

Training and development (hotel services management)

Relevant training and qualifications can be gained on-the-job, while you're working and on a full-time basis.

Training and development

Whatever your level of hotel services management, gaining qualifications while on-the-job will improve your career prospects and performance greatly and is encouraged in most healthcare organisations.

Relevant training and qualifications can be gained on-the-job, while you're working and on a full-time basis. Several organisations run relevant training and development opportunities including:

- City and Guilds
- Institute of Hospitality
- Pearson Qualifications (including BTEC and Edexcel)
- Universities

City and Guilds

City and Guilds run level 3 programmes in facilities management practice, which you could take as part of an apprenticeship. Also available are a level 3 course in hospitality supervision and leadership and a level 4 course in hospitality management.

Find out more about City and Guilds qualifications ^[1]

Institute of Hospitality

The Institute of Hospitality award qualifications in hospitality and tourism management at levels 3 and 4.

Find out more about Institute of Hospitality qualifications ^[2]

Pearson Qualifications

Relevant Pearson qualifications include:

- level 3 BTEC nationals in hospitality
- level 3 BTEC specialist qualifications in hospitality supervision and leadership
- BTEC higher nationals in hospitality management
- BTEC professional qualifications in managing food safety

Find out more about Pearson qualifications ^[3]

Universities

There are also foundation degrees, higher diploma and degree courses available at university in subjects including hotel management and hospitality management.

Find out more about university courses through the UCAS website ^[4]

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**Support during
training**

**Expand /
collapse**

You'll usually be supported in some way by your employer for supervisory or management level training. For example, you may be given financial support that partly pays tuition fees and receive some time off to study towards qualifications.

It is important therefore to check with your employer about the opportunity to receive assistance during training. If you're part way through obtaining a qualification and move to a different employer, this is particularly important.

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**Continuing
professional
development**

**Expand /
collapse**

Depending on your background and role, you may be required to maintain your professional registration, through continuing professional development (CPD). Find out more about CPD requirements from the professional/regulatory body that represents your area of management.

Find out more about professional development [5]

Source URL: <https://www.healthcareers.nhs.uk/explore-roles/management/roles-management/operational-management/hotel-services-management/training-and-development-hotel-services-management>

Links

[1] <http://www.cityandguilds.com/>

[2] <https://www.instituteofhospitality.org/>

[3] <http://qualifications.pearson.com/en/about-us.html>

[4] <http://www.ucas.com>

[5] <https://www.healthcareers.nhs.uk/i-am/working-health/professional-development>