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Information management staff

Information management is the retrieval, analysis, interpretation and presentation of health data and information. This enables the planning, improvement and delivery of patient services and care.

This page has information on the roles available in information management and links to further information.

Working life

Understanding how patient data is generated and captured by health professionals is just as important as the analysis itself. This means <u>clinical audit</u> [1], data protection and patient confidentiality are all crucial areas for information management staff in health organisations.

Information management staff are also able to encourage evidence-based practice, measure performance and improve access to patient records through their work.

"Knowing the data we create plays an important part in improving patient care is the best bit of the job for me." Michael Jones, a coded data and standards assurance audit specialist

Read Michael's story in full [2]

health informatics man and woman

Roles in information management

Explore some of the roles in information management:

Apprenticeships logo

- audit facilitator
- information analyst
- clinical coding roles
- clinical audit roles
- information governance
- planning and performance management

Audit facilitator

Audit facilitators analyse patient information to see whether or not types of treatment being provided by a health organisation are effective. These staff may work in a particular specialty, such as mental health or renal dialysis, and analyse the cost benefit of a treatment.

Information analyst

Information analysts are usually statisticians who help managers and healthcare professionals to plan service and improve performance by measuring trends in delivery and performance, for example a population's health needs or hospital waiting times. Analysts in health organisations, such as NHS trusts, constantly review patient care as well as the staff and resources at the trust's disposal. They do this through monitoring activity data and formal research projects into specific areas of concern.

Clinical coders

Clinical coders are responsible for making a full and accurate computer record of a patient's stay in hospital. They translate diagnoses and treatment into alphanumeric codes. They liaise with clinical professionals, including doctors, nurses and other staff to ensure that patients' diagnoses are recorded accurately. They will also be involved in reviewing data. Some will work as tutors and deliver training to staff on using clinical coding.

Clinical audit

Staff working in <u>clinical audit</u> [1] facilitate and undertake projects to measure the <u>clinical</u> effectiveness [3] and governance of specific services and make recommendations on how they can be improved. Depending on the post, duties could include:

- making a full and accurate computer record of patients' stays in hospital
- translating patients' diagnoses and treatment into alphanumeric codes
- liaising with doctors, nurses and other staff to ensure diagnoses and treatment are recorded accurately
- reviewing quality of data

Information governance manager

Information governance managers ensure information systems in an organisation comply with national rules and standards about how information is captured, stored and shared. This would typically involve the legal requirements of the <u>Data Protection Act</u> [4], <u>Freedom of Information</u> <u>Act</u> [5] and <u>GDPR</u> [6].

Planning and performance manager

Planning and performance managers analyse information to monitor current services and plans for the future. They help to ensure that key performance targets are being met, for example on waiting lists for treatment.

Want to learn more?

- Find out about the entry requirements for information management [7]
- Find out more about the training and development opportunities in information management [8]

• Pay and conditions

Most information management jobs in the NHS are covered by <u>Agenda for Change (AfC)</u> <u>pay scales</u> [9]. This pay systems covers all staff except doctors, dentists and the most senior managers. Information management staff in the NHS will usually work standard hours of 37.5 per week. Terms and conditions for non-NHS employers and contractors will vary.

• Where the role can lead

There are opportunities to progress your career into senior management roles. Most NHS organisations will now have chief information officers who lead the delivery of information systems locally, regionally and nationally.

Find out more about training and development for information management [8].

Job market and vacancies

If you're applying for a role either directly in the NHS or in an organisation that provides NHS services, you'll be asked to show how you think the values of the NHS Constitution [10] apply in your everyday work.

Find out more about NHS values [11].

Most NHS organisations advertise their job and apprenticeship vacancies on <u>NHS Jobs</u> [12]. You can find some of the current vacancies below.

