

# Information management staff

Information management is the retrieval, analysis, interpretation and presentation of health data and information. This enables the planning, improvement and delivery of patient services and care.

This page has information on the roles available in information management and links to further information.

## Working life

Understanding how patient data is generated and captured by health professionals is just as important as the analysis itself. This means [clinical audit](#) <sup>[1]</sup>, data protection and patient confidentiality are all crucial areas for information management staff in health organisations.

Information management staff are also able to encourage evidence-based practice, measure performance and improve access to patient records through their work.

*"Knowing the data we create plays an important part in improving patient care is the best bit of the job for me." Michael Jones, a coded data and standards assurance audit specialist*

[Read Michael's story in full](#) <sup>[2]</sup>

health informatics man and woman

## Roles in information management

Explore some of the roles in information management:

Apprenticeships logo

- [audit facilitator](#)
- [information analyst](#)
- [clinical coding roles](#)
- [clinical audit roles](#)
- [information governance](#)
- [planning and performance management](#)

## **Audit facilitator**

Audit facilitators analyse patient information to see whether or not types of treatment being provided by a health organisation are effective. These staff may work in a particular specialty, such as mental health or renal dialysis, and analyse the cost benefit of a treatment.

## **Information analyst**

Information analysts are usually statisticians who help managers and healthcare professionals to plan service and improve performance by measuring trends in delivery and performance, for example a population's health needs or hospital waiting times. Analysts in health organisations, such as NHS trusts, constantly review patient care as well as the staff and resources at the trust's disposal. They do this through monitoring activity data and formal research projects into specific areas of concern.

## **Clinical coders**

Clinical coders are responsible for making a full and accurate computer record of a patient's stay in hospital. They translate diagnoses and treatment into alphanumeric codes. They liaise with clinical professionals, including doctors, nurses and other staff to ensure that patients' diagnoses are recorded accurately. They will also be involved in reviewing data. Some will work as tutors and deliver training to staff on using clinical coding.

## **Clinical audit**

Staff working in clinical audit <sup>[1]</sup> facilitate and undertake projects to measure the clinical effectiveness <sup>[3]</sup> and governance of specific services and make recommendations on how they can be improved. Depending on the post, duties could include:

- making a full and accurate computer record of patients' stays in hospital
- translating patients' diagnoses and treatment into alphanumeric codes
- liaising with doctors, nurses and other staff to ensure diagnoses and treatment are recorded accurately
- reviewing quality of data

## **Information governance manager**

Information governance managers ensure information systems in an organisation comply with national rules and standards about how information is captured, stored and shared. This would typically involve the legal requirements of the Data Protection Act <sup>[4]</sup>, Freedom of Information Act <sup>[5]</sup> and GDPR <sup>[6]</sup>.

## **Planning and performance manager**

Planning and performance managers analyse information to monitor current services and plans for the future. They help to ensure that key performance targets are being met, for example on waiting lists for treatment.

## **Want to learn more?**

- [Find out about the entry requirements for information management](#) <sup>[7]</sup>
- [Find out more about the training and development opportunities in information management](#) <sup>[8]</sup>

## • Pay and conditions

Most information management jobs in the NHS are covered by [Agenda for Change \(AfC\) pay scales](#) <sup>[9]</sup>. This pay systems covers all staff except doctors, dentists and the most senior managers. Information management staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

## • Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of information systems locally, regionally and nationally.

[Find out more about training and development for information management](#) <sup>[8]</sup>.

## • Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the [NHS Constitution](#) <sup>[10]</sup> apply in your everyday work.

[Find out more about NHS values](#) <sup>[11]</sup>.

Most NHS organisations advertise their job and apprenticeship vacancies on [NHS Jobs](#) <sup>[12]</sup>. You can find some of the current vacancies below.

