](#) ^[60]

- **IT Cyber Security Assistant *Internal Applicants Only***

Carlisle, CA3 0HA

Salary:

£24625.00 to £25674.00

Type:

Secondment

Employer:

North Cumbria Integrated Care NHS Foundation Trust

[Apply now on NHS Jobs for IT Cyber Security Assistant *Internal Applicants Only* job \(opens in a new window\)](#) ^[61]

- **IT Clinical Systems Configuration Support (Band 5)**

Steeton, BD20 6TD

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

Airedale NHS Foundation Trust

[Apply now on NHS Jobs for IT Clinical Systems Configuration Support \(Band 5\) job \(opens in a new window\)](#) ^[62]

- **IT Clinical Systems Configuration Specialist (Band 6)**

Steeton, BD20 6TD

Salary:

£38682.00 to £46580.00

Type:

Permanent

Employer:

Airedale NHS Foundation Trust

[Apply now on NHS Jobs for IT Clinical Systems Configuration Specialist \(Band 6\) job \(opens in a new window\)](#) ^[63]

- **PPE Educator**

Cumbria, CA28 8JG

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust

[Apply now on NHS Jobs for PPE Educator job \(opens in a new window\)](#) ^[64]

- **Simulation Educator**

Warwick, CV34 4RT

Salary:

£38682.00 to £46580.00

Type:

Secondment

Employer:

South Warwickshire University NHS Foundation Trust

[Apply now on NHS Jobs for Simulation Educator job \(opens in a new window\)](#) ^[65]

- **Educational Psychologist**

Trowbridge, BA14 8JN

Salary:

£47688.00 to £57954.00

Type:

Permanent

Employer:

Wiltshire Council

[Apply now on NHS Jobs for Educational Psychologist job \(opens in a new window\)](#) ^[66]

- **Further information**

- [Faculty of Clinical Informatics](#) ^[67]
- [Federation for Informatics Professionals](#) ^[68]

Other roles that may interest you

- [Knowledge and library services](#) [69]
- [Emergency care assistant](#) [70]
- [Health records staff](#) [71]
- [Patient Transport Service PTS call handler](#) [72]

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Links

[1] <https://www.healthcareers.nhs.uk/glossary#Informatics> [2] <https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/education-and-training-roles/real-life-story-kevin-whittaker> [3] <https://www.healthcareers.nhs.uk/explore-roles/health-informatics/education-and-training-roles/entry-requirements-education-and> [4] <https://www.healthcareers.nhs.uk/explore-roles/health-informatics/education-and-training-roles/training-and-development-education-and> [5] <https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates> [6] https://www.healthcareers.nhs.uk/glossary#NHS_Constitution [7] <https://www.healthcareers.nhs.uk/about/working-health/nhs-constitution> [8] <http://www.jobs.nhs.uk/> [9] <https://beta.jobs.nhs.uk/candidate/jobadvert/C9360-25-0404> [10] <https://beta.jobs.nhs.uk/candidate/jobadvert/C9249-25-0308> [11] <https://beta.jobs.nhs.uk/candidate/jobadvert/H9070-25-0406> [12] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0013-25-0026> [13] <https://beta.jobs.nhs.uk/candidate/jobadvert/C9418-25-0778> [14] <https://beta.jobs.nhs.uk/candidate/jobadvert/C9229-25-0463> [15] <https://beta.jobs.nhs.uk/candidate/jobadvert/C9390-25-1549> [16] <https://beta.jobs.nhs.uk/candidate/jobadvert/H9100-25-0859> [17] <https://beta.jobs.nhs.uk/candidate/jobadvert/C9166-25-0376> [18] <https://beta.jobs.nhs.uk/candidate/jobadvert/C9349-25-2081> [19] <https://beta.jobs.nhs.uk/candidate/jobadvert/C9432-25-0904> [20] <https://beta.jobs.nhs.uk/candidate/jobadvert/L0121-25-1087> [21] <https://beta.jobs.nhs.uk/candidate/jobadvert/U0103-25-0045> [22] <https://beta.jobs.nhs.uk/candidate/jobadvert/A2381-25-0021-FF> [23] <https://beta.jobs.nhs.uk/candidate/jobadvert/L0121-25-1077> [24] <https://beta.jobs.nhs.uk/candidate/jobadvert/C9413-25-0450> [25] <https://beta.jobs.nhs.uk/candidate/jobadvert/C9164-25-1408> [26] <https://beta.jobs.nhs.uk/candidate/jobadvert/H9040-25-1049> [27] <https://beta.jobs.nhs.uk/candidate/jobadvert/M9203-25-0024> [28] <https://beta.jobs.nhs.uk/candidate/jobadvert/C9348-25-1732> [29] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6442> [30] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6682> [31] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7418> [32] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6683> [33] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7172> [34] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7173> [35] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7443> [36] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7420> [37] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7056> [38] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7446> [39] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7419> [40] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-6444> [41] <https://beta.jobs.nhs.uk/candidate/jobadvert/E0177-25-7174> [42]

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