Find a vacancy

Enter your location or postcode

Show results within

Search

Medicines Data Information Officer

Newcastle, NE1 6SN Salary: £24937.00 to £26598.00 Type: Permanent Employer: NHS Business Services Authority Apply now on NHS Jobs for Medicines Data Information Officer job (opens in a new window) [13]

• Data, Coder and Summariser

Shipley, BD18 3EE Shipley, BD183EG

Salary:

£12.21 to £12.98 Type: Permanent

Employer:

Affinity Care

Apply now on NHS Jobs for Data, Coder and Summariser job (opens in a new window) [14]

Information Risk Manager

London, SE5 9RS Salary: £56276.00 to £63176.00 Type: Permanent Employer: King's College Hospital NHS Foundation Trust Apply now on NHS Jobs for Information Risk Manager job (opens in a new window)

• Maternity Audit and Compliance Manager

Hull, HU3 2JZ Salary: £46148.00 to £52809.00 Type: Permanent Employer: Hull University Teaching Hospitals NHS Trust Apply now on NHS Jobs for Maternity Audit and Compliance Manager job (opens in a new window) [16]

Data Manager

London, WC1N 3BG

Salary:

£35964.00 to £43780.00

Type:

Fixed-Term Employer:

University College London Hospitals NHS Foundation Trust Apply now on NHS Jobs for Data Manager job (opens in a new window) [17]

Information Governance Support Manager

Bebington, Wirral, CH63 4JY Salary: £29970.00 to £36483.00 Type: Permanent Employer: Wirral University Teaching Hospitals NHS Trust Apply now on NHS Jobs for Information Governance Support Manager job (opens in a new window) [18]

• Library & Information Resources Manager

Bradford, BD9 6DP Salary: £46148.00 to £52809.00 Type: Permanent Employer: Bradford District Care NHS Foundation Trust Apply now on NHS Jobs for Library & Information Resources Manager job (opens in a new window) [19]

• Data Engineering Manager

London, EC1V 2PD

Salary: Negotiable Type: Permanent Employer:

Moorfields Eye Hospital NHS Foundation Trust Apply now on NHS Jobs for Data Engineering Manager job (opens in a new window) [20]

Quality and Information Systems Manager

London, SE13 6LH

Salary:

£37338.00 to £44962.00

Type: Permanent

Employer:

Lewisham and Greenwich NHS Trust Apply now on NHS Jobs for Quality and Information Systems Manager job (opens in a new window) [21]

• Research Data Manager B4

Guildford, GU2 7XX

Salary:

£28860.00 to £31671.00

Type:

Fixed-Term

Employer:

Royal Surrey NHS Foundation Trust Apply now on NHS Jobs for Research Data Manager B4 job (opens in a new window) [22]

• Senior Data Warehouse Manager

Nuneaton, CV10 7DJ Salary: £53755.00 to £60504.00 Type: Fixed-Term Employer: George Eliot Hospital NHS Trust <u>Apply now on NHS Jobs for Senior Data Warehouse Manager job (opens in a new</u> window) [23]

• Cardiothoracic Audit Lead

Middlesbrough, TS4 3BW

Salary: £38682.00 to £46580.00 Type: Permanent Employer: South Tees Hospitals NHS Foundation Trust Apply now on NHS Jobs for Cardiothoracic Audit Lead job (opens in a new window)

• Prescription/Audit Clerk

Colchester, CO2 7UW Salary: £12.39 Type: Permanent Employer: Primary Care Careers Apply now on NHS Jobs for Prescription/Audit Clerk job (opens in a new window)

Workforce Information Systems Manager - Fixed Term or Secondment

Stanmore, HA4 7LP Salary: £61631.00 to £68623.00 Type: Fixed-Term Employer: Royal National Orthopaedic Hospital NHS Trust Apply now on NHS Jobs for Workforce Information Systems Manager - Fixed Term or Secondment job (opens in a new window) [26]

• Lead Clinical Coder / Senior Clinical Coder

Luton, LU4 0DZ

Salary: £31049.00 to £37796.00 Type: Fixed-Term Employer: Bedfordshire Hospitals NHS Foundation Trust Apply now on NHS Jobs for Lead Clinical Coder / Senior Clinical Coder job (opens in a new window) [27]

Research Programme Manager – Haematology Data Science Initiative

London, NW1 2DA

Salary:

£56276.00 to £63176.00

Type:

Fixed-Term

Employer:

University College London Hospitals NHS Foundation Trust <u>Apply now on NHS Jobs for Research Programme Manager – Haematology Data</u> Science Initiative job (opens in a new window) [28]

• Information Officer

Bristol, BS34 7QH

Salary: £24937.00 to £26598.00 Type: Fixed-Term Employer: NHS Blood and Transplant Apply now on NHS Jobs for Information Officer job (opens in a new window) [29]