## Find a vacancy

Enter your location or postcode

Show results within

Search

- **Information Manager (Data Quality and Data Standards)**

Cwmbran, NP44 3HR

Salary:

£30420.00 to £37030.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

[Apply now on NHS Jobs for Information Manager \(Data Quality and Data Standards\) job \(opens in a new window\)](#) <sup>[13]</sup>

- **Information Manager**

Gorleston, NR31 6LA

Salary:

£46148.00 to £52809.00

Type:

Fixed-Term

Employer:

James Paget University Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Information Manager job \(opens in a new window\)](#) <sup>[14]</sup>

- **Data Manager**

London, WC1N 3BG

Salary:

£35964.00 to £43780.00

Type:

Fixed-Term

Employer:

University College London Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Data Manager job \(opens in a new window\)](#) <sup>[15]</sup>

- **Data Assurance Manager**

Sutton, SM2 5PT

Salary:

£59490.00 to £66239.00

Type:

Permanent

Employer:

The Royal Marsden NHS Foundation Trust

[Apply now on NHS Jobs for Data Assurance Manager job \(opens in a new window\)](#)

<sup>[16]</sup>

- **Library & Information Resources Manager**

Bradford, BD9 6DP

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Bradford District Care NHS Foundation Trust

[Apply now on NHS Jobs for Library & Information Resources Manager job \(opens in a new window\)](#) <sup>[17]</sup>

- **Data Management Team Administrator**

London, NW3 2QU

Salary:

Negotiable

Type:

Permanent

Employer:

Hampstead Group Practice

[Apply now on NHS Jobs for Data Management Team Administrator job \(opens in a new window\)](#) <sup>[18]</sup>

- **Clinical Audit Facilitator**

Manchester, M13 9LL

Birmingham , B15 2SG

Colindale , NW9 5BG

Liverpool, L24 8RB

Tooting, SW17 0RB

Bristol, BS34 7QH

Newcastle, NE2 4NQ

Basildon, SS14 3EZ

Southampton, SO16 5AF

Barnsley , S75 3FG

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

NHS Blood and Transplant

[Apply now on NHS Jobs for Clinical Audit Facilitator job \(opens in a new window\)](#)

<sup>[19]</sup>

- **Audit & Quality Lead Midwife**

Thornton Heath, CR7 7YE

Salary:

£51883.00 to £58544.00

Type:

Fixed-Term

Employer:

Croydon Health Services NHS Trust

[Apply now on NHS Jobs for Audit & Quality Lead Midwife job \(opens in a new window\)](#) <sup>[20]</sup>

- **Clinical Coder**

Worcester, WR1 2BS

Salary:

Negotiable

Type:

Permanent

Employer:

Spring Gardens Group Medical Practice

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[21]</sup>

- **Clinical Coder**

Colchester, CO4 5XR

Salary:

£24200.00

Type:

Permanent

Employer:

Ramsay Health Care UK Operations Limited

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[22]</sup>

- **Clinical Coder**

Stockport, SK2 7JE

Salary:

£24625.00 to £36483.00

Type:

Permanent

Employer:

Stockport NHS Foundation Trust

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[23]</sup>

- **Clinical Coder**

Bedford, MK42 0NT

Salary:

Negotiable

Type:

Fixed-Term

Employer:

Dr J Kedward and Partners

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[24]</sup>

- **Clinical Coder**

Bedford, MK42 0NT

Salary:

Negotiable

Type:

Permanent

Employer:

Dr J Kedward and Partners

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[25]</sup>

- **Clinical Coder**

Lincoln, LN2 4WA

Salary:

Negotiable

Type:

Permanent

Employer:

Glebe Park Surgery

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[26]</sup>

- **Medical Coder**

Hemel Hempstead, HP2 5BL

Salary:

£12.21

Type:

Permanent

Employer:

Dr R Mapara & Partners

[Apply now on NHS Jobs for Medical Coder job \(opens in a new window\)](#) <sup>[27]</sup>

- **Nursing Information Officer - AHP Information Officer**

LONDON, NW1 3AX

Salary:

£70387.00 to £80465.00

Type:

Permanent

Employer:

Central and North West London NHS Foundation Trust

[Apply now on NHS Jobs for Nursing Information Officer - AHP Information Officer job \(opens in a new window\)](#) <sup>[28]</sup>

