

# Information management staff

Information management is the retrieval, analysis, interpretation and presentation of health data and information. This enables the planning, improvement and delivery of patient services and care.

This page has information on the roles available in information management and links to further information.

## Working life

Understanding how patient data is generated and captured by health professionals is just as important as the analysis itself. This means [clinical audit](#) <sup>[1]</sup>, data protection and patient confidentiality are all crucial areas for information management staff in health organisations.

Information management staff are also able to encourage evidence-based practice, measure performance and improve access to patient records through their work.

*"Knowing the data we create plays an important part in improving patient care is the best bit of the job for me." Michael Jones, a coded data and standards assurance audit specialist*

[Read Michael's story in full](#) <sup>[2]</sup>

health informatics man and woman

## Roles in information management

Explore some of the roles in information management:

Apprenticeships logo

- [audit facilitator](#)
- [information analyst](#)
- [clinical coding roles](#)
- [clinical audit roles](#)
- [information governance](#)
- [planning and performance management](#)

## Audit facilitator

Audit facilitators analyse patient information to see whether or not types of treatment being provided by a health organisation are effective. These staff may work in a particular specialty, such as mental health or renal dialysis, and analyse the cost benefit of a treatment.

## Information analyst

Information analysts are usually statisticians who help managers and healthcare professionals to plan service and improve performance by measuring trends in delivery and performance, for example a population's health needs or hospital waiting times. Analysts in health organisations, such as NHS trusts, constantly review patient care as well as the staff and resources at the trust's disposal. They do this through monitoring activity data and formal research projects into specific areas of concern.

## Clinical coders

Clinical coders are responsible for making a full and accurate computer record of a patient's stay in hospital. They translate diagnoses and treatment into alphanumeric codes. They liaise with clinical professionals, including doctors, nurses and other staff to ensure that patients' diagnoses are recorded accurately. They will also be involved in reviewing data. Some will work as tutors and deliver training to staff on using clinical coding.

## Clinical audit

Staff working in clinical audit <sup>[1]</sup> facilitate and undertake projects to measure the clinical effectiveness <sup>[3]</sup> and governance of specific services and make recommendations on how they can be improved. Depending on the post, duties could include:

- making a full and accurate computer record of patients' stays in hospital
- translating patients' diagnoses and treatment into alphanumeric codes
- liaising with doctors, nurses and other staff to ensure diagnoses and treatment are recorded accurately
- reviewing quality of data

## Information governance manager

Information governance managers ensure information systems in an organisation comply with national rules and standards about how information is captured, stored and shared. This would typically involve the legal requirements of the Data Protection Act <sup>[4]</sup>, Freedom of Information Act <sup>[5]</sup> and GDPR <sup>[6]</sup>.

## Planning and performance manager

Planning and performance managers analyse information to monitor current services and plans for the future. They help to ensure that key performance targets are being met, for example on waiting lists for treatment.

## Want to learn more?

- [Find out about the entry requirements for information management](#) <sup>[7]</sup>
- [Find out more about the training and development opportunities in information management](#) <sup>[8]</sup>

## • Pay and conditions

Most information management jobs in the NHS are covered by [Agenda for Change \(AfC\) pay scales](#) <sup>[9]</sup>. This pay systems covers all staff except doctors, dentists and the most senior managers. Information management staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

## • Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of information systems locally, regionally and nationally.

[Find out more about training and development for information management](#) <sup>[8]</sup>.

## • Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the [NHS Constitution](#) <sup>[10]</sup> apply in your everyday work.

[Find out more about NHS values](#) <sup>[11]</sup>.

Most NHS organisations advertise their job and apprenticeship vacancies on [NHS Jobs](#) <sup>[12]</sup>. You can find some of the current vacancies below.