• Clinical Coder

TELFORD, TF3 4LY

Salary: £12.32 Type: Permanent Employer: Teldoc Apply now on NHS Jobs for Clinical Coder job (opens in a new window) [30]

• Clinical Coder

Preston, PR2 8DY

Salary:

£24937.00 to £30162.00

Type:

Permanent

Employer:

East Lancashire Hospitals NHS Trust Apply now on NHS Jobs for Clinical Coder job (opens in a new window) [31]

• Clinical Coder

Crewe, CW1 4QJ

Salary: Negotiable Type: Permanent Employer: Mid Cheshire Hospitals NHS Foundation Trust Apply now on NHS Jobs for <u>Clinical Coder job (opens in a new window)</u> [32]

• Clinical Coder

Bedford, MK42 0NT Salary: Negotiable Type: Permanent Employer: Dr J Kedward and Partners Apply now on NHS Jobs for Clinical Coder job (opens in a new window) [33]

• Procurement and Supply Chain Systems and Data Manager

Oxford, OX3 9DU

Salary: £46148.00 to £52809.00 Type: Permanent Employer: Oxford University Hospitals NHS Foundation Trust Apply now on NHS Jobs for Procurement and Supply Chain Systems and Data Manager job (opens in a new window) [34]

Cardiothoracic Audit Nurse/Physiologist/Radiographer/ODP

Middlesbrough, TS4 3BW

Salary: £31049.00 to £37796.00 Type: Permanent Employer: South Tees Hospitals NHS Foundation Trust Apply now on NHS Jobs for Cardiothoracic Audit Nurse/Physiologist/Radiographer/ODP job (opens in a new window) [35]

• Senior Information Officer

Bristol, BS34 7QH

Salary: £31049.00 to £37796.00 Type: Fixed-Term Employer: NHS Blood and Transplant <u>Apply now on NHS Jobs for Senior Information Officer job (opens in a new window)</u> ^[36]

• Senior Information Analyst

Middlesbrough, TS6 0SZ

Salary: £29970.00 to £36483.00 Type: Fixed-Term Employer: Tees Esk and Wear Valleys NHS Foundation Trust Apply now on NHS Jobs for Senior Information Analyst job (opens in a new window) [37]

• Specialist Information Analyst

Bodelwyddan, LL18 5UJ

Salary: £37898.00 to £45637.00 Type: Permanent

Employer:

Betsi Cadwaladr University Health Board

Apply now on NHS Jobs for Specialist Information Analyst job (opens in a new window) [38]

Information Security Lead

Runcorn, WA7 4QX Salary: £45000.00 to £55000.00 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Information Security Lead job (opens in a new window)

• Senior Clinical Coder

Warwick, CV34 5BW Salary: £31049.00 to £37796.00 Type: Permanent Employer: South Warwickshire University NHS Foundation Trust Apply now on NHS Jobs for Senior Clinical Coder job (opens in a new window) [40]

Information Governance Coordinator

London, W1T 7NF

Salary:

£46419.00 to £55046.00

Type:

Fixed-Term

Employer:

University College London Hospitals NHS Foundation Trust Apply now on NHS Jobs for Information Governance Coordinator job (opens in a <u>new window)</u> [41]

• Information Governance Officer

London, W1T 7NF Salary: £54320.00 to £60981.00 Type: Permanent Employer: University College London Hospitals NHS Foundation Trust Apply now on NHS Jobs for Information Governance Officer job (opens in a new window) [42]

Junior Clinical Coder

Bedford, MK42 9DJ Salary: £27485.00 to £30162.00 Type: Fixed-Term Employer: Bedfordshire Hospitals NHS Foundation Trust Apply now on NHS Jobs for Junior Clinical Coder job (opens in a new window) [43]

Cardiothoracic Audit Nurse/Physiologist/Radiographer/ODP

Middlesbrough, TS4 3BW

Salary: £31049.00 to £37796.00 Type: Permanent Employer: South Tees Hospitals NHS Foundation Trust <u>Apply now on NHS Jobs for Cardiothoracic Audit</u> Nurse/Physiologist/Radiographer/ODP job (opens in a new window) [35]

Senior Information Officer

Bristol, BS34 7QH Salary: £31049.00 to £37796.00 Type: Fixed-Term Employer: NHS Blood and Transplant Apply now on NHS Jobs for Senior Information Officer job (opens in a new window) ^[36]

