

# Information management staff

Information management is the retrieval, analysis, interpretation and presentation of health data and information. This enables the planning, improvement and delivery of patient services and care.

This page has information on the roles available in information management and links to further information.

## Working life

Understanding how patient data is generated and captured by health professionals is just as important as the analysis itself. This means [clinical audit](#) <sup>[1]</sup>, data protection and patient confidentiality are all crucial areas for information management staff in health organisations.

Information management staff are also able to encourage evidence-based practice, measure performance and improve access to patient records through their work.

*"Knowing the data we create plays an important part in improving patient care is the best bit of the job for me." Michael Jones, a coded data and standards assurance audit specialist*

[Read Michael's story in full](#) <sup>[2]</sup>

health informatics man and woman

## Roles in information management

Explore some of the roles in information management:

Apprenticeships logo

- [audit facilitator](#)
- [information analyst](#)
- [clinical coding roles](#)
- [clinical audit roles](#)
- [information governance](#)
- [planning and performance management](#)

## **Audit facilitator**

Audit facilitators analyse patient information to see whether or not types of treatment being provided by a health organisation are effective. These staff may work in a particular specialty, such as mental health or renal dialysis, and analyse the cost benefit of a treatment.

## **Information analyst**

Information analysts are usually statisticians who help managers and healthcare professionals to plan service and improve performance by measuring trends in delivery and performance, for example a population's health needs or hospital waiting times. Analysts in health organisations, such as NHS trusts, constantly review patient care as well as the staff and resources at the trust's disposal. They do this through monitoring activity data and formal research projects into specific areas of concern.

## **Clinical coders**

Clinical coders are responsible for making a full and accurate computer record of a patient's stay in hospital. They translate diagnoses and treatment into alphanumeric codes. They liaise with clinical professionals, including doctors, nurses and other staff to ensure that patients' diagnoses are recorded accurately. They will also be involved in reviewing data. Some will work as tutors and deliver training to staff on using clinical coding.

## **Clinical audit**

Staff working in clinical audit <sup>[1]</sup> facilitate and undertake projects to measure the clinical effectiveness <sup>[3]</sup> and governance of specific services and make recommendations on how they can be improved. Depending on the post, duties could include:

- making a full and accurate computer record of patients' stays in hospital
- translating patients' diagnoses and treatment into alphanumeric codes
- liaising with doctors, nurses and other staff to ensure diagnoses and treatment are recorded accurately
- reviewing quality of data

## **Information governance manager**

Information governance managers ensure information systems in an organisation comply with national rules and standards about how information is captured, stored and shared. This would typically involve the legal requirements of the Data Protection Act <sup>[4]</sup>, Freedom of Information Act <sup>[5]</sup> and GDPR <sup>[6]</sup>.

## **Planning and performance manager**

Planning and performance managers analyse information to monitor current services and plans for the future. They help to ensure that key performance targets are being met, for example on waiting lists for treatment.

## **Want to learn more?**

- [Find out about the entry requirements for information management](#) <sup>[7]</sup>
- [Find out more about the training and development opportunities in information management](#) <sup>[8]</sup>

## • Pay and conditions

Most information management jobs in the NHS are covered by [Agenda for Change \(AfC\) pay scales](#) <sup>[9]</sup>. This pay systems covers all staff except doctors, dentists and the most senior managers. Information management staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

## • Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of information systems locally, regionally and nationally.

[Find out more about training and development for information management](#) <sup>[8]</sup>.

## • Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the [NHS Constitution](#) <sup>[10]</sup> apply in your everyday work.

[Find out more about NHS values](#) <sup>[11]</sup>.

Most NHS organisations advertise their job and apprenticeship vacancies on [NHS Jobs](#) <sup>[12]</sup>. You can find some of the current vacancies below.