## Find a vacancy

Enter your location or postcode

Show results within

Search

- **Audit & Information Facilitator**

Plymouth, PL6 8DH

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

University Hospitals Plymouth NHS Trust

[Apply now on NHS Jobs for Audit & Information Facilitator job \(opens in a new window\)](#) <sup>[13]</sup>

- **Information Support Officer (Data Standards)**

To be decided at interview, CF11 9AD

Salary:

£26928.00 to £29551.00

Type:

Fixed-Term

Employer:

Digital Health and Care Wales

[Apply now on NHS Jobs for Information Support Officer \(Data Standards\) job \(opens in a new window\)](#) <sup>[14]</sup>

- **Information Manager (Projects), Band 7**

Cheltenham, GL53 7QB

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Gloucestershire Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Information Manager \(Projects\), Band 7 job \(opens in a new window\)](#) <sup>[15]</sup>

- **Head of Information Security & Data Protection Officer**

Bulwell, NG6 8WR

Salary:

£62215.00 to £72293.00

Type:

Permanent

Employer:

Nottingham CityCare Partnership CIC

[Apply now on NHS Jobs for Head of Information Security & Data Protection Officer job \(opens in a new window\)](#) <sup>[16]</sup>

- **Divisional Information Manager - Partnerships (Band 7)**

Steeton, BD20 6TD

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Airedale NHS Foundation Trust

[Apply now on NHS Jobs for Divisional Information Manager - Partnerships \(Band 7\) job \(opens in a new window\)](#) <sup>[17]</sup>

- **Data Assurance Manager**

Sutton, SM2 5PT

Salary:

£59490.00 to £66239.00

Type:

Permanent

Employer:

The Royal Marsden NHS Foundation Trust

[Apply now on NHS Jobs for Data Assurance Manager job \(opens in a new window\)](#) <sup>[18]</sup>

- **Research Data Manager**

St. Ann's Road, London, N15 3TH

Salary:

£31081.00 to £33665.00

Type:

Fixed-Term

Employer:

North London NHS Foundation Trust

[Apply now on NHS Jobs for Research Data Manager job \(opens in a new window\)](#) <sup>[19]</sup>

- **Information Governance Support Manager**

Manchester, M1 3BN

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Health Research Authority

[Apply now on NHS Jobs for Information Governance Support Manager job \(opens in a new window\)](#) <sup>[20]</sup>

- **Critical Care Audit Nurse**

London, E1 1FR

Salary:

£44806.00 to £53134.00

Type:

Permanent

Employer:

Barts Health NHS Trust

[Apply now on NHS Jobs for Critical Care Audit Nurse job \(opens in a new window\)](#)

<sup>[21]</sup>

- **Research Programme Manager – Haematology Data Science Initiative**

London, NW1 2DA

Salary:

£54320.00 to £60981.00

Type:

Fixed-Term

Employer:

University College London Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Research Programme Manager – Haematology Data Science Initiative job \(opens in a new window\)](#) <sup>[22]</sup>

- **Clinical Coder**

Huddersfield, HD8 0SJ

Salary:

£11107.00

Type:

Permanent

Employer:

Kirkburton Health Centre

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[23]</sup>

- **Clinical Coder**

Earby, BB18 6QT

Colne, BB8 0JZ

Salary:

£12.25 to £13.45

Type:

Permanent

Employer:

The Pendle Medical Partnership

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[24]</sup>

- **Clinical Coder**

Market Harborough, LE16 9BX

Lutterworth, LE17 6PU

Salary:

Negotiable

Type:

Permanent

Employer:

Market Harborough & Bosworth Partnership

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[25]</sup>

- **Clinical Coder**

Leicester, LE1 5WW

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

University Hospitals of Leicester NHS Trust

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[26]</sup>

- **Clinical Coder**

London, E15 3LT

Salary:

Negotiable

Type:

Permanent

Employer:

Abbey Road Medical Practice

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[27]</sup>

- **Scanner/Coder**

Neston, CH64 4BN

Salary:

Negotiable

Type:

Permanent

Employer:

Neston Surgery

[Apply now on NHS Jobs for Scanner/Coder job \(opens in a new window\)](#) [28]

- **\*INTERNAL MPFT APPLICATIONS ONLY\* Performance and Data Manager**

Aylesbury, HP20 1TZ

Salary:

£37338.00 to £44962.00

Type:

Secondment

Employer:

Inclusion

[Apply now on NHS Jobs for \\*INTERNAL MPFT APPLICATIONS ONLY\\*](#)

