

# Make a difference with a career in **pharmacy!**

If you are keen to help others, enjoy science and want a career in healthcare, pharmacy could be for you. You need good communication skills to work with the public and patients in a clinical role and as part of a healthcare team.

Click on a character to learn more about their role.

Or use the menu at the bottom of the page to learn about pharmacy in different sectors and settings.





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# Pharmacist

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# Roles in pharmacy: Pharmacist

As a pharmacist, you combine your expert knowledge of medicines and health to provide care to patients with all types of health conditions.

Pharmacists advise patients on minor ailments, help patients manage longterm conditions and screen medicines for safety, appropriateness and clinical effectiveness.

You supervise pharmacy technicians and pharmacy assistants and work as part of a multidisciplinary team advising health care professionals such as doctors and nurses on the best medicines and care. Many pharmacists can prescribe medication to patients after careful assessment. They are responsible for clinical decisions about them and how they manage their condition.

# Where will you work?

You might work as part of a healthcare team in a hospital or community pharmacy. Or you could work in industry, research or a wide variety of other settings.

# **Entry Requirements**

To practise as a pharmacist you need to study for an accredited Masters degree in Pharmacy (MPharm) at University. After a further one year placement you will be registered with the General Pharmaceutical Council (GPhC).

> Learn more











Pharmacist

Pharmacy Technician

Pharmacy support staff

# Roles in pharmacy: Pharmacy technician 2 of 3

Pharmacy technicians are senior members of the pharmacy team who manage and prepare medicines as well as provide advice to patients.

Pharmacy technicians engage with patients, offering advice and treatment options.

You are often involved in taking medicine histories from patients and giving advice on treatment options. You might also manage the supply of medicines and liaise with other members of the healthcare team.

Many pharmacy technicians are authorised to complete the final check of dispensed medicines.

Where will you work?

Pharmacy technicians work as part of healthcare teams in hospitals, GP surgeries and community pharmacies, but also in prisons, the armed forces and industry.

# **Entry Requirements**

To practise as a pharmacy technician, you will need to find employment as a pre-registration pharmacy technician. You will receive on the job training usually over 2 years and complete an approved Level 3 gualification.

Upon completion, you will be registered with the General Pharmaceutical Council (GPhC).

> Learn more







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# Roles in pharmacy: Pharmacy support staff 3 of 3

If you have an interest in people's health, good communication skills and a methodical approach to work then a role as a pharmacy assistant could be for you.

Pharmacy support staff assist in dispensing prescriptions, ordering stock, selling over-the-counter medicines, and many other tasks under the direction of the pharmacist.

You'll be dealing with patients and will need excellent communication skills.

You'll receive training whilst working and be enrolled in a training course working towards a nationally recognised pharmacy services qualification at minimum RQF level 2 or SCQF level 5 in Scotland.

# Where will you work?

You might work as part of a healthcare team in a hospital or community pharmacy. Or you could work in a wide variety of other settings.

# **Entry Requirements**

There are no set entry requirements to become a pharmacy assistant. Employers usually expect good literacy, numeracy and IT skills. They may ask for GCSEs or equivalent gualifications.

> Learn more

Pharmacist Pharmacy Technician Pharmacy support staff

# > Next: Where you could work









# Where do pharmacy professionals work? 1 of 3



## **Hospital**

As a hospital pharmacy professional you are part of a large multidisciplinary team. You will rotate through various clinical specialties such as surgery, the heart (cardiology) or paediatrics (child health) before deciding to specialise in a particular area.

You will attend ward rounds with the team and you could run specialist clinics for patients.

- > Hospital pharmacy career info
- > Amy's story
- > Chloe's story



> Read more about **Pharmacists** in industry

# Industry

As a pharmacy professional in industry you'll work in companies involved in manufacturing medicines, treatments or devices and technology.

You could be involved in clinical trials, helping to formulate drugs or develop papers which evaluate the safe and effective use of a medicine. Some pharmacy professionals work in more commercial roles in marketing or sales management.

Industrial pharmacy can be extremely rewarding, often leading to managerial positions and potential for foreign travel.



# **General practice**

Pharmacy professionals in practice might review medication for patients with long-term conditions and run specialist clinics in areas like respiratory or diabetes. You could be involved in initiatives that encourage healthier lifestyles and support to improve the safety of medications patients take. You could have different levels of contact with patients, for example telephone/ video consultations to give advice on medications as well as face to face conversations.

> Learn about clinical pharmacists

> Steve's story



- > Community pharmacy career info
- > Julie's story

# Community

Community pharmacy professionals work in the heart of cities, towns and villages. You'll be involved in assessing conditions, dispensing medicines and offering advice to patients and the public. You also play an important role helping to promote health and wellbeing in your community.

You'll also be involved in managing long-term conditions or delivering flu vaccinations. You could manage your own business or work for a larger chain, each with its own rewards and opportunities.







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# Where do pharmacy professionals work? 2 of 3



pharmacy technical

pharmacy and clinical trials

> Read more about

services

# Technical services and clinical trials

Technical services is the part of hospital pharmacy where high-risk or hazardous medications are prepared or processed. Often this involves chemotherapy or Parenteral Nutrition (a specially formulated form of food given through a vein).

Clinical trials involve the trialling of new medicines or existing medicines for a different purpose. You will manage drugs and keep meticulous records according to guidelines and regulations.



Read more about careers options in primary care

> Life in a CCG

Clinical Commissioning Groups (CCGs) A CCG is an NHS organisation that buys in hospital and community NHS services for their local population. As a CCG pharmacy professional, you look after a group of GP surgeries and help them stay within the budgets they are allocated for prescribing medicines for their patients. You will also be involved in making sure that the patients receive the right medicines based on the most up to date guidelines.