## Find a vacancy

Enter your location or postcode

Show results within

Search

- **Data, Coder and Summariser**

Shipley, BD18 3EE  
Shipley, BD183EG

Salary:  
£12.21 to £12.98

Type:  
Permanent

Employer:  
Affinity Care

[Apply now on NHS Jobs for Data, Coder and Summariser job \(opens in a new window\)](#) <sup>[13]</sup>

- **Medicines Data Information Officer**

Newcastle, NE1 6SN

Salary:  
£24937.00 to £26598.00

Type:  
Permanent

Employer:  
NHS Business Services Authority

[Apply now on NHS Jobs for Medicines Data Information Officer job \(opens in a new window\)](#) <sup>[14]</sup>

- **Maternity Audit and Compliance Manager**

Hull, HU3 2JZ

Salary:  
£46148.00 to £52809.00

Type:  
Permanent

Employer:  
Hull University Teaching Hospitals NHS Trust

[Apply now on NHS Jobs for Maternity Audit and Compliance Manager job \(opens in a new window\)](#) <sup>[15]</sup>

- **Information Risk Manager**

London, SE5 9RS

Salary:  
£56276.00 to £63176.00

Type:  
Permanent

Employer:

King's College Hospital NHS Foundation Trust  
[Apply now on NHS Jobs for Information Risk Manager job \(opens in a new window\)](#)  
[16]

- **Data Manager**

Cardiff, CF14 4XW

Salary:

£30420.00 to £37030.00

Type:

Fixed-Term

Employer:

Cardiff and Vale University Health Board

[Apply now on NHS Jobs for Data Manager job \(opens in a new window\)](#) [17]

- **Data Manager**

London, WC1N 3BG

Salary:

£35964.00 to £43780.00

Type:

Fixed-Term

Employer:

University College London Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Data Manager job \(opens in a new window\)](#) [18]

- **Information Governance Support Manager**

Bebington, Wirral, CH63 4JY

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Wirral University Teaching Hospitals NHS Trust

[Apply now on NHS Jobs for Information Governance Support Manager job \(opens in a new window\)](#) [19]

- **Library & Information Resources Manager**

Bradford, BD9 6DP

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Bradford District Care NHS Foundation Trust  
[Apply now on NHS Jobs for Library & Information Resources Manager job \(opens in a new window\)](#) <sup>[20]</sup>

- **Data Engineering Manager**

London, EC1V 2PD

Salary:

Negotiable

Type:

Permanent

Employer:

Moorfields Eye Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Data Engineering Manager job \(opens in a new window\)](#) <sup>[21]</sup>

- **Quality and Information Systems Manager**

London, SE13 6LH

Salary:

£37338.00 to £44962.00

Type:

Permanent

Employer:

Lewisham and Greenwich NHS Trust

[Apply now on NHS Jobs for Quality and Information Systems Manager job \(opens in a new window\)](#) <sup>[22]</sup>

- **Research Data Manager B4**

Guildford, GU2 7XX

Salary:

£28860.00 to £31671.00

Type:

Fixed-Term

Employer:

Royal Surrey NHS Foundation Trust

[Apply now on NHS Jobs for Research Data Manager B4 job \(opens in a new window\)](#) <sup>[23]</sup>

- **Senior Data Warehouse Manager**

Nuneaton, CV10 7DJ

Salary:

£53755.00 to £60504.00

Type:

Fixed-Term

Employer:

George Eliot Hospital NHS Trust

[Apply now on NHS Jobs for Senior Data Warehouse Manager job \(opens in a new window\)](#) <sup>[24]</sup>

- **Cardiothoracic Audit Lead**

Middlesbrough, TS4 3BW

Salary:

£38682.00 to £46580.00

Type:

Permanent

Employer:

South Tees Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Cardiothoracic Audit Lead job \(opens in a new window\)](#)  
<sup>[25]</sup>

- **Prescription/Audit Clerk**

Colchester, CO2 7UW

Salary:

£12.39

Type:

Permanent

Employer:

Primary Care Careers

[Apply now on NHS Jobs for Prescription/Audit Clerk job \(opens in a new window\)](#)  
<sup>[26]</sup>

- **Lead Clinical Coder / Senior Clinical Coder**

Luton, LU4 0DZ

Salary:

£31049.00 to £37796.00

Type:

Fixed-Term

Employer:

Bedfordshire Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Lead Clinical Coder / Senior Clinical Coder job \(opens in a new window\)](#) <sup>[27]</sup>

- **Workforce Information Systems Manager - Fixed Term or Secondment**

Stanmore, HA4 7LP

Salary:

£61631.00 to £68623.00

Type:

Fixed-Term

Employer:

Royal National Orthopaedic Hospital NHS Trust

[Apply now on NHS Jobs for Workforce Information Systems Manager - Fixed Term or Secondment job \(opens in a new window\)](#) <sup>[28]</sup>

- **Research Programme Manager – Haematology Data Science Initiative**

London, NW1 2DA

Salary:

£56276.00 to £63176.00

Type:

Fixed-Term

Employer:

University College London Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Research Programme Manager – Haematology Data Science Initiative job \(opens in a new window\)](#) <sup>[29]</sup>

- **Clinical Coder**

Preston, PR2 8DY

Salary:

£24937.00 to £30162.00

Type:

Permanent

Employer:

East Lancashire Hospitals NHS Trust

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[30]</sup>

- **Clinical Coder**

Crewe, CW1 4QJ

Salary:

Negotiable

Type:

Permanent

Employer:

Mid Cheshire Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[31]</sup>

- **Clinical Coder**



Bedford, MK42 0NT

Salary:

Negotiable

Type:

Permanent

Employer:

Dr J Kedward and Partners

[Apply now on NHS Jobs for Clinical Coder job \(opens in a new window\)](#) <sup>[32]</sup>

- **Information Officer**

Bristol, BS34 7QH

Salary:

£24937.00 to £26598.00

Type:

Fixed-Term

Employer:

NHS Blood and Transplant

[Apply now on NHS Jobs for Information Officer job \(opens in a new window\)](#) <sup>[33]</sup>

- **Procurement and Supply Chain Systems and Data Manager**

Oxford, OX3 9DU

Salary:

£46148.00 to £52809.00

Type:

Permanent

Employer:

Oxford University Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Procurement and Supply Chain Systems and Data Manager job \(opens in a new window\)](#) <sup>[34]</sup>

- **Senior Clinical Coder**

Warwick, CV34 5BW

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

South Warwickshire University NHS Foundation Trust

[Apply now on NHS Jobs for Senior Clinical Coder job \(opens in a new window\)](#) <sup>[35]</sup>

- **A&E Coder**

Newcastle Upon Tyne, NE27 0QJ

Salary:

£24937.00 to £26598.00

Type:

Fixed-Term

Employer:

Northumbria Healthcare NHS Foundation Trust

[Apply now on NHS Jobs for A&E Coder job \(opens in a new window\)](#) <sup>[36]</sup>

- **Trainee Clinical Coder**

Cardiff, CF14 4XW

Salary:

£25313.00 to £26999.00

Type:

Permanent

Employer:

Cardiff and Vale University Health Board

[Apply now on NHS Jobs for Trainee Clinical Coder job \(opens in a new window\)](#) <sup>[37]</sup>

- **Senior Clinical Coder**

London, E1 1FR

Salary:

£37259.00 to £45356.00

Type:

Permanent

Employer:

Barts Health NHS Trust

[Apply now on NHS Jobs for Senior Clinical Coder job \(opens in a new window\)](#) <sup>[38]</sup>

- **Trainee Clinical Coder**

Newport or Abergavenny, NP202UB

Salary:

£24433.00 to £26060.00

Type:

Permanent

Employer:

Aneurin Bevan University Health Board

[Apply now on NHS Jobs for Trainee Clinical Coder job \(opens in a new window\)](#) <sup>[39]</sup>

- **Clinical Coder/Administrator**

Stone, ST15 8AP

Salary:

Negotiable

Type:

Permanent

Employer:

CUMBERLAND HOUSE

[Apply now on NHS Jobs for Clinical Coder/Administrator job \(opens in a new window\)](#) <sup>[40]</sup>

- **Accredited Clinical Coder**

Dorchester, DT1 1UZ

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

Dorset County Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Accredited Clinical Coder job \(opens in a new window\)](#) <sup>[41]</sup>

- **Junior Clinical Coder**

Bedford, MK42 9DJ

Salary:

£27485.00 to £30162.00

Type:

Fixed-Term

Employer:

Bedfordshire Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Junior Clinical Coder job \(opens in a new window\)](#) <sup>[42]</sup>

- **Senior Information Analyst**

Middlesbrough, TS6 0SZ

Salary:

£29970.00 to £36483.00

Type:

Fixed-Term

Employer:

Tees Esk and Wear Valleys NHS Foundation Trust

[Apply now on NHS Jobs for Senior Information Analyst job \(opens in a new window\)](#) <sup>[43]</sup>

- **Specialist Information Analyst**

Bodelwyddan, LL18 5UJ

Salary:

£37898.00 to £45637.00

Type:

Permanent

Employer:

Betsi Cadwaladr University Health Board

[Apply now on NHS Jobs for Specialist Information Analyst job \(opens in a new window\)](#) <sup>[44]</sup>