Senior Information Analyst

Middlesbrough, TS6 0SZ Salary: £29970.00 to £36483.00 Type: Fixed-Term Employer: Tees Esk and Wear Valleys NHS Foundation Trust Apply now on NHS Jobs for Senior Information Analyst job (opens in a new window) [37]

Specialist Information Analyst

Bodelwyddan, LL18 5UJ Salary: £37898.00 to £45637.00 Type: Permanent Employer: Betsi Cadwaladr University Health Board Apply now on NHS Jobs for Specialist Information Analyst job (opens in a new window) [38]

• Information Security Lead

Runcorn, WA7 4QX Salary: £45000.00 to £55000.00 Type: Permanent Employer: HCRG Care Group Apply now on NHS Jobs for Information Security Lead job (opens in a new window)

Information Governance Coordinator

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London, W1T 7NF
Salary:
£46419.00 to £55046.00
Type:
Fixed-Term
Employer:
University College London Hospitals NHS Foundation Trust
Apply now on NHS Jobs for Information Governance Coordinator job (opens in a
new window) [41]
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• Information Governance Officer

London, W1T 7NF Salary: £54320.00 to £60981.00 Type: Permanent Employer: University College London Hospitals NHS Foundation Trust Apply now on NHS Jobs for Information Governance Officer job (opens in a new window) [42]

Information Governance Officer

Derby, DE24 8HY

Salary: £37338.00 Type: Permanent Employer: DHU Healthcare Apply now on NHS Jobs for Information Governance Officer job (opens in a new window) [44]

• Data Scientist

Newcastle upon Tyne, NE1 4WH

Salary: £53755.00 to £60504.00 Type: Fixed-Term Employer: NHS Counter Fraud Authority Apply now on NHS Jobs for Data Scientist job (opens in a new window) [45]

• Data Engineer

England, SR4 7TP Manchester, M13 9LL Liverpool, L24 8RB Bristol, BS34 7QH London, NW9 5BG Barnsley, S75 3FG Birmingham, B15 2SG Salary: £38682.00 to £46580.00 Type: Permanent Employer: NHS Blood and Transplant Apply now on NHS Jobs for Data Engineer job (opens in a new window) [46]

Data Analyst

City Of Manchester, M4 7DB

Salary: £32000.00 to £35000.00 Type: Permanent Employer: Mountain Healthcare Ltd Apply now on NHS Jobs for Data Analyst job (opens in a new window) [47]

• Data Engineer

london, SW10 9NH

Salary: £64156.00 to £71148.00 Type: Fixed-Term Employer: Chelsea and Westminster Hospital NHS Foundation Trust Apply now on NHS Jobs for Data Engineer job (opens in a new window) [48]

• Data Scientist

Coventry, CV1 2WT

Salary:

£53755.00 to £60504.00

Type:

Fixed-Term

Employer:

NHS Counter Fraud Authority Apply now on NHS Jobs for Data Scientist job (opens in a new window) [49]

Data Scientist

London, E14 4PU Salary: £53755.00 to £60504.00 Type: Fixed-Term Employer: NHS Counter Fraud Authority Apply now on NHS Jobs for Data Scientist job (opens in a new window) [50]

• Data Coordinator

Manchester, M20 4BX Salary: £27485.00 to £30162.00 Type: Permanent Employer: The Christie NHS FT Apply now on NHS Jobs for Data Coordinator job (opens in a new window) [51]

• Data Analyst

Hinckley, LE10 3EY

Salary: £26208.00 Type: Permanent Employer: Everyone Health Ltd Apply now on NHS Jobs for Data Analyst job (opens in a new window) [52]

Data Technician

Carlisle, CA3 0HA

Salary:

£31049.00 to £37796.00

Type:

Fixed-Term

Employer:

North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Data Technician job (opens in a new window) [53]

• Deputy Chief Information Officer

Southampton, SO16 6YD Salary: Negotiable Type: Permanent Employer: University Hospital Southampton NHS Trust Apply now on NHS Jobs for Deputy Chief Information Officer job (opens in a new window) [54]

