

Real-life story - Tahira Jabeen Razaq

Tahira had worked in an office then left to have her son. When she returned to work, she wanted to work directly with people but couldn't afford full-time higher education. Working as a physiotherapy assistant has turned out to be just the kind of role she wanted.

Tahira Jabeen Razaq

Physiotherapy assistant

Employer or university

Partners in Health Centre, Birmingham

Salary range

£10k-£20k



- **How I got into the role?**

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I'd been in office work for ten years when I stopped to have my son. I knew I wanted to

go back to something different, working directly with people rather than paper-pushing.

With a view to getting a health profession qualification, I did an access to higher education course. But then due to financial commitments, I could not afford to do a full-time degree. So I started looking at the NHS Careers website and saw opportunities for assistants in some professions where no specific qualifications were required. I fitted the "person spec" for a physiotherapy assistant well, and it was exactly the kind of front-line role I wanted.

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What I do

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I'm a member of the Partners in Health Centre in Birmingham. It's a centre for the management and treatment of long-term conditions such as arthritis, where we work with dietitians and nurses. The physiotherapy triage team provides a wide range of care through individual treatments and group activities. For example, we guide groups of people through exercises and relaxation techniques to help them manage chronic pain. We also teach patients how to use new walking aids, specifying the fittings they may need to get around safely at home, and run injection clinics for pain relief.

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The best bits and challenges

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My son is five years old now and the NHS offers me enough flexibility to balance my home and work life. There are three physiotherapy assistants and we plan between ourselves to ensure all the clinic times are properly covered.

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Next steps

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Soon I'll start a one-year, day-release BTEC course that will qualify me for promotion to technical instructor. My previous business experience hasn't been wasted – I think it has

given me a professional, customer-first approach, which helps with this job

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