

# Information management staff

Information management is the retrieval, analysis, interpretation and presentation of health data and information. This enables the planning, improvement and delivery of patient services and care.

This page has information on the roles available in information management and links to further information.

## Working life

Understanding how patient data is generated and captured by health professionals is just as important as the analysis itself. This means [clinical audit](#) <sup>[1]</sup>, data protection and patient confidentiality are all crucial areas for information management staff in health organisations.

Information management staff are also able to encourage evidence-based practice, measure performance and improve access to patient records through their work.

*"Knowing the data we create plays an important part in improving patient care is the best bit of the job for me." Michael Jones, a coded data and standards assurance audit specialist*

[Read Michael's story in full](#) <sup>[2]</sup>

health informatics man and woman

## Roles in information management

Explore some of the roles in information management:

Apprenticeships logo

- [audit facilitator](#)
- [information analyst](#)
- [clinical coding roles](#)
- [clinical audit roles](#)
- [information governance](#)
- [planning and performance management](#)

## Audit facilitator

Audit facilitators analyse patient information to see whether or not types of treatment being provided by a health organisation are effective. These staff may work in a particular specialty, such as mental health or renal dialysis, and analyse the cost benefit of a treatment.

## Information analyst

Information analysts are usually statisticians who help managers and healthcare professionals to plan service and improve performance by measuring trends in delivery and performance, for example a population's health needs or hospital waiting times. Analysts in health organisations, such as NHS trusts, constantly review patient care as well as the staff and resources at the trust's disposal. They do this through monitoring activity data and formal research projects into specific areas of concern.

## Clinical coders

Clinical coders are responsible for making a full and accurate computer record of a patient's stay in hospital. They translate diagnoses and treatment into alphanumeric codes. They liaise with clinical professionals, including doctors, nurses and other staff to ensure that patients' diagnoses are recorded accurately. They will also be involved in reviewing data. Some will work as tutors and deliver training to staff on using clinical coding.

## Clinical audit

Staff working in clinical audit <sup>[1]</sup> facilitate and undertake projects to measure the clinical effectiveness <sup>[3]</sup> and governance of specific services and make recommendations on how they can be improved. Depending on the post, duties could include:

- making a full and accurate computer record of patients' stays in hospital
- translating patients' diagnoses and treatment into alphanumeric codes
- liaising with doctors, nurses and other staff to ensure diagnoses and treatment are recorded accurately
- reviewing quality of data

## Information governance manager

Information governance managers ensure information systems in an organisation comply with national rules and standards about how information is captured, stored and shared. This would typically involve the legal requirements of the Data Protection Act <sup>[4]</sup>, Freedom of Information Act <sup>[5]</sup> and GDPR <sup>[6]</sup>.

## Planning and performance manager

Planning and performance managers analyse information to monitor current services and plans for the future. They help to ensure that key performance targets are being met, for example on waiting lists for treatment.

## Want to learn more?

- [Find out about the entry requirements for information management](#) <sup>[7]</sup>
- [Find out more about the training and development opportunities in information management](#) <sup>[8]</sup>

## • Pay and conditions

Most information management jobs in the NHS are covered by [Agenda for Change \(AfC\) pay scales](#) <sup>[9]</sup>. This pay systems covers all staff except doctors, dentists and the most senior managers. Information management staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

## • Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of information systems locally, regionally and nationally.

[Find out more about training and development for information management](#) <sup>[8]</sup>.

## • Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the [NHS Constitution](#) <sup>[10]</sup> apply in your everyday work.

[Find out more about NHS values](#) <sup>[11]</sup>.

Most NHS organisations advertise their job and apprenticeship vacancies on [NHS Jobs](#) <sup>[12]</sup>. You can find some of the current vacancies below.