Information Governance Compliance Lead

Grimsby, DN32 0QE

Salary: £38682.00 to £46580.00 Type: Fixed-Term Employer: Navigo Health and Social Care CIC Apply now on NHS Jobs for Information Governance Compliance Lead job (opens in a new window) [55]

Freedom of Information Officer

Bedford, MK42 9AP

Salary: £27485.00 to £30162.00 Type: Permanent Employer: Bedfordshire Hospitals NHS Foundation Trust Apply now on NHS Jobs for Freedom of Information Officer job (opens in a new window) [56]

• Chief Pharmacy Information Officer

Fulham, SW6 4UL

Salary: £85431.00 to £97148.00 Type: Fixed-Term Employer: Central London Community Health Trust Apply now on NHS Jobs for Chief Pharmacy Information Officer job (opens in a new window) [57]

Specialist in Poisons Information

Birmingham, B18 7QH Salary:

£37338.00 to £44962.00 Type: Fixed-Term Employer: Sandwell and West Birmingham NHS Trust Apply now on NHS Jobs for Specialist in Poisons Information job (opens in a new window) [58]

• Clinical Document Coder ELA

Burnley, BB12 6HH Salary: £12.25 Type: Permanent Employer: East Lancashire Alliance Apply now on NHS Jobs for Clinical Document Coder ELA job (opens in a new window) [59]

Workflow co-ordinator / Coder

Royston, SG8 6BX

Salary: Negotiable Type: Permanent Employer: Orchard Surgery Apply now on NHS Jobs for Workflow co-ordinator / Coder job (opens in a new window) [60]

• Senior Accredited Clinical Coder

Nottingham, NG7 2UH

Salary: £29970.00 to £36483.00 Type: Permanent Employer: Nottingham University Hospitals NHS Trusts Apply now on NHS Jobs for Senior Accredited Clinical Coder job (opens in a new window) [61]

• Specialist Accredited Clinical Coder

London, N19 5JG

Salary: £44806.00 to £53134.00 Type: Permanent Employer: Whittington Hospital NHS Trust <u>Apply now on NHS Jobs for Specialist Accredited Clinical Coder job (opens in a</u> <u>new window)</u> [62]

• Data Administrator - Havering

Dagenham, RM10 8QR Salary: £14.00 Type: Bank Employer: Vaccination UK Apply now on NHS Jobs for Data Administrator - Havering job (opens in a new window) [63]

Senior Data Analyst

London, NW15JD

Salary:

£64156.00 to £71148.00

Type:

Permanent

Employer: Chelsea and Westminster Hospital NHS Foundation Trust

Apply now on NHS Jobs for Senior Data Analyst job (opens in a new window) [64]

Data Quality Assistant

Carlisle, CA3 0HA

Salary:

£24625.00 to £25674.00

Type:

Fixed-Term

Employer:

North Cumbria Integrated Care NHS Foundation Trust Apply now on NHS Jobs for Data Quality Assistant job (opens in a new window) [65]

Further information

Faculty of Clinical Informatics [66]

• Federation for Informatics Professionals [67]

Other roles that may interest you

- Information and communication technology [68]
- Clinical informatics [69]
- Knowledge and library services [70]
- Emergency care assistant [71]

Source URL: https://www.healthcareers.nhs.uk/explore-roles/health-informatics/roles-health-informatics/information-management-staff?field_field_role=537&page=14

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[1] https://www.healthcareers.nhs.uk/glossary#Clinical_audit [2] https://www.healthcareers.nhs.uk/exploreroles/health-informatics/roles-health-informatics/information-management-staff/real-life-story-michaeljones [3] https://www.healthcareers.nhs.uk/glossary#Clinical_effectiveness [4] https://www.gov.uk/dataprotection/the-data-protection-act [5] https://www.gov.uk/make-a-freedom-of-information-request/thefreedom-of-information-act [6] https://www.gov.uk/government/publications/guide-to-the-general-dataprotection-regulation [7] https://www.healthcareers.nhs.uk/explore-roles/health-informatics/informationmanagement-staff/entry-requirements-information [8] https://www.healthcareers.nhs.uk/exploreroles/health-informatics/information-management-staff/training-and-development-information [9] https://www.healthcareers.nhs.uk/about/careers-nhs/nhs-pay-and-benefits/agenda-change-pay-rates [10] https://www.healthcareers.nhs.uk/glossary#NHS_Constitution [11]

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