

**"I enjoy the challenge of handling different emergencies every day and helping others when they need it most."**

Elisha's first job after school was as an urgent call taker in the control centre at Yorkshire Ambulance Service NHS Trust. She soon moved through the ranks.

## **Elisha Miller**

### **Paramedic**

#### **Employer or university**

West Midlands Ambulance Service NHS Foundation Trust

#### **Salary range**

£20k-£30k



- **How I got into the role**

**Expand /  
collapse**

My first job after school was urgent call taker in the control centre at Yorkshire Ambulance Service NHS Trust. I handled calls from district nurses, hospital staff, residential and nursing homes, and GPs, and decided on the best type of response for their patients.

That experience started me thinking about a career as a paramedic and, when I finished my sports studies degree, I got a place on the two-year foundation degree paramedic science programme. During the course, I worked as a first aider at the students union during evening events which gave me fantastic experience of assessing people's injuries and deciding on the most appropriate ongoing care for them.

I graduated as a paramedic in summer 2013 and started work at West Midlands Ambulance Service NHS Foundation Trust.

•

**What I do**

**Expand /  
collapse**

As an autonomous practitioner at the scene of an emergency, I undertake a detailed assessment of the patient and carrying out life-saving treatment where necessary.

We have a wide range of drugs and equipment to ensure patients receive high-quality care at the scene, and refer them for the most appropriate ongoing care, whether that's to hospital, their GP or social services, or a question of showing the patient how to manage their own care after the incident.

•

**The best bits  
and challenges**

**Expand /  
collapse**

There's lots of room for career progression in this role, for example to advanced paramedic or emergency care practitioner. Most of all, I love the feeling that I've helped others in their moment of need, whether it's a patient having a heart attack or an elderly

patient who's fallen over and just needs a helping hand to stand up.

I enjoy the challenge of handling different emergencies every day and helping others when they need it most.

---

**Source URL:** <https://www.healthcareers.nhs.uk/explore-roles/ambulance-service-team/roles-ambulance-service/paramedic/real-life-story-elisha-miller>