Information management staff

Information management is the retrieval, analysis, interpretation and presentation of health data and information. This enables the planning, improvement and delivery of patient services and care.

This page has information on the roles available in information management and links to further information.

Working life

Understanding how patient data is generated and captured by health professionals is just as important as the analysis itself. This means clinical audit [1], data protection and patient confidentiality are all crucial areas for information management staff in health organisations.

Information management staff are also able to encourage evidence-based practice, measure performance and improve access to patient records through their work.

> *"Knowing the data we create plays an important part in improving patient care is the best bit of the job for me."* Michael Jones, a coded data and standards assurance audit specialist
>
> Read Michael's story in full [2]

health informatics man and woman

Roles in information management

Explore some of the roles in information management:

Apprenticeships logo

- audit facilitator
- information analyst
- clinical coding roles
- clinical audit roles
- information governance
- planning and performance management

Audit facilitator

Audit facilitators analyse patient information to see whether or not types of treatment being provided by a health organisation are effective. These staff may work in a particular specialty, such as mental health or renal dialysis, and analyse the cost benefit of a treatment.

Information analyst

Information analysts are usually statisticians who help managers and healthcare professionals to plan service and improve performance by measuring trends in delivery and performance, for example a population's health needs or hospital waiting times. Analysts in health organisations, such as NHS trusts, constantly review patient care as well as the staff and resources at the trust's disposal. They do this through monitoring activity data and formal research projects into specific areas of concern.

Clinical coders

Clinical coders are responsible for making a full and accurate computer record of a patient's stay in hospital. They translate diagnoses and treatment into alphanumeric codes. They liaise with clinical professionals, including doctors, nurses and other staff to ensure that patients' diagnoses are recorded accurately. They will also be involved in reviewing data. Some will work as tutors and deliver training to staff on using clinical coding.

Clinical audit

Staff working in clinical audit [1] facilitate and undertake projects to measure the clinical effectiveness [3] and governance of specific services and make recommendations on how they can be improved. Depending on the post, duties could include:

- making a full and accurate computer record of patients' stays in hospital
- translating patients' diagnoses and treatment into alphanumeric codes
- liaising with doctors, nurses and other staff to ensure diagnoses and treatment are recorded accurately
- reviewing quality of data

Information governance manager

Information governance managers ensure information systems in an organisation comply with national rules and standards about how information is captured, stored and shared. This would typically involve the legal requirements of the Data Protection Act [4], Freedom of Information Act [5] and GDPR [6].

Planning and performance manager

Planning and performance managers analyse information to monitor current services and plans for the future. They help to ensure that key performance targets are being met, for example on waiting lists for treatment.

Want to learn more?

- Find out about the entry requirements for information management [7]
- Find out more about the training and development opportunities in information management [8]

Pay and conditions

Most information management jobs in the NHS are covered by Agenda for Change (AfC) pay scales [9]. This pay systems covers all staff except doctors, dentists and the most senior managers. Information management staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of information systems locally, regionally and nationally.

Find out more about training and development for information management [8].

Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the NHS Constitution [10] apply in your everyday work.

Find out more about NHS values [11].

Most NHS organisations advertise their job and apprenticeship vacancies on NHS Jobs [12]. You can find some of the current vacancies below.

Find a vacancy

Enter your location or postcode

Show results within

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○ **Clinical Data Capture-Coder**

Sutton-In-Ashfield, NG17 4JL

Salary:
    £24937.00 to £26598.00
Type:
    Permanent
Employer:
    Sherwood Forest Hospitals NHS Foundation Trust
Apply now on NHS Jobs for Clinical Data Capture-Coder job (opens in a new window) [13]

○ **Internal Audit Manager**

South East Wales, CF15 7QZ

Salary:
    £48527.00 to £55532.00
Type:
    Permanent
Employer:
    NHS Wales Shared Services Partnership
Apply now on NHS Jobs for Internal Audit Manager job (opens in a new window) [14]

○ **Clinical Trial Data Manager**

Cambridge Bio Medical Campus, CB2 0AY

Salary:
    £38682.00 to £46580.00
Type:
    Permanent
Employer:
    Royal Papworth Hospital NHS Foundation Trust
Apply now on NHS Jobs for Clinical Trial Data Manager job (opens in a new window) [15]

○ **Quality and Information Systems Manager**

London, SE13 6LH

Salary:
    £37338.00 to £44962.00
Type:
    Permanent
Employer:
    Lewisham and Greenwich NHS Trust