## Find a vacancy

Enter your location or postcode

Show results within

Search

- **Information Manager**

Gorleston, NR31 6LA

Salary:

£46148.00 to £52809.00

Type:

Fixed-Term

Employer:

James Paget University Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Information Manager job \(opens in a new window\)](#) <sup>[13]</sup>

- **Divisional Information Manager, Band 7- Business Intelligence**

Cheltenham, GL53 7QB

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Gloucestershire Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Divisional Information Manager, Band 7- Business Intelligence job \(opens in a new window\)](#) <sup>[14]</sup>

- **Data Assurance Manager**

Sutton, SM2 5PT

Salary:

£59490.00 to £66239.00

Type:

Permanent

Employer:

The Royal Marsden NHS Foundation Trust

[Apply now on NHS Jobs for Data Assurance Manager job \(opens in a new window\)](#)

<sup>[15]</sup>

- **Clinical Audit Facilitator**

Manchester, M13 9LL

Birmingham , B15 2SG

Colindale , NW9 5BG

Liverpool, L24 8RB

Tooting, SW17 0RB

Bristol, BS34 7QH

Newcastle, NE2 4NQ

Basildon, SS14 3EZ

Southampton, SO16 5AF  
Barnsley , S75 3FG

Salary:  
£31049.00 to £37796.00

Type:  
Permanent

Employer:  
NHS Blood and Transplant

[Apply now on NHS Jobs for Clinical Audit Facilitator job \(opens in a new window\)](#)

[16]

- **Audit & Quality Lead Midwife**

Thornton Heath, CR7 7YE

Salary:  
£51883.00 to £58544.00

Type:  
Fixed-Term

Employer:  
Croydon Health Services NHS Trust

[Apply now on NHS Jobs for Audit & Quality Lead Midwife job \(opens in a new window\)](#) [17]

- **Clinical Coder**

Worcester, WR1 2BS

Salary:  
Negotiable

Type:  
Permanent

Employer:  
Spring Gardens Group Medical Practice

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) [18]

- **Clinical Coder**

Colchester, CO4 5XR

Salary:  
£24200.00

Type:  
Permanent

Employer:  
Ramsay Health Care UK Operations Limited

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) [19]

- **Clinical Coder**

Bangor, LL57 2PW

Salary:

£23159.00 to £28010.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) [20]

- **Clinical Coder**

Bedford, MK42 0NT

Salary:

Negotiable

Type:

Fixed-Term

Employer:

Dr J Kedward and Partners

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) [21]

- **Clinical Coder**

Bedford, MK42 0NT

Salary:

Negotiable

Type:

Permanent

Employer:

Dr J Kedward and Partners

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) [22]

- **Clinical Coder**

Lincoln, LN2 4WA

Salary:

Negotiable

Type:

Permanent

Employer:

Glebe Park Surgery

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) [23]

- **Information Analyst**

Cottingham, HU16 5JQ

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Hull University Teaching Hospitals NHS Trust

[Apply now on NHS Jobs for Information Analyst job \(opens in a new window\)](#) <sup>[24]</sup>

- **Clinical Coder- Senior**

TELFORD, TF3 4LY

Salary:

£12.66

Type:

Permanent

Employer:

Teldoc

[Apply now on NHS Jobs for Clinical Coder- Senior job \(opens in a new window\)](#) <sup>[25]</sup>

- **Senior Clinical Coder**

London, E1 1FR

Salary:

£35964.00 to £43780.00

Type:

Permanent

Employer:

Barts Health NHS Trust

[Apply now on NHS Jobs for Senior Clinical Coder job \(opens in a new window\)](#) <sup>[26]</sup>

- **Specialist Clinical Coder**

Chertsey, KT16 0PZ

Salary:

£40617.00 to £48778.00

Type:

Permanent

Employer:

Ashford & St. Peter's Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Specialist Clinical Coder job \(opens in a new window\)](#)

<sup>[27]</sup>

- **Senior Clinical Coder**

Exeter, EX2 5DW

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

Royal Devon University Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for Senior Clinical Coder job \(opens in a new window\)](#) <sup>[28]</sup>

- **Lead Clinical Coder**

Norwich, NR4 7YB

Salary:

Negotiable

Type:

Permanent

Employer:

Healthshare Group

[Apply now on NHS Jobs for Lead Clinical Coder job \(opens in a new window\)](#) <sup>[29]</sup>

- **Coder/Summariser/Administrator**

Great Bentley, CO7 8PJ

Salary:

£1.00 to £1.00

Type:

Fixed-Term

Employer:

Primary Care Careers

[Apply now on NHS Jobs for Coder/Summariser/Administrator job \(opens in a new window\)](#) <sup>[30]</sup>

- **Clinical Coder- SystmOne**

London, SW1H 9HP

Salary:

Negotiable

Type:

Fixed-Term

Employer:

Medloop Ltd.