- **Information Security Lead**

Runcorn, WA7 4QX

Salary:

£45000.00 to £55000.00

Type:

Permanent

Employer:

HCRG Care Group

[Apply now on NHS Jobs for Information Security Lead job \(opens in a new window\)](#) <sup>[45]</sup>

- **Senior Information Officer**

Bristol, BS34 7QH

Salary:

£31049.00 to £37796.00

Type:

Fixed-Term

Employer:

NHS Blood and Transplant

[Apply now on NHS Jobs for Senior Information Officer job \(opens in a new window\)](#) <sup>[46]</sup>

- **Information Governance Officer**

London, W1T 7NF

Salary:

£54320.00 to £60981.00

Type:

Permanent

Employer:

University College London Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Information Governance Officer job \(opens in a new window\)](#) <sup>[47]</sup>

- **Information Governance Officer**

Derby, DE24 8HY

Salary:

£37338.00

Type:

Permanent

Employer:

DHU Healthcare

[Apply now on NHS Jobs for Information Governance Officer job \(opens in a new window\)](#) <sup>[48]</sup>

- **Cardiothoracic Audit Nurse/Physiologist/Radiographer/ODP**

Middlesbrough, TS4 3BW

Salary:

£31049.00 to £37796.00

Type:

Permanent

Employer:

South Tees Hospitals NHS Foundation Trust

[Apply now on NHS Jobs for Cardiothoracic Audit Nurse/Physiologist/Radiographer/ODP job \(opens in a new window\)](#) <sup>[49]</sup>

- **Workflow co-ordinator / Coder**

Royston, SG8 6BX

Salary:

Negotiable

Type:

Permanent

Employer:

Orchard Surgery

[Apply now on NHS Jobs for Workflow co-ordinator / Coder job \(opens in a new window\)](#) <sup>[50]</sup>

- **Senior Accredited Clinical Coder**

Nottingham, NG7 2UH

Salary:

£29970.00 to £36483.00

Type:

Permanent

Employer:

Nottingham University Hospitals NHS Trusts

[Apply now on NHS Jobs for Senior Accredited Clinical Coder job \(opens in a new window\)](#) <sup>[51]</sup>

- **Specialist Accredited Clinical Coder**

London, N19 5JG

Salary:

£44806.00 to £53134.00

Type:

Permanent

Employer:

Whittington Hospital NHS Trust

[Apply now on NHS Jobs for Specialist Accredited Clinical Coder job \(opens in a new window\)](#) <sup>[52]</sup>

- **Data Scientist**

Newcastle upon Tyne, NE1 4WH

Salary:

£53755.00 to £60504.00

Type:

Fixed-Term

Employer:

NHS Counter Fraud Authority

[Apply now on NHS Jobs for Data Scientist job \(opens in a new window\)](#) <sup>[53]</sup>

- **Data Engineer**

England, SR4 7TP

Manchester, M13 9LL

Liverpool, L24 8RB

Bristol, BS34 7QH

London, NW9 5BG

Barnsley, S75 3FG

Birmingham, B15 2SG

Salary:

£38682.00 to £46580.00

Type:

Permanent

Employer:

NHS Blood and Transplant

[Apply now on NHS Jobs for Data Engineer job \(opens in a new window\)](#) <sup>[54]</sup>

- **Data Analyst**

City Of Manchester, M4 7DB

Salary:

£32000.00 to £35000.00

Type:

Permanent

Employer:

Mountain Healthcare Ltd

[Apply now on NHS Jobs for Data Analyst job \(opens in a new window\)](#) <sup>[55]</sup>

- **Data Engineer**

London, SW10 9NH

Salary:

£64156.00 to £71148.00

Type:

Fixed-Term

Employer:

Chelsea and Westminster Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Data Engineer job \(opens in a new window\)](#) <sup>[56]</sup>

- **Data Scientist**

Coventry, CV1 2WT

Salary:

£53755.00 to £60504.00

Type:

Fixed-Term

Employer:

NHS Counter Fraud Authority

[Apply now on NHS Jobs for Data Scientist job \(opens in a new window\)](#) <sup>[57]</sup>

- **Data Scientist**

London, E14 4PU

Salary:

£53755.00 to £60504.00

Type:

Fixed-Term

Employer:

NHS Counter Fraud Authority

[Apply now on NHS Jobs for Data Scientist job \(opens in a new window\)](#) <sup>[58]</sup>