○ Deputy Data & Business Intelligence Manager

London, SW17 0QT

Salary:
> £56276.00 to £63176.00

Type:
> Permanent

Employer:
> St George's University Hospitals NHS Foundation Trust

○ Central Surgery - Performance and Data Manager

Surbiton, KT6 6EZ

Salary:
> Negotiable

Type:
> Permanent

Employer:
> Kingston GP Chambers

○ HCC Surveillance Data Manager/Fibroscan Technician

London, E9 6SR

Salary:
> £37259.00 to £45356.00

Type:
> Fixed-Term

Employer:
> Homerton Healthcare NHS Foundation Trust

○ Clinical Audit Assistant

Haverfordwest, SA61 2PZ

Salary:
> £25313.00 to £26999.00

Type:
> Permanent

Employer:
    Hywel Dda University Health Board
Apply now on NHS Jobs for Clinical Audit Assistant job (opens in a new window) [20]

○ Coder/Administrator

Wolverhampton, WV6 7PD

Salary:
    Negotiable
Type:
    Fixed-Term
Employer:
    Lakeside Medical Centre
Apply now on NHS Jobs for Coder/Administrator job (opens in a new window) [21]

○ Summariser/Coder

Aldridge Walsall, WS9 8AJ

Salary:
    Negotiable
Type:
    Permanent
Employer:
    Portland Medical Practice
Apply now on NHS Jobs for Summariser/Coder job (opens in a new window) [22]

○ Continuous Improvement Audit Lead

Oxford, OX1 1ND

Salary:
    £57178.00 to £60485.00
Type:
    Permanent
Employer:
    Oxfordshire County Council
Apply now on NHS Jobs for Continuous Improvement Audit Lead job (opens in a new window) [23]

○ Senior Clinical Coder

Chelmsford, CM1 7ET

Salary:
    £31049.00
Type:
    Permanent

Employer:
Mid and South Essex NHS Foundation Trust
<u>Apply now on NHS Jobs for Senior Clinical Coder job (opens in a new window)</u> [24]

○ **Senior Clinical Coder**

Wirral, CH63 4JY

Salary:
£29970.00 to £36483.00
Type:
Permanent
Employer:
Wirral University Teaching Hospitals NHS Trust
<u>Apply now on NHS Jobs for Senior Clinical Coder job (opens in a new window)</u> [25]

○ **Senior Clinical Coder**

London, E1 1FR

Salary:
£37259.00 to £45356.00
Type:
Permanent
Employer:
Barts Health NHS Trust
<u>Apply now on NHS Jobs for Senior Clinical Coder job (opens in a new window)</u> [26]

○ **Senior Clinical Coder**

Salford, M6 8HD

Salary:
£31049.00 to £37796.00
Type:
Permanent
Employer:
Northern Care Alliance NHS Foundation Trust
<u>Apply now on NHS Jobs for Senior Clinical Coder job (opens in a new window)</u> [27]

○ **Clinical Coder - Administrator**

Walsall, WS4 1HB

Salary:
Negotiable
Type:
Permanent
Employer:
Rushall Medical Centre

○ **Information Analyst**

Nantgarw, Cardiff, CF15 7QZ

Salary:
    £31516.00 to £38364.00
Type:
    Permanent
Employer:
    NHS Wales Shared Services Partnership

○ **Non-Executive Director - Audit Chair**

Willerby Hill, Willerby, HU10 6ED

Salary:
    Negotiable
Type:
    Fixed-Term
Employer:
    Humber Teaching NHS Foundation Trust

○ **Community Audit and Educational Assistant**

Middlesbrough, TS4 3BW

Salary:
    £27485.00 to £30162.00
Type:
    Permanent
Employer:
    South Tees Hospitals NHS Foundation Trust

○ **Clinical Document Coder ELA**

Burnley, BB12 6HH

Salary:
    £12.25
Type:
    Permanent
Employer:

East Lancashire Alliance

○ **Data Analyst**

City Of Manchester, M4 7DB

Salary:
    £32000.00 to £35000.00
Type:
    Permanent
Employer:
    Mountain Healthcare Ltd

○ **Data Engineer**

Wrexham, Abergele or Bangor, LL13 7TD

Salary:
    £31516.00 to £38364.00
Type:
    Permanent
Employer:
    Betsi Cadwaladr University Health Board

○ **Data Architect**

Newcastle Upon Tyne, NE15 8NY

Salary:
    £55690.00 to £62682.00
Type:
    Permanent
Employer:
    NHS Business Services Authority