> Read more about

academic pharmacy

### Academia

Academic pharmacy offers a range of possibilities including leading research and delivering innovative teaching. You will have opportunities for leadership roles such as senior university management, or professional engagement such as contributing to national and international pharmacy policy. You will work with students and help them realise their aspirations.

Universities offer an intellectually stimulating and highly creative work environment.



Read more about pharmacy and procurement

# Procurement

Procurement involves buying medicines before we can give them to patients. This involves working with manufacturers who can make a medicine to meet a specific patient's need, for example a liquid medicine for a patient who cannot swallow tablets.

As a pharmacy professional working in procurement you'll need an understanding of how medicines are made, the law that applies to manufacturing medicines and procurement law all alongside your clinical knowledge.









# Where do pharmacy professionals work? 3 of 3



> Read more about

mental health

and pharmacy

mental health work closely with patients, as well as

Mental health

doctors, nurses and psychologists to ensure patients receive the ideal medicine to improve their mental well-being. Treatment is often complex, and it is important to consider physical health conditions and what the patient wants when advising on therapy.

Pharmacy professionals in



> Careers info for working in a care home

> Guide to pharmacy in care homes

# Care homes

Pharmacy professionals working in care homes are there to provide services for residents who are not able to care for themselves – a role which many pharmacy professionals find very rewarding.

You would work as part of a team with responsibility for medicines within the care home, ensuring that residents are able to get the most of out their medicines.



# Research

Pharmacy professionals working in research are involved in creating new treatments and evidence.

As well as working in drug discovery and drug delivery, you could conduct research to inform guidelines and best practice.

> Read about life

as a prison pharmacist

# Health and justice

Health and justice settings include prisons, immigration removal centres, young offender institutions and secure children's homes. These sites will usually have a pharmacy that provides medicine, a primary care centre and will offer a range of public health services.

You will deliver patient facing services including prescribing and reviewing medication whilst working with the multidisciplinary team.



> Read more about remote services

# **NHS 111**

NHS 111 provides 24/7 care to the public simply by dialling 111. As a pharmacy professional, you will work alongside GPs, paramedics, mental health nurses and more.

You will support patients by sharing expert pharmaceutical knowledge, helping manage their conditions, signposting to other services or providing reassurance through home management advice. There are opportunities to undertake work remotely, at other sites or at home.

> Next: Opportunities in pharmacy







Workplaces 2

Workplaces 3

# Opportunities in pharmacy



- > A day-in-the-life of a pharmacist ACP
- > Read more about caring for older people



Pharmacists can become an Advanced Clinical Practitioner (ACP). You would complete examinations, interpret tests and diagnose and treat patients with different diseases.

You may choose to become a consultant pharmacist in a specialist area. As an expert in an area, professionals would look to you to provide research, education, leadership and expert clinical practice in this area to drive the profession forward.



> A guide to pharmacy informatics

# Digital transformation and clinical informatics

Pharmacy professionals working in informatics are at the forefront of capturing the wide array of technologies available in the UK.

You will work to get the most out of data, technology and gadgets to empower health care professionals to deliver world class health and social care to the public. Your daily activities will range from speaking to patients about their treatments, to designing software, to getting your pharmacy robot to behave itself!



> Read more about

pharmacy fellowships

# Fellowships

Fellowships are a unique opportunity, usually for a fixed period of time, which allow you to develop a range of skills including leadership, strategy and project management. Each fellowship is different with its own benefits, allowing you to learn more in a particular area. There are a range of fellowships on offer to pharmacy professionals including research fellowships, leadership fellowships, digital fellowships, and medicines safety fellowships amongst others.



Pharmacy careers in education & training

# Education

Some pharmacy professionals may take up specialist education and training roles or become teacher practitioners. This is usually a mixed role consisting of clinical duties alongside teaching.

You can also choose to work in organisations such as universities or national organisations who focus on education of the workforce.









# Opportunities in pharmacy 2 of 2



## Leadership and management

There are many leadership and management opportunities for pharmacy professionals. You may aspire to become a chief pharmacist of a hospital or a superintendent pharmacist of a pharmacy. Alternatively you may wish to work at a national organisation leading on change or responsible for delivering a programme of work.

- > A day-in-the-life of a chief pharmacist
- Careers advice from a superintendent pharmacist



- Learn more about genomics and pharmacy
- > NHS guide to genomics
- > Health Education England genomics guide



Genomics is the study of the body's genes and their functions. It helps us better understand health, disease and how people respond to different treatments.

Pharmacy professionals can use this information to personalise choice of medicines for patients. For example, targeted treatments for cancer or predicting risk of serious side effects from medicines.

This is an exciting new area for pharmacy.



> Read about inspecting

pharmacies for

the GPHC

# Policy and regulation

Working in policy and regulation will allow you to be directly involved in improving the quality of pharmacy services and making sure that the public are receiving safe and effective pharmacy care.

There are different roles and areas you can work in such as policy and standards, education, inspections and registration - through all of them you will have the opportunity to implement the government priorities and influence change in the pharmacy profession.



- Read more about the work of a public health pharmacist
- Case study about pharmacists working in global health

# Public health

Public health is embedded throughout all the roles of a pharmacy professional. Pharmacy professionals working in public health focus on improving the health of the population through the best use of medicines.

You may choose to develop your knowledge and skills to be a public health practitioner or specialise to become a public health consultant. Some pharmacists also contribute to global health through tackling antimicrobial resistance.









**Opportunities 1** 

Opportunities