[Performance and Data Manager job \(opens in a new window\)](#) [29]

- **Trainee Clinical Coder**

Whitehaven, CA28 8JG

Salary:

£24625.00 to £29114.00

Type:

Fixed-Term

Employer:

North Cumbria Integrated Care NHS Foundation Trust

[Apply now on NHS Jobs for Trainee Clinical Coder job \(opens in a new window\)](#) [30]

- **Senior Clinical Coder**

Warwick, CV34 5BW

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

South Warwickshire University NHS Foundation Trust

[Apply now on NHS Jobs for Senior Clinical Coder job \(opens in a new window\)](#) [31]

- **Medical Administrator / Coder**

Romford, RM1 4QJ

Romford, RM1 4QJ

Romford, RM6 6RT



Salary:

£12.40

Type:

Permanent

Employer:

North Street Medical Care

[Apply now on NHS Jobs for Medical Administrator / Coder job \(opens in a new window\)](#) <sup>[32]</sup>

- **Clinical Coder & Administration**

Washington, NE37 2PU

Salary:

£23874.00

Type:

Permanent

Employer:

The Stephenson Medical Practice

[Apply now on NHS Jobs for Clinical Coder & Administration job \(opens in a new window\)](#) <sup>[33]</sup>

- **Senior Clinical Coder**

Exeter, EX2 5DW

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Royal Devon University Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Senior Clinical Coder job \(opens in a new window\)](#) <sup>[34]</sup>

- **Accredited Clinical Coder**

Dorchester, DT1 1UZ

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Dorset County Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Accredited Clinical Coder job \(opens in a new window\)](#) <sup>[35]</sup>

- **Lead Clinical Coder**

Norwich, NR4 7YB

Salary:

Negotiable

Type:

Permanent

Employer:

Healthshare Group

[Apply now on NHS Jobs for Lead Clinical Coder job \(opens in a new window\)](#) <sup>[36]</sup>

- **Coder/Summariser/Administrator**

Great Bentley, CO7 8PJ

Salary:

£1.00 to £1.00

Type:

Fixed-Term

Employer:

Primary Care Careers

[Apply now on NHS Jobs for Coder/Summariser/Administrator job \(opens in a new window\)](#) <sup>[37]</sup>

- **Data Coordinator**

Sheffield, S10 2JF

Salary:

£24071.00 to £25674.00

Type:

Fixed-Term

Employer:

Sheffield Teaching Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Data Coordinator job \(opens in a new window\)](#) <sup>[38]</sup>

- **Data Analyst**

Grimsby, DN32 0QE

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

Navigo Health and Social Care CIC

[Apply now on NHS Jobs for Data Analyst job \(opens in a new window\)](#) <sup>[39]</sup>

- **Data Analyst**

Leeds, LS11 0DL

Salary:

£31049.00 to £37796.00

Type:

Fixed-Term

Employer:

Leeds Community Healthcare NHS Trust

[Apply now on NHS Jobs for Data Analyst job \(opens in a new window\)](#) <sup>[40]</sup>

- **Data Lead**

Preston, PR1 5AB

Salary:

£32678.00 to £37109.00

Type:

Permanent

Employer:

Practice Plus Group

[Apply now on NHS Jobs for Data Lead job \(opens in a new window\)](#) <sup>[41]</sup>

- **Data Analyst**

Walton Surgery, Felixstowe, IP11 9QL

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Suffolk GP Federation CIC

[Apply now on NHS Jobs for Data Analyst job \(opens in a new window\)](#) <sup>[42]</sup>

- **Clinical coder and summariser**

Hounslow, TW3 3ET

Salary:

Negotiable

Type:

Permanent

Employer:

Bath Road Surgery

[Apply now on NHS Jobs for Clinical coder and summariser job \(opens in a new window\)](#) <sup>[43]</sup>

- **Clinical Coder/ Summariser/ Administrator**

Swadlincote, DE11 0HU

Salary:

Negotiable

Type:

Fixed-Term

Employer:

Newhall Surgery

[Apply now on NHS Jobs for Clinical Coder/ Summariser/ Administrator job \(opens in a new window\)](#) <sup>[44]</sup>

- **Clinical Coder - HMP Humber**

Everthorpe, HU15 2JZ

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Spectrum Community Health CIC

[Apply now on NHS Jobs for Clinical Coder - HMP Humber job \(opens in a new window\)](#) <sup>[45]</sup>

- **Clinical Coder - HMP Hull**

Hull, HU95LS

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Spectrum Community Health CIC

[Apply now on NHS Jobs for Clinical Coder - HMP Hull job \(opens in a new window\)](#) <sup>[46]</sup>

- **Business Information Administrator**

Grimsby, DN31 1SQ

Salary:

£25498.00

Type:

Fixed-Term

Employer:

Care Plus Group

[Apply now on NHS Jobs for Business Information Administrator job \(opens in a new window\)](#) <sup>[47]</sup>

- **Chief Information Officer**

Cambridge, CB2 0QQ

Salary:

Negotiable

Type:

Permanent

Employer:

Cambridge University Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Chief Information Officer job \(opens in a new window\)](#)

[48]

- **Information Access Officer**

London, E14 4PU

Leeds, LS1 4AP

Salary:

£37338.00 to £44962.00

Type:

Fixed-Term

Employer:

NHS Resolution

[Apply now on NHS Jobs for Information Access Officer job \(opens in a new window\)](#) [49]

- **Senior Information Analyst**

., LL57 2PW

Salary:

£46840.00 to £53602.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Senior Information Analyst job \(opens in a new window\)](#) [50]

- **Information Governance Specialist**

CHESTERFIELD, S44 5BL

Salary:

£33068.00 to £40378.00

Type:

Permanent

Employer:

Chesterfield Royal Hospital NHS Foundation Trust  
[Apply now on NHS Jobs for Information Governance Specialist job \(opens in a new window\)](#) <sup>[51]</sup>

- **Data Administrator - Havering**

Dagenham, RM10 8QR

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Havering job \(opens in a new window\)](#) <sup>[52]</sup>

- **Data Entry Administrator**

Hull, HU9 5AD

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

City Health Care Partnership CIC

[Apply now on NHS Jobs for Data Entry Administrator job \(opens in a new window\)](#) <sup>[53]</sup>

- **Senior Data Engineer**

Bolton, BL1 5DD

Salary:

£47810.00 to £54710.00

Type:

Fixed-Term

Employer:

North West Ambulance Service NHS Trust

[Apply now on NHS Jobs for Senior Data Engineer job \(opens in a new window\)](#) <sup>[54]</sup>

- **PCN Data Analyst**

Worcester, WR2 5FB

Salary:

Negotiable

Type:

Permanent

Employer:

SW Healthcare

[Apply now on NHS Jobs for PCN Data Analyst job \(opens in a new window\)](#) <sup>[55]</sup>

- **Senior Data Analyst**

London, E2 9NJ

Salary:

£44806.00 to £53134.00

Type:

Permanent

Employer:

East London NHS Foundation Trust

[Apply now on NHS Jobs for Senior Data Analyst job \(opens in a new window\)](#) <sup>[56]</sup>

- **Research Data Coordinator**

Alma Street, Luton, LU1 2PJ

Salary:

£26530.00 to £29114.00

Type:

Fixed-Term

Employer:

East London NHS Foundation Trust

[Apply now on NHS Jobs for Research Data Coordinator job \(opens in a new window\)](#) <sup>[57]</sup>

- **Data Quality Administrator**

Beccles, NR34 9NX

Salary:

£12.72

Type:

Fixed-Term

Employer:

Beccles Medical Centre

[Apply now on NHS Jobs for Data Quality Administrator job \(opens in a new window\)](#) <sup>[58]</sup>

- **Senior Data Analyst**

Preston, PR2 9HT

Salary:

£53755.00 to £60504.00

Type:

Fixed-Term

Employer:

East Lancashire Hospitals NHS Trust

[Apply now on NHS Jobs for Senior Data Analyst job \(opens in a new window\)](#) <sup>[59]</sup>