- **Data Analyst**

Hinckley, LE10 3EY

Salary:

£26208.00

Type:

Permanent

Employer:

Everyone Health Ltd

[Apply now on NHS Jobs for Data Analyst job \(opens in a new window\)](#) <sup>[59]</sup>

- **Data Technician**

Carlisle, CA3 0HA

Salary:

£31049.00 to £37796.00

Type:

Fixed-Term

Employer:

North Cumbria Integrated Care NHS Foundation Trust

[Apply now on NHS Jobs for Data Technician job \(opens in a new window\)](#) <sup>[60]</sup>

- **Information Governance Compliance Lead**

Grimsby, DN32 0QE

Salary:

£38682.00 to £46580.00

Type:

Fixed-Term

Employer:

Navigo Health and Social Care CIC

[Apply now on NHS Jobs for Information Governance Compliance Lead job \(opens in a new window\)](#) <sup>[61]</sup>

- **Chief Pharmacy Information Officer**

Fulham, SW6 4UL

Salary:

£85431.00 to £97148.00

Type:

Fixed-Term

Employer:

Central London Community Health Trust

[Apply now on NHS Jobs for Chief Pharmacy Information Officer job \(opens in a new window\)](#) <sup>[62]</sup>

- **Specialist in Poisons Information**

Birmingham, B18 7QH

Salary:

£37338.00 to £44962.00



Type:

Fixed-Term

Employer:

Sandwell and West Birmingham NHS Trust

[Apply now on NHS Jobs for Specialist in Poisons Information job \(opens in a new window\)](#) <sup>[63]</sup>

- **Medical Records Read Coder / Administrator**

Wigan, WN2 2QG

Salary:

£12.75

Type:

Permanent

Employer:

Pennygate Medical Centre

[Apply now on NHS Jobs for Medical Records Read Coder / Administrator job \(opens in a new window\)](#) <sup>[64]</sup>

- **Bank Clinical Coders - Band 5**

Essex, SS0 0RY

Salary:

£18.53

Type:

Bank

Employer:

Mid and South Essex NHS Foundation Trust

[Apply now on NHS Jobs for Bank Clinical Coders - Band 5 job \(opens in a new window\)](#) <sup>[65]</sup>

- **Medical Records Read Coder / Administrator**

Wigan, WN2 2QG

Salary:

£12.75

Type:

Permanent

Employer:

Pennygate Medical Centre

[Apply now on NHS Jobs for Medical Records Read Coder / Administrator job \(opens in a new window\)](#) <sup>[66]</sup>

- **Data Administrator - Havering**

Dagenham, RM10 8QR

Salary:

£14.00

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Havering job \(opens in a new window\)](#) <sup>[67]</sup>

- **Senior Data Analyst**

London, NW15JD

Salary:

£64156.00 to £71148.00

Type:

Permanent

Employer:

Chelsea and Westminster Hospital NHS Foundation Trust

[Apply now on NHS Jobs for Senior Data Analyst job \(opens in a new window\)](#) <sup>[68]</sup>

- **Data Quality Assistant**

Carlisle, CA3 0HA

Salary:

£24625.00 to £25674.00

Type:

Fixed-Term

Employer:

North Cumbria Integrated Care NHS Foundation Trust

[Apply now on NHS Jobs for Data Quality Assistant job \(opens in a new window\)](#) <sup>[69]</sup>

- **Senior Data Engineer**

City Of Manchester, M4 7DB

Salary:

£42000.00 to £60000.00

Type:

Permanent

Employer:

Mountain Healthcare Ltd

[Apply now on NHS Jobs for Senior Data Engineer job \(opens in a new window\)](#) <sup>[70]</sup>

- **Data Quality Coordinator**

Derby, DE24 8HY

Salary:

£24071.00

Type:

Permanent

Employer:

DHU Healthcare

[Apply now on NHS Jobs for Data Quality Coordinator job \(opens in a new window\)](#)

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## ◦ **Data Administrator - Hertfordshire**

Welwyn Garden City, AL7 1HH

Salary:

£13.50

Type:

Bank

Employer:

Vaccination UK

[Apply now on NHS Jobs for Data Administrator - Hertfordshire job \(opens in a new window\)](#) [72]

## • **Further information**

- [Faculty of Clinical Informatics](#) [73]
- [Federation for Informatics Professionals](#) [74]

## Other roles that may interest you

- [Information and communication technology](#) [75]
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### Links

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