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# Information management staff

Information management is the retrieval, analysis, interpretation and presentation of health data and information. This enables the planning, improvement and delivery of patient services and care.

This page has information on the roles available in information management and links to further information.

# Working life

Understanding how patient data is generated and captured by health professionals is just as important as the analysis itself. This means <u>clinical audit</u> [1], data protection and patient confidentiality are all crucial areas for information management staff in health organisations.

Information management staff are also able to encourage evidence-based practice, measure performance and improve access to patient records through their work.

"Knowing the data we create plays an important part in improving patient care is the best bit of the job for me." Michael Jones, a coded data and standards assurance audit specialist

Read Michael's story in full [2]

health informatics man and woman

# **Roles in information management**

Explore some of the roles in information management:

Apprenticeships logo

- audit facilitator
- information analyst
- clinical coding roles
- clinical audit roles
- information governance
- planning and performance management

#### **Audit facilitator**

Audit facilitators analyse patient information to see whether or not types of treatment being provided by a health organisation are effective. These staff may work in a particular specialty, such as mental health or renal dialysis, and analyse the cost benefit of a treatment.

### Information analyst

Information analysts are usually statisticians who help managers and healthcare professionals to plan service and improve performance by measuring trends in delivery and performance, for example a population's health needs or hospital waiting times. Analysts in health organisations, such as NHS trusts, constantly review patient care as well as the staff and resources at the trust's disposal. They do this through monitoring activity data and formal research projects into specific areas of concern.

#### Clinical coders

Clinical coders are responsible for making a full and accurate computer record of a patient's stay in hospital. They translate diagnoses and treatment into alphanumeric codes. They liaise with clinical professionals, including doctors, nurses and other staff to ensure that patients' diagnoses are recorded accurately. They will also be involved in reviewing data. Some will work as tutors and deliver training to staff on using clinical coding.

#### Clinical audit

Staff working in clinical audit [1] facilitate and undertake projects to measure the clinical effectiveness [3] and governance of specific services and make recommendations on how they can be improved. Depending on the post, duties could include:

- making a full and accurate computer record of patients' stays in hospital
- translating patients' diagnoses and treatment into alphanumeric codes
- liaising with doctors, nurses and other staff to ensure diagnoses and treatment are recorded accurately
- · reviewing quality of data

### Information governance manager

Information governance managers ensure information systems in an organisation comply with national rules and standards about how information is captured, stored and shared. This would typically involve the legal requirements of the <u>Data Protection Act</u> [4], <u>Freedom of Information</u> Act [5] and GDPR [6].

# Planning and performance manager

Planning and performance managers analyse information to monitor current services and plans for the future. They help to ensure that key performance targets are being met, for example on waiting lists for treatment.

#### Want to learn more?

- Find out about the entry requirements for information management [7]
- Find out more about the training and development opportunities in information management [8]

# Pay and conditions

Most information management jobs in the NHS are covered by <u>Agenda for Change (AfC)</u> <u>pay scales [9]</u>. This pay systems covers all staff except doctors, dentists and the most senior managers. Information management staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

# Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of information systems locally, regionally and nationally.

Find out more about training and development for information management [8].

# Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the NHS Constitution [10] apply in your everyday work.

Find out more about NHS values [11].

Most NHS organisations advertise their job and apprenticeship vacancies on NHS Jobs [12]. You can find some of the current vacancies below.

# Find a vacancy

Search

Enter your location or postcode			
Show results within			

### Assistant Audit Manager - IT

York/ Wakefield, YO31 8ZZ Wakefield, WF11LT

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

York and Scarborough Teaching Hospitals NHS Foundation Trust Apply now on NHS Jobs for Assistant Audit Manager - IT job (opens in a new window) [13]

### Audit and Assurance Manager

Exeter, EX2 7JQ

Salary:

£46148.00 to £52809.00

Type:

Fixed-Term

Employer:

Royal Devon University Healthcare NHS Foundation Trust

Apply now on NHS Jobs for Audit and Assurance Manager job (opens in a new window) [14]

# Head of Information Management and Analytics

Cwmbran, NP44 3HR

Salary:

£75405.00 to £86885.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

Apply now on NHS Jobs for Head of Information Management and Analytics job (opens in a new window) [15]

# Information Management and BI Business Analyst

Doncaster, DN4 8QN

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Rotherham Doncaster and South Humber NHSFT

Apply now on NHS Jobs for Information Management and BI Business Analyst job

(opens in a new window) [16]

### Research Data Manager

London, W2 1NY

Salary:

£54320.00 to £60981.00

Type:

Fixed-Term

Employer:

Imperial College Healthcare NHS Trust

Apply now on NHS Jobs for Research Data Manager job (opens in a new window)

[17]