[Apply now on NHS Jobs for Clinical Coder- SystmOne job \(opens in a new window\)](#)

<sup>[31]</sup>



- **Senior Information Analyst**

St Asaph/Swansea/Cwmbran, LL17 0LJ

Salary:

£37898.00 to £45637.00

Type:

Permanent

Employer:

Welsh Ambulance NHS Trust

[Apply now on NHS Jobs for Senior Information Analyst job \(opens in a new window\)](#) <sup>[32]</sup>

- **Information Compliance Officer**

Normanby, TS6 0SZ

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Tees Esk and Wear Valleys NHS Foundation Trust

[Apply now on NHS Jobs for Information Compliance Officer job \(opens in a new window\)](#) <sup>[33]</sup>

- **Information System Support**

Dartford, Kent, DA2 7AP

Salary:

£31081.00 to £33665.00

Type:

Permanent

Employer:

Oxleas NHS Foundation Trust

[Apply now on NHS Jobs for Information System Support job \(opens in a new window\)](#) <sup>[34]</sup>

- **Senior Information Analyst**

London, EC1V 2NX

Salary:

£54320.00 to £60981.00

Type:

Permanent

Employer:

Moorfields Eye Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Senior Information Analyst job \(opens in a new window\)](#) <sup>[35]</sup>

- **Information Systems Developer**

Colchester, CO4 9YQ

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Provide CIC

[Apply now on NHS Jobs for Information Systems Developer job \(opens in a new window\)](#) <sup>[36]</sup>

- **Information Governance Officer**

Derby, DE24 8HY

Salary:

£37338.00

Type:

Permanent

Employer:

DHU Healthcare

[Apply now on NHS Jobs for Information Governance Officer job \(opens in a new window\)](#) <sup>[37]</sup>

- **Clinical Coder - HMP Humber**

Everthorpe, HU15 2JZ

Salary:

£26530.00 to £29114.00

Type:

Permanent

Employer:

Spectrum Community Health CIC

[Apply now on NHS Jobs for Clinical Coder - HMP Humber job \(opens in a new window\)](#) <sup>[38]</sup>

- **Clinical coder and summariser**

Hounslow, TW3 3ET

Salary:

Negotiable

Type:

Permanent

Employer:

Bath Road Surgery

[Apply now on NHS Jobs for Clinical coder and summariser job \(opens in a new window\)](#) <sup>[39]</sup>

- **Workflow co-ordinator / Coder**

Royston, SG8 6BX

Salary:

Negotiable

Type:

Permanent

Employer:

Orchard Surgery

[Apply now on NHS Jobs for Workflow co-ordinator / Coder job \(opens in a new window\)](#) <sup>[40]</sup>

- **Senior Accredited Clinical Coder**

Nottingham, NG7 2UH

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Nottingham University Hospitals NHS Trusts

[Apply now on NHS Jobs for Senior Accredited Clinical Coder job \(opens in a new window\)](#) <sup>[41]</sup>

- **Data Engineer**

Redhill, RH1 5RH

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Surrey and Sussex Healthcare NHS Trust

[Apply now on NHS Jobs for Data Engineer job \(opens in a new window\)](#) <sup>[42]</sup>

- **Macmillan Information Centre Nurse**

Burton/Derby, DE13 0RB

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

University Hospitals of Derby and Burton NHS Foundation Trust

[Apply now on NHS Jobs for Macmillan Information Centre Nurse job \(opens in a new window\)](#) <sup>[43]</sup>