- **Procurement and Supply Chain Systems and Data Manager**

Oxford, OX3 9DU

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Oxford University Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Procurement and Supply Chain Systems and Data Manager job \(opens in a new window\)](#) <sup>[29]</sup>

- **Information Analyst**

Cottingham, HU16 5JQ

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Hull University Teaching Hospitals NHS Trust

[Apply now on NHS Jobs for Information Analyst job \(opens in a new window\)](#) <sup>[30]</sup>

- **Senior Clinical Coder**

London, E1 1FR

Salary:

£35964.00 to £43780.00

Type:

Permanent

Employer:

Barts Health NHS Trust

[Apply now on NHS Jobs for Senior Clinical Coder job \(opens in a new window\)](#) <sup>[31]</sup>



- **Clinical Coder- Senior**

TELFORD, TF3 4LY

Salary:

£12.66

Type:

Permanent

Employer:

Teldoc

[Apply now on NHS Jobs for Clinical Coder- Senior job \(opens in a new window\)](#) <sup>[32]</sup>

- **Senior Clinical Coder**

Bath, BA13NG

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Royal United Hospitals Bath NHS Foundation Trust

[Apply now on NHS Jobs for Senior Clinical Coder job \(opens in a new window\)](#) <sup>[33]</sup>

- **Workflow Administrator/Coder**

Southwell, NG25 0AL

Salary:

Negotiable

Type:

Permanent

Employer:

Southwell Medical Practice

[Apply now on NHS Jobs for Workflow Administrator/Coder job \(opens in a new window\)](#) <sup>[34]</sup>

- **Senior Clinical Coder**

London, W2 1NY

Salary:

£44806.00 to £53134.00

Type:

Permanent

Employer:

Imperial College Healthcare NHS Trust

[Apply now on NHS Jobs for Senior Clinical Coder job \(opens in a new window\)](#) <sup>[35]</sup>

- **Coder/Summariser/Administrator**

Great Bentley, CO7 8PJ

Salary:

£1.00 to £1.00

Type:

Fixed-Term

Employer:

Primary Care Careers

[Apply now on NHS Jobs for Coder/Summariser/Administrator job \(opens in a new window\)](#) <sup>[36]</sup>

- **Qualified Clinical Coder**

Harlow, CM20 1QX

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

The Princess Alexandra Hospital NHS Trust

[Apply now on NHS Jobs for Qualified Clinical Coder job \(opens in a new window\)](#) <sup>[37]</sup>

- **Data Engineer**

Redhill, RH1 5RH

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Surrey and Sussex Healthcare NHS Trust

[Apply now on NHS Jobs for Data Engineer job \(opens in a new window\)](#) <sup>[38]</sup>

- **Senior Information Analyst**

St Asaph/Swansea/Cwmbran, LL17 0LJ

Salary:

£37898.00 to £45637.00

Type:

Permanent

Employer:

Welsh Ambulance NHS Trust

[Apply now on NHS Jobs for Senior Information Analyst job \(opens in a new window\)](#)

[window\)](#) <sup>[39]</sup>

- **Information Rights Administrator**

Carlisle, CA3 0HA

Salary:

£24169.00

Type:

Fixed-Term

Employer:

North Cumbria Integrated Care NHS Foundation Trust

[Apply now on NHS Jobs for Information Rights Administrator job \(opens in a new window\)](#) <sup>[40]</sup>

- **Information Governance Lead**

Crawley, RH10 9BG

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

SECamb

[Apply now on NHS Jobs for Information Governance Lead job \(opens in a new window\)](#) <sup>[41]</sup>

- **Senior Information Analyst**

London, SW17 0QT

Salary:

£54320.00 to £60981.00

Type:

Permanent

Employer:

St George's University Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Senior Information Analyst job \(opens in a new window\)](#) <sup>[42]</sup>

- **Information Compliance Officer**

Normanby, TS6 0SZ

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Tees Esk and Wear Valleys NHS Foundation Trust  
[Apply now on NHS Jobs for Information Compliance Officer job \(opens in a new window\)](#) <sup>[43]</sup>