○ **Data Administrator**

Stoke-on-trent, ST3 4DW

Salary:
    Negotiable
Type:
    Permanent
Employer:
    Mayfield Surgery

○ Business Information Administrator

Grimsby, DN31 1SQ

Salary:
        £25498.00
Type:
        Fixed-Term
Employer:
        Care Plus Group

○ Head of Information

London, E20 1JQ

Salary:
        £61500.00
Type:
        Permanent
Employer:
        Human Fertilisation & Embryology Authority

○ Information Rights Officer

Carlisle, CA3 0HA

Salary:
        £31049.00 to £37796.00
Type:
        Permanent
Employer:
        North Cumbria Integrated Care NHS Foundation Trust

○ Information Governance Coordinator

London, W1T 7NF

Salary:
        £46419.00 to £55046.00
Type:
        Fixed-Term
Employer:
        University College London Hospitals NHS Foundation Trust

<u>Apply now on NHS Jobs for Information Governance Coordinator job (opens in a new window)</u> [40]

- ○ **Information Governance Administrator**

  Newport, PO30 5TG

  Salary:
  > £24937.00 to £26598.00
  Type:
  > Fixed-Term
  Employer:
  > Portsmouth Hospitals University NHS Trust
  <u>Apply now on NHS Jobs for Information Governance Administrator job (opens in a new window)</u> [41]

- ○ **Corporate Information Officer**

  Caerleon, NP18 3XQ

  Salary:
  > £31516.00 to £38364.00
  Type:
  > Permanent
  Employer:
  > Aneurin Bevan University Health Board
  <u>Apply now on NHS Jobs for Corporate Information Officer job (opens in a new window)</u> [42]

- ○ **Information Governance Administrator**

  Newport, PO30 5TG
  Portsmouth, PO3 5PR

  Salary:
  > £24937.00 to £26598.00
  Type:
  > Fixed-Term
  Employer:
  > Isle of Wight NHS Trust
  <u>Apply now on NHS Jobs for Information Governance Administrator job (opens in a new window)</u> [43]

- ○ **Advanced Information Analyst**

  Port Talbot, SA12 7BR

  Salary:
  > £48527.00 to £55532.00
  Type:

Fixed-Term
Employer:
Swansea Bay University Health Board
Apply now on NHS Jobs for Advanced Information Analyst job (opens in a new window) [44]

- ## Medical Secretary and Clinical Coder

Newcastle Upon Tyne, NE6 3BS

Salary:
£24930.00 to £26592.00
Type:
Permanent
Employer:
Walker Medical Group
Apply now on NHS Jobs for Medical Secretary and Clinical Coder job (opens in a new window) [45]

- ## Senior Clinical Coder/Specialty Lead

Hereford, HR1 2ER

Salary:
£31049.00 to £37796.00
Type:
Permanent
Employer:
Wye Valley NHS Trust
Apply now on NHS Jobs for Senior Clinical Coder/Specialty Lead job (opens in a new window) [46]

- ## Senior Data Engineer

City Of Manchester, M4 7DB

Salary:
£42000.00 to £60000.00
Type:
Permanent
Employer:
Mountain Healthcare Ltd
Apply now on NHS Jobs for Senior Data Engineer job (opens in a new window) [47]

- ## Principal Data Scientist

London, E14 5HJ

Salary:
£82462.00 to £93773.00

Type:

    Fixed-Term

Employer:

    Barts Health NHS Trust

Apply now on NHS Jobs for Principal Data Scientist job (opens in a new window)

[48]

○ **Junior Data Engineer**

Dorchester, DT1 1EE

Salary:

    £31049.00 to £37796.00

Type:

    Permanent

Employer:

    Dorset County Hospital NHS Foundation Trust

Apply now on NHS Jobs for Junior Data Engineer job (opens in a new window) [49]

○ **Data Warehouse Programmer**

NORWICH, NR6 5BE

Salary:

    £37338.00 to £44962.00

Type:

    Fixed-Term

Employer:

    Norfolk & Suffolk Foundation NHS Trust

Apply now on NHS Jobs for Data Warehouse Programmer job (opens in a new window) [50]

○ **Data Administrator - Redbridge**

Dagenham, RM10 8QR

Salary:

    £14.00

Type:

    Bank

Employer:

    Vaccination UK

Apply now on NHS Jobs for Data Administrator - Redbridge job (opens in a new window) [51]

○ **Data Reporting Administrator**

SCARBOROUGH, YO12 5RE

Salary:

£25187.00

Type:

Permanent

Employer:

Saint Catherine's Hospice

Apply now on NHS Jobs for Data Reporting Administrator job (opens in a new window) [52]

○ **Chief Clinical Information Officer**

Cambridge, CB21 5EF

Salary:

£109179.00 to £125637.00

Type:

Permanent

Employer:

Cambridgeshire and Peterborough NHS Foundation Trust

Apply now on NHS Jobs for Chief Clinical Information Officer job (opens in a new window) [53]

○ **Information Governance Clerk - Access**

Wirral, CH49 5PE

Salary:

£24169.00

Type:

Permanent

Employer:

Wirral University Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Information Governance Clerk - Access job (opens in a new window) [54]

○ **Information Governance Compliance Lead**

Grimsby, DN32 0QE

Salary:

£38682.00 to £46580.00

Type:

Fixed-Term

Employer:

Navigo Health and Social Care CIC

Apply now on NHS Jobs for Information Governance Compliance Lead job (opens in a new window) [55]

○ **Chief Digital Information Officer**

Kingston upon Thames, KT2 7QB

Salary:
Negotiable
Type:
Permanent
Employer:
Kingston and Richmond NHS Foundation Trust
Apply now on NHS Jobs for Chief Digital Information Officer job (opens in a new window) [56]

○ **Chief Pharmacy Information Officer**

Fulham, SW6 4UL

Salary:
£85431.00 to £97148.00
Type:
Fixed-Term
Employer:
Central London Community Health Trust
Apply now on NHS Jobs for Chief Pharmacy Information Officer job (opens in a new window) [57]

○ **Information Governance Admin Assistant**

Rotherham, S60 2TY

Salary:
£24169.00
Type:
Permanent
Employer:
The Rotherham NHS Foundation Trust
Apply now on NHS Jobs for Information Governance Admin Assistant job (opens in a new window) [58]

○ **Clinical Effectiveness Facilitator (Clinical Audit and NCEPOD)**

Coventry, CV2 2DX

Salary:
£29970.00 to £36483.00
Type:
Fixed-Term
Employer:
University Hospitals Coventry and Warwickshire NHS Trust
Apply now on NHS Jobs for Clinical Effectiveness Facilitator (Clinical Audit and NCEPOD) job (opens in a new window) [59]

- ○ **Data Protection Advice Officer**

  London, E144PU

  Salary:

    £31997.00 to £43552.00
  Type:

    Permanent
  Employer:

    UK Health Security Agency
  Apply now on NHS Jobs for Data Protection Advice Officer job (opens in a new window) [60]

- ○ **Review, Information and Support Radiographer**

  Cardiff, CF14 2TL

  Salary:

    £39263.00 to £47280.00
  Type:

    Fixed-Term
  Employer:

    Velindre Cancer Centre
  Apply now on NHS Jobs for Review, Information and Support Radiographer job (opens in a new window) [61]

- ○ **Specialist Pharmacist – Formulary & Medicines Information**

  Plymouth, PL6 8DH

  Salary:

    £46148.00 to £52809.00
  Type:

    Permanent
  Employer:

    University Hospitals Plymouth NHS Trust
  Apply now on NHS Jobs for Specialist Pharmacist – Formulary & Medicines Information job (opens in a new window) [62]

- ○ **Lead Pharmacist Medicines Information Services**

  Guernsey, GY4 6UU

  Salary:

    £70723.00 to £84752.00
  Type:

    Permanent
  Employer:

    States of Guernsey

○ **IPS Service Administrator/Data Support**

saltaire, BD183LD

Salary:
  £27485.00 to £30162.00
Type:
  Permanent
Employer:
  Bradford District Care NHS Foundation Trust

○ **Data Administrator - Barking and Dagenham**

Dagenham, RM10 8QR

Salary:
  £14.00
Type:
  Bank
Employer:
  Vaccination UK

○ **Patient Pathway Coordinator - Data Quality**

Reading, RG15AN

Salary:
  £27485.00 to £30162.00
Type:
  Permanent
Employer:
  Royal Berkshire NHS Foundation Trust

○ **Deputy Head of Information Security & DPO**

Nottingham, NG5 1PB

Salary:
  £64455.00 to £74896.00
Type:
  Permanent

Employer:
    Nottingham University Hospitals NHS Trusts
Apply now on NHS Jobs for Deputy Head of Information Security & DPO job (opens in a new window) [67]

○ Clinical Information Administrator - North House Surgery

Ripon, HG4 1HL

Salary:
    £24937.00 to £26598.00
Type:
    Permanent
Employer:
    Harrogate and District NHS Foundation Trust
Apply now on NHS Jobs for Clinical Information Administrator - North House Surgery job (opens in a new window) [68]