- **Frailty Information Care Coordinator**

Grimsby, DN33 2BA

Salary:

£25498.00 to £27202.00

Type:

Fixed-Term

Employer:

Care Plus Group

[Apply now on NHS Jobs for Frailty Information Care Coordinator job \(opens in a new window\)](#) <sup>[44]</sup>

- **Cancer Services Information Assistant**

Pontyclun, CF72 8XR

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Cwm Taf Morgannwg University Health Board

[Apply now on NHS Jobs for Cancer Services Information Assistant job \(opens in a new window\)](#) <sup>[45]</sup>

- **Head of Clinical Data Science and Data Engineering**

Cambridge, CB2 0QQ

Salary:

£74290.00 to £85601.00

Type:

Permanent

Employer:

Cambridge University Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Head of Clinical Data Science and Data Engineering job \(opens in a new window\)](#) <sup>[46]</sup>

- **Non-Executive Director with a Financial / Audit Background**

Bournemouth, BH7 7DW

Salary:

£16000.00

Type:

Fixed-Term

Employer:

University Hospitals Dorset NHS Foundation Trust

[Apply now on NHS Jobs for Non-Executive Director with a Financial / Audit](#)

[Background job \(opens in a new window\)](#) <sup>[47]</sup>

- **General Practice Clinical Coder/Administrator**

Barnsley, S730DD

Salary:

Negotiable

Type:

Permanent

Employer:

WOMBWELL MEDICAL CENTRE

[Apply now on NHS Jobs for General Practice Clinical Coder/Administrator job](#)

[\(opens in a new window\)](#) <sup>[48]</sup>

- **Data Administrator - Havering**

Dagenham, RM10 8QR

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Havering job \(opens in a new window\)](#) <sup>[49]</sup>

- **Senior Data Analyst**

Preston, PR2 9HT

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

East Lancashire Hospitals NHS Trust

[Apply now on NHS Jobs for Senior Data Analyst job \(opens in a new window\)](#) <sup>[50]</sup>

- **Data Quality Coordinator**

Derby, DE24 8HY

Salary:

£24071.00

Type:

Permanent

Employer:

DHU Healthcare

[Apply now on NHS Jobs for Data Quality Coordinator job \(opens in a new window\)](#)

[51]

- **Data Warehouse Developer**

Doncaster, DN4 8QN

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Rotherham Doncaster and South Humber NHSFT

[Apply now on NHS Jobs for Data Warehouse Developer job \(opens in a new window\)](#)

[52]

- **Data Administrator - Cambridge**

Huntingdon, PE29 6FH

Salary:

£13.50

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Cambridge job \(opens in a new window\)](#)

[53]

- **Data Administrator - Hertfordshire**

Welwyn Garden City, AL7 1HH

Salary:

£13.50

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Hertfordshire job \(opens in a new window\)](#)

[54]

- **Data Quality Administrator**

Thornbury, BS35 1DP

Salary:

£12.21

Type:

Permanent

Employer:

Severn View Family Practice

[Apply now on NHS Jobs for Data Quality Administrator job \(opens in a new window\)](#) <sup>[55]</sup>

- **Data Administrator - Newham**

Barking, IG118BB

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Newham job \(opens in a new window\)](#) <sup>[56]</sup>

- **Senior Data Scientist**

Bridgend, CF32 9AD

Salary:

£46840.00 to £53602.00

Type:

Secondment

Employer:

Public Health Wales

[Apply now on NHS Jobs for Senior Data Scientist job \(opens in a new window\)](#) <sup>[57]</sup>

- **Data Administrator - Bedfordshire**

Silsoe, MK45 4HS

Salary:

£13.50

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Bedfordshire job \(opens in a new window\)](#) <sup>[58]</sup>

- **Principal Data Scientist**

Birmingham, Leeds, London, Liverpool, E14 4PU

Salary:

£54416.00 to £68344.00

Type:

Permanent

Employer:

UK Health Security Agency

[Apply now on NHS Jobs for Principal Data Scientist job \(opens in a new window\)](#)

[59]