- **Workforce Information Analyst**

Manchester, M14 7HR

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

[Apply now on NHS Jobs for Workforce Information Analyst job \(opens in a new window\)](#) <sup>[44]</sup>

- **Chief Information Officer**

London, EC1V 2NX

Salary:

£113557.00 to £129443.00

Type:

Permanent

Employer:

Moorfields Eye Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Chief Information Officer job \(opens in a new window\)](#) <sup>[45]</sup>

- **Information Governance Officer**

Derby, DE24 8HY

Salary:

£37338.00

Type:

Permanent

Employer:

DHU Healthcare

[Apply now on NHS Jobs for Information Governance Officer job \(opens in a new window\)](#) <sup>[46]</sup>

- **Senior Information Analyst**

Chester, CH2 1UL

Salary:

£46148.00 to £52809.00

Type:

Permanent  
Employer:  
Countess of Chester Hospital NHS Foundation Trust  
[Apply now on NHS Jobs for Senior Information Analyst job \(opens in a new window\)](#) <sup>[47]</sup>

- **Clinical Coder - HMP Humber**

Everthorpe, HU15 2JZ

Salary:  
£26530.00 to £29114.00

Type:  
Permanent

Employer:  
Spectrum Community Health CIC  
[Apply now on NHS Jobs for Clinical Coder - HMP Humber job \(opens in a new window\)](#) <sup>[48]</sup>

- **Workflow co-ordinator / Coder**

Royston, SG8 6BX

Salary:  
Negotiable

Type:  
Permanent

Employer:  
Orchard Surgery  
[Apply now on NHS Jobs for Workflow co-ordinator / Coder job \(opens in a new window\)](#) <sup>[49]</sup>

- **Senior Accredited Clinical Coder**

Nottingham, NG7 2UH

Salary:  
£29970.00 to £36483.00

Type:  
Permanent

Employer:  
Nottingham University Hospitals NHS Trusts  
[Apply now on NHS Jobs for Senior Accredited Clinical Coder job \(opens in a new window\)](#) <sup>[50]</sup>

- **Non-Executive Director with a Financial / Audit Background**

Bournemouth, BH7 7DW

Salary:

£16000.00

Type:

Fixed-Term

Employer:

University Hospitals Dorset NHS Foundation Trust

[Apply now on NHS Jobs for Non-Executive Director with a Financial / Audit](#)

[Background job \(opens in a new window\)](#) <sup>[51]</sup>

- **Head of Clinical Data Science and Data Engineering**

Cambridge, CB2 0QQ

Salary:

£74290.00 to £85601.00

Type:

Permanent

Employer:

Cambridge University Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Head of Clinical Data Science and Data Engineering](#)

[job \(opens in a new window\)](#) <sup>[52]</sup>

- **Cancer Services Information Assistant**

Pontyclun, CF72 8XR

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Cwm Taf Morgannwg University Health Board

[Apply now on NHS Jobs for Cancer Services Information Assistant job \(opens in a new window\)](#) <sup>[53]</sup>

- **Nursing Information Officer (NIO)**

London, WC1N 3JH

Salary:

£54320.00 to £60981.00

Type:

Fixed-Term

Employer:

Great Ormond Street Hospital for Children NHS Foundation Trust

[Apply now on NHS Jobs for Nursing Information Officer \(NIO\) job \(opens in a new window\)](#) <sup>[54]</sup>

- **Senior Trauma Informed Therapist**

Salford, M3 7BB

Salary:

£17922.00

Type:

Permanent

Employer:

We Are Survivors

[Apply now on NHS Jobs for Senior Trauma Informed Therapist job \(opens in a new window\)](#) <sup>[55]</sup>

- **Bank Clinical Coders - Band 5**

Essex, SS0 0RY

Salary:

£18.53

Type:

Bank

Employer:

Mid and South Essex NHS Foundation Trust

[Apply now on NHS Jobs for Bank Clinical Coders - Band 5 job \(opens in a new window\)](#) <sup>[56]</sup>

- **Data Administrator - Havering**

Dagenham, RM10 8QR

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Havering job \(opens in a new window\)](#) <sup>[57]</sup>