○ Data, BI & Reporting Lead - EPR Programme

Basingstoke, RG24 9NA

Salary:
    £62215.00 to £72293.00
Type:
    Secondment
Employer:
    Hampshire Hospitals NHS Foundation Trust
Apply now on NHS Jobs for Data, BI & Reporting Lead - EPR Programme job (opens in a new window) [69]

○ Lead Voice and Data (Network) Engineer

TBC, LL57 2PW

Salary:
    £48527.00 to £55532.00
Type:
    Permanent
Employer:
    Betsi Cadwaladr University Health Board
Apply now on NHS Jobs for Lead Voice and Data (Network) Engineer job (opens in a new window) [70]

○ Integrated Mental Health Service Data Analyst

Jarrow, NE32 5NN

Salary:
    £29883.00

Type:
>
> Permanent

Employer:
>
> South Tyneside Health Collaboration

[Apply now on NHS Jobs for Integrated Mental Health Service Data Analyst job (opens in a new window)](#) [71]

- ○ **Data Quality Administrator - Creech near Taunton, Somerset**

  Taunton, TA3 5FA

  Salary:
  >
  > £12.50 to £13.20

  Type:
  >
  > Permanent

  Employer:
  >
  > Symphony Healthcare Services Limited

  [Apply now on NHS Jobs for Data Quality Administrator - Creech near Taunton, Somerset job (opens in a new window)](#) [72]

- ## Further information

  - ○ [Faculty of Clinical Informatics](#) [73]
  - ○ [Federation for Informatics Professionals](#) [74]

Other roles that may interest you

- [Information and communication technology](#) [75]
- [Clinical informatics](#) [76]
- [Knowledge and library services](#) [77]
- [Emergency care assistant](#) [78]

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Links
[1] https://www.healthcareers.nhs.uk/glossary#Clinical_audit [2] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/information-management-staff/real-life-story-michael-jones [3] https://www.healthcareers.nhs.uk/glossary#Clinical_effectiveness [4] https://www.gov.uk/data-protection/the-data-protection-act [5] https://www.gov.uk/make-a-freedom-of-information-request/the-freedom-of-information-act [6] https://www.gov.uk/government/publications/guide-to-the-general-data-protection-regulation [7] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/information-management-staff/entry-requirements-information [8] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/information-management-staff/training-and-development-information [9] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates [10] https://www.healthcareers.nhs.uk/glossary#NHS_Constitution [11] https://www.healthcareers.nhs.uk/about/working-health/nhs-constitution [12] http://www.jobs.nhs.uk/ [13] https://beta.jobs.nhs.uk/candidate/jobadvert/C9214-25-0601 [14] https://beta.jobs.nhs.uk/candidate/jobadvert/M9043-25-0180 [15]

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https://beta.jobs.nhs.uk/candidate/jobadvert/C9197-25-0676 [17]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9200-25-0874 [18]
https://beta.jobs.nhs.uk/candidate/jobadvert/B0276-25-0008 [19]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9293-25-0379 [20]
https://beta.jobs.nhs.uk/candidate/jobadvert/H9100-25-0956 [21]
https://beta.jobs.nhs.uk/candidate/jobadvert/A5121-25-0001 [22]
https://beta.jobs.nhs.uk/candidate/jobadvert/A2075-25-0003 [23]
https://beta.jobs.nhs.uk/candidate/jobadvert/F0069-25-0042 [24]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9390-25-1721 [25]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9408-25-0549 [26]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9259-25-1597 [27]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9236-25-1355 [28]
https://beta.jobs.nhs.uk/candidate/jobadvert/A0236-25-0002 [29]
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https://beta.jobs.nhs.uk/candidate/jobadvert/E0166-25-0202 [34]
https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-2263 [35]
https://beta.jobs.nhs.uk/candidate/jobadvert/G9914-25-0197 [36]
https://beta.jobs.nhs.uk/candidate/jobadvert/A4409-25-0005 [37]
https://beta.jobs.nhs.uk/candidate/jobadvert/B9814-25-186 [38]
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https://beta.jobs.nhs.uk/candidate/jobadvert/C9453-25-0288 [65]
https://beta.jobs.nhs.uk/candidate/jobadvert/E0106-25-0048 [66]
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https://beta.jobs.nhs.uk/candidate/jobadvert/C9421-25-0568 [69]
https://beta.jobs.nhs.uk/candidate/jobadvert/C9251-25-0541 [70]
https://beta.jobs.nhs.uk/candidate/jobadvert/H9050-25-2349 [71]

https://beta.jobs.nhs.uk/candidate/jobadvert/B0170-25-0004 [72]
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