

Real-life story - Angela Paice

Angela joined the NHS via a holiday job in her teens. She has progressed to a senior manager position within a CCG and has enjoyed full support from the NHS throughout her career, including the opportunity to study for an MA in management studies.



Angela Paice Business manager

Employer or university NHS Hastings and Rother Clinical Commissioning Group (CCG)

Salary range Unknown

What I do

I'm business manager for the CCG now which means being responsible for the entire annual business cycle.

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Getting started

There is some irony to my career because I started out as secretary to the district planning officer at a health authority and am now in my boss's equivalent role!

After the health authority, I was a medical secretary [1] in a general practice and then promoted to practice manager [2]. From there I had various management posts in community health, mental health and learning disability services.

At the PCT I worked for, I played a key role in applying for and delivering primary care trust (PCT) status for the organisation, experience that was useful when the PCT moved to clinical commissioning group status in 2013. I've had a spell as a communications manager [3] which was challenging but great experience, and

a public health role showed me how important data and evidence are to planning and delivering healthcare.

The NHS has supported me 100 per cent throughout my career and I have had plenty of training opportunities

My perspective

I've enjoyed full support from the NHS throughout my career, including the opportunity to study for an MA in management studies.

I feel very fortunate to have had such a wide-ranging NHS career. I've had plenty of training opportunities and been able to gain knowledge in different roles. Flexible working arrangements in the NHS are fantastic too.

I never set myself specific career goals but am always on the lookout for opportunities. I don't think any other employer could have offered me such a range of possibilities.

Next steps

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Source URL: <https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/practice-manager/real-life-story-angela-paice>

Links

[1] <https://www.healthcareers.nhs.uk/explore-roles/administration/medical-secretarypersonal-assistant>

[2] <https://www.healthcareers.nhs.uk/explore-roles/practice-manager>

[3] <https://www.healthcareers.nhs.uk/explore-roles/general-management/communications-and-corporate-affairs>