- **Senior Data Engineer**

Wythenshawe, M23 9XD

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Manchester University NHS Foundation Trust

[Apply now on NHS Jobs for Senior Data Engineer job \(opens in a new window\)](#) <sup>[58]</sup>

- **Data Quality Coordinator**

Derby, DE24 8HY

Salary:

£24071.00

Type:

Permanent

Employer:

DHU Healthcare

[Apply now on NHS Jobs for Data Quality Coordinator job \(opens in a new window\)](#)

[59]

- **Data Quality Administrator**

Thornbury, BS35 1DP

Salary:

£12.21

Type:

Permanent

Employer:

Severn View Family Practice

[Apply now on NHS Jobs for Data Quality Administrator job \(opens in a new window\)](#) [60]

- **Data Administrator - Hertfordshire**

Welwyn Garden City, AL7 1HH

Salary:

£13.50

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Hertfordshire job \(opens in a new window\)](#) [61]

- **Data Administrator - Cambridge**

Huntingdon, PE29 6FH

Salary:

£13.50

Type:

Bank

Employer:

Vaccination UK



[Apply now on NHS Jobs for Data Administrator - Cambridge job \(opens in a new window\)](#) <sup>[62]</sup>

- **Data Engineer Apprentice**

Newcastle Upon Tyne, NE15 8NY

Salary:

£24937.00 to £26598.00

Type:

Fixed-Term

Employer:

NHS Business Services Authority

[Apply now on NHS Jobs for Data Engineer Apprentice job \(opens in a new window\)](#) <sup>[63]</sup>

- **Data Administrator - Redbridge**

Dagenham, RM10 8QR

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Redbridge job \(opens in a new window\)](#) <sup>[64]</sup>

- **Data Centre Engineer**

Exeter, EX2 7HY

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

South Western Ambulance Service NHS Foundation Trust

[Apply now on NHS Jobs for Data Centre Engineer job \(opens in a new window\)](#) <sup>[65]</sup>

- **Cancer Services Information Assistant**

Pontyclun, CF72 8XR

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Cwm Taf Morgannwg University Health Board  
[Apply now on NHS Jobs for Cancer Services Information Assistant job \(opens in a new window\)](#) <sup>[53]</sup>

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£54320.00 to £60981.00

Type:

Fixed-Term

Employer:

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- **Bank Clinical Coders - Band 5**

Essex, SS0 0RY

Salary:

£18.53

Type:

Bank

Employer:

Mid and South Essex NHS Foundation Trust

[Apply now on NHS Jobs for Bank Clinical Coders - Band 5 job \(opens in a new window\)](#) <sup>[56]</sup>

- **Emergency Dept Admin & Trauma Audit & Research Network Support Officer**

Chichester, PO19 6SE

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

University Hospitals Sussex NHS Foundation Trust (279)

[Apply now on NHS Jobs for Emergency Dept Admin & Trauma Audit & Research Network Support Officer job \(opens in a new window\)](#) <sup>[66]</sup>

- **General Practice Administrator / Receptionist / Clinical Coder**

Cardiff, CF5 2DY

Cardiff, CF15 9PY

Salary:

Negotiable

Type:

Permanent

Employer:

Llandaff & Pentrych Surgery

[Apply now on NHS Jobs for General Practice Administrator / Receptionist / Clinical Coder job \(opens in a new window\)](#) <sup>[67]</sup>

- **Data Quality Care Coordinator**

Burton-on-trent, DE13 0TE

Salary:

Negotiable

Type:

Permanent

Employer:

Carlton Group Practice

[Apply now on NHS Jobs for Data Quality Care Coordinator job \(opens in a new window\)](#) <sup>[68]</sup>

- **Further information**

- [Faculty of Clinical Informatics](#) <sup>[69]</sup>
- [Federation for Informatics Professionals](#) <sup>[70]</sup>

## Other roles that may interest you

- [Information and communication technology](#) <sup>[71]</sup>
- [Clinical informatics](#) <sup>[72]</sup>
- [Knowledge and library services](#) <sup>[73]</sup>
- [Emergency care assistant](#) <sup>[74]</sup>

## Links

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