### Data Development Manager

Kettering, NN16 8UZ

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Kettering General Hospital NHS Foundation Trust

Apply now on NHS Jobs for Data Development Manager job (opens in a new window) [18]

# Data Manager (XN03)

Leeds, LS9 7TF

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

**Leeds Teaching Hospitals** 

Apply now on NHS Jobs for Data Manager (XN03) job (opens in a new window) [19]

### Admin & Data Manager

Reading, RG1 8NQ

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Berkshire Healthcare Foundation Trust

Apply now on NHS Jobs for Admin & Data Manager job (opens in a new window)

[20]

### Data Quality & Assurance Manager

Northampton, NN1 5BD

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Northampton General Hospital

Apply now on NHS Jobs for Data Quality & Assurance Manager job (opens in a new window) [21]

### Junior Clinical Data Manager

Cambridge, CB2 0PT

Salary:

£26530.00 to £29114.00

Type:

Fixed-Term

Employer:

NHS Blood and Transplant

Apply now on NHS Jobs for Junior Clinical Data Manager job (opens in a new window) [22]

# Paediatric Specialties Data Manager

Iondon, SW17 0QT

Salary:

£35964.00 to £43780.00

Type:

Permanent

Employer:

St George's University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Paediatric Specialties Data Manager job (opens in a new window) [23]

# Assistant Information and Records Manager

London, E20 1JQ

Salary:

£37338.00 to £44962.00

Type:

Fixed-Term

Employer:

NICE – The National Institute for Health and Care Excellence

Apply now on NHS Jobs for Assistant Information and Records Manager job

(opens in a new window) [24]

### Clinical Data Manager - Centralised Recruitment - B4

Headington, Oxford, OX3 7LE

Salary:

£26530.00 to £29114.00

Type:

Fixed-Term

Employer:

Oxford University Hospitals NHS Foundation Trust

<u>Apply now on NHS Jobs for Clinical Data Manager - Centralised Recruitment - B4</u>
<u>job (opens in a new window)</u> [25]

#### Critical Care Audit Nurse

London, EC1A 7BE

Salary:

£44806.00 to £53134.00

Type:

Permanent

Employer:

Barts Health NHS Trust

Apply now on NHS Jobs for Critical Care Audit Nurse job (opens in a new window)

#### Clinical Coder

West Bromwich, B66 3NR

Salary:

Negotiable

Type:

Permanent

Employer:

Cape Hill Medical Centre

Apply now on NHS Jobs for Clinical Coder job (opens in a new window) [27]

### Clinical Coder

Droitwich, WR9 8RD

Salary:

Negotiable

Type:

Permanent

Employer:

Salters Medical Practice

Apply now on NHS Jobs for Clinical Coder job (opens in a new window) [28]

#### Clinical Coder

Rotherham, S60 2UD

Salary:

£26530.00 to £36483.00

Type:

Permanent

Employer:

The Rotherham NHS Foundation Trust

Apply now on NHS Jobs for Clinical Coder job (opens in a new window) [29]

### Plymouth Peninsula Sarcoma Data Manager & Pathway Coordinator

Plymouth, PL6 8DH

Salary:

£26530.00 to £29114.00

Type:

Fixed-Term

Employer:

University Hospitals Plymouth NHS Trust

Apply now on NHS Jobs for Plymouth Peninsula Sarcoma Data Manager & Pathway Co-ordinator job (opens in a new window) [30]

# Information Analyst

Bronlllys, LD3 0LS

Salary:

£30420.00 to £37030.00

Type:

Fixed-Term

Employer:

Powys Teaching Health Board

Apply now on NHS Jobs for Information Analyst job (opens in a new window) [31]

#### Qualified Clinical Coder

Harlow, CM20 1QX

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

The Princess Alexandra Hospital NHS Trust

Apply now on NHS Jobs for Qualified Clinical Coder job (opens in a new window)

[32

### Senior Clinical Coder

Bath, BA13NG

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Royal United Hospitals Bath NHS Foundation Trust

Apply now on NHS Jobs for Senior Clinical Coder job (opens in a new window) [33]

#### Trainee Clinical Coder

Rotherham, S60 2UD

Salary:

£24071.00 to £25674.00

Type:

Permanent

Employer:

The Rotherham NHS Foundation Trust

Apply now on NHS Jobs for Trainee Clinical Coder job (opens in a new window) [34]

#### Clincal Coder/Summariser

Manchester, M32 0PA Manchester, M160LW

Salary:

Negotiable

Type:

Permanent

Employer:

North Trafford Group Practice

Apply now on NHS Jobs for Clincal Coder/Summariser job (opens in a new window) [35]

#### Lead Clinical Coder

Norwich, NR4 7YB

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Salary:
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Negotiable

Type:

Permanent

Employer:

Healthshare Group

Apply now on NHS Jobs for Lead Clinical Coder job (opens in a new window) [36]

#### Lead Clinical Coder

Poole, BH15 2JB

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

University Hospitals Dorset NHS Foundation Trust

Apply now on NHS Jobs for Lead Clinical Coder job (opens in a new window) [37]

### Information Analyst

Bronlllys, LD3 0LS

Salary:

£30420.00 to £37030.00

Type:

Fixed-Term

Employer:

Powys Teaching Health Board

Apply now on NHS Jobs for Information Analyst job (opens in a new window) [31]

### Data Analyst

Hinckley, LE10 3EY

Salary:

£26208.00

Type:

Permanent

Employer:

Everyone Health Ltd

Apply now on NHS Jobs for Data Analyst job (opens in a new window) [38]

#### Data Officer

Nottingham, NG11 8AD

Salary:

Negotiable

Type:

Permanent

Employer:

Rivergreen Medical Centre

Apply now on NHS Jobs for Data Officer job (opens in a new window) [39]

#### Data Coordinator

Sheffield, S10 2TH

Salary:

£26530.00 to £29114.00

Type:

Fixed-Term

Employer:

Sheffield Children's NHS Foundation Trust

Apply now on NHS Jobs for Data Coordinator job (opens in a new window) [40]

#### Clinical coder and summariser

Hounslow, TW3 3ET

Salary:

Negotiable

Type:

Permanent

Employer:

Bath Road Surgery

Apply now on NHS Jobs for Clinical coder and summariser job (opens in a new window) [41]

### Principal Information Analyst

Hastings, TN37 7RD

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

East Sussex Healthcare NHS Trust

Apply now on NHS Jobs for Principal Information Analyst job (opens in a new window) [42]

#### Workforce Information Officer

Dartford, DA2 8DA

Salary:

£27857.00 to £30570.00

Type:

Permanent

Employer:

Dartford and Gravesham NHS Trust

Apply now on NHS Jobs for Workforce Information Officer job (opens in a new window) [43]

### Information & Intelligence Assistant

London, E14 4PU

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

**NHS Counter Fraud Authority** 

Apply now on NHS Jobs for Information & Intelligence Assistant job (opens in a new window) [44]

#### Clinical coder and summariser

Hounslow, TW3 3ET

Salary:

Negotiable

Type:

Permanent

Employer:

Bath Road Surgery

Apply now on NHS Jobs for Clinical coder and summariser job (opens in a new window) [41]

# Prescription Administrator & Clinical Coder

Ongar, CM5 0AL

Salary:

£12.21

Type:

Permanent

Employer:

Ongar Health Centre

Apply now on NHS Jobs for Prescription Administrator & Clinical Coder job (opens in a new window) [45]

#### B5 Senior Clinical Coder

Either Epsom or Carshalton, SM5 1AA

Salary:

£34521.00 to £41956.00

Type:

Permanent

Employer:

Epsom and St Helier University Hospitals NHS Trust

Apply now on NHS Jobs for B5 Senior Clinical Coder job (opens in a new window)

[46]

#### Senior Accredited Clinical Coder

Nottingham, NG7 2UH

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Nottingham University Hospitals NHS Trusts

Apply now on NHS Jobs for Senior Accredited Clinical Coder job (opens in a new window) [47]

### Data Administrator - Havering

Dagenham, RM10 8QR

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

Apply now on NHS Jobs for Data Administrator - Havering job (opens in a new window) [48]

# Data Support Administrator

London, SE17 3BD

Salary:

£24324.00

Type:

Fixed-Term

Employer:

**Nexus Health Group** 

Apply now on NHS Jobs for Data Support Administrator job (opens in a new window) [49]

# Senior Data Analyst

Oxford, OX4 2PG

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Oxford University Hospitals NHS Foundation Trust

Apply now on NHS Jobs for Senior Data Analyst job (opens in a new window) [50]

### Information Governance Compliance Officer

Colchester, C04 9YQ

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Provide CIC

Apply now on NHS Jobs for Information Governance Compliance Officer job (opens in a new window) [51]

#### Divisional Medical Information Officer

Lewisham, SE13 6LH

Salary:

£59175.00 to £139882.00

Type:

Fixed-Term

Employer:

Lewisham and Greenwich NHS Trust

Apply now on NHS Jobs for Divisional Medical Information Officer job (opens in a new window) [52]

# Chief Digital Information Officer

Prestwich, M25 3BL

Salary:

Negotiable

Type:

Permanent

Employer:

Greater Manchester Mental Health NHSFT

Apply now on NHS Jobs for Chief Digital Information Officer job (opens in a new window) [53]

### Epidemiology and Information Scientist

Bristol, BS1 6EH

Salary:

£31997.00 to £39076.00

Type:

Permanent

Employer:

**UK Health Security Agency** 

Apply now on NHS Jobs for Epidemiology and Information Scientist job (opens in a new window) [54]

### Data Administrator - Havering

Dagenham, RM10 8QR

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

Apply now on NHS Jobs for Data Administrator - Havering job (opens in a new window) [48]

### Data Support Administrator

London, SE17 3BD

Salary:

£24324.00

Type:

Fixed-Term

Employer:

**Nexus Health Group** 

Apply now on NHS Jobs for Data Support Administrator job (opens in a new window) [49]

# Senior Data Analyst

Oxford, OX4 2PG

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Oxford University Hospitals NHS Foundation Trust

### Data & Digital Analyst

Redditch, B97 5JX

Salary:

£37338.00

Type:

Permanent

Employer:

SW Healthcare

Apply now on NHS Jobs for Data & Digital Analyst job (opens in a new window) [55]

#### Data Administrator - Newham

Barking, IG118BB

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

Apply now on NHS Jobs for Data Administrator - Newham job (opens in a new window) [56]

### Digital & Data Analyst

Southend-on-sea, SS39DL

Salary:

Negotiable

Type:

Permanent

Employer:

Southend East Primary Care Network

Apply now on NHS Jobs for Digital & Data Analyst job (opens in a new window) [57]

#### Data Migration Lead

London, SE1 7NJ

Salary:

£53755.00 to £72293.00

Type:

Fixed-Term

Employer:

Guy's and St Thomas' NHS Foundation Trust

Apply now on NHS Jobs for Data Migration Lead job (opens in a new window) [58]

### Data Administrator - Redbridge

Dagenham, RM10 8QR

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

Apply now on NHS Jobs for Data Administrator - Redbridge job (opens in a new window) [59]

#### Medical Records Summariser / Clinical Coder

London, E13 0AS

Salary:

Negotiable

Type:

Fixed-Term

Employer:

**Essex Lodge Surgery** 

Apply now on NHS Jobs for Medical Records Summariser / Clinical Coder job (opens in a new window) [60]

# Prescription Admin and Clinical Coder

Ongar, CM5 0AL

Salary:

£12.21

Type:

Permanent

Employer:

**Primary Care Careers** 

Apply now on NHS Jobs for Prescription Admin and Clinical Coder job (opens in a new window) [61]

# o Clinical Coder (ACC Qualified) - Jersey

Jersey, JE2 3RR

Salary:

£37969.28 to £47274.43

Type:

Permanent

Employer:

Health and Community Services

Apply now on NHS Jobs for Clinical Coder (ACC Qualified) - Jersey job (opens in a new window) [62]

### o Chief Digital and Information Officer

London, NW1 0PE

Salary:

Negotiable

Type:

Permanent

Employer:

455 North London NHS Foundation Trust

Apply now on NHS Jobs for Chief Digital and Information Officer job (opens in a new window) [63]

### Macmillan Information & Supportive Administrator (XN04)

Leeds, LS9 7TF

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Leeds Teaching Hospitals

Apply now on NHS Jobs for Macmillan Information & Supportive Administrator (XN04) job (opens in a new window) [64]

# Business Information Officer (AutoCAD Technician)

Cottingham, HU16 5JQ

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Hull University Teaching Hospitals NHS Trust

Apply now on NHS Jobs for Business Information Officer (AutoCAD Technician) job (opens in a new window) [65]

# Senior Information Governance Compliance Officer

Carlisle, CA3 0HA

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

North Cumbria Integrated Care NHS Foundation Trust

<u>Apply now on NHS Jobs for Senior Information Governance Compliance Officer job</u>

(opens in a new window) [66]

#### Data Administrator - Waltham Forest

London, E4 9HH

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

Apply now on NHS Jobs for Data Administrator - Waltham Forest job (opens in a new window) [67]

# Further information

- Faculty of Clinical Informatics [68]
- Federation for Informatics Professionals [69]

# Other roles that may interest you

- Information and communication technology [70]
- Clinical informatics [71]
- Knowledge and library services [72]
- Emergency care assistant [73]

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#### Links

[1] https://www.healthcareers.nhs.uk/glossary#Clinical\_audit [2] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/information-management-staff/real-life-story-michael-jones [3] https://www.healthcareers.nhs.uk/glossary#Clinical\_effectiveness [4] https://www.gov.uk/data-protection/the-data-protection-act [5] https://www.gov.uk/make-a-freedom-of-information-request/the-freedom-of-information-act [6] https://www.gov.uk/government/publications/guide-to-the-general-data-protection-regulation [7] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/information-management-staff/entry-requirements-information [8] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/information-management-staff/training-and-development-information [9] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates [10] https://www.healthcareers.nhs.uk/glossary#NHS\_Constitution [11]

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