- **Data Administrator - Redbridge**

Dagenham, RM10 8QR

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Redbridge job \(opens in a new window\)](#) [60]

- **Specialist Pharmacist – Formulary & Medicines Information**

Plymouth, PL6 8DH

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

University Hospitals Plymouth NHS Trust

[Apply now on NHS Jobs for Specialist Pharmacist – Formulary & Medicines Information job \(opens in a new window\)](#) [61]

- **Workforce Information and ESR Officer**

Birkenhead, CH42 0LQ

Salary:

£24937.00 to £26598.00

Type:

Permanent

Employer:

Wirral Community Health and Care NHS Foundation Trust



[Apply now on NHS Jobs for Workforce Information and ESR Officer job \(opens in a new window\)](#) <sup>[62]</sup>

- **Head of Contract Analytics – Clinical Audit/Clinical Coding Specialist**

Eastleigh / Oxford / Reading / High Wycombe, SO50 5PB

Salary:

£64455.00 to £74896.00

Type:

Bank

Employer:

NHS South Central and West Commissioning Support Unit

[Apply now on NHS Jobs for Head of Contract Analytics – Clinical Audit/Clinical Coding Specialist job \(opens in a new window\)](#) <sup>[63]</sup>

- **Data and Analytics officer**

London, E14 5HJ

Salary:

£44806.00 to £53134.00

Type:

Permanent

Employer:

Barts Health NHS Trust

[Apply now on NHS Jobs for Data and Analytics officer job \(opens in a new window\)](#) <sup>[64]</sup>

- **Principal Data Warehouse Developer**

Leicester, LE1 6NB

Salary:

£46148.00 to £52809.00

Type:

Fixed-Term

Employer:

NHS Arden and Greater East Midlands Commissioning Support Unit

[Apply now on NHS Jobs for Principal Data Warehouse Developer job \(opens in a new window\)](#) <sup>[65]</sup>

- **Senior Data Warehouse Developer**

London, SE6 4RU

Salary:

£53755.00 to £60504.00

Type:

Permanent

Employer:

Lewisham and Greenwich NHS Trust

[Apply now on NHS Jobs for Senior Data Warehouse Developer job \(opens in a new window\)](#) <sup>[66]</sup>

- **Data Administrator - Waltham Forest**

London, E4 9HH

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Waltham Forest job \(opens in a new window\)](#) <sup>[67]</sup>

- **Head of Data & Research**

London, E14 4QJ

Salary:

£74503.00 to £84747.00

Type:

Permanent

Employer:

General Pharmaceutical Council

[Apply now on NHS Jobs for Head of Data & Research job \(opens in a new window\)](#) <sup>[68]</sup>

- **Data Analyst - Centralised Recruitment**

Oxford, OX4 2PG

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Oxford University Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Data Analyst - Centralised Recruitment job \(opens in a new window\)](#) <sup>[69]</sup>

- **Medicines Value Program Data Analyst**

Milton Keynes, MK6 5LD

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Milton Keynes University Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Medicines Value Program Data Analyst job \(opens in a new window\)](#) <sup>[70]</sup>

- **Data Quality Administrator (Internal only)**

Victoria Road, Macclesfield, SK10 3BL

Salary:

£24625.00 to £25674.00

Type:

Secondment

Employer:

East Cheshire NHS Trust

[Apply now on NHS Jobs for Data Quality Administrator \(Internal only\) job \(opens in a new window\)](#) <sup>[71]</sup>

- **Data Administrator - Barking and Dagenham**

Dagenham, RM10 8QR

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Barking and Dagenham job \(opens in a new window\)](#) <sup>[72]</sup>

- **Further information**

- [Faculty of Clinical Informatics](#) <sup>[73]</sup>
- [Federation for Informatics Professionals](#) <sup>[74]</sup>

## Other roles that may interest you

- [Information and communication technology](#) <sup>[75]</sup>
- [Clinical informatics](#) <sup>[76]</sup>
- [Knowledge and library services](#) <sup>[77]</sup>
- [Emergency care assistant](#) <sup>[78]</sup>

## Links

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