- **Data Administrator - Newham**

Barking, IG118BB

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Newham job \(opens in a new window\)](#) <sup>[60]</sup>

- **Director of Data**

Newcastle Upon Tyne, NE15 8NY

Salary:

£105385.00 to £121271.00

Type:

Permanent

Employer:

NHS Business Services Authority

[Apply now on NHS Jobs for Director of Data job \(opens in a new window\)](#) <sup>[61]</sup>

- **Data Warehouse Engineer**

London, E1 1FR

Salary:

£61927.00 to £68676.00

Type:

Fixed-Term

Employer:

Barts Health NHS Trust

[Apply now on NHS Jobs for Data Warehouse Engineer job \(opens in a new window\)](#) <sup>[62]</sup>

- **Data Administrator - Redbridge**

Dagenham, RM10 8QR

Salary:

£14.00

Type:

Bank



Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Redbridge job \(opens in a new window\)](#) <sup>[63]</sup>

- **Data Quality Administrator**

Salisbury, SP1 3UH

Salisbury, SP1 1DX

Salary:

Negotiable

Type:

Permanent

Employer:

Three Chequers Medical Practice

[Apply now on NHS Jobs for Data Quality Administrator job \(opens in a new window\)](#) <sup>[64]</sup>

- **Bank Clinical Coders - Band 5**

Essex, SS0 0RY

Salary:

£18.53

Type:

Bank

Employer:

Mid and South Essex NHS Foundation Trust

[Apply now on NHS Jobs for Bank Clinical Coders - Band 5 job \(opens in a new window\)](#) <sup>[65]</sup>

- **Senior Information Analyst (Workforce)**

Across Wales/Remote, LL17 0LJ

Salary:

£37898.00 to £45637.00

Type:

Permanent

Employer:

Welsh Ambulance NHS Trust

[Apply now on NHS Jobs for Senior Information Analyst \(Workforce\) job \(opens in a new window\)](#) <sup>[66]</sup>

- **3081 - Cancer Information Analyst**

Barnsley, S75 2EP

Salary:

£29970.00 to £36483.00

Type:

Fixed-Term

Employer:

Barnsley Hospital NHS Foundation Trust

[Apply now on NHS Jobs for 3081 - Cancer Information Analyst job \(opens in a new window\)](#) <sup>[67]</sup>

- **Information Analyst, Band 4**

Cheltenham, GL53 7QB

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Gloucestershire Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Information Analyst, Band 4 job \(opens in a new window\)](#) <sup>[68]</sup>

- **ESR & Workforce Information Administrator**

Hull, HU10 6ED

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

Humber Teaching NHS Foundation Trust

[Apply now on NHS Jobs for ESR & Workforce Information Administrator job \(opens in a new window\)](#) <sup>[69]</sup>

- **Cardiology Data Co-ordinator**

Sunderland, SR4 7TP

South Shields, NE34 0PL

Salary:

£24625.00 to £25674.00

Type:

Permanent

Employer:

South Tyneside and Sunderland NHS Foundation Trust

[Apply now on NHS Jobs for Cardiology Data Co-ordinator job \(opens in a new window\)](#) <sup>[70]</sup>

- **Data Validator - Emergency Department**

Doncaster, DN2 5LT

Salary:

£24071.00 to £25674.00

Type:

Fixed-Term

Employer:

Doncaster & Bassetlaw Teaching Hospitals NHS FT

[Apply now on NHS Jobs for Data Validator - Emergency Department job \(opens in a new window\)](#) <sup>[71]</sup>

## ◦ **Data Administrator - Waltham Forest**

London, E4 9HH

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Waltham Forest job \(opens in a new window\)](#) <sup>[72]</sup>

## • **Further information**

- [Faculty of Clinical Informatics](#) <sup>[73]</sup>
- [Federation for Informatics Professionals](#) <sup>[74]</sup>

## Other roles that may interest you

- [Information and communication technology](#) <sup>[75]</sup>
- [Clinical informatics](#) <sup>[76]</sup>
- [Knowledge and library services](#) <sup>[77]</sup>
- [Emergency care assistant](#) <sup>[78]</sup>

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